

OUR CITY OF MADISON



Department of Transportation Alder and Resident Frequently Asked Questions (FAQ) & Answers

Tom Lynch PE PTOE PTP AICP – Director of Transportation

FAQ Overview

Inclusive – Innovative – Thriving



Frequently Asked Questions

Alders and Residents commonly ask our agency the following questions:

Questions

How does the Department of Transportation relate with Traffic Engineering, Metro Transit, and Parking?

How does the Department of Transportation relate and work with City Engineering?

How does the Department of Transportation relate and work with DPCED?

Other specific questions about detailed operations will be included presentations of other DOT Divisions

FAQ Answers



How does the Department of Transportation relate with Traffic Engineering, Metro Transit, and Parking?

- The Department of Transportation was created in 2018 by combining Traffic Engineering, Metro Transit, and Parking – each became a division within the DOT. Reasons for forming a DOT include:
 - To provide coordinated transportation policy and implementation (eg reduce silos). Example - BRT
 - To expand the transportation planning and policy capacity within the divisions. Example – Amtrak, Complete Green Streets, VZ
 - To reduce the number of transportation related BCCs, moving from 5 to 2 (1?).

How does the Department of Transportation relate and work with City Engineering?

- *Generally* the DOT determines transportation policy, and helps allocate street space. City Engineering is involved in the implementation of transportation project.
- On all projects, DOT and City Engineering work closely on interagency teams.

Example DOT Functions/Projects

- Street striping, lane configuration & allocation, accommodations, etc.
- Signals, signs, lighting
- Safe Streets Madison – Vision Zero
- Complete Greet Streets policy and application
- Metro Transit service
- Bus Rapid Transit
- Intercity Bus Terminal
- Lake Street Garage Replacement
- Amtrak station

Example City Engineering Functions/Projects

- Preparing plans and specs, bidding, and overseeing construction of street projects
- Major street projects with federal funds (eg University Ave.)
- Stormwater studies and projects.
- Building and facilities projects.
- Some operations (maintenance) functions
- TIP/CIP

How does the Department of Transportation relate and work with DPCED?

- The DOT works with DPCED divisions on several joint projects/responsibilities
 - Planning – Small Area Plans – streets and layout
 - Planning – Development review and approval – streets and layout
 - Planning – Interaction with outside bodies (WisDOT, etc.)
 - Economic Development – Joint use projects (PPP), ex Wilson garage, future Lake Street garage, future redevelopment of the Brayton lot.
 - Real Estate – Purchase of property for DOT projects, leases, etc.

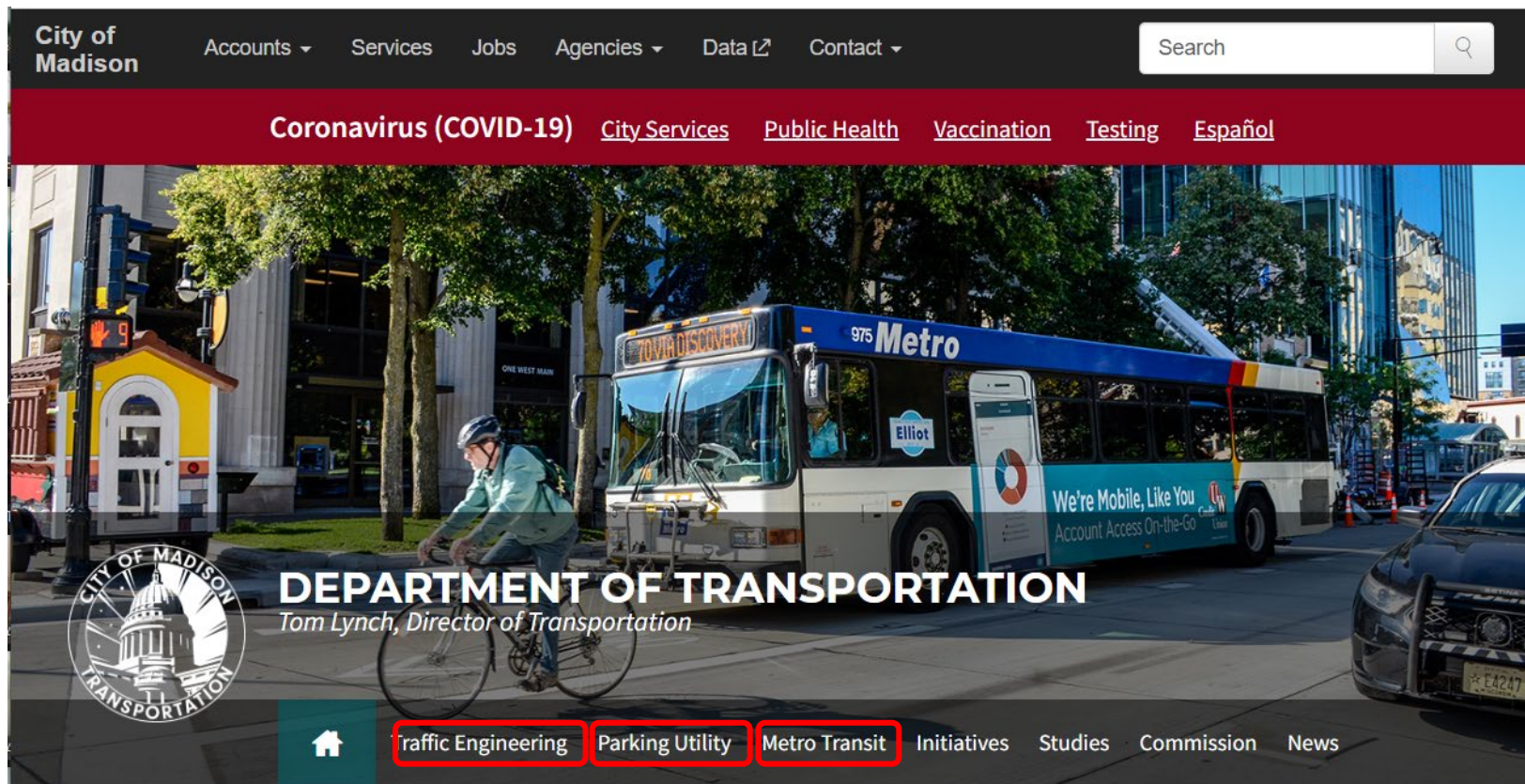
How Our Agency Provides Customer Service



