



Homeless Services Consortium Board of Directors Meeting Minutes

September 21, 2018 – 11:00AM – 1:00PM

30 W. Mifflin St 10th Floor, Madison, WI

Call to Order and Welcome at 11:11

Present: Kathy Kamp, Robin Sereno, Torrie Kopp Mueller, Heidi Wegleitner, Brenda Konkel, Melissa Mennig, Ann Catlet, Connor Wild, Takisha Jordan, Matt Julian, Wanda Smith, David Dexheimer, Maggie Carden, Jesse Dirkman, Kris Sheehan (joined for portion of the agenda),

Absent: Jani Koester

1. **Introductions**
2. **Approval of the minutes from 8/27/18.** Motion to approve by Kamp, 2nd by Sereno. All vote in favor of approval.
3. **Review and approval of Section 1 of the Written Standards – Kopp Mueller**
 - a. Idea was brought up of creating/using a Checklist – referencing details of main points within the written standards. Wegleitner asks if it would be a part of the Written Standards, Kopp Mueller stated it would likely be an appendix item. This could be used during funding processes related to the questions of ‘how are you following/not following the written standards.’ Likely a checklist with subsections.
 - b. Wegleitner asks how the term funding is defined (city, state, etc)
 - c. Wegleitner notes pg 10 paragraph 5 and moves to change from 5 to 6 years. Konkel 2nds. Wording specified to after program exit. 5 is a HUD requirement, however contracts typically have 6 and agencies are required to do 6 as well.
 - d. Mennig moves that it clarify section 1, item 5 paragraph 1; starting pg 8. ‘Prior to initiating program termination, PSH programs will complete a Transfer request...’; Kamp 2nds the amendment.
 - i. Housing case manager stabilization meeting is now occurring.
 - e. Wild asks if we need to strengthen language to keep folks housed. Sereno agrees

- f. Smith asked to mediate with Meridian Northside Kennedy Heights – to address evictions – questions not having case managers that look like the people served. Creating projects/case managers without solutions/training for folks. Systemic Solutions are needed. Poverty and Crime/Violence go hand and hand. Dexheimer shares Ridgewood/Kennedy heights that are not in programs. Jordan supports the need for more case managers. Jordan speaks of the families that she works, reinforcing the need for case mgmt. services that are culturally inclusive.
 - i. Education and Advocacy Committee are talking about issues in reaching out to landlords – reviving information/trainings that would be tailored to property managers and/or case managers.
- g. Kamp move to approve section 1 of the written standards as amended; Mennig 2nds.
 - i. Vote called – All in favor; non-opposed

4. Review and approval of Memorandum of Understanding with the Transition Education Program – moved to next month to discuss to give time to review the next 2 agenda items.

5. Review of Race Equity Data – Presented by Jesse Dirkman

- a. Questions regarding the Census poverty data brought up indicating the poverty level of black individuals/families in Dane County
- b. Reviewed Outreach groups with placements over 50% of white individuals on the priority list – Dirkman can narrow the list to primarily the outreach groups and shorten the time-period to more accurately portray current issues
 - i. Julian will have a meeting in November with outreach workers to review the data and discuss issues that might be causing higher placements of white folks and to discuss the lower scoring of black of folks on the SPDAT.
- c. Black individuals tend to score less on the SPDAT compared to other races
 - i. Hypothesis in another community is the systemic issues causing homeless make it that black people are pushed into homelessness more often, whereas white people get more opportunities, so when white people end up homeless, they are more likely to score higher.
- d. Built for Zero is talking about this topic.
- e. Catlett suggests making some recommendations to the board.
 - i. Sereno would like to get involved in workgroup with Jordan, Smith, and Julian

6. Discussion on Housing Navigation Services

- a. Kris Sheehan, Program leader from Community Action Coalition, oversees housing resource desk at Job Center and the Beacon. JC Tuesdays and Fridays, MWTR 1-4:30. On MWTR at the Beacon 8-12. It's a drop-in catch all. Focus on housing search often newly homeless or doubled up. Walk people through subsidized housing, appeal letters, Case Managers at JFF (for any housing stability). Housing Resource Desk is on a housing basis – feels they meet with folks about 30 min. Some grab literature. 10-15 folks a day between both locations. Job Center sees significantly more, but it may be because they are more established there. Feels about half of people they get demographic info.

- i. Depth of case mgmt. – 30 min. Housing hx, can they complete apps. CDA waitlist is first step. Walk through options, and can schedule f/u.
- ii. Case managers at JFF sites and CAC – can be difficult to contact. How can we better contact... Phone volumes are high, and why they moved to walk-in. Access needs to be improved. Recommend trainings to help folks of color that experience homelessness and barriers.
- iii. Request list be updated prior to November. Format will change. This Wednesday the list will be improved and accurate. Beginning 8 pgs are corrected. Fixing/gather information
- iv. Uses language line for non-English speakers

Motion to adjourn Mennig and Jordan.