



Homeless Services Consortium – Community Feedback Session on Community Plan to Prevent and End Homelessness

Thursday, June 9, 2016 4pm- 6pm

Tuesday, June 14, 2016 4pm-6pm

Location: Villager Mall-Atrium 2300 S Park St

Notice of possible quorum of the Common Council, CDBG Committee, Homeless Issues Committee members and HSC Board members.

AGENDA

- Overview of previous goals and new goals
- June 9th- Feedback on Objectives and Strategies for Goal One- Preventing homelessness in Dane County & Goal Two- Supporting people experiencing homelessness with a clear pathway to permanent housing).
- June 14th- Feedback on Objectives and Strategies for Goal Three- Ending homelessness in Dane County & Goal Four-Advocating/Collaborating with local, state and national partners
- Next Steps
- Questions/Comments

SAFE & SOUND

A Community Plan to Prevent and End Homelessness in Dane County, WI

2016-2020

DRAFT



Homeless Services Consortium

DANE COUNTY / MADISON, WI

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HOMELESS SERVICES CONSORTIUM (HSC)

VISION STATEMENT

All households in Dane County should have the opportunity to secure and maintain safe, stable, and affordable housing.

Guiding Principles

- 1 Everyone deserves an equal opportunity to housing free of discrimination.
- 2 Homelessness is defined by the people who experience it. People who have lived experiences of homelessness have an integral role in the design of solutions to prevent and end homelessness.
- 3 The community will continue to explore creative solutions to ending homelessness beyond those objectives highlighted in this plan.
- 4 There has to be shared ownership and responsibility for preventing and ending homelessness across all Dane County groups including, but not limited to, business, faith communities, funders, government, homeless and formerly homeless individuals, and social service providers.
- 5 Community volunteers are recognized as an essential part of preventing and ending homelessness.
- 6 The Homeless Services Consortium (HSC) is a partnership of agencies, funders, advocates, and people who have experienced homelessness. Its success at preventing and ending homelessness is dependent upon a commitment to the strategies and results in this plan.

INTRODUCTION

All Persons.

Adults. Families, Unaccompanied Youth. Children. Young Adults. Elderly. Disabled. Veterans. Queer. Immigrants. Abuse survivors. The faces of homelessness are as varied as the persons who experience homelessness. Although we believe homelessness is defined by those that experience it, we also know that it does not define them. This belief is key to partnering with persons and families experiencing homelessness in a way that is empowering and dignifying. Our efforts to prevent and end homelessness in Dane County must include the voices of those who experience homelessness in its many forms. The growing awareness of homelessness among unaccompanied youth and youth adults in Dane County is of special attention in this community plan. We can do more to learn about their experiences and find ways to prevent or end their homelessness and exposure to predatory behaviors.

4 Goals.

Prevent. Support. End. Advocate. This plan presents just four goals in the simplest language to provide a clear and common purpose for community action. The first goal is to prevent homelessness by working to identify individual and structural causes of homelessness in Dane County. This goal includes efforts to identify barriers to services and improve access for those at risk of homelessness. The second goal is to support those experiencing homelessness with a pathway to permanent housing. This goal will require the use of new methods such as diversion and improved collaboration among community organizations that encounter those experiencing homelessness. The third goal is to end homelessness by increasing access to permanent housing. This will include efforts to engage landlords with existing rental properties and additional funding for rapid re-housing and permanent supportive housing. This goal is also aligned with the federal initiatives to end veteran, chronic, and family homelessness in the next few years. The fourth goal is advocacy for increased community, political, and financial resources to prevent and end homelessness in Dane County. Each of these four goals are supported by specific objectives and action items informed by our collective expertise and best practices.

3 Strategies.

Collaborate. Connect. Evaluate. This plan's goals will be achieved by the coordination of these three specific strategies. Collaboration will include the coming together of HSC, its member organizations, persons with lived experiences of homelessness and other community members to develop shared goals and coordinate action to accomplish the goals. In addition to

strengthening connections between Dane County’s many community organizations, the plan will create and strengthen connections between persons experiencing homelessness and the services that can help prevent or end their homelessness. Measuring and evaluating the results of HSC action is also important. This plan includes objectives to collect accurate, current, and useful data that can inform our practice and future objectives. A key part of this plan is an annual system analysis and the modification, deletion, or addition of objectives, action items, or targets. Accurate data is vital for this annual analysis. This quantitative and qualitative data will also be shared with funders, local and state political leaders and the Dane County community to celebrate successes and refocus future dollars and efforts on preventing and ending homelessness.

