

If you would like any further information on any of these specific examples, please contact Public Information Officer Joel DeSpain at 266-4897.

January – March 2016 Employee Recognitions:

- 1. Recognition for an officer who responded to a call referencing a possible overdose. The officer observed drug paraphernalia and other signs of heroin use upon arrival to the scene. He administered a dose of naloxone to the subject and continued to monitor her vital signs until relieved by MFD. The quick actions and preparation by the officer directly affected the subject's recovery in this case.
- 2. Recognition for the team work that took place referencing a burglar alarm call. Several officers, upon being dispatched to a burglar alarm, recognized that the business had been recently burglarized so they made an especially tactical approach to the address which in turn startled a subject in an alley behind the business who fled but was apprehended. The subject denied involvement in the burglary but admitted to a theft from auto in the same vicinity. After reviewing security footage a person matching the description of the actual burglary was located, apprehended and eventually arrested. If not for the coordinated effort, sustained persistence and thorough investigation of all the officers involved they might not have even caught one, let alone two criminal offenders on the same call.
- 3. An email was sent from a citizen to an officer regarding a citation and questions. The email also stated the following "I also would like to thank you for your kindness and professionalism during our interactions. Not even an hour before the incident, I was sharing with my girlfriend my thoughts on police officers and how they do not receive the respect they deserve." The citizen also stated he could tell that the officer

cares about his work and that he makes a difference.

- 4. Recognition for four different police units coming together for a call TEST, Patrol, Detectives, K9. Great coordinated effort regarding a home invasion/burglary that was in progress. Because every officer knew their role and worked together for a common goal during this dynamic and fluid incident three individuals were held accountable for their criminal actions.
- 5. Recognition from another law enforcement agency for officers who assisted them with a missing subject who was probably suicidal. Due to the expansive search area officers from our agency were asked to assist. The amount of ground covered by members of our mounted patrol unit and K9 Unit allowed the agency to eliminate a large search area for the missing male. It allowed them to focus their ground search efforts in another area which eventually led to finding the missing subject. Appreciation for all officers involved.
- 6. Recognition for three officers who assisted on a case that involved a purse being stolen. The victim had never been a victim of a crime before and had her first contact with the MPD. Although the original officer was on vacation when the victim called to check on her case another officer willingly stepped up to do some follow-up on the case which eventually led to a suspect being identified and located. The victim was so happy and grateful for the prompt response and interest taken by the MPD to solve her crime. Although not the crime of the century, this woman felt cared for and important to those who worked on her case and her appreciation for the efforts of these officers were extraordinary.
- 7. Recognition for the significant work that the officer does on a daily basis. The officer has taken on many liaison positions where she has built countless relationships with service providers, business owners and citizens alike. She is respected by all she comes in contact with and shows such compassion and care for those she serves. She has been recently named to a steering committee for an overall City of Madison "Charette" project which is designed as a quick and intense planning tool to work at reducing or ending the homeless plight in our City. The officer is passionate about her work and her exemplary service

doesn't just end here. She does exceptional work proactively, nothing problem areas in the downtown area and then coordinating with other resources to plan and participate in covert operations aimed at curbing drug dealing and chronic quality of life issues that plaque the downtown area. The officer is humble and never seeks recognition for her efforts. She is a leader and a role model for all that work around her.

