

Westside Community Connections

Featuring:

- Tom Lynch, Director of Transportation
- Shanae Meacham, Outreach Specialist of Madison Metro Transit

Thursday, April 18, 2024

Agenda

- 6:00 6:05 PM: Meeting and Zoom Basics & Group Norms and Values –
 Lorissa Banuelos, Community Engagement Strategist, Common Council
- 6:05 6:10 PM: Welcome and Introductions Alder John W. Duncan, Alder Nasra Wehelie and Alder Barbara Harrington-McKinney
- 6:10 6:35 PM: Tom Lynch, Director of Transportation
- 6:35 7:00 PM: Shanae Meacham, Outreach Specialist, Metro Transit
- 7:00 7:30 PM: Q & A

Meeting Basics

• Tonight's meeting will focus on the Bus Rapid Transit (BRT) system, including the cost of BRT and a timeline for when BRT will be in operation.

There will also an update on vehicle and stop accessibility.

Welcome and Introductions

Co-Host

- Alder John W. Duncan, District 1
- Alder Nasra Wehelie, District 7
- Alder Barbara Harrington-McKinney, District 20

Presenters

- Tom Lynch, Director of Transportation
- Shanae Meacham, Outreach Specialist, Metro Transit

Metro Transit

Budget

Capital Costs

Bus Rapid Transit

Metro Transit

Metro Transit carries about 1 million passengers a month.

 More than East Washington Ave in a month.

October '23 Metro Averaged 29 Passengers per Revenue Hour





Metro Transit Efficiency

2022 - Of the 870 Directly Operated Motor Bus Systems in US

- Metro Transit is in the top 5 percent for Passengers per Revenue Hour
- Metro Transit in the bottom 10 percent for costs per passenger



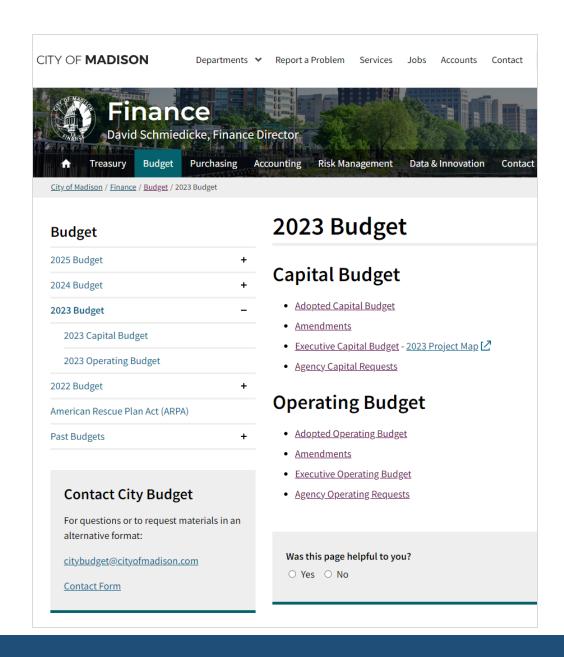
Budgets

Capital Budget

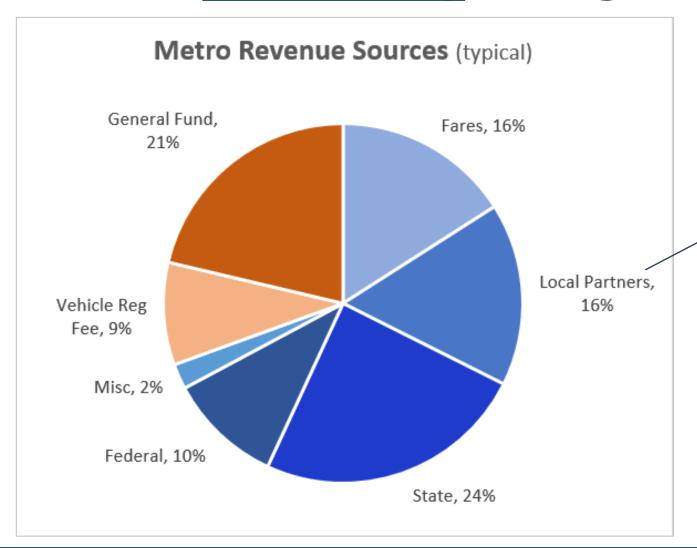
- Used for Improvement Projects
- Supported by Borrowing, TIF, State and Federal monies
- Not the budget challenge currently being discussed.

