

FREE OR LOW-COST INTERNET SERVICE AND OTHER RELATED RESOURCES (DEVICES AND CONTENT) THAT CAN ASSIST HUD-ASSISTED RESIDENTS DURING THE COVID-19 CRISIS*

I. National Locator Tool for Low-Cost Internet Service Offers: www.everyoneon.org/find-offers.

- Provided by HUD's nonprofit partner, [EveryoneOn](http://www.everyoneon.org), the locator is easy to use. Users simply type in their zip codes and answer a few questions to determine eligibility for low-cost offers by the major Internet Service Providers (ISPs).
- The site has been updated to reflect new offers many ISPs have made to help ensure connectivity for low-income Americans during the COVID-19 outbreak.

A. COVID-19 Updates to Specific Low-Cost Internet Service Offers. Featured below is a list of the major ISPs, their low-cost offers, and specific updates to their offers made in response to the Federal Communication Commission's "Keep Americans Connected" pledge which was designed to help all Americans stay connected to the Internet during the COVID-19 crisis.

1. **AT&T's "Access by AT&T."** Available in 21 states. One family member must be eligible for SNAP.
 - **COVID-19 response:** AT&T has committed waive data overage fees in response to Covid-19.
 - For more information go to: <https://gizmodo.com/at-t-waiving-data-overage-fees-for-home-internet-subscr-1842300601>
2. **Charter Communications'** low-cost offer is "[Spectrum Internet Assist](#)" and is based on eligibility for the National School Lunch Program.
 - **COVID-19 response:** Charter is now offering free Spectrum broadband and Wi-Fi access for 60 days to households with K-12 and/or college students who do not already have service through Spectrum. To enroll, call 1-844-488-8395. Installations fees are waived. There are no data caps.
 - For more information go to: https://drive.google.com/file/d/1-TjZ8yN2VKMFbhaoG_FlquGgyCD4aSPS/view.
3. **T-Mobile:**
 - **COVID-19 Response:** While T-Mobile does not have a low-cost offer, it has announced that starting now, all current **T-Mo** and **Metro by T-Mobile** customers who have plans with data will have unlimited smartphone data for 60 days, excluding roaming. Most subscribers already have unlimited data, but now people who may be on an older plan with a data allotment have unlimited data. Also, Starting soon, T-Mobile and Metro by T-Mobile customers will have an additional 20GB of mobile hotspot data for the next 60 days.
 - For more information go to: <https://www.tmonews.com/2020/03/t-mobile-metro-unlimited-data-mobile-hotspot-coronavirus/>

B. The [Lifeline](#) program provides a subsidy to HUD-assisted residents for phone and/or Internet service. Annual recertification requirements [have been postponed for 60 days by the FCC](#).

C. For updates to these offers: See the **Federal Communications Commission's** "[Keep Americans Connected](#)" [page](#).

II. LOW-COST DEVICES:

- Computer refurbishers are a good source of low-cost devices. To find one near you, go to the [Alliance for Technology Reuse and Refurbishing](#).
- **PCS for People** is a member, has worked with many PHAs, and offers tech support for individual customers: <https://www.pcsforpeople.org/>
- Tech Soup: <https://www.techsoup.org/> (a membership fee is required)

*This information does not constitute an endorsement by HUD.

III. LEARNING CONTENT

1. **ABCmouse** – online learning content for kids 3-8+ years of age. Provided by the company Age of Learning. District or school leaders can visit www.ageoflearning.com/schools to obtain free in-home access to ABCMouse and other programs for their students. For more information, see their [media advisory](#).
2. Recommendations for the whole family by [Common Sense Media](#), a nonprofit dedicated to online safety of minors:

➤ **Media recommendations for entertainment**

Age-appropriate media suggestions to keep the whole family engaged

- [Best Music Apps and Games for Kids](#)
- [New Kids' TV Shows](#)
- [50 Books All Kids Should Read Before They're 12](#)
- [Best Family Movies](#)
- [Common Sense Selections](#) highlighting the best movies and TV shows
- [Sibling Watch-Together TV](#)
 - [Best Documentaries for Kids and Families](#)

➤ **Resources for at-home learning**

Tools to help parents and caregivers keep kids focused and learning at home.

- [17 Apps to Help Kids Stay Focused](#)
- [Apps That Act Like Math and Science Tutors for Homework Help](#)
- [Free Educational Apps, Games, and Websites](#)
- [Top Time-Management Apps](#)

➤ **Stress-management resources**

- When everything feels overwhelming, check out [tips for taking in rapidly changing news](#).
- De-stress together with [meditation apps for kids and families](#).
- Get the blood flowing and elevate the mood with these [25 dance games](#) (you might need to buy a special control from Amazon).
- [Apps, websites, and video games](#) that inspire running, jumping, and more to stay active.

For more, visit: commonsensemedia.org or commonsense.org/education

3. [Virtual museum tours](#) provided by 12 of the top museums in the world, from London to Seoul.
4. Government-wide information: <https://www.usa.gov/coronavirus#item-214586>

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Prepared by the Community & Supportive Services Division, Office of Public Housing Investments, 3.17.2020