

City of Madison

Agenda - Approved

Homeless Services Consortium Board of Directors Meeting

Friday, April 17, 2015	11:00 a.m.	United Way Dane County Board Room A 2059 Atwood Avenue
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Yog hais tias koj xav tau ib tug neeg txhais lus, ib tug neeg txhais ntawv, cov ntawv ua lwm hom ntawv los sis lwm cov kev pab kom siv tau cov kev pab, cov kev ua ub no (activity) los sis qhov kev pab cuam, thov hu rau tus xov tooj hauv qab yam tsawg peb hnub ua hauj lwm ua ntej yuav tuaj sib tham.

Sue Wallinger – 266-6520

CALL TO ORDER / ROLL CALL

PUBLIC COMMENT

DISCLOSURES AND RECUSALS

Members of the body should make any required disclosures or recusals under the City's Ethics Code.

APPROVAL OF MINUTES

Approval of 3/27/2015 Meeting Minutes

NEW BUSINESS ITEMS

- 1. Presentation from HSC Legislative Committee Brenda Konkel and Committee members
- 2. Review and Approve Slate of Proposals for City's ETH Application to the state Division of Housing Sue Wallinger, City of Madison
- Update on Zero: 2016 Campaign End veteran homelessness 12/15 and chronic homelessness by 12/16 Sue Wallinger, City of Madison Matt Kozlowsky, Registry Week Coordinator
- 4. Institute for Community Alliances Lead HMIS Agency Report Maggie Carden, ICA

Other Business or Announcements

ADJOURNMENT

MINUTES FROM THE HOMELESS SERVICES CONSORTIUM BOARD MEETING March 27, 2014

PRESENT: Karen Andro, Maggie Carden, Martha Cranley, Rob Dicke, Kristina Dux, Jani Koester, Garrett Lee, Torrie Kopp Mueller, Glenn Ruiz, Scot Sorensen

ABSENT: Casey Becker, Darcia Bell

GUESTS: Susan Schmitz, Nancy Johnson, Brenda Konkel, Libby Tucci, Caroline Werner

City CDBG Staff: Anne Kenny, Sue Wallinger

Call to Order

Kopp Mueller called the meeting to order at 11:10 a.m.

1. Approval of 02/27/2015 Meeting Minutes

Approval of the minutes was deferred until later in the meeting.

2. Presentation from Ad Hoc Downtown Public Restroom Committee recommendations to Council

Susan Schmitz, Executive Director of Downtown Madison, Inc. (DMI) and Chair of the Ad Hoc Downtown Public Restroom Committee, reviewed the recommendations for public restrooms. This came out of discussion with different City alders and County supervisors to address the need for public restrooms downtown for the homeless, visitors, etc. Funds used for the restrooms would all be City funds. Schmitz reviewed a map of existing restrooms and their hours to determine what the Committee was starting with. The Ad Hoc Committee requested information from several other municipalities about to their solutions to downtown restrooms and started looking at the market for the restrooms. There are actually three needs for the public restrooms: 1) the homeless, 2) visitors, and 3) the late-night, after-bar crowd.

Schmitz said the Portland Loo is popular around the country. It's open on the top and bottom, and there's only room to use the restroom. There's no room to engage in bad behavior. She went over several other designs, including the men's urinal in Victoria, BC, and porta-potties. The Lisa Link Peace Park in Madison is a visitor center with a permanent public restroom. The Ad Hoc Committee looked at costs related to extending the hours at Peace Park.

The Ad Hoc Committee held focus group discussions that were really helpful. They talked with the Homeless Services Consortium and members of the Madison Central Business Improvement District to learn what the needs are downtown. There was a pilot program by the City to put porta-potties in the public parking ramps, but usage was moderate. The final resolution for the Common Council recommends looking at new construction in terms of public restrooms, extended hours at Peace Park, and a larger project on Mifflin Street in the cul-de-sac on West Mifflin across from the library. They also talked about improving the signage for public restrooms in downtown Madison, which is currently almost non-existent.