- 8. Recognition for an officer who, after being flagged down, was able to safely apprehend an individual who had just robbed a store with a pair of sharp scissors. The officer deserves recognition for his experienced response to what could have been a very dangerous situation and his swift arrest of the suspect.
- 9. A citizen wrote a letter thanking a parking enforcement officer for her help in guiding him to the nearest urgent care after he became lightheaded and was experiencing an extended bout of arrhythmia. The citizen stated the parking enforcement officer then followed him to make sure he arrived safely. The citizen was very grateful.
- 10. Recognition from a co-worker for her extraordinary professional communication skills and efforts related to a check person call involving a suicidal female. The officers stayed with the subject 30 extra minutes and during this time the officer retrieved the subject's laundry from the dryer and brought it to her room, retrieved all the missed papers from the subject's lawn and took out her trash. She did all this in response to the subject's statement that she was too depressed to perform daily chores. The subject shed tears for the officer's actions and insisted on giving her a hug. The officer's actions went a long way towards helping the suicidal subject focus on positive things.
- 11. Recognition for an officer who conducted a workshop on mental health issues in the black community. The presentation was impactful and the participants walked away with good information. The officer presented her information in a professional and knowledgeable manner, representing MPD well.

- 12. Recognition for an officer who performed very effective followup regarding a theft. Another similar theft occurred and the officer agreed to combine the two cases as they appeared to be a common suspect - great work by a patrol officer!
- 13. Recognition for a group of officers who took on revising the field manual. Their professionalism and desire for officers to do things the right way really stood out. The officers put a lot of time, research and effort into this project. They remained dedicated throughout the project and should be commended for their assistance.
- 14. Citizen left a voicemail thanking an officer for his help when he responded to his call that his apartment had been broken into. The citizen said the officer was very helpful and he wanted the officer to know how much he appreciated his help.
- 15. An email was sent from a citizen thanking a detective who investigated her case. The email stated the detective was incredibly empathetic and professional throughout the questioning and delivering some shocking information regarding the investigation. The detective took the time answering and responding to her questions and concerns with sensitivity and respect. The detective should be commended for his ability to maintain her dignity and also to support her through a very difficult time.
- 16. An email was sent from a citizen thanking an officer who assisted her through a domestic violence case she was going through. The citizen said the officer was the most supportive officer she has ever encountered. She described the officer as sweet, very detailed and genuinely cared about her and her safety. She went on to say that the officer made her feel comfortable and reassured her that the domestic actions would be stopped. She believes the officer should be named officer of the year for how she helped her.
- 17. Recognition for the life saving efforts of an officer who responded to a suicidal subject who was dangling one leg over the ledge at the top of a parking ramp. The officer arrived on scene and instead of driving up to the top of the ramp he ran up the 6 flights of stairs to get close as possible as quickly as

possible to the subject. The officer exited the stairwell quietly and then swiftly moved to grasp the subject and wrestled him back off the ledge securing him onto the floor of the parking ramp until other officers arrived to assist. The officer's willingness to knowingly put himself in harm's way to save the life of another is truly commendable. There were no safety mechanisms or ledges along the side of the ramp which would have prevented the subject or the officer from falling to their probable death.

- 18. Recognition for a co-worker/detective for her continued hard work and dedication to the department. The detective consistently conducts very detailed and thorough investigations. The detective is assigned difficult sex cases and she has an extremely large caseload. The detective is always extremely professional and personable during contacts with victims and suspects. The victims can be assured that the detective will do everything in her power to hold the perpetrator accountable.
- 19. Recognition for a group of officers who worked together to enforce pedestrian laws. Citizens contacted our department to acknowledge their efforts in making citizens feel a little safer when trying to cross a busy intersection. The officers should be commended for their relentless efforts in working together and tackling district complaints.
- 20. An officer received a letter from a citizen thanking her for making a difference in her life. The officer was riding along with a FTO, a model officer. The letter described how the arrestee (citizen) was treated with dignity and respect which is one of the Department's core values. The letter states that the citizen was pulled over and arrested for drunk driving. The citizen wished to thank the officer for being respectful, tactful, firm and yet sympathetic with her during her arrest. Due to how the officer treated her the citizen was set on the right course to make many improvements in her life. The letter went on to state that she has not had one drop of alcohol, one hit of pot or even a sleeping pill since that day she was arrested. The citizen said the officer saved her life and her two children's lives as they now have their mother back in one piece which gives them a better life overall.

