



Homeless Services Consortium Board of Directors Meeting

November 18, 2022
10:00 AM - Noon

Zoom.us – Meeting ID: 824 1736 1145
Passcode: 174870
1-877-853-5257

The HSC Board strives to prevent and end homelessness, by advancing Housing as a Human Right. We provide leadership, advocacy, planning, and management of program funding in order to promote accessible and equitable housing and homeless services.

AGENDA

- Call to Order and Welcome
- Introductions

Board Members in attendance: Courtney Spears, Patrick Duffie, Rachel Litchman, Robin Sereno, Shanita Lawrence, Michelle Hemp, Arree Macon, Taylor Rozman, Patti La Cross, Brenda Konkel, Catherine Reiersen

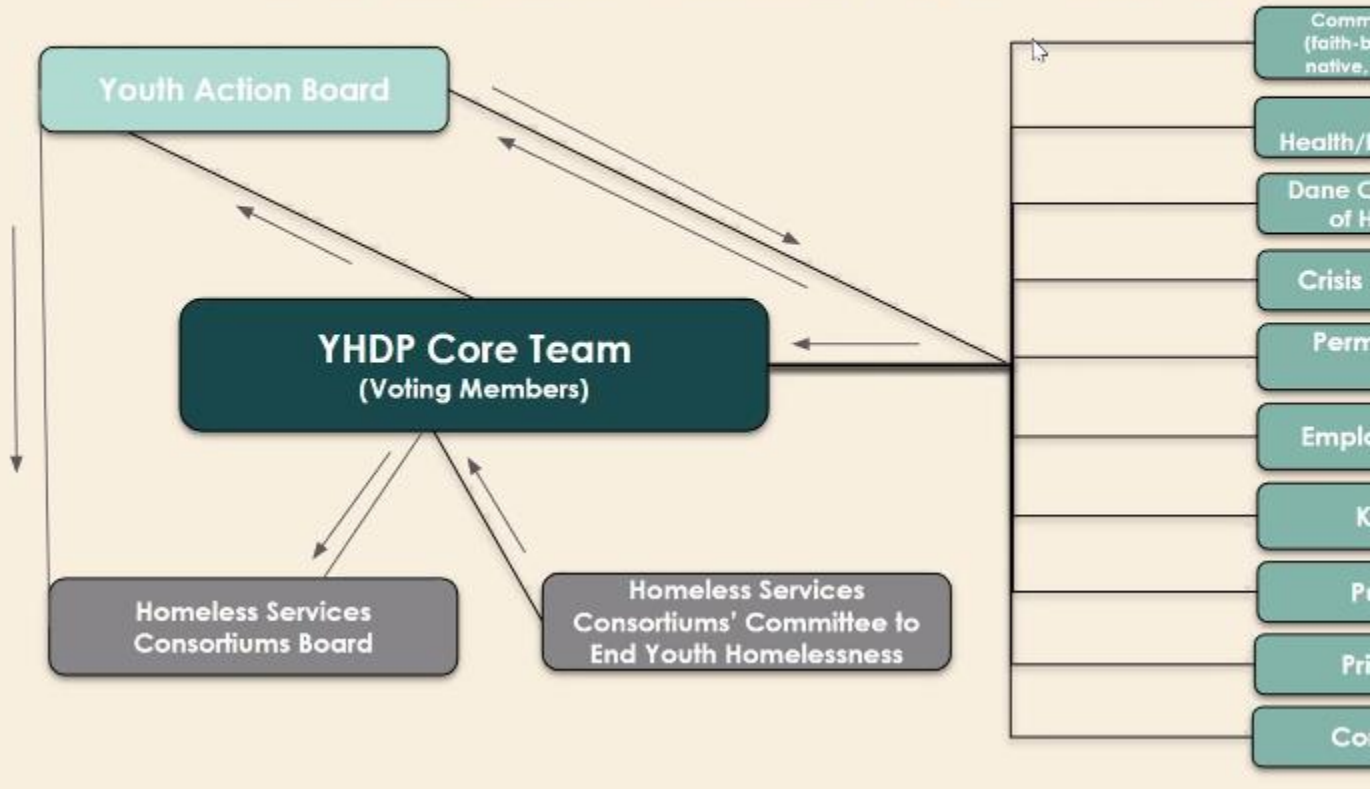
Board members not in attendance: Sara Allee-Jatta, Chara Taylor