Karen Andro arrived at 11:30 a.m.

Martha Cranley arrived at 11:35 a.m.

Discussion highlights:

- Signage should be in universal symbols for male and female and/or offered in Hmong and Spanish as well as English.
- Dux and Lee recommended unisex restrooms.
- Dicke said he didn't see the point in doing men-only urinals.
- Schmitz said there were thoughts of making the restroom at Peace Park accessible 24 hours, but it would be quite costly due to the requirement of having an attendant onsite.
- Lee suggested implementing an informational kiosk similar to an ATM to provide information on restrooms, transportation, amenities, etc.
- Lee suggested that maintenance of public restrooms could be handled through the Adopt-a-Block program.
- 3. Presentation from HSC Legislative Committee

Brenda Konkel, Caroline Werner, Libby Tucci, and Nancy Johnson of the HSC Legislative Committee presented information on their draft agenda for 2015. Konkel said they asked people which issues they should work on and then created a survey to determine which issues were at the top of the list. They then filled in ideas under the top issues and asked people for comments.

The top local issues included Affordable Housing Creation, Transportation, Education on Harm Reduction and Trauma Informed Care, Expanding Capacity of Emergency Shelter, and Day Center/One-Stop Shop. Under Transportation, both mayoral candidates have said they're interested in free bus passes for homeless people. For Expanding Capacity of Emergency Shelter, the Committee realizes there's a divide in the community on the need for expanding shelters. They would like to see, however, the elimination of waiting lists for single women and families. There's also a need for a new men's shelter.

Discussion highlights:

- The Legislative Committee needs more feedback on what their focus should be.
- Dux said goals of the Committee should meet the goals of HSC, which are adequate support services, housing inventory, and a safety net for those experiencing homelessness.
- The Legislative Committee needs more feedback on the day center.
- Konkel said that the two things they added to the list of top issues for the Committee to address include Sufficient Local Funding for Homeless Services and Equity.

Koester arrived at 11:55 a.m.

• Konkel said under the equity heading, eliminating barriers based on arrest and conviction records is one goal, as is eliminating racial barriers and disparities for homeless.

Ruiz arrived at 12:00 p.m.

• Cranley said it would be useful for the Board to lay out the three goals of the ten year plan and what the Board's overarching goals are for policy-related items. It would be easier to have Legislative Committee's list slimmed down and prioritized.

Carden left the meeting at 12:05 p.m.

- Dux said there were too many items on the list for one year's action. The list is more suited to a lengthier timeline process.
- Lee requested that the Education Outreach Committee be put on next month's agenda to do a presentation.
- Kopp Mueller suggested that Education on Harm Reduction and Trauma Informed Care be moved to the Education Outreach Committee.
- Dux suggested the Legislative Committee revise its seven local goals and fit them under HSC's three overarching goals.
- Andro suggested the HSC reach out to certain corporations to see if they're willing to invest in these homeless issues.
- Kopp Mueller suggested that Equity should be a screen that falls over everything rather than be a separate issue.

Andro moved to add another meeting to further discuss these issues. Dux seconded. The motion passed unanimously.

• Tucci said there are three items the Legislative Committee definitely needs more feedback on: Transportation, Emergency Shelter, and the Day Center. She asked the Board to provide additional feedback on those issues before the next meeting.

4. Update on Zero: 2016 Campaign—End veteran homelessness by 12/15 and chronic homelessness by 12/16

The City has offered the position to Matt Kozlowski who is on loan from Tenant Resource Center. They are still looking at the last week in April as the Registry Week. One of Kozlowski's first tasks will be to recruit volunteers.

5. Institute for Community Alliances—Lead HMIS Agency Report

Dux said that the prioritization list for ending chronically homeless will be part of Registry Week as will getting everyone into HMIS and getting everyone an assessment using VI-SPDAT. Coordinated Intake is going to be the manager of that prioritization list, and CAC is being trained on HMIS.