- 21. Recognition for employee who continues to go above and beyond in his role with the LEAP referral partnership between MPD and DAIS. The employee plays a key role in coordinating this communication between both agencies and facilitates processing the referrals to DAIS as well as provides DAIS with additional information was needed to better serve victims of domestic abuse. The 2015 LEAP referral data was compiled into very extremely useful charts and graphs sorting the information by date and district. This value added service not only enhances our relationship with DAIS but adds to the services provided to domestic violence victims.
- 22. Recognition for a detective who not only has remained in contact with a victim's family who was killed in 2006 but provided financial support when she learned that the family may not have gifts for the children at Christmas. This made a huge difference in the lives of the children and demonstrated a strong commitment to victims and to the community from the detective.
- 23. Recognition for a supervisor who provided training to a new LT. The email recognition for the supervisor stated the training was tailored for the things that she would need to know. The supervisor was very adept and patient. The supervisor explained things in a way that was succinct and easy to understand.
- 24. Recognition for an officer who did some great proactive work. When the officer discovered that an excessive number of 911 calls were emanating from a specific hotel he worked with the hotel to get their out-going call process changed from using 8 instead of 9 which drastically reduced the number of unintentional calls, misdials, disconnects and silent 911 calls. The officer's proactive work should be recognized.
- 25. Recognition for two officers who worked on a sexual assault case. While one officer built rapport with the victim another officer was able to get the suspect to talk with him and provide several statements indicating guilt. This type of case was very difficult for the DA to charge as the parties had been in a dating relationship. The officers both however provide excellent interviews and their attention to detail, tact and interview tactics were spot on. The DA was not able to press any charges but the DA stated the officers did a great detailed and thorough report.

- 26. Recognition for an officer who does outstanding work to support a neighborhood watch program. Time and time again the officer has proven to be an invaluable resource. He brings community and policing together in many positive ways.
- 27. Recognition for an officer who responded to an armed robbery, identified the suspect from video, located/arrested the suspect and obtained a confession from the suspect. Due to a professional rapport the officer had built with the suspect in the past led to his success of arresting the suspect and obtaining the confession. The officer is a hard working officer and his efforts are very much appreciated.
- 28. An email was sent to an officer thanking him for providing active shooter training to their agency. The email stated that the tenants that went through the training were very grateful for what they learned and they commented how extremely beneficial it was.
- 29. A note was sent to a Captain to commend and thank an officer who provided excellent active shooter training to their staff. The note stated they had record attendance at the training. The officer knew the material and presented in a way that was conversational and made everyone think. The letter stated "I'm so proud to live in a place that allows officers to take time to do this."
- 30. Recognition for the department's firearms instructor cadre who provides exceptional training and support for over 450 commissioned personnel. The cadre led training on approx. 35 days for both on-duty shoots and spring in-service in 2015 alone. They covered over 270 instructor shifts or over 2,160 hours of firearms instruction. The instructors remained focused on helping each of our officers improve their own level of excellence and improve on their individual proficiency level. This group of officers has done all that has been asked of them and more, with no recognition or reward other than knowing they are helping their fellow officers. This group should be commended for their commitment to MPD's firearms program and in helping each of our commissioned officers improve their level of personal excellence in the areas of firearms and use of force decision making.