Operating Budget

- Used for services and staff costs.
- Majority supported by the General Fund
- Subject to levy limits
- Part of the challenges being discussed



Metro Operating Budget (Typical)



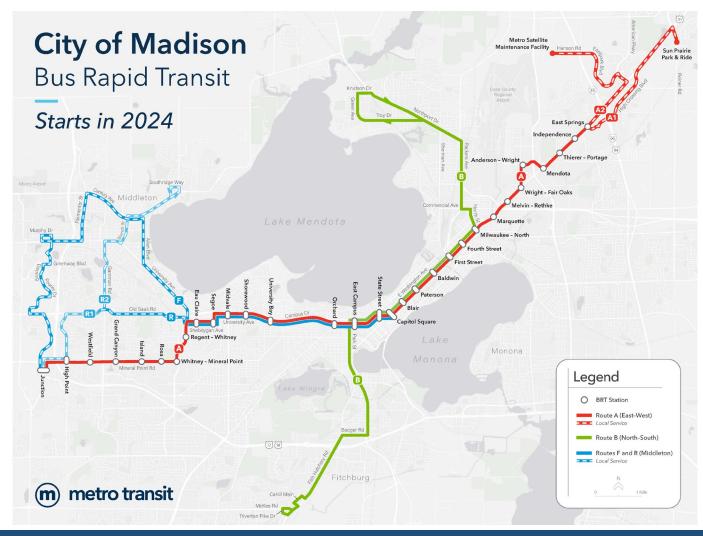
Partners Include:

- Sun Prairie
- Middleton
- Fitchburg
- Verona
- UW Campus
- UW Health
- Madison College

Pay for revenue hours in jurisdiction



Bus Rapid Transit – Capital Project



East-West in Red(Under Construction)

North-South in Green (In Planning)

