

MEET YOUR ICMA-RC RETIREMENT PLANS SPECIALIST!

Your salaried (non-commission based) ICMA-RC Retirement Plans Specialist is motivated every day to help people succeed in building a path to financial wellness. Your Retirement Plans Specialist is responsible for providing on-site services, including participant enrollment, investment education, retirement readiness education, and individual educational meetings to public employee retirement plans.

To help serve you better and for fastest service, below is a contact guide:



CONTACT YOUR RETIREMENT PLANS SPECIALIST

Contact your Retirement Plans Specialist if you need assistance with:

- ▶ Enrollment questions
- ▶ Rollovers into your ICMA-RC account
- ▶ Investment strategy, account management, and how much to save
- ▶ Pre-retirement checkup



LOG IN TO YOUR ACCOUNT

Log in to your ICMA-RC account at www.icmarc.org/login or contact ICMA-RC Investor Services at (800) 669-7400, if you need assistance with:

- ▶ Account log in or website resources
- ▶ Change or verify your 457 or Roth IRA contribution amount (*Roth IRA contributions can only be changed on the website and not over the phone*)
- ▶ Investment changes (*allocations and transfers between funds*)
- ▶ Withdrawals or distributions
- ▶ Forms and brochure requests
- ▶ Balance and quarterly statement inquiries
- ▶ Account maintenance and transactions
- ▶ Address, name, and beneficiary changes
- ▶ All other questions

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Visit the Retirement Education Center at www.icmarc.org/education for tips and tools to save, invest and realize retirement.



BUILDING PUBLIC SECTOR
RETIREMENT SECURITY

ICMA RETIREMENT CORPORATION | 777 NORTH CAPITOL STREET, NE | WASHINGTON, DC 20002-4240
TEL: 202-962-4600 | FAX: 202-962-4601 | TOLL FREE: 800-669-7400 | WWW.ICMARC.ORG