

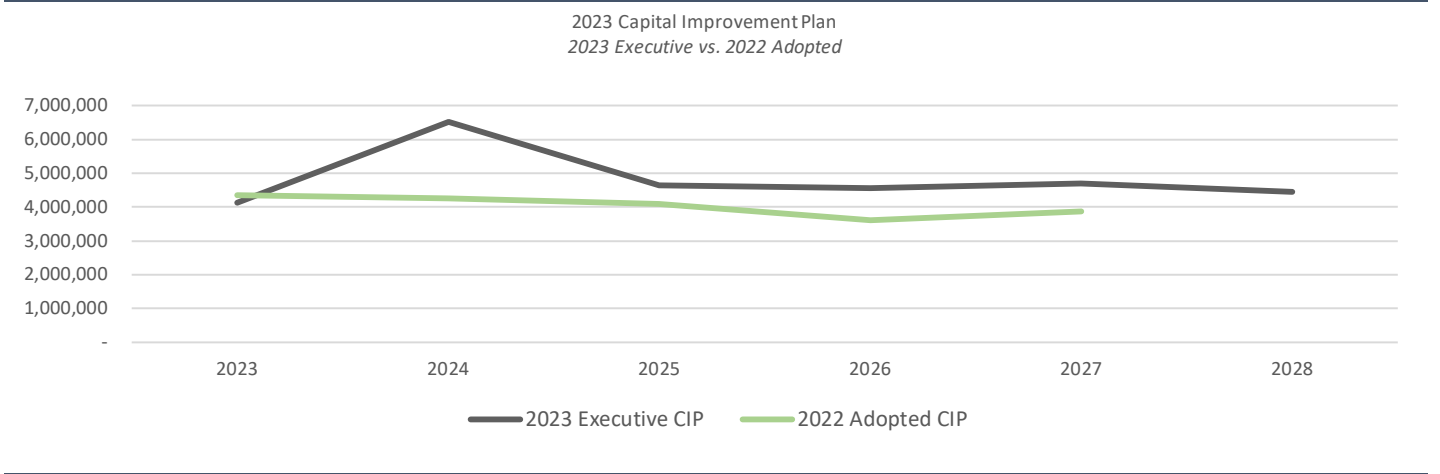
# Information Technology

## Capital Improvement Plan

Project Summary: Executive

|  | 2023                | 2024                | 2025                | 2026                | 2027                | 2028                |
|--|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Audiovisual Systems                      | 325,000             | 208,000             | 175,000             | 177,000             | 180,000             | 183,000             |
| Camera Lifecycle Management              | 165,000             | 210,000             | 46,000              | 6,000               | 235,000             | 22,000              |
| Database Lifecycle Management            | 150,000             | 300,000             | 150,000             | 150,000             | 150,000             | 150,000             |
| Digital Accessibility & Engagement       | 125,000             | 330,000             | 301,000             | 306,000             | 295,000             | 295,000             |
| Digital Workplace                        | 1,100,000           | 1,050,000           | 1,375,000           | 1,130,000           | 1,245,000           | 1,200,000           |
| Enterprise Business Solutions            | 150,000             | 1,815,000           | 175,000             | 125,000             | 125,000             | 125,000             |
| Fiber and Wireless Network               | 690,500             | 837,000             | 887,000             | 1,037,000           | 925,000             | 928,000             |
| Network Operations & Infrastructure Life | 972,000             | 1,513,000           | 1,177,000           | 1,280,000           | 1,185,000           | 1,189,000           |
| Property Assessment System               | 100,000             | -                   | -                   | -                   | -                   | -                   |
| Security, Risk, and Compliance           | 350,000             | 253,000             | 356,000             | 358,000             | 360,000             | 363,000             |
|  | <b>\$ 4,127,500</b> | <b>\$ 6,516,000</b> | <b>\$ 4,642,000</b> | <b>\$ 4,569,000</b> | <b>\$ 4,700,000</b> | <b>\$ 4,455,000</b> |