Other Business

Wallinger said that the next Board meeting would have been April 24, which is the due date for the State ETH grant. The HSC Board has to look at and certify the list of proposals for that grant, so she suggested the group meet on Friday, April 17 instead.

Dux suggested sending a Doodle out to set up the next meeting on the Legislative Committee's agenda. Cranley said that based on everyone's scheduled, the Board won't meet before April 17.

Koester said there's a bowl-a-thon to help the Briarpatch Youth Shelter on April 12 from 12 to 3 p.m. They're still looking for teams.

Approval of 02/27/2015 Meeting Minutes

Dicke moved to approve the February 27, 2015 minutes with a correction to the date on the minutes from October 24, 2014 to February 27, 2015 and with a correction to the date of the previously approved minutes from January 23, 2014 to January 23, 2015. Sorensen seconded. The motion passed unanimously.

Adjournment

Kopp Mueller moved to adjourn at 12:40 p.m. Lee seconded. The motion passed unanimously.

Anne Kenny, recorder



Homeless Services Consortium Legislative Committee 2015-2016 Agenda Background and Basic Principles Already Agreed Upon

XAFT 41-115

Background: In late 2014 the Homeless Services Consortium began contemplating its 2015 agenda and what goals it would try to accomplish. It sought input about what issues people were interested in, developed a survey based on that input and gathered survey responses. Based on that input and survey res the committee is proposing the following for the 2015 agenda for the committee. In drafting these goals, the committee also considered what areas of interest included the maximum number of participants from the consortium, what would be attainable or successful and which items would be likely to result in consensus from the diverse membership of the consortium. Our primary goal in developing this agenda is to give guidance to the group about which issues we should be working on and to allow us to work quickly between meetings without seeking further approval from the group.

Basic Building Blocks and Principles:

Vision Statement of Homeless Services Consortium: All households in Dane County should have the opportunity to secure and maintain safe, stable affordable housing.

Guiding Principles of Homeless Services Consortium:

- Everyone deserves an equal opportunity to housing free of discrimination.
- The Community will continue to explore creative solutions to ending homelessness beyond those objectives highlighted in the Community Plan.
- There has to be a shared ownership and responsibility for preventing and ending homelessness across all Dane county
 groups including, but not limited to, business, faith communities, funders, government, homeless and formerly homeless
 individuals, and social service providers.
- Consumers, those individuals who have been helped by services provided, have an integral role in the design of solutions to prevent and end homelessness.
- Community volunteers are recognized as an essential part of preventing and ending homelessness.
- The Homeless Services Consortium is a partnership of agencies, funders, advocates and formerly homeless persons and its success at preventing and ending homelessness is dependent on a commitment to the strategies and results in this plan.

Duties of the Committee: Monitor and respond to proposed federal, state and local legislation and educate members of the HSC on issues affecting the homeless population. (from by-laws)

Zero 2016: End Veteran Homelessness by the end of 2015, End Chronic Homelessness by 2016. Functional zero is reached when, at any point in time, the number of people (veterans or chronic) experiencing sheltered and unsheltered homelessness will be no greater than the current monthly housing placement rate for that population (veterans or chronic).

Housing First: Housing First is a proven method of ending all types of homelessness and is the most effective approach to ending chronic homelessness. Housing First offers individuals and families experiencing homelessness immediate access to permanent affordable or supportive housing. Without clinical prerequisites like completion of a course of treatment or evidence of sobriety and with a low-threshold for entry, Housing First yields higher housing retention rates, lower returns to homelessness, and significant reductions in the use of crisis service and institutions. (USICH definition)

Trauma Informed Care: Trauma Informed Care is an organizational structure and treatment framework that involves understanding, recognizing, and responding to the effects of all types of trauma. Trauma Informed Care also emphasizes physical, psychological and emotional safety for both consumers and providers, and helps survivors rebuild a sense of control and empowerment. Becoming "trauma-informed" means recognizing that people often have many different types of trauma in their lives. Often, trauma survivors can be re-traumatized by well-meaning caregivers and community service providers. http://www.traumainformedcareproject.org/