- 31. An email was sent to the Chief with thanks and appreciation for MPD personnel who put on a training for his 911 staff. The email stated the staff presented the material very well and that the training was a positive step in the direction of cementing the MPD/PSC relationship.
- 32. An email was sent to thank an officer for being the keynote speaker at the UW-Madison Residence Life conference. The email stated "you and my father are exactly the type of men I dream of becoming one day."
- 33. Recognition for a group of officers who organized "Skate with a Cop" event. The event was so officers could spend time with kids getting to know each other, build trust, understanding and lasting relationships. These officers continue to demonstrate their ability to create new and meaningful ways to make connections with our community.
- 34. Recognition for an officer for his dedication and commitment to helping out entire department transition from paper citations to ecitations since 2006. The officer has been involved in training and the transition from the very beginning. He trains our new recruits and prepares them for using TRACS in the field. He assists with field testing, trouble shooting, works with IMAT and records to plan trainings and is the primary instructor on first detail. If not for this officer we might not be where we are at today with this program.
- 35. Recognition for an officer who has been instructing RADAR/LASER to the recruit academies for over 10 years. He has proven over and over that he can be depended upon to take care of all the details involved in making this 40 hour block of instruction go without a hitch. He approaches each endeavor with a positive attitude and works to learn the most from each situation, creating a better week each year. He projects positive leadership by his own exciting and vibrant enthusiasm for any and all challenges.
- 36. Recognition for an officer who received three hours of specialized individual cross-training on Child Age Estimation from images and videos including use of the age bracketing technique, perceptual cues and proportional cues.

- 37. Recognition for two officers who provided lifesaving efforts to a man who was suffering either a heart attack or similar medical crisis. The patient regained his pulse and was transported to the hospital. Because of the officers' efforts a family avoided tragedy at the end of the holiday season.
- 38. Recognition for an officer's efforts after he received a complaint about a 64 year old male subject who was driving in the area under a probable serious medical condition. The officer recognized the dangers of this and obtained a cell phone "ping" for the subject and coordinated a search. The vehicle and subject were located after MFD received a call about an unconscious driver who appeared to drive off a parking lot and onto a set of stairs. The officer contacted the family so they could meet them at the hospital and he remained on scene until the subject arrived at the hospital. The officer's investigative aptitude, diligence, caring/concern and ability to lead were all on display on this call.
- 39. Recognition for two officers and their efforts when they were assigned to a child custody/domestic case. The case was complex on many levels and was complicated further given the origin of the participants were from an adjoining state and involved a domestic component and two small children. The officers showed great patience and understanding. They invested a great deal of time seeing this case to its conclusion. They should be commended for their professionalism and concern not only for the two adults involved but especially for the two small children involved.
- 40. An email was sent to the Chief with recognition and thanks for the special duty assistance he received on such short notice. The email explained who he talked to and how he obtained the assistance he needed in order to set up a special duty request. He commended the special duty coordinator and also the officers who provided them with security. He stated the fast turnaround and availability of officers was critical to their project. He wanted to thank our department for going above and beyond in providing excellent service to help them out and to protect and serve the citizens of Madison.
- 41. Recognition for the efforts of an officers investigative work and response to a domestic violence investigation. The officer's

investigation into this matter produced a lengthy and detailed report which painted a picture of significant abuse, control and fear directed at the victim and her family by the suspect. The officer's report was outstanding in many ways. She provided a clear summary of the relationship at the beginning of her report and delved into appropriate historical facts which will most likely bring additional felony level charges against the suspect. The officer took the extra steps to deliver great services to the victim in this case. She put tremendous effort into this investigation, followed up with numerous persons and produced a written report which was outstanding.

- 42. Recognition for an officer who gave a presentation at Fox Lake Correctional Institution to a group of DOC supervisors. The officer conducted a two hour presentation on gangs in pop culture. At the end of the presentation several of the supervisors approached the officer to compliment him on the presentation. An email was also sent with thanks and appreciation for the presentation. The email stated the officer did an amazing job and has a gift for captivating the audience.
- 43. A female citizen called to compliment an officer who assisted her when she was involved in a car accident last month. The citizen apologized for not calling earlier. She said the officer was just wonderful, in total control, kind, listened and efficient. The citizen was very appreciative of the officer's help.
- 44. Recognition for an officer who responded to a possible overdose call. The officer, after observing drug paraphernalia and other signs of heroin use, administered a dose of naloxone to the subject and continued to monitor her vital signs until MFD relieved him. The quick medical assessment and treatment by the officer directly impacted the subject's revival.
- 45. A female citizen called to thank an officer for his help. She said the officer was just wonderful, kind and a great help to her which she really appreciated.