/ Result.

No person experiencing homelessness in Dane County. Ending homelessness and developing structural supports to prevent future homelessness is a priority for Dane County. We are confident that the goals, objectives, and strategies presented in this community plan will achieve this result. This plan was developed by the Homeless Services Consortium (HSC)--a network of funders, providers, faith-based, and grassroots organizations that have committed to play a role in ending homelessness in our community. However, its success will depend on more than just HSC members. Moving forward it is important to find innovative and empowering ways to include those with lived experiences of homelessness in the search for solutions to homelessness. Its success will also depend on the communities in Dane County and local and state political leaders. (Not finished)

HOMELESSNESS IN DANE COUNTY

1. State/National Homelessness Perspective – Housing First
2. Overview of current state of homelessness in Dane County
3. Definition of Homelessness
4. Services & Housing Map –just a sketch; include explanation of Emergency Shelters- Transitional Housing-Permanent Supportive Housing-Rapid Re-Housing
5. The Actors: HSC, Funders, Mainstream Providers, Faith-based Organizations, Grassroots Organizations, Local government, Schools
6. Specific challenges and obstacles for Dane County (Not finished)

PLAN AT A GLANCE

All Persons. *4* Goals. *3* Strategies. *1* Result.

PREVENT homelessness

- Evaluate and change prevention services and dollars to maximize their use for those with the greatest needs
- Prevent homelessness among unaccompanied youth, ages 13-17 through reunification strategies, conflict resolution, and other services
- Work with state agencies and institutions such as the foster care system and jails to prevent discharge of persons into homelessness
- Decrease evictions by non-profit, affordable and subsidized housing
- Identify barriers and improve access to tenant services (e.g. rental assistance, legal aid) and to mental health and substance abuse counseling
- Improve connections to affordable housing and jobs for those at risk of homelessness

SUPPORT people experiencing homelessness with a pathway to permanent housing

- Implement and track diversion as a part of an empowering approach to preventing a household's homelessness in a manner that ensures safety and is empowering to the person or family being assisted
- Improve outreach and access to help for those at risk or experiencing homelessness through street outreach teams, improved screening criteria, and coordinated intake of persons and families
- Improve collaboration among mainstream providers, faith-based, and grassroots organizations to address both crisis needs and housing stability efforts
- Provide services that address underlying factors of homelessness and housing instability including mental health, peer support, education, job training, and jobs for persons in supportive housing

- Organize service teams to provide housing stabilization services for people experiencing homelessness to help them move quickly back into permanent housing
- Increase rates of placement from shelter to permanent housing by 10% each year

END homelessness

- Engage landlords to access new units of existing housing for single adults and families and support their transitions into permanent housing
- Realign the funding structures for rapid re-housing to provide more financial flexibility to move individuals and families in shelter back into housing
- Align and prioritize capital, operating, and service funding packages for the development of new permanent supportive housing
- End veteran homelessness as part of the Zero: 2016 Initiative

ADVOCATE and collaborate with local, state, and national partners

- Improve data collection on people being served by HSC member organizations and make annual adjustments in the projected need for objectives
- Form a common annual advocacy agenda for HSC
- Increase community resources and will to prevent and end homelessness by revitalizing the Community Oversight Group to report on progress toward plan goals regularly and widely in the community
- Advocate for local and state laws to decriminalize homelessness
- Collaborate with state and national partners and organizations to support increased services, rights, and funding for preventing and ending homelessness

The Plan

GOAL | Prevent Homelessness in Dane County

The most effective step to ending homelessness is preventing it. The causes of homelessness can vary as widely as the persons who experience it and include both individual and larger societal origins. HSC will work with public and private institutions such as schools, foster care, hospitals, and prisons to prevent homelessness from ineffective discharges and/or among unaccompanied youth. We can also take steps as a community to identify barriers and improve access to services that may prevent homelessness among individuals and families, including tenant services, mental health counseling, substance abuse counseling, financial planning, job training, and job placement. To that end, HSC organizations will partner with those most at risk of becoming homeless before they lose stable housing. This collaborative work will be informed by recommendations from agencies and organizations that provide the services and by persons with lived experiences of homelessness. This community plan includes the following specific objectives towards the goal of preventing homelessness in Dane County:

- Objective 1: Prevent homelessness among unaccompanied youth.**
- Objective 2: Prevent persons being discharged into homelessness from institutions.**
- Objective 3: Identify barriers and improve access to tenant services to prevent homelessness**
- Objective 4: Identify barriers and improve access to services addressing mental health and substance abuse issues**
- Objective 5: Identify barriers and improve connections to affordable housing and jobs**

Action Plan

Objective 1.1: Prevent homelessness among unaccompanied youth.

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
1.1.1 Youth and Young Adult (YYA) organizations will explore reunification, conflict management, and other services to provide recommendations for HSC	YYA organizations	December 2016 - Recommendations to HSC		2016
1.1.2 Youth and Young Adult (YYA) organizations and Dane County school districts will collaborate to identify barriers and improve access to services for youth at risk of homelessness	YYA organizations, Dane County school districts	N/A		ONGOING

Objective 1.2: Prevent persons being discharged into homelessness from institutions.

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
1.2.1 Ensure that procedures are followed for the discharge of all persons from short-term or long-term incarceration in Dane County into safe and stable housing	Wisconsin Department of Corrections, Madison Police Department, Dane County Sheriff's Office	December 2016 – Ensure Procedures in place for incarceration discharge		ONGOING
1.2.2 Ensure that all youth leaving foster care in Dane County have a confirmed plan for safe and stable housing	Dane County Human Services	June 2017 - Procedures in place for every youth		ONGOING
1.2.3 Ensure that procedures are followed for the discharge of all persons from hospitals and treatment facilities in Dane County into safe and stable housing	Hospitals, Clinics, Madison Area Urban Ministry	December 2017- Procedures in place for every youth		ONGOING

Objective 1.3: Identify barriers and improve access to tenant services to prevent homelessness

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
1.3.1 Conduct a focus group or survey of persons with lived experience of homelessness to identify barriers to tenant services and recommend ways to improve access to these services		December 2016 - Tenant Services Access Focus Group/Survey		2016
1.3.2 Evaluate how prevention dollars are being spent and develop ways to ensure that the funds are reaching those with the most need	Mainstream providers, Faith-based organizations Grassroots organizations			
1.3.3 Advocate for increased funds for tenant assistance services (e.g. legal aid, mediation, prevention education, etc.)				ONGOING
1.3.4 Train case managers and member organizations about eviction prevention strategies, legal remedies for eviction notices, and educate about fair housing and reasonable accommodation laws		Three HSC and/or community education opportunities annually		ONGOING
1.3.5 Incorporate eviction prevention best practices in local government contracts and require documentation of efforts to prevent eviction	HSC Funders			
1.3.6 Establish consensus eviction protocols and decrease the number of evictions by non-profit, affordable and subsidized housing by 20% annually		December 2016 - Establish consensus eviction protocols		ONGOING
1.3.7 Add a prevention section and incorporate recommended changes to housing policy in the written standards		June 2017 - Prevention Section added to Written Standards		2017

Objective 1.4: Identify barriers and improve access to services addressing mental health and substance abuse issues

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
1.4.1 Conduct a focus group or survey of persons with lived experience of homelessness to identify barriers to mental health and substance abuse services and recommend ways to improve access to these services		June 2017 – Mental Health & Substance Abuse Services Access Focus Group/Survey		2017
1.4.2 [Objective to decrease wait time when clients are ready for service]				
1.4.3 [Objective to increase connection between housing and healthcare - H2]				
1.4.4 [Objective to encourage all housing programs move toward a harm reduction model and evaluate other policies that ban persons from services or housing]				

Objective 1.5: Identify barriers and improve connections to affordable housing, jobs, and other benefits

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
1.5.1 Conduct a focus group or survey of persons with lived experience of homelessness to identify barriers to finding affordable housing and jobs and recommend ways to improve access to these resources		December 2017 – Affordable Housing, Jobs & Benefits Access Focus Group/Survey		2017
1.5.2 Increase access to public benefits (SSI, W2, SSDI etc.)				
1.5.3 [Objective to increase access to employment and training programs and family supporting employment]				