Staff: Torrie Kopp-Mueller

Guests: Carolyn Wylie – Home Base, Meshan Adams -CDD/City of Madison, Melissa Mennig - County, Outreach Meetings – Steve Starkey, Whitney Patterson – YHDP technical assistance, Tiffany Hart - HUD youth collaboration and True Colors United, Dominique Christian – The Road Home, Brandi Grayson – Urban Triage, Allie Grant – The Road Home, Kelsey Johnson -works with the YAB, Darcie Bradley - LSS, Kayla Every – Youth Coordinator, AJ Hardie – Outreach LGBT, Linette Rhodes CDD/City of Madison, Alicia Spry, Dan S - Interim Executive Director of The Road Home, Takisha, Sarah Lim – CDD/City of Madison, Tye’ja D Moore, Amy, Shannon Stevens, Amanda Sedlacek, Deja Mays, Jani Koesten - MMSD

- **Vote to approve Minutes from November 4, 2022**—Brenda Konkel
- Treasurer’s Report – Courtney Spears
- Updates City, County, United Way
 - County: IQC – 8 average H2H 239 enrolled, 236j housed, budget 2023 passed 9% cost of living, increased funding to Beacon TSA, Porchlight...9 million to mens, 10 to lots of housing related, portal opened on the 6th
 - United Way: per email: the Predolin Foundation has increased funding for 2023 to allow for more subsidies for households with children in Rapid Rehousing and Family Housing Stability.
 - City: pre-design phase of the purpose built Men’s Shelter, working with the research team and the architect, temporary site has had 190- 200 guests on average with the max 207, they are anticipating 30 migrate workers coming to shelter
- Presentation & Discussion of Youth Homelessness Demonstration Program (YHDP) funding recommendation – Youth Action Board & YHDP Staff
 - **Proposal – Approve YHDP funding recommendation as presented**