- 46. A female citizen left a voicemail with recognition and appreciation for an officer who responded to her first ever car accident. The citizen stated the officer was awesome, patient, helpful and really kind. She wanted the officer to know how much she appreciated her help.
- 47. Recognition for PRT who merged more field reports than any other PRT in 2015. The PRT has made very efficient work of getting field reports to the districts for their review. The PRT is a great asset to the team!
- 48. Recognition for PRT who typed the most reports and minutes out of any PRT for 2015. The PRT is very dependable and hardworking putting in OT hours and filling in when others are gone.
- 49. Recognition for an officer who has been assigned to the gang unit since 2010. During that time the officer has contributed a great deal to the success of the unit. He has made hundreds of positive contacts with gang members and their families. The officer will continue to provide excellent police services to the community once he is no longer assigned to the gang unit and he will represent the department well as he transitions to patrol. The officer should be recognized for his tireless dedication and commitment to our mission.
- 50. Recognition for an officer who has been assigned to the gang unit since 2011 during which time he has made numerous contacts with gang members and their families. The officer has been instrumental in helping prevent and address gang violence in our community. The officer's contributions to helping gang involved youth, particularly in our Spanish speaking community, is commendable.
- 51. A citizen called to give recognition for a sergeant who had pulled him over recently. He described the sergeant as caring, professional, kind, thoughtful, compassionate and a special person. The citizen went on to describe how he was at a time in his life when he felt like the negative was really piling up on him and his interaction with the sergeant was like an intervention to him. The citizen apologized that more citizens do not appreciate what a difficult job the police have and how dangerous it is. The

citizen wanted to thank the sergeant for changing how he felt today.

- 52. In mid-2015 a detective was assigned to a 1980 homicide case because of a lawsuit. During the following weeks and months the detective had to locate and review all records and documents related to the case so that MPD would have a current expert to assist the City Attorney's Office. Without hesitation, the detective took on this assignment with the utmost professionalism, always keeping his command staff, the City Attorney's Office and an Assistant Chief up to date with his progress. All his hard work recently culminated with him representing the MPD at a deposition hearing. The City Attorney who represented our Department sent an email with recognition for the Detective stating he did an exemplary job. The email stated the detective was grilled for over 5 hours and throughout he remained respectful and did a great job. The detective should be commended for his outstanding investigative work as well as his efforts to literally become an expert not only on the facts of the case but also to the policies and practices that were in place at the time. We have an outstanding detective representing MPD.
- 53. Patrol officers, detectives, CPT officers and investigators should all be commended for their outstanding work regarding three cases that involved the same suspect. Due to the hard work, thorough, detailed and complete investigative work of all involved the abuse stopped, the victims received help and justice was served to the suspect who was given 25 years in prison and 25 years of extended supervision for multiple felony sexual assault charges.
- 54. Recognition for the exceptional teamwork of officers who responded to a weapons violation call. The officers made contact with the subject who initially was refusing to leave the residence and he was taken into custody safely. Weapons were recovered buried inside the home. The subject has an extensive criminal history. The safe arrest and weapons recovery would not have been possible without the teamwork and efforts of everyone involved.
- 55. Recognition for an officer who presented "Preparing for the Worse" to EPD. The officer did an outstanding job presenting

critical information to the officer. This information was well received and it was clear the officer was passionate with the subject. The officer showed leadership and dedication concerning officers' well-being and it is much appreciated.