### Changes from 2022 CIP



## Major Changes

- Audiovisual Systems
  - Increase budget by \$125k in 2023 to add videoconferencing equipment to various rooms across the City to support hybrid meetings
- Camera Lifecycle Management
  - New program added in 2023 to support the replacement and maintenance of the City's digital security cameras and the City's traffic cameras
- Database Lifecycle Management
  - Decrease 2023 budget by \$200k and increase 2024 budget by \$225k to represent updated project timeline and cost estimates for the data warehouse project
  - Increase annual budget from \$75k to \$150k per year from 2025 - 2028 to better reflect anticipated costs
- Digital Accessibility & Engagement
  - Decrease 2023 budget by \$235k compared to 2022 Adopted Budget due to change in scope for Media Team end of life replacements
- Digital Workplace
  - Transition project and funding from "Workstation Equipment Lifecycle Management" to Digital Workplace program
- Enterprise Business Solutions
  - Increase 2024 Budget by \$1.7m for three significant cloud migration projects including the City's enterprise resource planning (ERP) software, licensing and permitting management system, and timesheet software
- Fiber and Wireless Network
  - Increase 2023-2027 budget by \$1.9m to reflect increasing costs, partially driven by inflation, additional consultant costs for managing the network, and timeline of network upgrades
- Network Operations & Infrastructure Lifecycle Management
  - Decrease by \$300k in 2023 due to cost savings from purchases made in 2021 and 2022
- Property Assessment System
  - Add \$100k in 2023 based on bids received from RFP

# Information Technology

## Budget Overview

### 2023 CIP by Expenditure Type

|                           | 2023                | 2024                | 2025                | 2026                | 2027                | 2028                |
|---------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| Fiber Network             | 411,500             | 450,000             | 528,000             | 665,000             | 550,000             | 550,000             |
| Machinery and Equipment   | 2,199,000           | 2,853,000           | 2,617,800           | 2,490,800           | 2,663,000           | 2,442,600           |
| Other                     | 1,317,000           | 1,513,000           | 1,246,200           | 1,163,200           | 1,237,000           | 1,212,400           |
| Software and Licenses     | 200,000             | 1,700,000           | 250,000             | 250,000             | 250,000             | 250,000             |
| <b>Total Expenditures</b> | <b>\$ 4,127,500</b> | <b>\$ 6,516,000</b> | <b>\$ 4,642,000</b> | <b>\$ 4,569,000</b> | <b>\$ 4,700,000</b> | <b>\$ 4,455,000</b> |

### 2023 CIP by Funding Source

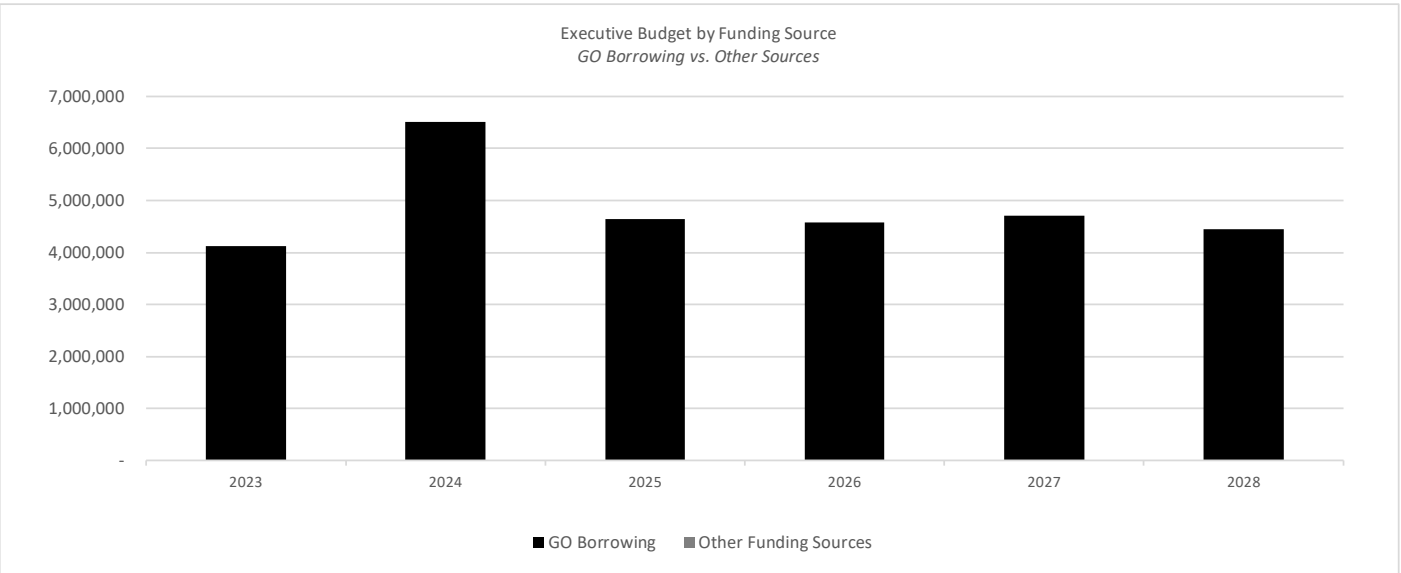
|                      | 2023                | 2024                | 2025                | 2026                | 2027                | 2028                |
|----------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| GF GO Borrowing      | 4,127,500           | 6,516,000           | 4,642,000           | 4,569,000           | 4,700,000           | 4,455,000           |
| <b>Total Funding</b> | <b>\$ 4,127,500</b> | <b>\$ 6,516,000</b> | <b>\$ 4,642,000</b> | <b>\$ 4,569,000</b> | <b>\$ 4,700,000</b> | <b>\$ 4,455,000</b> |