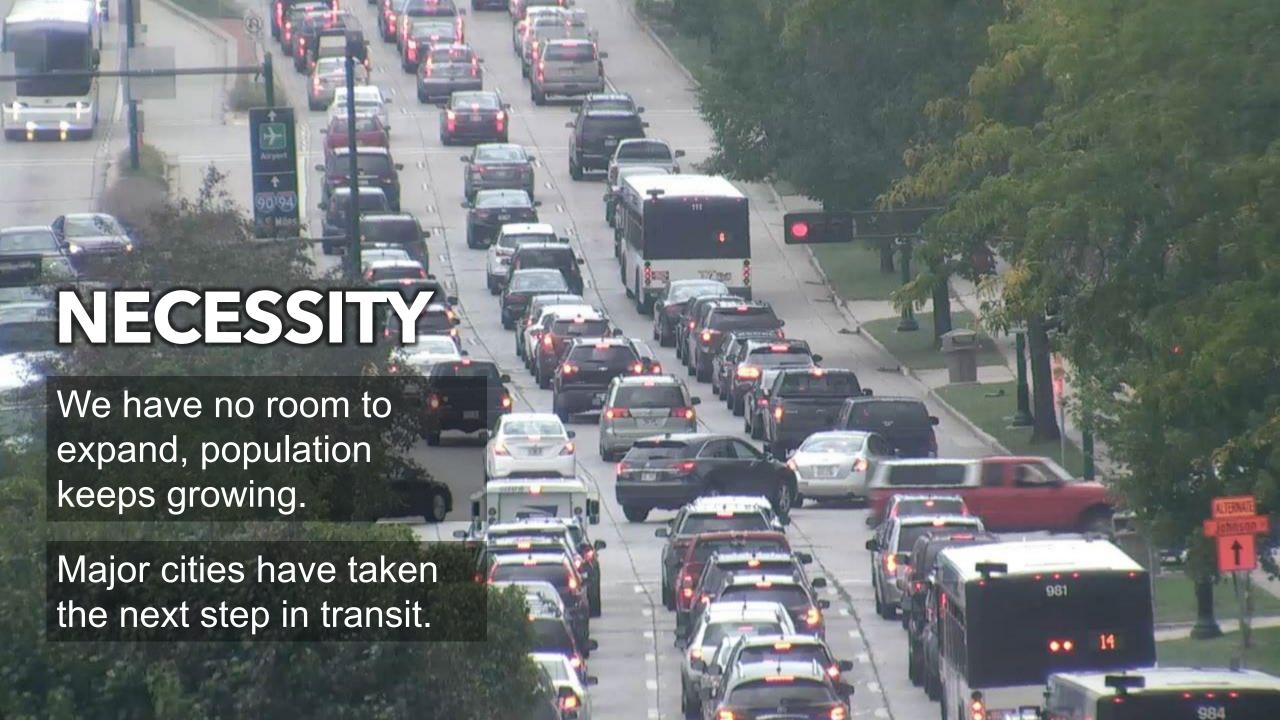




Why invest in BRT system??

NECESSITY
CONVENIENCE
RELIABLITY
COMFORT
ACCESS
ENVIRONMENT
ECONOMY
SAFETY





Cost Effectiveness





BRT provides similar service levels to Light Rail – for 1/10th of the cost. Unprecedented levels of Federal Funding Available

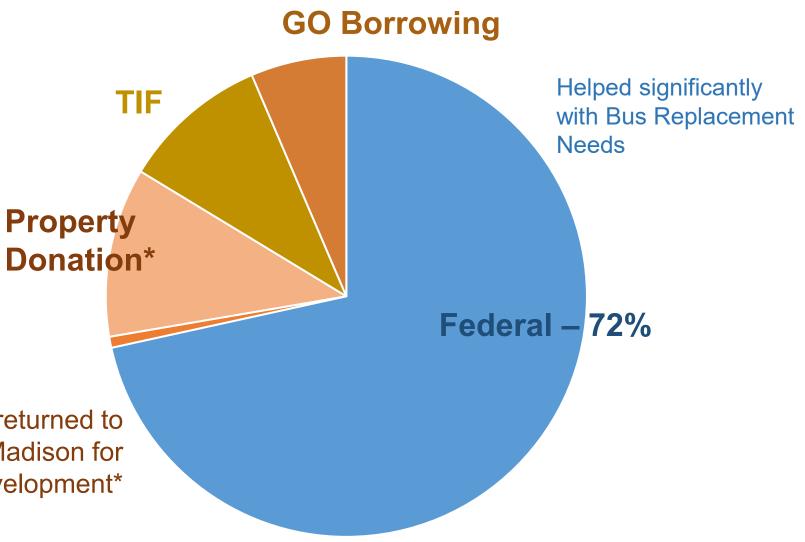




E-W BRT Funding Sources – (Capital Budget)

Small Starts Grant Agreement

\$194.2 million



Property returned to Madison for Redevelopment*



E-W BRT Affect on Operating Budget

Largest Single Expense is Drivers

Driver Hours for BRT already represented in Route A (and Route B)

Some efficiencies with buses (fewer needed), might be offset with station maintenance
Likely to be a wash.



North – South Bus Rapid Transit



PEOPLE + JOBS

North-South BRT will provide access to

97,000 people

and

78,000 jobs

within ½ mile of the proposed North-South BRT route in Madison and Fitchburg.