- 56. Recognition for an officer who facilitated a table top for a district's in-service regarding an active shooter at a local high school. The officer did an outstanding job keeping everyone on task and generating healthy discussions concerning a very important topic. The officer is an excellent instructor and his effort and dedication is appreciated.
- 57. Recognition for employees who created three very important scenarios for a district's in-service. The scenarios were well received by the officers and healthy discussions resulted in their efforts. The dedication of the officers was evident and appreciated by all.
- 58. Recognition for two officers who volunteered to act as facilitators at a district's in-service. They facilitated active shooter scenarios which were well received by the audience. The officers are both extremely dedicated in the area of officer safety and all their work is appreciated.
- 59. Recognition for two detectives who instructed at district inservices. Their block of instruction was well received by the audience. The detectives were both extremely dedicated to the topic. Their dedication and hard work is appreciated.
- 60. A citizen sent an email to thank a sergeant for exhibiting the utmost professionalism, politeness while being firm with regards to his driving infraction during a traffic stop. The email stated the sergeant was genuinely concerned about a personal matter he told the officer about. The sergeant understands quite well how to effectively communicate and treated him very well per the email.
- 61. Appreciation for a member of IMAT who took time out of his busy date to show an employee what IMAT does for the Department for no other reason than that the employee was curious. The IMAT employee had a ton of information to share,

was well organized and answered all of the employee's questions with patience and humor. Thanks to the employee for going the extra mile, outside of his normal work duties.

- 62. An email was sent from a citizen stating they were disturbed that evening by someone pounding on their door and trying to open it. He said they called for police who quickly arrived to assist. He said the officers efficiently and politely removed the vagrant from their porch and followed up with them with a phone call. The citizen said "I cannot stress how exemplary this response and the actions of the officers was."
- 63. An email was sent from a store manager thanking the efforts of a particular officer. The email stated that the officer responds to a number of retail thefts at their various locations. The officer responds to each and every call as professional, diligent and he provides excellent follow-up to their loss prevention investigators. The officer goes out of his way to investigate serious/repeat/alcohol involved retail thefts. He truly is an asset to the community and MPD.
- 64. Recognition for two officers' efforts in an operation that led to a dangerous individual's capture. The officers conducted a traffic stop on a stolen vehicle in which a wanted subject fled from the car. The officers had been vigilant in their pursuit of this individual who happened to be on the Madison Most Wanted list. As a result of their commitment and their investigative follow-up new information concerning the whereabouts of the subject was revealed and an operation was set up to capture the subject which was successful. Without the officers' work and contribution the subject would not have taken off the street so quickly.
- 65. Recognition for staff who stepped up to the plate to check all of their work areas to ensure that all reports, documents, items are being stored in the correct location. Given the horrible conditions of some of the areas recognition should be given to all staff who assisted by going through each and every box.
- 66. A letter was sent with recognition and appreciation for two officers who responded to her home to assist with her eighteen year old daughter who was using drugs. The officers were professional and made every effort to reach out to her daughter.

One of the officers even followed through on her promise to conduct a follow-up call. The citizen was very impressed and appreciative of the officers efforts.

- 67. An email was sent from a citizen thanking an officer for his kindness. The citizen said that a fire alarm went off at her building which led to her and her two little girls sitting outside in the cold waiting for the fire department to clear the building. The officer offered for her and her children to sit in the back of his car to keep warm. The citizen said that too often, the everyday kindness of people to one another goes overlooked. The citizen wanted the officer to know he made a difference and it was appreciated.
- 68. An email was sent from a social worker at a high school with recognition for an officer for her kindness and humanity that she displayed while speaking with a woman in distress at the school. The woman walked into the school drunk, disoriented, crying and in physical pain. EMS and police were called. The officer's voice was a conversational volume, used terms of endearment that seemed to soothe the female and communicated with her with kindness and concern. The officer's kindness was genuine and reassuring. The social worker was very grateful for the officer and her assistance.
- 69. A citizen called to thank an officer who helped him the day prior with a medical issue. The citizen was very appreciative of the officer's help.
- 70. An email was sent with recognition for a detective who has worked for two years on her son's case. The email stated that she knows these cases take a lot of time and the detective working them are often overloaded. She continued by stating that the detectives are an amazing sensitive team working these difficult cases.
- 71. As the employee was conducting her routine destruction process she came across a purple heart award pinned inside of a backpack. She immediately recognized the importance/value of this item and alerted her supervisor right away of her find. The employee began researching how to reunite a soldier with the purple heart. If the employee had not done such a thorough job

of searching this abandoned backpack the purple heart may have been lost forever. The employee should be recognized for executing her job so well.