GOAL 2 Support persons and families experiencing homelessness with a clear pathway to permanent housing

(Not finished) This community plan includes the following specific objectives towards the goal of supporting persons and families experiencing homelessness with a clear pathway to permanent housing:

- Objective 1: Implement and track diversion as a part of an empowering approach to ending a person or family's homelessness**
- Objective 2: Improve collaboration among mainstream providers, faith-based, and grassroots organizations**
- Objective 3: Improve outreach and access to supportive housing for those experiencing homelessness**
- Objective 4: Provide supportive services that address individual underlying factors of homelessness and housing instability**
- Objective 5: Increase rates of placement from shelter to permanent housing**

Action Plan

Objective 2.1: Implement and track diversion as a part of an empowering approach to ending a person or family's homelessness

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
2.1.1 Identify resources and pay for training for all organizations that are doing or want to do diversion	United Way, City of Madison, Dane County	_ % of case managers will receive Ed Boyte Training by Winter/Spring 2017		ONGOING
2.1.2 All Agencies receiving training for diversion will track success of households served in HMIS	Data Committee and agencies	July 2017 – Continuum of Care agencies January 2018 - All agencies that use service point January 2019 - Everyone else		2019
2.1.3 Divert 35% of households that contact any organization that helps people experiencing homelessness into safe and legal living conditions		2017 – 10% Diversion 2018 – 15% Diversion 2019 – 25% Diversion 2020 – 35% Diversion		2020
2.1.4 Ensure that no more than 7% of households served with diversion resources do not experience homelessness again over the course of two years				2020

Objective 2.2: Improve collaboration among mainstream providers, faith-based, and grassroots organizations

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
2.2.1 Map the current services and resources provided by faith-based and grassroots organizations	Faith-based organizations, Grassroots organizations	January 2017 - Dane County Services & Resources Map		2017
2.2.2 Faith-based and grassroots organizations will establish partnerships, align efforts, and collaborate with other in-network organizations that address daily and nightly survival needs	Faith-based organizations, Grassroots organizations			Ongoing
2.2.3 Mainstream providers will engage with faith-based and grassroots organizations to establish partnerships around common efforts focused on coordinated entry and housing stability	Mainstream providers, Faith-based organizations, Grassroots organizations	December 2017 - All HSC Members will use VI-SPDAT		Ongoing

Objective 2.3: Improve outreach and access to supportive and transitional housing for those experiencing homelessness

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
2.3.1 [Objective to coordinate street outreach teams to improve awareness and access to supportive housing services in Dane County]				
2.3.2 Increase local funding outreach services to 13-24 year olds to a minimum of \$100,000 annually	City of Madison Dane County			
2.3.3 Increase transitional housing beds designated for 18-24 years in Dane County to 24				
2.3.4 All HSC-funded providers will review, reduce, and standardize their screening criteria to increase access and reduce barriers to housing and services				
2.3.5 Explore the creation of a day center or other options to provide an accessible public resource for persons experiencing homelessness				

Objective 2.4: Provide supportive services that address individual underlying factors of homelessness and housing instability

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
2.4.1 Funders and mainstream providers will engage mental health agencies to partner in service delivery and/or training to support housing case managers	HSC Funders, Mainstream Providers			
2.4.2 HSC member organizations will hire persons with lived experiences of homelessness as a peer support				
2.4.3 Supportive housing providers will hire people with education and training in behavioral health and evidence-based practices to serve people with the greatest needs	Supportive Housing Providers			
2.4.4 Mainstream and supportive housing providers will connect homeless adults and young adults with jobs, job training, and continuing education opportunities				

Objective 2.5: Increase rates of placement from shelter and transitional housing to permanent housing

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
2.5.1 Organize service teams to provide housing stabilization services for people as soon as they move into shelter to help them move back into permanent housing				
2.5.2 Align funding for a housing stabilization teams	HSC Funders			
2.5.3 Prioritize 100% of HSC and partner-funded housing for people coming off the coordinated entry list in order of greatest need				
2.5.4 Increase rates of placement from shelter to permanent housing by 10% each year		June 2017 – Updated Data on Exits		