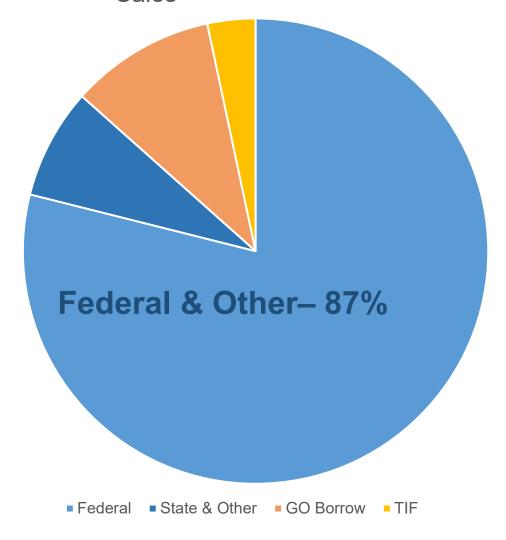
N-S BRT Funding Sources – (Capital Budget)

Federal Funding Sources:

- Federal Transit Administration (Small Starts Grant)
- 2. Areas of Persistent Poverty Grant

Local Funding Sources:

- 1. City of Madison
- 2. Wisconsin Dept. of Transportation
- 3. Local Tax Increment Financing
- 4. City of Fitchburg



North-South BRT Project Timeline

Subject to change







WHY INVEST IN BUS RAPID TRANSIT ALONG ROUTE B?



+53,000 people



+40,000 jobs



+43 schools and childcare centers, 10 grocery stores, 4 hospitals, and more.