- 72. Recognition for two officers who were dispatched to a domestic disturbance when resources were limited due to a homicide suspect being apprehended at the same time. Upon arrival the first officer approached the male who had a drink in his hand and then observed a gun in the other hand. The officer retreated tactically and waited for the second officer to arrive. The officers coordinated with one another and once the subject no longer had the gun in his hand the officer decentralized the subject and took him into custody safely. The subject was highly intoxicated and struggles with alcohol addiction. The officers addressed this potentially dire situation with the utmost courage, skill and professionalism and were able to resolve it without injury to themselves or the suspect.
- 73. Recognition for an officer who responded to a domestic dispute call where a female had slit her wrist with a butcher knife. Upon arrival the officer found the female unresponsive. The officer applied a tourniquet and the patient was transported to the hospital. Medical staff indicated that the officers' application of the tourniquet most likely saved her life. The officer should be recognized for his lifesaving efforts.
- 74. Recognition for an employee who took on a homicide night of reports and calls by herself. The employee processed 18 homicide reports, all arrests that CIU needed and found and took care of an arrest in the wrong case number all while supporting the OIC on phones as well. When the supervisor checked in with the employee the next morning, the employee sounded upbeat and said everything was in good shape. We are lucky to have the employee on any given night because she gets the job done!
- 75. A citizen called to express his gratitude for an officer who assisting in checking the welfare of his daughter. The citizen described the professionalism of the officer and wanted him to know how much he appreciated his help.
- 76. An email was sent from another agency with thanks and appreciation for an employee of MPD who is always willing to

assist them. The email stated it is always a pleasure to talk to the employee who asks questions and gives them answers without making her feel uncomfortable or stupid. The City of Madison should be very proud to have her working in our agency.

- 77. Recognition for officers on their excellent proactive police work that they are doing in their beats which cover the student apartment areas. The officers have been on active foot patrol focusing on back yards and back doors in an attempt to prevent burglaries of students homes while they are on winter break. They have attached a small sign on the homes that have been checked to hopefully notify the residents of our work and to put our "would be prowlers" on notice that we are paying attention.
- 78. A citizen sent an email to thank an officer for the way he handled the traffic accident he was involved in. The email stated that the officer's compassion to his daughter through the stressful situation showed a level of professionalism and character that they will forever be grateful for as they recuperate.
- 79. Recognition for an officer who assisted a young woman who is a freshman at the UW. The citizen fell and broke her wrist. She described the officer's efforts as going above and beyond for her.
- 80. An email from a citizen with recognition for an officer was received. The email stated that she was pulled over for speeding and the officer asked her if she was in a hurry. The citizen explained that she had not been feeling well lately and was on her way to an appointment. The citizen advised that the officer issued her a warning and offered to call an ambulance as he noticed her breathing was labored and that she may be in distress. The ambulance was called and the citizen was safely taken to the hospital. The email continued to state that she wanted to thank the officer for his kindness, compassion and understanding. She stated that as an African American woman that she would have normally panicked over being pulled over but the moment she saw the officer approach her vehicle she had no worries. She continued by stating the officer treated her with respect, genuine kindness and concern for her safety and well-being. The citizen also thanked the officer for being there that day and obtaining the ambulance for her as if this had not happened the results could have been disastrous and life threatening to her.