GOAL 3 End Homelessness in Dane County

Dane County seeks to be a Housing First community. Increasingly it is clear that the surest way to end homelessness is to provide access to permanent supportive housing or rapid re-housing to all in need as quickly as possible. Although the steps to prevent homelessness and support persons experiencing homelessness are important in ending homelessness, they will not end homelessness without an increase in the supply of affordable permanent housing. This increase is made possible by working with landlords to access additional units of existing rental housing, realigning funding structures for rapid re-housing, and funding new permanent supportive housing. Special attention will be paid to the federal initiatives to end veteran homelessness (2016), chronic homelessness (2017), and family homelessness (2020). This community plan includes the following specific objectives towards the goal of ending homelessness in Madison and Dane County by increasing the supply of affordable housing:

(Not finished)

- Objective 1: Engage landlords to access additional units of existing housing**
- Objective 2: Realign funding structures for rapid re-housing to provide more flexibility to move individuals and families in shelter back into housing**
- Objective 3: Align and prioritize capital, operating, and service funding packages for the development of new permanent supportive housing**
- Objective 4: End veteran homelessness as part of the federal Zero: 2106 Initiative**

Action Plan

Objective 3.1: Engage landlords to access additional units of existing housing

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
3.1.1 Conduct a landlord-outreach campaign to establish commitments for 185 new units of existing housing in the private market by 2019 for people experiencing homelessness		2016 - 60 units 2017 - 125 units 2018 - 185 units		2018
3.1.2 Organize housing locators to engage and support landlords who participate in ending homelessness		January 2017 - 24/7 Landlord Case Management Hotline		ONGOING
3.1.3 HSC funders will fund supportive housing services according to written standards that align with best practices for staff-to-client ratio and overnight coverage	HSC Funders			

Objective 3.2: Realign funding structures for rapid re-housing to provide more flexibility to move individuals and families in shelter back into housing

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
3.2.1 Fund new slots of rapid re-housing assistance for single adults		December 2016 - 50 new slots		ONGOING
3.2.2 Fund new slots of rapid re-housing assistance for families		December 2016 - 50 new slots		ONGOING
3.2.3 Fund new slots of rapid re-housing assistance for young adults, 18-24		December 2016 - 20 new slots		ONGOING

Objective 3.3: Align and prioritize capital, operating, and service funding packages for the development of new permanent supportive housing

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
3.3.1 Fund 160 new units of permanent supportive housing for single adults	HSC Funders	2016 - 20 units 2017 - 50 units 2018 - 80 units 2019 - 120 units 2020 - 160 units		2020
3.3.2 Fund 40 new units of permanent supportive housing for families	HSC Funders	2016 - 5 units 2017 - 10 units 2018 - 20 units 2019 - 30 units 2020 - 40 units		2020

Objective 3.4: End veteran homelessness as part of the federal Zero: 2106 Initiative

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
3.4.1 Establish a certified by-name list of veterans who need housing		December 2016 - Certified by-name list of veterans		2016
3.4.2 Reach and maintain functional zero in veteran homelessness		December 2016 - Zero veteran homelessness		2016

GOAL 4 Advocate and collaborate with local, state, and national partners

HSC has begun to analyze the impact that the community is having on reducing homelessness system-wide. Data that demonstrate results and is reported regularly and widely gives funders and policy makers the information they need to make strategic investments. Communities rally behind efforts that they understand and see working. (Not finished)

- Objective 1: Improve data collection on people being served by HSC member organizations**
- Objective 2: Increase community resources and will to prevent and end homelessness**
- Objective 3: Increase local political will to prevent and end homelessness**
- Objective 4: Collaborate with state and national partners and organizations**

Action Plan

Objective 4.1: Improve data collection on people being served by HSC member organizations

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
4.1.1 All HSC member organizations will be encouraged to use HMIS				
4.1.2 [Strategy to review and improve data annually]				
4.1.3 Conduct an annual system analysis to review outcomes for people experiencing homelessness and make adjustments in the projected need for each objective				ONGOING

Objective 4.2: Increase community resources and will to prevent and end homelessness