Harm Reduction: Harm reduction incorporates a spectrum of strategies from safer use, to managed use to abstinence to meet licit and illicit drug users "where they're at," addressing conditions of use along with the use itself. Because harm reduction demands that interventions and policies designed to serve drug users reflect specific individual and community needs, there is no universal definition of or formula for implementing harm reduction. (http://harmreduction.org/about-us/principles-of-harm-reduction/)

Community Plan to Prevent and End Homelessness: The Board requested that we organize this document around the goals in this plan formed in 2006 and revised in 2011.

http://www.cityofmadison.com/cdbg/docs/community_plan_to_end_homelessness_final.pdf

DRAFT Homeless Services Consortium **DRAFT** Legislative Committee 2015-2016 Agenda Rewrite from Board Input

(Send comments, feedback and ideas to brendakonkel@gmail.com

to be discussed at the May or June or July Homeless Services Consortium Meeting

Advocacy items have been rearranged to fit within the

Goals and Objectives of the Community Plan to Prevent and End Homelessness.)

A. Provide support services for homeless, households and households at risk of homelessness to enable them to access and maintain stable housing.

1. Increase the availability of effective case management services.

2. Increase the number of households who retain stable housing who might otherwise become homeless.

3. Increase mainstream resources and benefits to households so that they are able to afford the cost of housing.

4. Advocate for employment resources including basic education.

5. Advocate for basic education resources.

6. Advocate for mental health resources and alcohol and other drug abuse treatment. Advocate for services to treat those with dual diagnoses.

7. Advocate for child care resources

8. Advocate for transportation services.

9. Advocate for medical and dental services for homeless persons.

10. Advocate for resources for re-integrating offenders

11. Provide financial education to help households better manage their resources.

12. Build on efforts to improve relationships between landlords, tenants and non-profit agencies.

13. Protect the legal rights of tenants to ensure that all are treated without discrimination and within the boundaries of the law.

Transportation (40 of 58 respondents or 69%)

- Discuss existing services, demand, and projections with HSC. And/or more detailed electronic survey?

- Increase the number of low income bus passes? Advocate for low-income 10 ride passes?
- Or promote the availability and use of low-income bus passes.

Equity (New)

- Promote affordable housing / homeless solutions as a strategic response to racial disparities. Utilize existing data to highlight racial disparities in housing security and advocate for housing solutions with input from the various communities of color.

- Get reentry housing on the short list for new projects.

- Eliminate housing barriers based on arrest and conviction records to the extent permissible by the law (condition of funding, etc. and local public housing agency policies).

- Promote LGBT-friendly housing that's low-income, safe and nondiscriminatory.

Seek sufficient local funding for homeless services (New)

- Support COLA for Purchase of Service (POS) agencies at the county in particular ...

- Support referendum to increase county levy limit.

- Support Dane County Human Services' retention of surpluses generated by the Department and its contracted agencies.

- Advocate for the need for increased funding at the State and Federal levels.

B. Help homeless households by providing a short-term safety net with continuous support services with the goal of moving to stable housing as quickly as possible.

1. Provide safe shelter beds for homeless families with children and single adults until such time that other more appropriate housing alternatives are available. Provide a safe environment for transgender individuals, young adults aged 18 to 24, and others who might have difficulty in traditional shelter settings.

2. Provide short term and transitional housing options for unaccompanied youth and unaccompanied parenting youth,

3. Ensure safe housing alternatives with ongoing supportive services for survivors of sexual assault and domestic abuse.

4. Support persons released from hospitals to help them access housing and other services.

5. Provide and expand on access for homeless households to store personal belongings and to access transportation services, voice mail, internet, showers and meals during the daytime hours.

6. Provide effective street-level outreach to increase the access to housing and services by homeless individuals.

7. Provide effective outreach to families with children who are living in unsafe, uninhabitable places to increase access to housing and services.