We Provide Customer Service By...

Transportation

- <https://www.cityofmadison.com/transportation>



Each DOT Division will provide more detail on how to interact with them

We Provide Customer Service By...

Traffic Engineering

Main Traffic Engineering web page

Report a Problem

- [Parking Enforcement](#) | Report a parking enforcement concern.
- [Pothole Concern](#) | Report a pothole.
- [Signal Light - Street Light - Signs](#) | Report traffic signals or street lights malfunctioning / out, or report a downed / missing sign.
- [Traffic Enforcement](#) | Report a traffic violation.
- [Taxi Complaint/Comment](#)

Safe Streets Madison web page



CITY OF MADISON TRAFFIC ENGINEERING
Yang Tao, City Traffic Engineer

Home Neighborhood Programs Maps Reports & Studies Bike Madison Walking Programs Traffic Operations Permits & Applications

Taxi & Pedal Cabs
Parking Utility
RoundTrip Rideshare Program
Road Construction Projects
Public Transportation
Get Around Madison
Departments
Transportation
Yang Tao
Engineer
City of Madison
Traffic Engineering
Madison
Building, Suite 109
215 Martin Luther King Jr.

Safe Streets Madison

Safe Streets Madison Report & Prioritization Tool – Adopted by the Common Council August 3, 2021

- Neighborhood Traffic Management
- Ped/Bike Enhancements
- Safe Routes to School
- Vision Zero Projects

408 requests

Suggestions?

safestreeets@cityofmadison.com

walking, biking, and transit, and it will improve safety for vulnerable users by creating low-stress networks.

We Provide Customer Service By...

Metro Transit

Web page

metro transit Routes & Schedules Stops Fares How to Ride Paratransit Contact

Transit Network Redesign

Learn more about Metro's plan to completely redesign service in 2023!

[COMPLETE DETAILS](#)

- Routes & Schedules**
View arrival times and service maps for routes near you.
- Fare Information**
Learn about the different fare options at Metro Transit.
- Get Updates**
Get live arrival times, service alerts, employment notices and more.
- Accessible Services**
We are committed to providing services that are accessible to all.

Contact Us

Questions or Comments?



[Call us](#)

(608) 266-4466



[Send us an email](#)

mymetrobus@cityofmadison.com



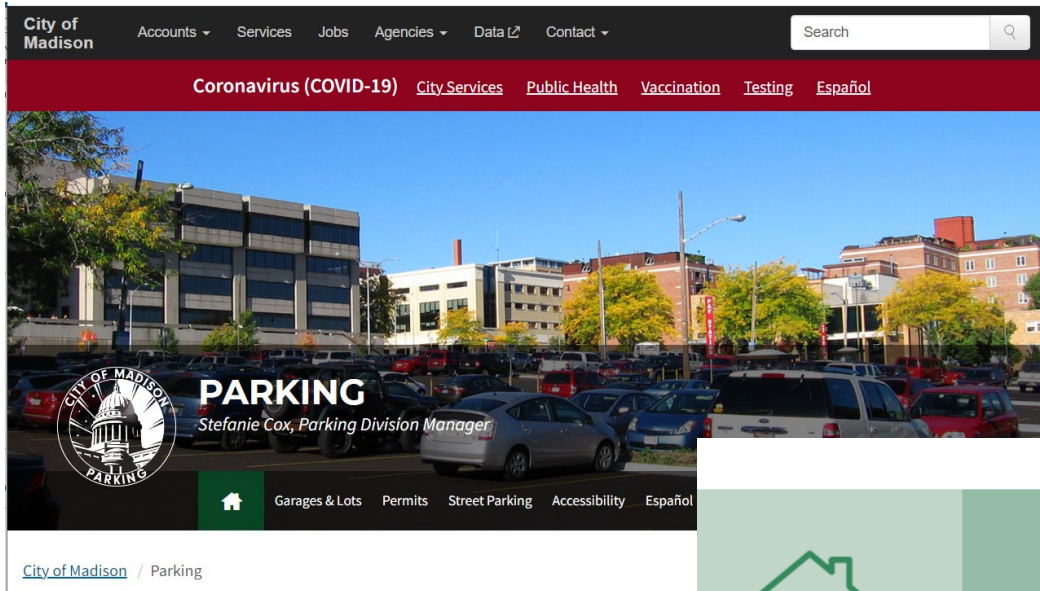
[Give us Feedback](#)

Fill out a feedback form

We Provide Customer Service By...

Parking Division

Parking Division Web Page



Apply for a
Residential
Permit



Current
Parking
Availability



Mobile Pay
for Meters



Pay a
Parking Ticket



Road
Closures [↗](#)



En Español

OUR CITY OF MADISON



Stay Connected!

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CITY OF MADISON