### Borrowing Summary

|                               | 2023                | 2024                | 2025                | 2026                | 2027                | 2028                |
|-------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| <b>Borrowing Schedule</b>     |                     |                     |                     |                     |                     |                     |
| General Fund GO Borrowing     | 4,127,500           | 6,516,000           | 4,642,000           | 4,569,000           | 4,700,000           | 4,455,000           |
| Non-General Fund GO Borrowing | -                   | -                   | -                   | -                   | -                   | -                   |
| <b>Total GO Borrowing</b>     | <b>\$ 4,127,500</b> | <b>\$ 6,516,000</b> | <b>\$ 4,642,000</b> | <b>\$ 4,569,000</b> | <b>\$ 4,700,000</b> | <b>\$ 4,455,000</b> |

### Annual Debt Service

|                               |         |         |         |         |         |         |
|-------------------------------|---------|---------|---------|---------|---------|---------|
| General Fund GO Borrowing     | 536,575 | 847,080 | 603,460 | 593,970 | 611,000 | 579,150 |
| Non-General Fund GO Borrowing | -       | -       | -       | -       | -       | -       |



## Information Technology

### Budget Overview

Carry Forward GO Borrowing

|   | Unused<br>Appropriation<br>Authority | Reauthorized GO<br>Borrowing |
|---|--------------------------------------|------------------------------|
| 13535 AUDIOVISUAL SYSTEMS                 | 260,000                              | -                            |
| 13534 CAMERA MANAGEMENT SYSTEM            | 750,000                              | 750,000                      |
| 12413 DATABASE INFRASTRUCTURE             | 305,758                              | 100,000                      |
| 17231 DCR CASE MANAGEMENT                 | 7,600                                | -                            |
| 12417 DIGITAL ACCESSIBILITY & ENGAGEMENT  | 299,756                              | -                            |
| 13537 DIGITAL WORKPLACE                   | 242,045                              | -                            |
| 12467 DISASTER RECOVERY PLAN IT           | 155,849                              | -                            |
| 13806 ELECTION EQUIPMENT TOWN OF MADISON  | 315                                  | -                            |
| 12418 ENTERPRISE BUSINESS SOLUTIONS       | 315,275                              | -                            |
| 10042 ENTERPRISE FINANCIAL SYSTEM         | 814,689                              | 431,904                      |
| 17404 FIBER AND WIRELESS                  | 307,488                              | -                            |
| 17400 HARDWARE/SOFTWARE UPGRADES          | 57                                   | -                            |
| 17523 LEARNING MANAGEMENT SYSTEM          | 100,000                              | -                            |
| 17521 LEGISLATIVE MANAGEMENT SYSTEM       | 246,608                              | -                            |
| 13086 MICROSOFT 365                       | 250,000                              | 250,000                      |
| 12412 NETWORK & OPERATIONS INFRASTRUCTURE | 1,170,297                            | 400,000                      |
| 10043 PROPERTY ASSESSMENT SYSTEM          | 853,808                              | -                            |
| 17403 PURCHASED SOFTWARE ENHANCEMENTS     | 115                                  | -                            |
| 17401 SECURITY, RISK AND COMPLIANCE       | 303,911                              | -                            |
| 17049 TAX SYSTEM REPLACEMENT              | 20,714                               | 50,000                       |
| 12411 WORKSTATION EQUIP LIFECYCLE MNGMNT  | 455,964                              | -                            |
|   | <b>\$ 6,860,248</b>                  | <b>\$ 1,981,904</b>          |

