2025 Organizational Development Course Offerings Catalog



Individual course titles, facilitator names, the Upcoming Live Offerings Available heading, and On-Demand Recording Available heading are hyperlinked for your convenience. Utilize those links to navigate to more information about the course, facilitator, or to access recordings.

Mandatory Courses



Course Title – Select to view Course Page	Facilitator (<u>Meet Your Instructors</u>)	Sponsoring Department	<u>Live</u> <u>Offerings</u> <u>Available</u>	<u>On-</u> <u>Demand</u> <u>Recording</u> <u>Available</u>	Q+A/ Coaching Sessions Available by Request	<u>Team</u> Trainings Available by Request?
Mandatory Reporter Training	<u>Ana Price</u>	DCR	X			
Prohibited Harassment & Discrimination Policy	<u>Ana Price</u>	DCR	Χ			

All Employees



Course Title – Select to view Course Page	Facilitator (Meet Your Instructors)	Sponsoring Department	<u>Live</u> <u>Offerings</u> <u>Available</u>	<u>On-</u> <u>Demand</u> <u>Recording</u> <u>Available</u>	Q+A/ Coaching Sessions Available by Request	<u>Team</u> <u>Trainings</u> <u>Available by</u> <u>Request?</u>
ADA and Effective Communication	<u>Rebecca Hoyt</u>	DCR	Χ			
Build Bridges, Not Barriers	<u>Sharon Brokenbough</u>	HR	Χ			
<u>Calm in the Chaos: Navigating Conflict, Stress, and Boundaries through</u> <u>Emotional Intelligence</u>	Brooke Villella & Tineisha Scott	EAP	X			
Creating a Gender-Inclusive Workplace 101	<u>Molly Herrmann</u>	HR	Χ	Χ		
<u>Conflict Management</u>	Brooke Villella & Tineisha Scott	EAP	Χ			
Creating Accessible Virtual Meetings and Trainings	<u>Rebecca Hoyt</u>	DCR	Χ			
Creating Collaborative Relationships	<u>Cyndi Wentland</u>	HR				X – Limited Availability
<u>Customer De-Escalation</u>	<u>Justin Maki</u>	Metro		Χ		
Gender-Inclusive Language	<u>AJ Hardie</u>	HR	Χ	Χ		
Giving and Receiving Feedback, Part 1	<u>Cyndi Wentland</u>	HR	Χ	Χ		X – Limited
Giving and Receiving Feedback, Part 2	<u>Cyndi Wentland</u>	HR	Χ	Χ		Availability
<u>Handling Confidential Information</u>	Tory Larson, Patti Lauten	HR	Χ			
Highs and Lows: Navigating Substance Use	Brooke Villella & Tineisha Scott	EAP	Χ			
How to Run Effective Meetings	<u>Sylvia Larrass</u>	HR		Χ		•
Individual Work Planning	<u>Nina Ferraro, Mary Manthei</u>	HR		Χ		
Involving People in Decisions that Impact Them	<u>Jay Winston</u>	HR	Χ			Χ
Language Access Using LanguageLine Solutions	Rebecca Hoyt, Kelly Mistry	DCR		Χ		

Models of Disability, Disability Culture, and Identity	<u>Rebecca Hoyt</u>	DCR	Χ		
Meeting Schedule + Virtual Type 2 Meetings Training	City of Madison IT Department	IT	Χ		
Plain Language and Effective Communication	<u>Rebecca Hoyt</u>	DCR	Χ		
Plain Language Workshop	<u>Rebecca Hoyt</u>	DCR	Χ		
<u>Plan for a Proactive Approach</u>	<u>Rebecca Hoyt</u>	DCR			X
Public Records for Records Custodians	<u>Adriana Peguero, Leslie</u> <u>Starczewski</u>	Attorney & IT	Χ	X	
RESJI Foundations Part 1: Introduction to Racial Equity and Social Justice	Kristy Kumar, Tariq Saqqaf, Lara Mainella	DCR	X		
Retirement Planning Nuts & Bolts	<u>Tory Larson</u>	HR	Χ		
Service and Support Animals in Public Places	<u>Rebecca Hoyt</u>	DCR	Χ		
Setting Boundaries: How to Say No and Feel Confident In It	Brooke Villella & Tineisha Scott	EAP	Χ		
So You Need to Share Your Data: Graph Tips Everyone Can Use	<u>Rebecca LeBeau</u>	PHMDC		Χ	
Sparking Growth	Brooke Villella & Tineisha Scott	EAP	Χ		
Stress Management	Brooke Villella & Tineisha Scott	EAP	Χ		
Suicide Prevention: Navigating these Conversations While Maintaining Healthy Boundaries	Brooke Villella & Tineisha Scott	EAP	Χ		
The Connected Couple: Fostering a Healthy Relationship	Brooke Villella & Tineisha Scott	EAP	Χ		
<u>Values-Based Leadership: Four Principles of Practice</u>	<u>Jay Winston</u>	HR	Χ		Χ
<u>Values-Based Leadership in Action</u>	<u>Jay Winston</u>	HR	Χ		Χ

Supervisors & Managers

Course Title – Select to view Course Page	Facilitator (<u>Meet Your Instructors</u>)	Sponsoring Department	<u>Live</u> <u>Offerings</u> <u>Available</u>	<u>On-</u> <u>Demand</u> <u>Recording</u> <u>Available</u>	Q+A/ Coaching Sessions Available by Request	<u>Team</u> <u>Trainings</u> <u>Available by</u> <u>Request?</u>
Creating Equitable Interviews	<u>Bill Wick, Javian Dayne</u>	HR	Χ	Χ		
Family Medical Leave Act (FMLA) Training for Supervisors	<u>Brittney Hayes</u>	HR	X		Χ	
Hiring Foundations for Hiring Managers	Julie Trimbell, Otis Harris Jr.	HR	X	Χ		
How to Conduct an Employee Misconduct Investigation	<u>Tameaka Bryant</u>	HR	X			
Leading with Compassion: Mastering Accountability & Cultivating a Healthy Workplace	Brooke Villella & Tineisha Scott	EAP	Х			
Managing Employee Performance in a Trauma-Informed Way	Arlyn Gonzalez, <u>Tameaka Bryant</u>	EAP, HR	Χ			
Managing the Drug Testing Process	<u>Brittney Hayes</u>	HR	X		Χ	
Next Level Leadership for Emerging and Current People Leaders	<u>Jay Winston</u>	HR	X			
Occupational Accommodations Training for Supervisors	<u>Tory Larson</u>	HR	Х			
Practicing Employee Check-Ins	<u>Tameaka Bryant</u>	HR	Χ			
Supervisor Orientation	<u>Jay Winston</u>	HR	Χ			

Supervisors Building a Gender-Inclusive Workplace	Molly Herrmann	HR	Χ	Χ			
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Target Audience - Refer to Course Page(s) for Details



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OSHA 10-Hour Construction Outreach Training Course	<u>Brad Lovell</u>	Finance	X			
OSHA 30-Hour Construction Outreach Training Course	<u>Brad Lovell</u>	Finance	X			