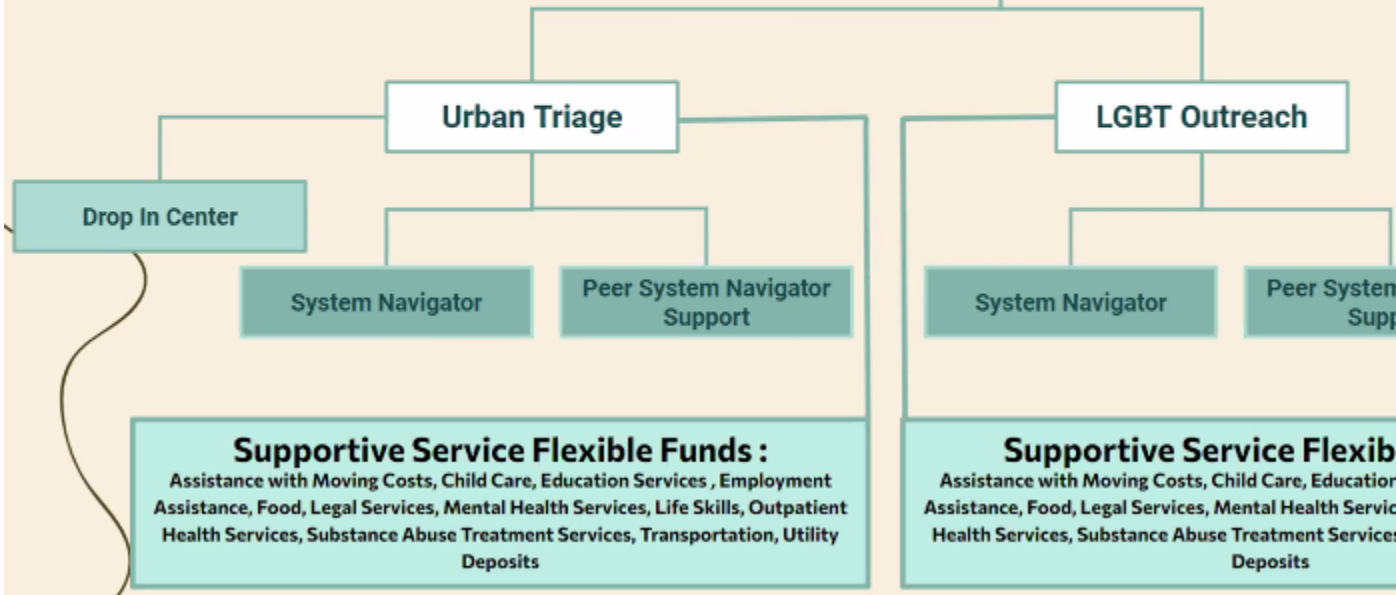
DECISION MAKING STRUCTURE



PROJECT STRUCTURE : SSO

SSO : This project will provide intensive support to young people at-risk of or currently experiencing homelessness. The staff for this project will walk alongside and support youth from initial contact with the system through location of permanent housing and connection to ongoing support services.

Supportive Services Only Project



FUNDING RECOMMENDATION: S

SERVICE	COST ANNUALLY	ORGANIZATIONS - START D	
DROP IN CENTER		Urban Triage - Jan 1	LGBT Outreach - Jan 1
Drop-In Center Leasing & Operating Costs	\$48,000	\$48,000	
SYSTEM NAVIGATION			
System Navigator	\$78,000		\$78,000
System Navigator	\$78,000	\$78,000	
Peer System Navigator	\$52,000		\$52,000
Peer System Navigator	\$52,000	\$52,000	
Staffing Overhead	\$15,700	\$7,850	\$7,850
Admin Providers	\$16,350	\$9,319.50	\$7,030.50
Admin YAB	\$16,350		
HMIS ICA	\$3,600		
Total SSO	\$360,000.00	\$195,169.50	\$144,880.50

Urban Triage

Drop In Center
Leasing & Operating Costs

System Navigator
(\$60K SALARY)

Peer System Navigator
(\$40K SALARY)

Staffing Overhead
Admin Providers

LGBT Outreach

System Navigator
(\$60K SALARY)

Peer System Navigator
(\$40K SALARY)

Staffing Overhead
Admin Providers

PROJECT STRUCTURE: TH-RRH

TH-RRH : Offers the most flexibility to meet the needs of young people, as it offers both transitional housing and rapid rehousing options. Includes leasing buildings, rental assistance for people living in rental units, and up to 5 years of assistance per household. The model has the flexibility to offer older teens a transitional housing option when family reunification isn't a safe choice and an apartment option after turning 18.

Joint Transitional Housing-
Rapid ReHousing



FUNDING RECOMMENDATION: TH

JOINT TH/RRH		Urban Triage		The Road Home
Transitional Housing Leasing & Operating (48,000 / 12,000)	\$60,000	\$60,000		
Case Manager (6mos)	\$39,000			\$39,000
Case Manager	\$78,000	\$78,000		
Peer Support:	\$52,000	\$52,000		
Peer Support: (6 mos)	\$26,000	\$26,000		
Project Management Personnel	\$78,000	\$78,000		
TH Overhead Start Up Costs	\$63,468	\$63,468		
Staffing Overhead Start Up Costs	\$40,000	\$30,000		\$10,000
Rapid Re-Housing Rental Assistance/Leasing	\$190,404	\$126,936		\$63,468
Supportive Services (Flex Funds)	\$80,400	\$64,320		\$16,080
Admin Providers	\$35,753	\$28,722.50		\$7,030.50
Admin YAB	\$35,753			
HMIS ICA	\$7,867			
Total TH-RRH	\$786,645.00	\$607,446.50	\$0	\$135,578.50

Urban Triage

Transitional Leasing &

Case Ma (\$60K SALARY

Peer Housing (\$40K SALARY

Peer Housing (\$40K SALARY + BE

Rapid Rehousing Re Supportive

Staffing Overhead: \$

The Road Home

Case Ma (\$60K SALARY + BE

Rapid Rehousing Re Supportive

Staffing Overhead \$

FUNDING RECOMMENDATION: TH-RRH

JOINT TH/RRH	Urban Triage		The Road Home	
Transitional Housing Leasing & Operating (\$48,000 / \$12,000)	60,000	\$60,000		
Case Manager	\$78,000			\$78,000
Case Manager	\$78,000	\$78,000		
Peer Support:	\$52,000	\$52,000		
Peer Support:	\$52,000	\$52,000		
Project Management Personnel	\$78,000	\$78,000		
Rapid Re-Housing Rental Assistance/Leasing	\$253,872	\$126,936		\$126,936
Supportive Services (Flex Funds)	\$55,400	\$44,320		\$11,080
Admin Providers	\$35,753	\$26,100.00		\$9,653.00
Admin YAB	\$35,753			
HMIS ICA	\$7,867			
Total TH-RRH	\$786,645.00	\$517,356.00	\$0.00	\$225,669.00