8. Provide effective outreach to unaccompanied youth living in unsafe or in uninhabitable places to increase access to housing and services.

Expand capacity of Emergency Shelter (34 of 58 votes or 59% of respondents - PROACTIVE)

- This covers two items that each got 59% support
 - More shelter beds/Eliminate waiting list at shelters
 - Adequate shelter while waiting to connect with housing

- Need more feedback from the group (via another electronic survey?) More shelters? Bigger shelters? New buildings? Where? Same operations model? This got high scores, but what does it look like to implement and is there political will?

<u>Day Center /One Stop Shop</u> (26 of 58 votes or 45%/27 of 58 votes or 47% - REACTIVE OR PROACTIVE) Seek input about location and what services should be there minimally.

C. Provide an adequate inventory of affordable housing units for low-income households, whether by creating new units or making existing units affordable

1. Grow local "Housing First" model to serve the needs of homeless families, single adults, and young adults aged 18 to 24.

2. Provide a variety of housing units that are affordable for low-income single adults and families with children, and for those with special needs such as mental illness or physical disabilities.

Affordable Housing Creation (48 of 58 people or 79% of respondents)

To accommodate the projected affordable housing needs in Dane County, we would need to build 1000 affordable housing units over the next 25 - 26 years. To house the estimated 2013 chronically homeless population, we would need 450 units for single adults (424 units for single men, 16 for single women) and 79 for families with children.

- Seek prioritization for chronically homeless and 30% AMI or less for publicly financed housing projects. Promote housing first / human rights framework as the standard for development of new projects. Support continued funding and expansion of City of Madison and Dane County affordable housing funds.

- Promote County creation and adoption of strategic housing plans to get us on target to meet Dane County needs approx 1000 units/yr for low income people. Short term = identify sufficient units to end veteran homelessness by 2015 and chronic homelessness in 2016 (existing gap is over 300 units).

- Educate and seek voluntary commitments from private property owners--via partnerships with the apartment association, tenant based rental assistance programs, and case management providers--for housing first units.

- Require locally subsidized developers to set aside a certain percentage of units for housing first

- Pursue funding for necessary supports for housing first success, like case management or training of staff working in the homeless system.

- Pursue the use of social impact funds /'pay for success" -- to provide operations funding for this initiative. - Adopt local

ordinances requiring prioritization of surplus property for homeless solutions. (local McKinney Title V)

- Pursue county tax deeded properties for expansion of affordable housing stock.

- Fully utilize authorized section 8 vouchers to maximize federal rent assistance subsidies and increase administrative revenue for public housing agencies.

-- Implement tenant based rental assistance and supportive services pilot project to house homeless families in MMSD.

Doesn't fit??

Education on Harm Reduction and Trauma Informed Care (39 of 58 votes or 67%/29 of 58 votes or 50%) - Educate HSC members (get expert to present at HSC meeting):

- Seek-buy-in-from-providers.

- Promote accessible training opportunities for providers.

- Prioritize funding for harm reduction and trauma informed care practices and programs.

FEDERAL ISSUES

- Support funding for the local issues identified below.
- Give input on HUD or other federal policies or laws that impact Dane County's homeless population or agencies providing services to that population based on additional direction from the group.
- Forward relevant action alerts from national housing and homelessness organizations to the group listserve and encourage participation.
- Educate the community at large on the issues, asking them bring their concerns and our facts to their legislators.

STATE ISSUES

- Support funding for the local issues identified below.
- Give input on state policies or laws that impact Dane County's homeless population or agencies providing services to that population based on additional direction from the group.