Improved accessibility for all



Safety improvements



14,000 lower-income families

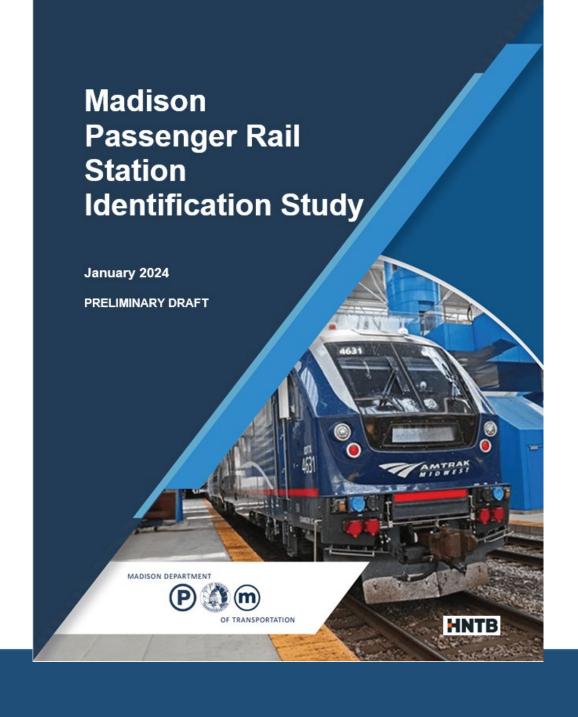


Leverage millions in Federal investment



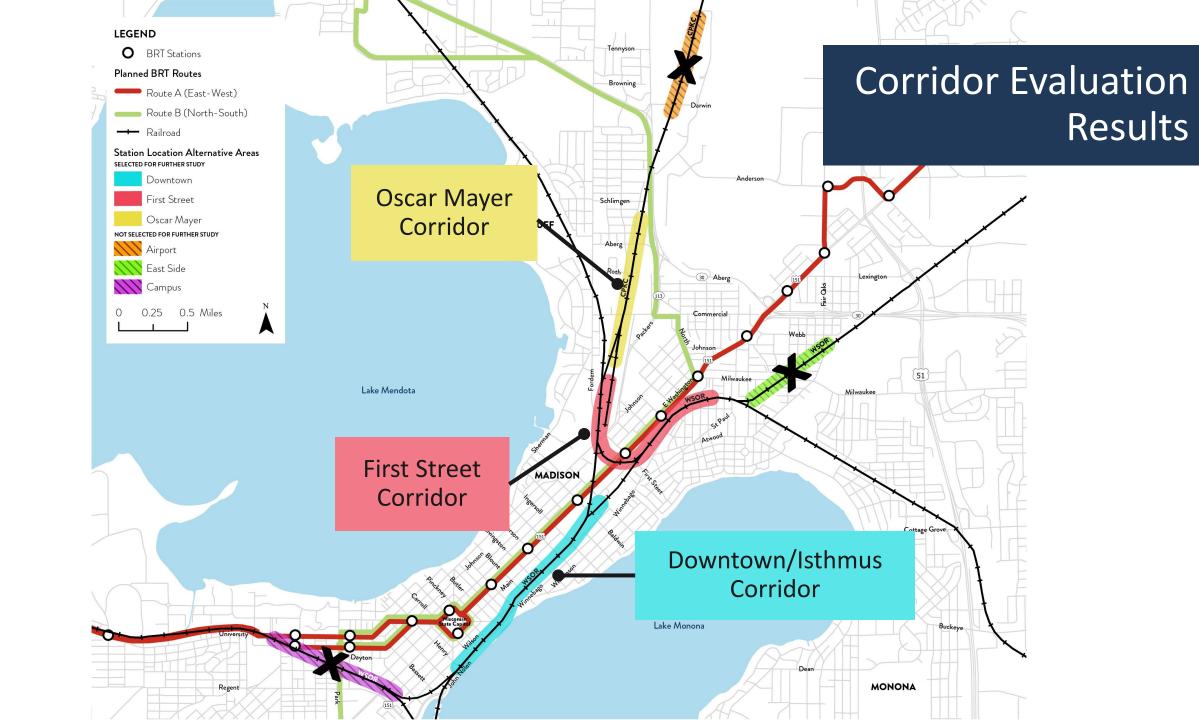
Commitment to equity 40% people of color





Draft Screening Report just Released

https://www.cityofmadison.com/tr ansportation/initiatives/passenger -rail-station-study



POTENTIAL STATION SITES

DOWNTOWN/ISTHMUS CORRIDOR

- Monona Terrace
- Blair Street
- Livingston Street
- Baldwin Street

FIRST STREET CORRIDOR

- First Street
- Johnson Street

OSCAR MAYER CORRIDOR

- Commercial Avenue
- Aberg Avenue





Metro Transit

BRT & Accessibility Updates

Timeline

- BRT is expected to launch in Fall of 2024
- Planning for a late August launch A number of items still need to be in place that could push date until later in the Fall.
 - Bus deliveries from factory
 - Chargers (on-street and both maintenance facilities)
 - Installation of new fare technology (this summer)

On track, but we're not there yet. Expect to have a better idea in early summer. We'll put out the word when a launch date is finalized.

Bus Stops

- Less than 80 stops still need boarding pads

 ongoing process; expect to complete this year
- "Tell Us about Your Stop" campaign
 - Bus flyers, email to agencies, Metro website
 - Received about 15 responses:
 - Accessible pedestrian signals, crosswalks, bench requests
 - Ordering more benches, many requests handled through BRT upgrades, Safe Streets Madison projects
 - Program is ongoing





Articulated (Bendy) Buses

- 60 foot (50% more space)
- Buses have mobility device areas to include a self-securement option
- Boarding possible on both sides of bus
- Drivers training now
- Corner flexibility

