

OUR CITY OF MADISON



Metro Transit

Jamie Acton, *General Manager*

Vision and Mission

Inclusive – Innovative – Thriving



CITY OF MADISON

Our Agency's Vision and Mission



Vision

Implement several initiatives:

- that increase access to thousands of jobs
- improve the transit experience for riders **and** employees
- greatly reduce Metro's carbon footprint



Mission

- To provide equitable high-quality transportation options throughout the City of Madison and surrounding communities.

Structure, Services, and Staff



Key Staff

General Manager: Jamie Acton

❖ **Chief Development Officer: Mick Rusch**

Leads the Planning, Marketing, and Information Technology teams along with Capital Projects.

❖ **Chief Administrative Officer: Jessy Stammer**

Leads Metro's Human Resources, Finance and Customer Service.

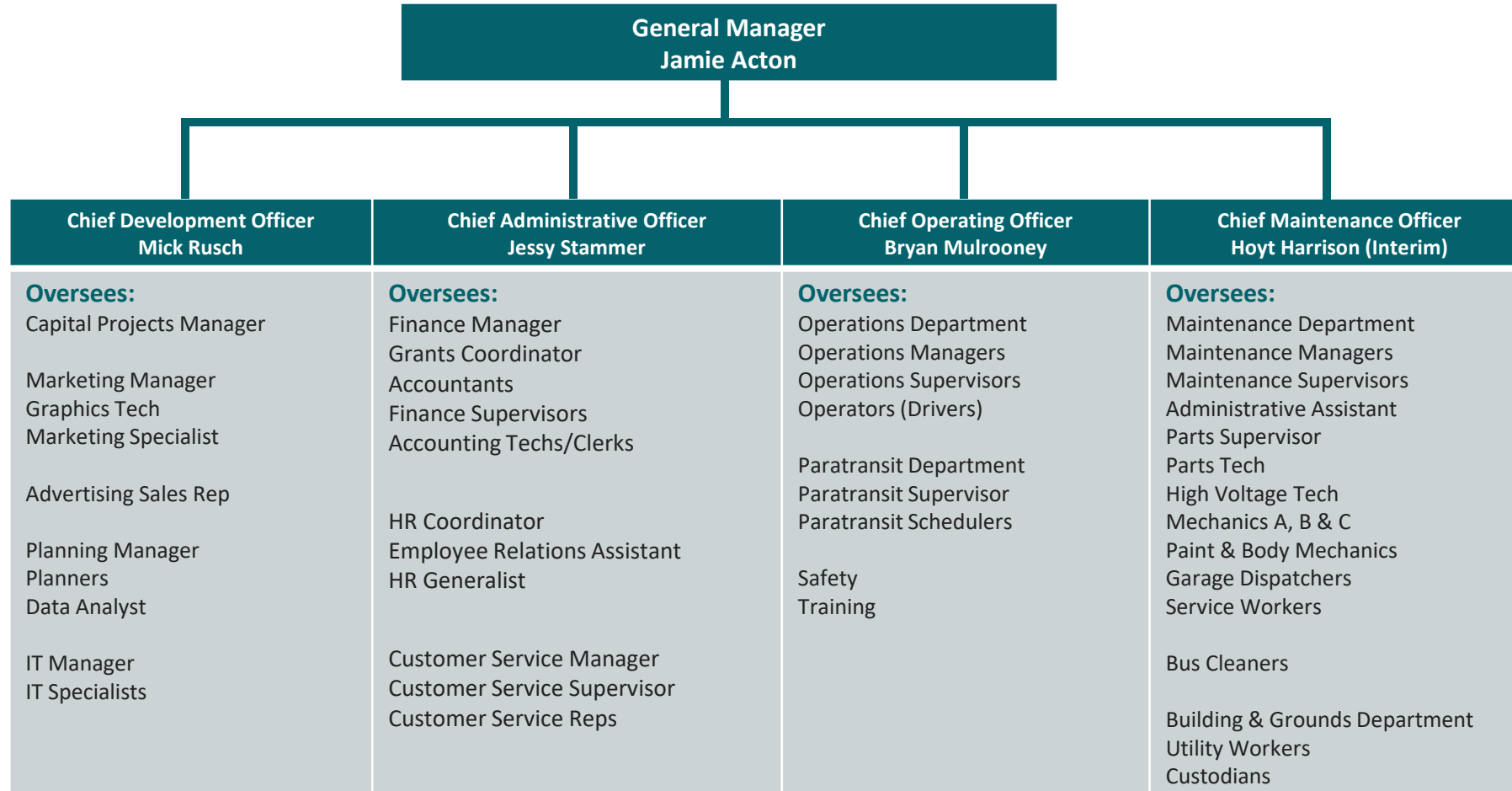
Chief Operating Officer: Bryan Mulrooney

