

# CITY OF MADISON



## Celebrating TeamCity 2024 Results Madison Efforts!

Thank you, TeamCity, for your ongoing contributions to Results Madison. This digest highlights 2024 major citywide accomplishments. Thank you for your contributions and support!

### Accomplishment: MUNIS Chart of Accounts & Budget Services Updated

In 2024, city agencies completed a major Results Madison milestone by updating the Munis Chart of Accounts to reflect new budgeted services.

As part of this effort, agency staff reviewed and evaluated their existing activities and proposed changes to their services to create more transparency in their budget. The [2025 Adopted Budget](#) reflects this new service structure. Thank you to the Finance Department Accounting and Budget teams for leading this effort.

**Why was this change needed? How will the City benefit?** The previous service structure was implemented around 10 years ago, and for some agencies, these services did not accurately reflect their activities or were too broad for reporting purposes. The updated service structure will allow agencies to improve internal and external reporting on budget and facilitate the strategic allocation of resources.

**Resources:** There will be a transition period for agencies as we close out the 2024 fiscal year and begin using new accounts for the 2025 fiscal year. A training video and resource materials are available on the Finance [Accounting/ ERP EmployeeNet](#) page.

### Accomplishment: Agency Data Engagements Advance

Kudos to all agencies who worked on a data engagement in 2024 and are starting in 2025!

**Why is this important?** Agencies from all areas worked hard to use data to measure what matters. They'll use this information to inform decisions, monitor progress on operations and priorities, and share their stories.

**Next steps:** Indicator data will be compiled into a dashboard, which agencies will have a chance to review in March or April. And, agency data engagements will continue, with the goal of finishing by the end of 2026.

## CURRENT STATUS



### 10 agencies completed

Building Inspection  
Common Council Office  
Community Development Authority  
Economic Development Division  
Human Resources  
Information Technology  
Library  
PCED Office of the Director  
Planning  
Streets



### 10 agencies in Phase 3

Assessor  
Community Development Division  
Employee Assistance Program  
Engineering – Landfill  
Engineering – Sanitary Sewer  
Finance  
Fire  
Mayor's Office  
Public Health  
Traffic Engineering



### 9 agencies in 2025 cohort

Civil Rights  
Clerk  
Engineering – Facilities  
Engineering – Stormwater  
Engineering – Transportation  
Metro Transit  
Monona Terrace  
Parks  
Police



### 6 agencies in 2026 cohort

Attorney  
Fleet  
Independent Monitor  
Parking  
Transportation  
Water Utility

## Accomplishment: Data Training Program Launched

Congratulations to everyone who participated in the Data Training Certificate Program!

As agencies engage to use their Results Madison data to make informed decisions, this program supports staff who want to learn and apply new data skills. It's a 12-week intensive program focused on a project with real work applications. Examples include a dashboard to track progress on housing goals and automating payroll entries which save five hours per pay period.

**Why is this important?** Data training supports Results Madison and other goals by teaching staff to dive into their data, demonstrate progress, and increase efficiency. And impact extends beyond the course project, as participants apply skills throughout their jobs going forward.

**Next steps:** There will be two planned cohorts in 2025, starting in April and September. Please email [datateam@cityofmadison.com](mailto:datateam@cityofmadison.com) to learn more.

**Program graduates:** Andrea Freedman (Fire) Carey Swift (Engineering) Chee Thao (Public Health) Chris Hagen (IT) Garrett Tusler (CDD) Heather Stouder (PCED) Ian Murkve (Water) Jamie Pratt (Parks) Jeff Lafferty (Public Health) Jordan Jones (Assessor) Kirsten Donkle (Civil Rights) Lisa Stevens (Engineering) Liz Avery (Library) Lucas Schneider (Library) Mark Vander Waal (Fleet) Michael Quieto (Finance) Nick Moderson-Kox (Metro Transit) Olga Goeppinger (Streets) Pat Garvey (Library) Qiao Tian (Engineering) Rebecca LeBeau (Public Health) Salma Florencio (Fleet) Tara Armstrong (EAP)

## Accomplishment: Performance Excellence 5-Year Plan Published

Shout out to the 15 of our organization's 32 agencies who volunteered to participate in creating the 5-year Performance Excellence Work Plan. This work, facilitated by Human Resources Organizational Development, impacts our entire organization. All agencies citywide are key stakeholders who are responsible, accountable, consulted, and informed about design, development, and completion of these strategies and actions.

**Resources:** Review the [5-Year Plan](#) and [Presentation to Mayor's Management Team](#)

***For more information, check out the [Results Madison EmployeeNet Page](#)***

If you have any questions, please contact the Results Madison Steering Team members:

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