

# supplemental school service

Parents and students, here's what you need to know to ride Metro Transit's supplemental school service!

## Pay Your Fare

Youth Cash Fare..... \$1.25  
 Youth 10-Ride Card..... \$11.25

Buy online at [mymetrobus.com/buyonline](http://mymetrobus.com/buyonline).  
 Shipping is free!

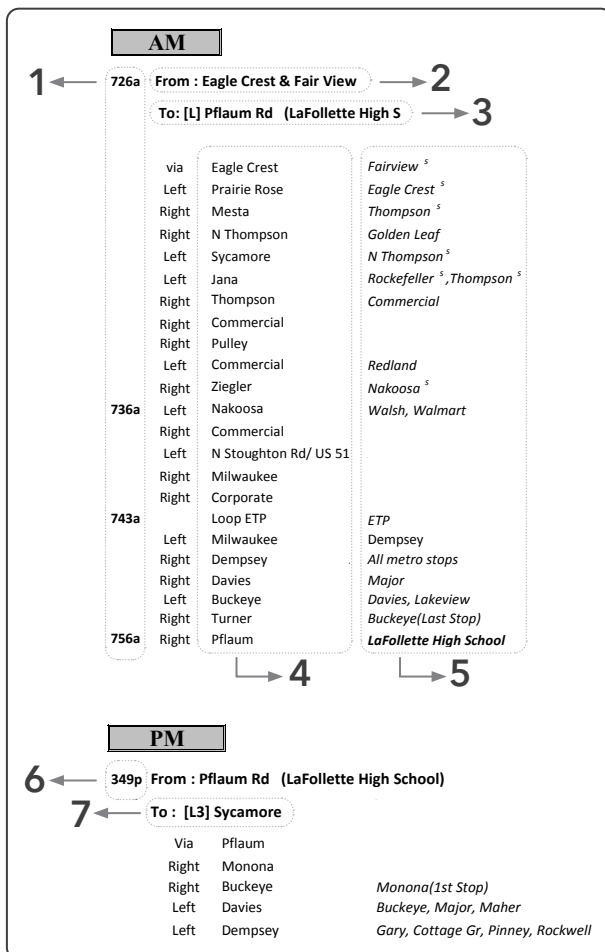
## Plan Your Trip

Call (608) 266.4466

Otherwise, check your school's paper schedule.  
 Schedules can also be found online at [mymetrobus.com/schools](http://mymetrobus.com/schools).



## Reading the Schedule



1. Lists the approximate time the bus passes this location.
2. Where the bus route begins.
3. The destination the bus is traveling to.  
 All before school bus destination signs will state the street name the school is located on. In this example it would read "Pflaum Road".
4. Lists the streets the bus travels on.
5. Bus stop locations are listed in italics.
6. This is the time the bus leaves the school.
7. All after school bus destination signs will have the route letter and name of the area it is traveling to.

## Before School

- Arrive at your stop at least 5 minutes early to ensure you catch your bus.
- Stand a safe distance (4 to 5 feet) from curb. When the bus is approaching, wave to the driver to let him/her know you want to ride.
- Have your pass or cash fare ready when you board. Drivers are not able to make change.
- Slide your pass through the farebox reader. Always have your school ID with you. Drivers may request identification.
- Fill up the back seats first. This makes it easier for everyone to board. If all seats are filled, use hand rails and grab bars while standing in the aisle.

## After School

- You must have your pass or a cash fare to ride. If you've lost your pass, check in with a teacher or school receptionist.
- Make sure you know your home address. If you are unsure of which bus to board, drivers may ask you what street you live on. This information will help get you home safely and in a timely manner.

## Riding Rules

- Be respectful of your driver and those around you.
- Stay behind the line in front of the bus.
- If the bus is full, keep backpacks and large items on your lap.
- Fighting and rough house behavior are not allowed.
- Weapons and dangerous items are not allowed.
- Eating, drinking and littering are not allowed on the bus.

## Lost & Found

Lost items are not returned to school. To check on an item lost on the bus, call (608) 266.4904 or email [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com). All lost items are collected from buses at the end of the service day and are not available for pick up until the next business day after 8:30 a.m.

Pick up items at 1245 E. Washington Ave., Ste. 201. Before visiting Lost and Found, call or email to verify your item has been found. All items are kept for two weeks. Metro Transit is not responsible for lost items.



## Safety Tips

- Unlike yellow school buses, traffic does not stop for Metro Transit buses. When boarding and exiting the bus, be very careful and aware that other vehicles may not be able to see you.
- Wait for the bus to come to a complete stop before moving toward the doors.
- Never cross the street in front of a parked Metro bus.
- Use hand rails and grab bars.

If you ever feel unsafe or unsure of where you are supposed to be, talk with your driver. Metro drivers are here to get you home safely.

For more information, call (608) 266.4466 or email [mymetrobus@cityofmadison.com](mailto:mymetrobus@cityofmadison.com). Complete supplemental school service information is available at [mymetrobus.com/schools](https://mymetrobus.com/schools).