Provides leadership and monitoring of the operations and staff of Metro Fixed Route, BRT, Safety & Paratransit.

❖ **Chief Maintenance Officer: Hoyt Harrison (Interim)**

Leadership for Metro's Fleet Procurement & Maintenance, Building & Grounds and Parts units.

Structure



Services/Areas



Services Provided:

Fixed-Route, Bus Rapid Transit and Paratransit Transportation

Supported by:

- Supervisory and safety staff
- Full maintenance staff and facilities
- Financial, human resources and office administration
- Marketing and customer service
- Business fare incentive programs
- Advertising sales

Services/Areas



Partners

- City of Madison
- City of Middleton
- City of Fitchburg
- City of Verona
- City of Sun Prairie
- Monona
- Epic
- Madison College
- Madison Metropolitan School District
- University of Wisconsin
- Village of Shorewood Hills

Common Citywide Collaborations



Common Citywide Collaborations

Staff in our agency most often collaborate with these agencies across TeamCity:

Agency	Topic(s)
Mayor's Office	Service Redesign, Bus Rapid Transit
Transportation	Service Redesign, Bus Rapid Transit
Engineering	Facility Design, Concrete Work
Information Technology	Launch of new software and technology projects, video/streaming projects

Common Citywide Collaborations

Staff in our agency most often collaborate with these agencies across TeamCity:

Agency	Topic(s)
Human Resources	Large-scale driver/maintenance staff hires
Civil Rights	Ensuring equitable service for all citizens
Planning & Community Development	Real estate
Sustainability & Resilience	Focus on electric vehicles and reducing Metro's carbon footprint

Boards, Committees, Commissions

Our agency frequently interacts with the following City of Madison Boards, Committees and Commissions:

Board, Committee, Commission	Key Staff
Transportation Commission	Mick Rusch
Finance Committee	Jamie Acton

Agency Resources



Our Agency's Key Links



Agency Website(s):

- mymetrobus.com
- mymetrobus.com/brt

Key Report(s):

- [Transit Network Redesign Final Plan](#)
- [Network Redesign Choices Report - Executive Summary](#)
- [Network Redesign - Title VI Equity Analysis](#)
- [2020/2021 Audit Reports](#)
- [Transit Development Plan](#)

Our Agency's Key Links



- [Wisconsin State Statutes](#)
 - 85.20 - Urban mass transit operating assistance program
 - Agency Specific Title, code
- [Madison General Ordinances](#)
 - [33.56](#) - TRANSPORTATION COMMISSION.
 - [11.02](#) - MOTOR BUS TRANSPORTATION - Bus-related use of Right of Way

Our Agency's Acronyms

Common acronyms used by our agency include:

ADA

- Americans with Disabilities Act

BRT

- Bus Rapid Transit

Formula Funds

- Capital grant funds distributed from the FTA directly to Metro on an annual basis

FTA

- Federal Transit Administration

NEPA

- National Environmental Policy Act

Our Agency's Acronyms

Common acronyms used by our agency include:

PTASP

- Public Transportation Agency Safety Plan

Small Starts

- Grant fund for BRT projects

TAM

- Transit Asset Management

Title VI

- Federally prescribed Equity Analysis Procedure

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Let's Connect!

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CITY OF MADISON