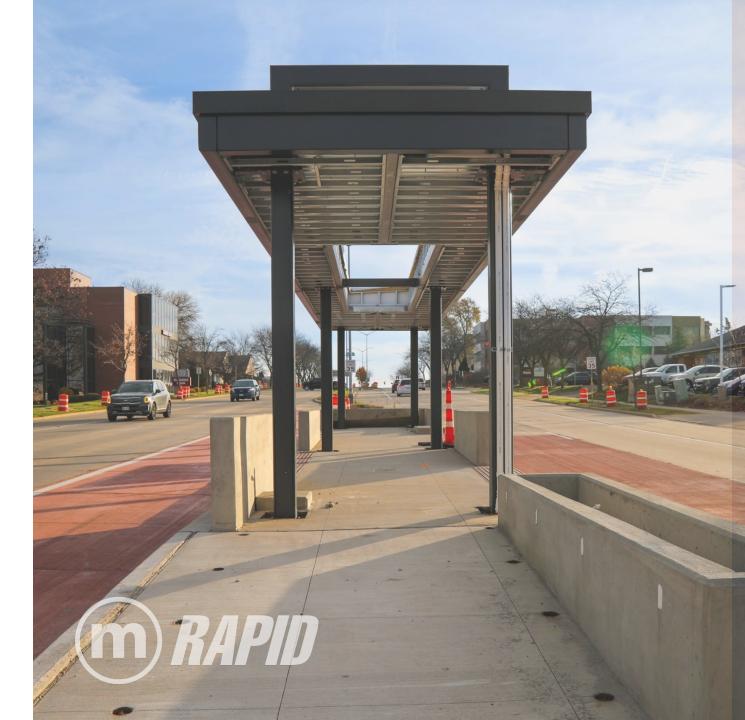
BRT Stations All stations accessible

- Doors on both sides of bus versatile boarding options for center and side street stations
- There will be minimal gap when entering allowing passengers to quickly board
- Tactile surface tiles at boarding areas--warning blocks and directional blocks for those with vision impairment
- Push buttons for audible announcements of real-time sign information



BRT Stations All stations accessible

- Crosswalks and pedestrian signals to get to stations
- Curb ramps to stations
- Buses have mobility device areas to include a self-securement option
- Real-time information audible and visual



New Technology

- New bus tracking and fare technology updates
 - GPS tracking for bus arrival/departure
 - Fare technology options—reloadable cards
- Future Paratransit Goals
 - Online applications
 - Online ride booking
 - Improved ride performance streamlined scheduling



Paratransit

For those who are unable to utilize fixed-route service:

- Door-to-door service available
- ¾ mile service area from fixed-route
- In-person assessments (we'll pick you up and take you home)
- Not all or nothing can use both paratransit and fixed-route service









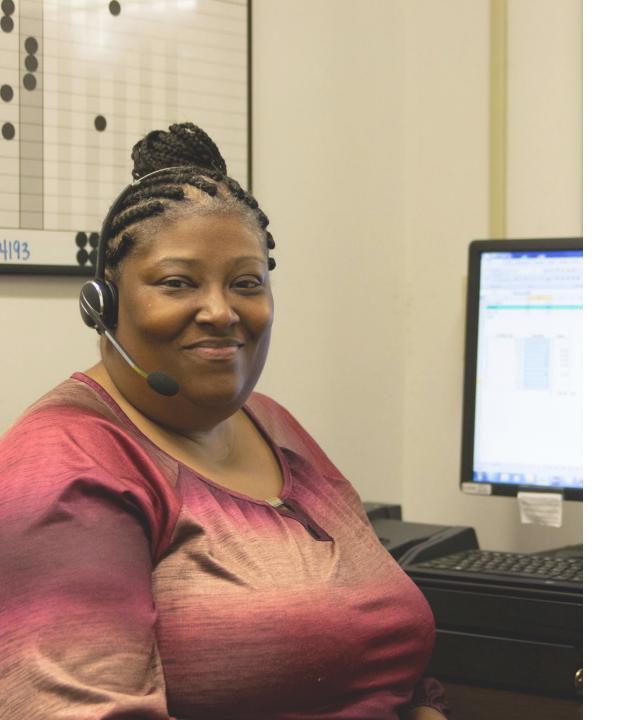
Paratransit Improvements

- Good service, but we need to be better.
- Service is out-of-date. Improvements are coming.

In the Short Term...

- Working & meeting with contractors work better together, minimize delays
- Update website information use of plain language, easier to understand





Paratransit Technology Roll Out

- Project design and review starting now
- Roll out in 2025
- We'll be asking for customer assistance to help test the system for screen reader accessibility and ease of use
- Improve tools for customer service representatives and passengers

In our community

- Metro Outreach Team:
 - Will come speak to your group in-person, provide education, take feedback, and inform on upcoming projects
- Email/text alerts:
 - Learning opportunities, input requests, etc. (We won't spam.)

Email <u>mymetrobus@cityofmadison.com</u> or visit mymetrobus.com/alerts to sign up for rider emails and/or texts.



Questions?

(608) 266-4466

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