

# Metro Fast Fare

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## Features Include:

- Online accounts with reloadable Fast Fare Smart Cards
  - Pay-as-you-go with fare capping technology
  - Ticket vending machines at Bus Rapid Transit (BRT) stations
  - Easy tap-and-ride payment with contactless readers
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## Getting Started

- 1. Fast Fare Smart Cards:** You can pick up a card at the Metro Transit Administration Office, Madison public libraries, or request one by email at [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com). Please include your address and allow 8-10 business days for your card to arrive.
- 2. Set Up an Online Account:** Visit [MyMetroBus.com](https://mymetrobus.com) and click on **Set Up Your Account**. You'll need a valid email address to register.
- 3. Half-Price Fares:** If you are a senior, a young rider, have a disability, or meet low-income guidelines, you may qualify for half-price fare. Learn how to add this discount to your account by viewing the half-price fare information at [MyMetroBus.com](https://mymetrobus.com).
- 4. Register Fast Fare Smart Cards to Your Account:** Enjoy a convenient way to travel, add funds, and manage your balance with Metro Transit. You can add multiple\* cards to your account—ideal for families or anyone managing group transportation. All linked cards will use funds from your account balance.  
  
\*Add up to 50 cards to an individual or organizational account.
- 5. Add Funds to Your Account:** Using a debit or credit card, add funds to your account before you ride. You can also add funds using cash at one of Metro's sales outlets including Kwik Trip, Walgreens, and many more.

## How Metro Fast Fare Works

- Tap your Fast Fare Smart Card every time you board—fare readers are located at all doors.
- Your fare is automatically deducted from your account.
- Transferring? Just tap again, you get free transfers within 2 hours.
- Keep tapping your card each ride. Thanks to fare capping, once you hit the daily, weekly, or monthly max, you ride for free. For more information on fare capping, visit [MyMetroBus.com](https://mymetrobus.com).

Track your rides, check your balance, and add funds to your reloadable Fast Fare Smart Card through your Metro Fast Fare account.

## Fare Cap Pricing

Fare capping is a new way to look at fares. Here's how it works:

- Tap your Fast Fare Smart Card to pay a single \$2.00 adult fare charge.
- The same adult continues to ride and taps every time they board.
- After you've reached the daily "cap" price of \$5.00 in a day, your card won't be charged again for the rest of that day.
- That same rider then continues to ride throughout the week and taps every time they board. When the rider reaches the weekly cap of \$16.25, rides will be free for the rest of the week.
- The most a regular adult fare will be on any day is \$5.00, the most in any week is \$16.25, and the most in a month is \$65.00.

## Adult Fare Cap Pricing

Single ride .....	\$2.00	Week.....	\$16.25
Day.....	\$5.00	Month.....	\$65.00

## What About Reduced Fares?

Metro offers one set of reduced pricing caps for seniors, youth riders, those with disabilities, or meet low-income guidelines, you may qualify for half-price fare. Learn how to add this discount to your account by viewing the half-price fare information at [MyMetroBus.com](http://MyMetroBus.com).

## Half-Price Fares

Single ride .....	\$1.00	Week.....	\$16.25
Day.....	\$2.50	Month.....	\$65.00



## Frequently Asked Questions

**Will I Need To Use a Phone or Computer To Access My Account?** No, using a phone or computer to access an online account is not required. You will still be able to pick up a reloadable Fast Fare card and load funds into an account at Metro Transit, a sales outlet, or at ticket vending machines at Bus Rapid Transit (BRT) stations.

**Is There a Mobile App?** Yes. Download the Metro Transit Fast Fares app from your app store. Add value to your account and board the bus using a QR code.

**Can I Use Cash?** Yes, you can pay with exact cash when boarding. At BRT stations in Madison, you'll need to buy a ticket or 1-day pass with cash at a vending machine, BRT buses do not accept cash. You can also add cash to your Fast Fare Smart Card at a number of sales outlets, or at the Metro Transit Administration Office.

**Will I be Able to Transfer Between Rapid Route A and Other Metro Routes?** Yes. It will be the same fare system. Fare capping will apply on all Metro buses.