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Monona Terrace Community and Convention Center Executive Director Gregg McManners Announces Retirement

Madison, WI-- Monona Terrace Executive Director Gregg McManners has announced he will retire, effective January 24, 2020.

McManners has led the renowned Monona Terrace Community and Convention Center for the past nine years as Executive Director, and prior as Operations Director for seven years. Under his leadership, the globally recognized Frank Lloyd Wright designed facility achieved its certification as a green building at the Gold level by the U.S. Green Building Council's LEED program. He also led the facility through two renovations and elevated the convention center's technological capabilities to offer clients a quality state of the art experience.

"We are grateful for Gregg's leadership, and his role in making Monona Terrace and Madison a major destination and economic catalyst. He worked hard to make Monona Terrace a welcoming gathering spot for our community regardless of age, race or income," said Mayor Satya Rhodes-Conway.

McManners believes in a purpose-driven organization and is a champion of Monona Terrace's mission, "to deliver an exceptional and inspirational experience." The result of this focus was an average customer survey satisfaction rating of 99 percent in 2019. And he helped ensure this community asset was accessible to the public, prioritizing the over 100 free and low cost community events Monona Terrace puts on each year.

"We exist for our customers and our community," McManners said. "And it has been an incredible honor to serve both. I'm proud of our amazing staff and of the incredible events we host and create. And grateful for a community that values our contributions to Madison, Dane County, and Wisconsin."

Prior to working at Monona Terrace, McManners spent 20 years managing regional shopping malls throughout the Midwest. He has served on the Board of Directors for the International Association of Venue Managers (IAVM), the Convention Center Council and also as IAVM's representative to the National Fire Protection Association. In 2018, he was honored by IAVM for his contributions to the industry.

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A nation-wide search process for McManners' replacement is underway.

608 261-4000 711 (LOCAL) TTV 800 947-3529 TTV

ONE JOHN NOLEN DRIVE MADISON, WI 53703

www.mononaterrace.com