# Information Technology

## Project Overview

|                  |                             |              |                |
|------------------|-----------------------------|--------------|----------------|
| Project          | <b>Audiovisual Systems</b>  | Project #    | <b>13535</b>   |
| Citywide Element | <b>Effective Government</b> | Project Type | <b>Program</b> |

### Project Description

This program funds audiovisual products and systems, including flat panel displays, digital signage, projectors, videoconferencing products, and AV recording devices for training, collaborative conferencing, information displays, remote control monitoring, and Boards, Commission, and Committee meetings. The goal of this program is to improve digital inclusion, creating more opportunities for residents to access City services, engage in City government through technology, and expand digital collaboration options for City staff. Projects planned for 2023 include videoconferencing equipment installation for City spaces, Crestron remote monitoring and control for hybrid spaces, and replacement AV equipment.

### Project Budget by Funding Source

|                 | 2023              | 2024              | 2025              | 2026              | 2027              | 2028              |
|-----------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| GF GO Borrowing | 325,000           | 208,000           | 175,000           | 177,000           | 180,000           | 183,000           |
| <b>TOTAL</b>    | <b>\$ 325,000</b> | <b>\$ 208,000</b> | <b>\$ 175,000</b> | <b>\$ 177,000</b> | <b>\$ 180,000</b> | <b>\$ 183,000</b> |

|                  |                                    |              |                |
|------------------|------------------------------------|--------------|----------------|
| Project          | <b>Camera Lifecycle Management</b> | Project #    | <b>14356</b>   |
| Citywide Element | <b>Effective Government</b>        | Project Type | <b>Program</b> |

### Project Description

This program supports the replacement and maintenance of the City's digital security cameras and the City's traffic cameras. The goal of this program is to maintain a strong and secure digital camera network. The funding allocation will be distributed between Information Technology to support the City's digital security cameras and Traffic Engineering to support the City's traffic cameras.

### Project Budget by Funding Source

|                 | 2023              | 2024              | 2025             | 2026            | 2027              | 2028             |
|-----------------|-------------------|-------------------|------------------|-----------------|-------------------|------------------|
| GF GO Borrowing | 165,000           | 210,000           | 46,000           | 6,000           | 235,000           | 22,000           |
| <b>TOTAL</b>    | <b>\$ 165,000</b> | <b>\$ 210,000</b> | <b>\$ 46,000</b> | <b>\$ 6,000</b> | <b>\$ 235,000</b> | <b>\$ 22,000</b> |

|                  |                                      |              |                |
|------------------|--------------------------------------|--------------|----------------|
| Project          | <b>Database Lifecycle Management</b> | Project #    | <b>12413</b>   |
| Citywide Element | <b>Effective Government</b>          | Project Type | <b>Program</b> |

### Project Description

This program maintains the City's database infrastructure, hardware, software, licensing, upgrades, and tools. The goal of this program is to maintain a strong and secure technology infrastructure backbone. Projects planned for 2023 include SQL licensing expansion and a Data Warehouse Consultant

### Project Budget by Funding Source

|                 | 2023              | 2024              | 2025              | 2026              | 2027              | 2028              |
|-----------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| GF GO Borrowing | 150,000           | 300,000           | 150,000           | 150,000           | 150,000           | 150,000           |
| <b>TOTAL</b>    | <b>\$ 150,000</b> | <b>\$ 300,000</b> | <b>\$ 150,000</b> | <b>\$ 150,000</b> | <b>\$ 150,000</b> | <b>\$ 150,000</b> |

Project  
Citywide Element

**Digital Accessibility & Engagement**  
**Effective Government**

Project # **12417**  
Project Type **Program**

*Project Description*

This program develops and supports new technology and online systems, which improve accessibility and interaction with City services. The City's Government Access Television Channel, Madison City Channel, is also a key component of improving digital inclusion and resident engagement. The goal of this program is to improve digital inclusion, creating more opportunities for residents to access City services and engage in City government through technology. Projects planned for 2023 include the Media Team's hardware and software end-of-life replacements and streaming system upgrades.