Urban Triage

Transitional Leasing &

Case Ma (\$60K SALARY

Peer Housing (\$40K SALARY

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Rapid Rehousing Re Supportive

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Case Ma (\$60K SALARY

Rapid Rehousing Re Supportive

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WHY IS YEAR 1 DIFFERENT THAN YEAR 2

Because the The Road Home is currently working to hire an Executive Director, They will be starting their portion of the projects July 2023.

This means that that 'Case Management Team 2' will not be hired until July 2023

We took the additional funds and allocated it towards the following first year costs

Origin of funds	Dollar Amount	Start up & Other Costs R
Staff ½ Year (Case Manager + Peer Support)	\$65,000	Staffing =\$40,000 Supportive Services = \$25,000
Rapid Rehousing Funds ½ Year	\$63,468	Transitional Housing =\$63,468

DIFFERENCES BETWEEN TYPICAL COC & YHDP FUNDING

TYPICAL COC FUNDING	YHDP FUNDING
Held to CoC Program interim rule requirements; limited flexibility and 1 year grant periods	Structured by HUD to be flexible/ encourage revision during the first 2 years of the grant and during the first
HUD requires that the CoC Board approve selection, rating & ranking of CoC projects	HUD requires that funding allocations be approved through a letter of support
HUD CPD Representatives and headquarters Dedicated Desk Officers oversee grants; more limited options to make changes during the life of the grant	No HUD field office involvement; managed directly by supported by HUD Technical Assistance
<p>Madison has historically used a direct Recipient model where each service provider enters into contracts directly with HUD; this creates challenges in the following ways:</p> <ul style="list-style-type: none"> o <u>Budget Changes</u>; Smaller scale 1-year grants with less funding available to move across budget categories o <u>Service Provider Changes</u>; If a service provider performs poorly or no longer wants to operate the grant, it would need to be transferred through the HUD field office or reallocated during the CoC competition o <u>Compliance Monitoring</u>; the HUD field office monitors CoC grants infrequently; this can result in a service provider misinterpreting HUD requirements for years and potentially being required to pay back large sums of funding if the error is not realized in real-time. 	<p>Recipient/Subrecipient Model: the City is able to change without a substantial amendment</p> <ul style="list-style-type: none"> o <u>Budget Changes</u>; Larger scale 2-3 year grants allow for more flexibility to move funding across subrecipient o <u>Service Provider Changes</u>; If a service provider no longer wants to operate the grant, the City can change/add subrecipients without HUD approval o <u>Compliance Monitoring</u>; HUD requires continuous monitoring of subrecipient performance. Project Monitoring and Reporting conducted by the City Youth Action Board with partner organizations to determine the level of monitoring required. The City has developed a training and capacity building program for subrecipient organization. This allows for errors to be identified as they occur and allow subrecipients to correct them before sums of funding are spent in error.

STANDING QUESTIONS:

Q. Are the wages too low for the Peer Support position?

- A. According to [MIT's Living Wage Calculator](#), No.
\$17.52 is considered livable wage in Madison for a single person.
 $\$40,000 / 2080 \text{ hours per year} = \underline{\$19.23 \text{ per hour}}$

The peer support role is intended to be an entry level position for someone with lived-expertise

Q. Is it traumatic for people with lived experience to work in peer support roles?

No, it is not always traumatic for those with lived expertise to be assisting others who are going through homelessness. Based on the Internal Family Systems Model of Treating Trauma, helping in the way you once needed help is actually one of the most liberating and effective ways to heal your own past traumas.

People with lived experience are not broken, easily triggered or incapable. We are experts, we are resilient and we are strong.
With the support that we have planned in these programs, we will be successful in YHDP.