Examples of things not included in the Legislative Committee Proposal

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Not included in survey

Homelessness as a protected class <u>Humans require safe housing</u> City restructure of how it funds agencies ??? (I'm not sure w City-county building issues (Does this mean prioritization Philosophers Grove/Top of State St. issues	
Everything else that wasn't chosen in the sur	vey
HOUSING/HOMELESSNESS PREVENTION Eviction prevention dollars Reduction in homeless school kids (County Res, 11-12, 292 ca Re-entry/jail diversion housing More supportive housing with wrap around services. Legal Services	Rapid Re-housing alled for reduction of homeless school kid numbers of 50% by 9/1/15) Behavioral health /emergency detention diversion housing Cooperative housing
EMERGENCY SHELTER Eliminate waiting list at shelters Medical shelter Pay to stay shelter (few dollars a night, get to keep your stuff Emergency shelter for those who are banned or its a condition Extend shelter to longer than 60 days for single adults Separate (paid for by DOC) shelter for people with conditions Shelter for people working 2nd or 3rd shift	n of bail, probation or parole that they not be at shelter Extend shelter longer for families
BASIC NEEDS Food access/meals/pantry Showers Access to cheap or free haircuts, shaving and other basic groo A place to rest. To be alone and be left alone Longer term storage for more than just a few bags	 Laundry/lockers/showers in one place Phones and access to email. pming needs. Daily access storage Vital Documents Assistance
MEDICAL/OTHER SERVICES Medical support/needs/access Unified and intentionally collaborating service providers Mental health/dual diagnosis assessments with that Child care resources and infant/toddler/under school age sup Peer to peer mentoring and training service that recognizes th Co-location of human services for people who have mental he Mental health facility instead of a new jail	e value in all people besides financial value.
NON-PROFIT/EMPLOYEE SUPPORT Mandatory training of shelter and support staff on the impact Training in trauma informed care Training in mental health first aid (hopefully resulting in less b Training in harm reduction or other forward thinking strategie Central hub to assign case workers	Training in motivational interviewing ans) Intergroup communication
MISCELLANEOUS ISSUES Repeal of criminalization of homelessness ordinances (restrict Homeless court	ions on where you can sleep, etc)

____ Realignment of funding from jail and mental health hospitalizations to housing first

2015-16 ETH Application

Funds	Component	Agency	Program	#/Target Population	Approved
				12 young adults 18-21 yrs.	
ТНР	Transitional	Briarpatch	Transitional Living Program	Old	23,100
ESG	Outreach	Briarpatch	Youth Outreach	100 youth & young adults	22,000
HPP/ESC	Prevention	CACSCW	Rentable	161 homeless and at-risk	110 100
HPP/ESG	Prevention/RRH	CACSCW	Rentable	households	119,109
ESG	Admin	CACSCW	Rentable		10,000
ESG	Shelter	DCPC	Hope House	3 young mothers w/child	16,800
ESG	HMIS	ICA	WISP Lead Aministrator		3,900
ESG	Prevention	LAW	Legal Advocacy	32 households w/ evictions	20,000
ESG	Outreach	Porchlight	Single Men Outreach	60 single men	25,000
ESG	Transitional	Porchlight	STABLE Program	12 single women w/ mental	16,400
THP	Transitional	Porchlight	STABLE Program	health issues	6,900
ESG	Shelter	The Road Home	Shelter CM	22 families	16,800
ESG Prevention	SUM		5 families at risk of	12,400	
			Pathways to Self Sufficiency	homelessness	
ESG	Shelter	The Salvation Army	Medical Vouchers	25 households	8,100
ESG	Shelter	The Salvation Army	Single Women CM	100 single women	18,800
ESG	Shelter	The Salvation Army	Waitlist CM	50 families	16,800
ESG	Shelter	EATA, Inc.	BOOST	30 households	20,000
ESG	Prevention	Tenant Resource Center	Housing Mediation	140 tenant households	10,100
ESG	RRH	YWCA	RRH-Families	10-12 families	50,000
ESG	Shelter	YWCA	Family Shelter CM	60 families	16,800
	Admin	City			6,344
ESG	HMIS	CACSCW	Coor. Entry HMIS		2,100
ESG	Shelter	CareNet	Elizabeth Hse		10,000
			Outreach to CH Single		
ESG	Outreach	Tenant Resource Center	Adults		20,000
Fotals					471,453 471,453
Available					