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
4.2.1 Revitalize the Community Oversight Group to report on progress toward plan goals regularly and widely in the community				2016
4.2.2 Form a common annual advocacy agenda that prioritizes no more than three key items	HSC Community Oversight Group			ONGOING
4.2.3 Host a public education forum about the specific needs and experiences of young people in Dane County who are experiencing or are at risk of homelessness and predatory behavior	YYA Providers	December 2016 – Public Education Forum on Youth and Youth Adult Homelessness		2016
4.2.4 Host a public education forum about the specific needs and experiences of elderly people in Dane County who are experiencing or are at risk of homelessness		December 2017 – Public Education Forum on Elderly Homelessness		2017
4.2.5 [Strategy to increase neighborhood supports where homeless families are moving]				

Objective 4.3: Increase local political will to prevent and end homelessness

Strategy	Responsible Partner(s)	Benchmark(s)	Cost	Target Year
4.3.1 [Strategy to advocate for the local laws to decriminalize homelessness]				
4.3.2 [Strategy to advocate for state and local efforts to reform landlord-tenant laws]				

Objective 4.4: Collaborate with state and national partners and organizations

Strategy	Responsible Partner(s)	Benchmark(s)	Cost
4.4.1 Encourage and fund providers, funders, and those with lived experiences of homelessness to regularly attend local, state, and national conferences			
4.4.2 Work with state legislators and the WI Department of Children and Families to expand rights for unaccompanied youth experiencing homelessness, ages 16-17.	HSC Board of Directors HSC Legislative Committee YYA Organizations		
4.4.3 Work with state legislators and the WI Department of Children and Families to increase the state's budget allocation to support services for runaway and homeless youth by \$1 million annually	YYA Organizations		
4.4.4 Work with the Wisconsin Coalition Against Homelessness to align efforts with regional and statewide advocacy			

MANY HANDS MAKE LIGHT WORK:

AN IMPLEMENTATION & FUNDING FRAMEWORK

IMPLEMENTATION FRAMEWORK *THIS IS FROM THE CHARRETTE

The community of Madison/Dane County will implement this plan to prevent and end homelessness by adopting an approach that is client-centered, provider-informed, and funder-driven. Examples of each of these principles follow.

1. Client-centered: People who have lived experiences of homelessness will have a voice in every part of the system to say what they need, and program design will be based on what works for them rather than what works for the people that serve them.
2. Provider-informed: Providers manage the on-the-ground implementation of housing and services that end homelessness. Their expertise will inform decision-making in program design and the allocation of resources.
3. Funder-driven: Funders are ultimately accountable to the people who donate or authorize resources for the system-wide results of their investments in ending homelessness. They will drive decision-making in a way that ensures funding is directed to providers that use client-centered approaches to deliver results that prevent and end homelessness.

ACTION PLAN FOR KEY ISSUES *THIS IS FROM THE CHARRETTE

Madison/Dane County will implement this plan according to the six key issue areas addressed in the charrette and a seventh goal to increase the supply of affordable and supportive housing. Each goal includes an overview, and action plan, and metrics for success. The HSC Board will report on accomplishments and offer opportunities to add or refine the action steps and metrics in this plan on an annual basis.

(Not Finished)

Appendix A *A LOOK BACK TO THE 2006 PLAN*

(Not Finished)

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Appendix B **HSC MEMBERS** (Not Finished)

Access Community Health Centers

Ken Loving, CEO p. 608-443-5550 w. www.accesscommunityhealthcenters.org

AIDS Resource Center of Wisconsin (ARCW)

Laura Johnson, Director of Case Management p. 608-252-6540 w. www.arcw.org

ARC Community Service, Inc.

Norman Briggs, Director of AODA Services p. 608-283-6426

Appendix C BEHIND THE SCENES: THE 2016 PLAN

(Not Finished)

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Appendix D **GLOSSARY (Not Finished)**

affordable housing

chronic homelessness

coordinated entry list

diversion - a strategy that prevents homelessness for people seeking shelter by helping them identify immediate alternate housing arrangements and, if necessary, connecting them with services and financial assistance to help them return to permanent housing.

faith-based organization

functional zero

grassroots organization

housing first – programs that place persons and families experiencing homelessness directly into permanent housing without the requirement for a transition period.

housing stabilization

mainstream provider

McKinney-Vento Act

permanent supportive housing

rapid re-housing

reunification

street outreach team

transitional housing

unaccompanied youth - youth (17 and under) experiencing homeless while not in the physical custody of a parent or guardian; may also include runaway youth

youth emancipation