Peer Support Roles

OUR VISION :

Each person who enters our Joint TH-RRH project would be paired with a team consisting of one case manager and one peer support person.

Internally, this team would support each other.

Externally they would each provide unique support to the client.

Case Manager/System Navigator - Assist the Youth and Young adult in navigating Housing and the program they are assigned.

Peer Support - Assist the Youth and Young adults via accountability, connection and empowerment. They would be helping them with things that friends and family might traditionally help with (e.g., to/help schedule an appointment, accompany them in grocery shopping, work with them on budgeting strategies for maintaining a clean and organized life and house, etc.)

Some youth have those supports via their family or friends, but for those who do not, it is important to help them navigate life without connections to someone who understands, empathizes, and can support with the aspects of life that we may not have learned at home.

STANDING QUESTIONS:

Q. Why are we funding Transitional Housing if it has failed in the past?

A. Joint Transitional-Rapid Rehousing is different than Traditional Transitional Housing.

This project would support young people in a way similar to shelter, but with more stability, safety and support than traditional shelter. It could be used in moments of crisis, and provide youth short term or longer term support. It would allow us to seamlessly transition those in the Transitional Housing directly into Rapid rehousing. This is ideal for youth because their needs and situations can change so rapidly, and we need to provide them with a constant source of consistent option for safety and comfort.

Per HUD, This Project type is encouraged for Youth and Young Adults.

Per Dane County's HSC Written Standards (pg.24-25), it is recommended for YYA.

B. Dane county currently has no youth specific or youth safe options for shelter or short term housing. During community listening sessions, we heard many horror stories about the traumas that young people face when they go into shelter with the chronically homeless, or older adults. Youth have very different needs.

Q. What about Briarpatch?

A. Briarpatch does great work for our community youth, but is limited to housing only those under the age of 24. This means that 18 to 24 is a critical gap because this is commonly the point which people are exiting foster care or being kicked out of/leaving their unhealthy, unsupportive or unsafe homes. Providing support to this age range is critical in ensuring a supportive transition into adulthood.

Catherine proposes to approve YHDP funding slate, those who would need to recuse themselves were Rachel and Arree

Likes – 8

Lives – 0

Concerns – 0

Proposal passes unanimously

- Presentation of process and selection of consultant for development of new Community Plan– Linette Rhodes
 - **Proposal – Approve selection of “Homebase” as consultant for Community Plan Process**
 - Community Plan was drafted in 2016
 - Likes - 9
 - Live – 0
 - Concerns – 0
 - Proposal passes unanimously
- Presentation & Discussion of EHH Reallocation (\$20,000 HAP Funds) – Sarah Lim
 - **Proposal – Approve a reallocation plan for the 2022-23 EHH Grant**

2022-23 EHH Reallocation Proposal

To transfer \$20,000 of Housing Assistance Program (HAP) funds from **The Road Home Tailor Place Focus Counseling Rapid Rehousing Program** (Program period: July 1, 2022 - September 30, 2022)

Why is The Road Home returning the funds?

The State's HAP requirement that participants pay at least 30% of their income toward rent is creating complexity:

- Families with income will have the autonomy to use community resources to pay monthly rent if needed.
- The program will have more flexibility when serving families experiencing homelessness in the community.
- The EHH funds requires more time than we had anticipated on a monthly basis. Considering the cost benefit analysis, our accountant, program director, case manager, and supervisor spends a significant amount of time trying to gather all necessary paperwork.
- There is a lot of pressure placed on families with income and those who receive financial assistance.

Why transfer the funds to Focus Counseling Rapid Rehousing

It is the only other project currently funded with HAP.

The only other program eligible for HAP funds is the Salvation Army's Rapid Rehousing program (currently funded with ESG and HPP)-- They decided the funds for the same reason The Road Home provided last year.

From the beginning, Focus Counseling Rapid Rehousing program was structured to require 25% of income payment from participants, reducing the complexity.

The program current budget is \$130,000. With additional \$20,000 in HAP funds, we can serve more individuals, leveraging City of Madison TBRA rental assistance.

Likes 10

Proposal passes unanimously

Adjourn

Future Board Meetings, All meetings are 10AM-Noon

December 16th

If you have topics you think the HSC Board should discuss, please email them to hsc@cityofmadison.com.