*Project Budget by Funding Source*

|                 | 2023              | 2024              | 2025              | 2026              | 2027              | 2028              |
|-----------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| GF GO Borrowing | 125,000           | 330,000           | 301,000           | 306,000           | 295,000           | 295,000           |
| <b>TOTAL</b>    | <b>\$ 125,000</b> | <b>\$ 330,000</b> | <b>\$ 301,000</b> | <b>\$ 306,000</b> | <b>\$ 295,000</b> | <b>\$ 295,000</b> |

Project  
Citywide Element

**Digital Workplace**  
**Effective Government**

Project # **13537**  
Project Type **Program**

*Project Description*

The "Workstation Equipment Lifecycle Management" capital program included in the 2022 adopted budget is being combined with the Digital Workplace program. This program funds increased access to shared online services, opportunities for flexible collaboration, and continuing the transition of modernizing paper-based processes to digital processes to meet the needs of City employees, business and community partners, and Madison residents. The goal of this program is to support the growing digital workplace as the City's working environments are constantly evolving. Projects planned for 2023 include annual workstation and peripheral replacements.

*Project Budget by Funding Source*

|                 | 2023                | 2024                | 2025                | 2026                | 2027                | 2028                |
|-----------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| GF GO Borrowing | 1,100,000           | 1,050,000           | 1,375,000           | 1,130,000           | 1,245,000           | 1,200,000           |
| <b>TOTAL</b>    | <b>\$ 1,100,000</b> | <b>\$ 1,050,000</b> | <b>\$ 1,375,000</b> | <b>\$ 1,130,000</b> | <b>\$ 1,245,000</b> | <b>\$ 1,200,000</b> |

Project  
Citywide Element

**Enterprise Business Solutions**  
**Effective Government**

Project # **12418**  
Project Type **Program**

*Project Description*

This program supports enterprise-wide systems in order to support the City's growing digital workplace. The goal of this program is to support the increasing number of shared online services and opportunities for flexible collaboration and to continue the transition of modernizing paper-based processes to digital processes to meet the needs of our employees, business and community partners, and Madison residents. Projects planned for 2023 include a Cloud Migration Strategy Consultant and Digital Signature Platform.

*Project Budget by Funding Source*

|                 | 2023              | 2024                | 2025              | 2026              | 2027              | 2028              |
|-----------------|-------------------|---------------------|-------------------|-------------------|-------------------|-------------------|
| GF GO Borrowing | 150,000           | 1,815,000           | 175,000           | 125,000           | 125,000           | 125,000           |
| <b>TOTAL</b>    | <b>\$ 150,000</b> | <b>\$ 1,815,000</b> | <b>\$ 175,000</b> | <b>\$ 125,000</b> | <b>\$ 125,000</b> | <b>\$ 125,000</b> |

Project **Fiber and Wireless Network** Project # **17404**  
 Citywide Element **Effective Government** Project Type **Program**

*Project Description*

This program expands the City’s high-speed fiber optic network. The goal of this program is to improve service delivery through interconnectivity and redundancy to City facilities by expanding the fiber optic infrastructure. The Fiber and Wireless Program supports the IT strategic priority of growing and strengthening our technology infrastructure and operations. Building and maintaining a strong, well-connected fiber network furthers the work of all City agencies’ goals and initiatives. Projects planned for 2023 include Mills and bike path to W Washington and Railroad splice case, fiber engineering for 2024 projects, fiber maintenance/break fixes, and a fiber consultant.

*Project Budget by Funding Source*

|                 | 2023              | 2024              | 2025              | 2026                | 2027              | 2028              |
|-----------------|-------------------|-------------------|-------------------|---------------------|-------------------|-------------------|
| GF GO Borrowing | 690,500           | 837,000           | 887,000           | 1,037,000           | 925,000           | 928,000           |
| <b>TOTAL</b>    | <b>\$ 690,500</b> | <b>\$ 837,000</b> | <b>\$ 887,000</b> | <b>\$ 1,037,000</b> | <b>\$ 925,000</b> | <b>\$ 928,000</b> |

Project **Network Operations & Infrastructure Lifecycle Management** Project # **12412**  
 Citywide Element **Effective Government** Project Type **Program**

*Project Description*

This program maintains the City’s data network, data storage, systems hosting, backups, and internet access, while minimizing downtime to City operations. The goal of this program is to maintain a strong and secure technology infrastructure backbone. Projects planned for 2023 include server licensing and server separation.

