

OUR CITY OF MADISON



Parking Division Alder and Resident Frequently Asked Questions (FAQ) & Answers

Stefanie Cox, Parking Director

FAQ Overview

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Frequently Asked Questions

Alders and residents commonly ask our agency the following questions:

Questions
How does the Residential Permit Parking Program (RP3) work?
When are meters enforced?
What do I do if someone is parked blocking my driveway?
How do I reserve a space for my moving truck?
How long can a vehicle stay parked on the street without moving?
How do I report an abandoned vehicle?
How do I find my towed vehicle?
How can I pay my parking tickets?
What does the City offer for off-street parking?

FAQ Answers

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How does the RP3 program work?

- Residents can purchase permits for the area in which they reside, exempting their vehicles from the posted 2-hour time limit restrictions.
- Allows vehicles to park for up to 48 hours without moving.
- Reduces commuter impact & improves parking availability for residents on congested neighborhood streets
- [Residential Permit Parking Program Website](#)

When are meters enforced?

- Meters located on City streets are enforced from 8 am to 6 pm, Monday through Saturday.
- Meters located in City owned lots and garages are enforced 24/7.
- Meters are not enforced on City Holidays.
- Meters accept Visa, MasterCard, Discover, Coins and [Park Smarter](#) (mobile app or text) payments.
- Payments can be made up-to the maximum posted time limit for each meter. It is not legal to add time once that posted meter limit is met.
- [Parking Meter Information Webpage](#)

What do I do if someone is blocking my driveway?

- Vehicles must be, at least, 4 feet from the entrance to a driveway.
- Parking Enforcement can help remove vehicles that are parked too close to a driveway.
- Contact Non-Emergency Dispatch at (608) 255-2345 to request a Parking Enforcement Officer respond to the location and address of the vehicle in violation.

How do I reserve a space for my moving truck?

- No Parking signs, for non-metered and metered spaces can be requested for moving, deliveries and contractors.
- If a storage containers (examples: Pods, Upack, Ubox) & moving trailers cannot fit off-street on private property, a permit can be obtained to place in the street.
- [Applications for a Street Occupancy Permit](#) should be submitted online.
- Additional Information about [“No Parking” signs](#) & [meter signs](#)
- [Street Occupancy Permit website](#)

How long can vehicles park on the street without moving?

- Vehicles can park for up to 48 hours on a city street. (Even with a Residential Parking Permit.)
- All vehicles must be used on a regular basis and cannot be moved from one side of the street to the other.
- Vehicles that do not leave the block after 48 hours will be deemed as “stored” and can be cited.
- Vehicles must comply with all posted restrictions on the street.

How do I report an abandoned vehicle?

- Vehicles are considered abandoned if they are not moved after 48 hours.
- You may report an abandoned vehicle by one of the following:
 - Contact Parking Enforcement: (608) 266-4622
 - Abandoned Vehicle Hotline: (608) 266-4624
 - [Report a Problem](#)
- Vehicles abandoned on private property need to be called in by an authorized representative from the property. These complaints should be reported directly to Non-Emergency Dispatch at (608) 255-2345.

How do I find my towed vehicle?

- Parking Enforcement will tow vehicles for a variety of reasons. In many cases, the vehicles are relocated to a legal space on a nearby street.
- Contact Schmidt's Towing at (608) 257-0505
- If the vehicle was towed to impound, you will need to contact Court Services at (608) 266-4170 to have the vehicle released.
- [Additional information about vehicle towing](#)

How can I pay my parking tickets?

- Payments can be made online, by mail, in-person, requesting court date, or contesting the ticket online.
- Madison Police Court Services handle all parking ticket payments.
 - [Madison Police Parking Tickets webpage](#)
 - [Parking Ticket Payment Portal](#)

What does the City offer for off-street parking options?

- The Parking Division offers monthly permit parking in all garages and various lots.
- An annual motorcycle/moped permit that offers 24/7 access to a parking garage.
- More information about:
 - [Monthly Parking Permits \(Garages and Lots\)](#)
 - [Annual Motorcycle/Moped Garage Permit](#)

How Our Agency Provides Customer Service

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We Provide Customer Service By...

- Website – www.cityofmadison.com/parking
- Telephone –
 - Main Office - 608-266-4761
 - Parking Enforcement – 608-266-4622
- In-person – 215 Martin Luther King Jr. Blvd. Ste.109
- The division produces various informational brochures to assist the public, which are available both in-person and on the division's webpage.

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Stay Connected!

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