*Project Budget by Funding Source*

|                 | 2023              | 2024                | 2025                | 2026                | 2027                | 2028                |
|-----------------|-------------------|---------------------|---------------------|---------------------|---------------------|---------------------|
| GF GO Borrowing | 972,000           | 1,513,000           | 1,177,000           | 1,280,000           | 1,185,000           | 1,189,000           |
| <b>TOTAL</b>    | <b>\$ 972,000</b> | <b>\$ 1,513,000</b> | <b>\$ 1,177,000</b> | <b>\$ 1,280,000</b> | <b>\$ 1,185,000</b> | <b>\$ 1,189,000</b> |

Project **Property Assessment System** Project # **10043**  
 Citywide Element **Effective Government** Project Type **Project**

*Project Description*

This project is for the purchase of a new computer system for property assessments, specifically property data management, sales analysis, and property valuation. The goal of the project is to replace an obsolete system from the mid-1990’s with a modern system that combines all assessment functions into one integrated program utilized by the City’s Assessor’s Office. The project scope includes the purchase, deployment, and integration with the City’s GIS mapping and other enterprise systems. A vendor for the project was selected through an RFP in 2022, and funding in 2023 is for the final phases of implementation. The anticipated go live date for the system is 2023.

*Project Budget by Funding Source*

|                 | 2023              | 2024        | 2025        | 2026        | 2027        | 2028        |
|-----------------|-------------------|-------------|-------------|-------------|-------------|-------------|
| GF GO Borrowing | 100,000           | -           | -           | -           | -           | -           |
| <b>TOTAL</b>    | <b>\$ 100,000</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> | <b>\$ -</b> |

Project  
Citywide Element

**Security, Risk, and Compliance**  
**Effective Government**

Project # **17401**  
Project Type **Program**

*Project Description*

This program protects the information contained, processed, or transmitted by information technology systems. This program is also responsible for developing and measuring compliance of security policies and procedures, minimizing risk through implementation of effective technical, administrative, and physical security controls. The goal of this program is to reduce the City's overall risk of security incidents to a moderate level or below. The Security, Risk, & Compliance Program supports the IT strategic priority of upholding a strong and secure technology infrastructure. A secure technology environment allows the City to operate safely and efficiently. By centering work on security, IT and other City agencies proactively protect the City's resources from evolving cybersecurity threats. Projects planned for 2023 include a security vulnerability assessment, Multi-factor Authentication, AD Review/Enhancements, and a Privilege Access Management Consultant.

*Project Budget by Funding Source*

|                 | 2023              | 2024              | 2025              | 2026              | 2027              | 2028              |
|-----------------|-------------------|-------------------|-------------------|-------------------|-------------------|-------------------|
| GF GO Borrowing | 350,000           | 253,000           | 356,000           | 358,000           | 360,000           | 363,000           |
| <b>TOTAL</b>    | <b>\$ 350,000</b> | <b>\$ 253,000</b> | <b>\$ 356,000</b> | <b>\$ 358,000</b> | <b>\$ 360,000</b> | <b>\$ 363,000</b> |



# Information Technology

## 2023 Appropriation Schedule

### 2023 Appropriation

### Executive Budget

|  | Request             | GO Borrowing        | Other       | Total               |
|--|---------------------|---------------------|-------------|---------------------|
| 311/CRM System   | 50,000              | -                   | -           | -                   |
| Audiovisual Systems                                      | 325,000             | 325,000             | -           | 325,000             |
| Camera Lifecycle Management                              | 165,000             | 165,000             | -           | 165,000             |
| Database Lifecycle Management                            | 150,000             | 150,000             | -           | 150,000             |
| Digital Accessibility & Engagement                       | 125,000             | 125,000             | -           | 125,000             |
| Digital Workplace  | 1,100,000           | 1,100,000           | -           | 1,100,000           |
| Enterprise Business Solutions                            | 150,000             | 150,000             | -           | 150,000             |
| Fiber and Wireless Network                               | 1,029,000           | 690,500             | -           | 690,500             |
| Network Operations & Infrastructure Lifecycle Management | 972,000             | 972,000             | -           | 972,000             |
| Property Assessment System                               | 100,000             | 100,000             | -           | 100,000             |
| Security, Risk, and Compliance                           | 350,000             | 350,000             | -           | 350,000             |
|  | <b>\$ 4,516,000</b> | <b>\$ 4,127,500</b> | <b>\$ -</b> | <b>\$ 4,127,500</b> |