- 81. Recognition from MFD for an officer's efforts when called to a high acuity incident which demanded professionalism, individual competency, flexibility, support and an ability to question and communicate to effect solution oriented service. The MFD employee stated that without the officer's manner of professional service in regards to this incident the success everyone enjoyed from the call would never be realized.
- 82. Recognition for an officer's investigation which led to the arrest of a subject for a number of domestic related crimes. The reviewing ADA wrote the following notes to commend the officer's work: "The is probably one of the best initial reports of an incident that I have ever read. The officer needs to be recognized for her fantastic report and the superior work she did getting this case started. Not only was she caring and sympathetic towards the victim, but she went above and beyond getting detailed statements from each family member, getting an extremely detailed history of past abuse, and even getting a SANE nurse to do a SANE strangulation exam for old strangulations. Madison is lucky to have such a wonderful officer. "
- 83. Recognition for a sergeant who was the scene supervisor when an Officer Involved Shooting happened which required a lot of coordination of resources. The sergeant quickly turned a chaotic scene into a controllable situation. The sergeant is a very organized and respected supervisor and his effort in this situation was remarkable and appreciated.
- 84. During a recent Officer Involved Shooting an officer was left with high school students who were traumatized. With very little help the officer was able to navigate grieving students and to bring calm to the school. Without the officer's professionalism the grieving process would have been delayed.
- 85. An email was sent to recognize an officer for going above and beyond. A UW student had received information from a man on the street about an informational meeting for a job. The student wanted to attend this meeting but was cautious due to how she received the information. The officer went to the location of where the meeting was to take place to verify that the situation was legitimate and he even gave his phone number to the student

to call him if something did not feel right. This gave the student such peace of mind. Great efforts by the officer.

- 86. An email was sent stating recognition should be given to several officers who were involved in a case from a couple of years ago. The email stated that the officers were very observant in their approach to the patient's condition in the moment and their ability to appropriately throttle their responses in the case. Their professional behavior not only speaks to their training and experience but to their character and compassion as well.
- 87. Recognition for officers who responded to a domestic disturbance call which required officers to force entry not only in to the front door but two other subsequent doors. The officers were then engaged in close quarters combat with two suspects, one of which attempted to disarm an officer. The officers were able to take the two subjects into custody despite the chaotic scene. The officers should be recognized for their professionalism and courage under very stressful conditions as they were integral to the arrest, interview and overall investigation that culminated in all charges brought to the DA.
- 88. The Dane County District Attorney Crime Response Program Manager sent an email stating that our department shined after the senseless death of a young female citizen in our community. The email stated that the detectives were truly present with the family upon first meeting and faithful about informing them of developments prior to hearing it through public release. The Lieutenant was skillful at coordinating efforts from the onset. The PIO is a gift that keeps giving every time we experience a tragedy. The email stated they could not do what they do without our partnership and they were very grateful for the relationship we have with their unit.
- 89. Recognition for a sergeant and officers who were chosen by the Wisconsin Professional Police Association Awards Committee to receive the WPPA's 2016 Meritorious Award for their actions in November when they peacefully arrested an armed and dangerous suspect that had just shot two people.
- 90. Recognition for a sergeant's efforts when he responded to a domestic call where a violent subject battered two females who

were not cooperating. The sergeant and others attempted to subdue the suspect and during this the sergeant received an injury due to the subject resisting. The sergeant's quick action and leadership prevented more officers and citizens from being injured.

- 91. Recognition for the hard work, planning and implementation of the OICIT recruit training that two detectives took on. The detectives did an excellent job of organizing meetings with training staff and OICIT members, as well as creating lesson plans for the three day training. The detectives provided practical and useful information that helped the new recruits understand OIS protocol. The detectives should be commended for their hard work and dedication to our Department.
- 92. Two officers were recognized for being more than helpful and professional regarding a check welfare call. The subject's mother called the Department to commend the officers for their assistance. The officers should be recognized for their commitment to customer service.
- 93. Recognition for a sergeant and officers who were chosen by the Wisconsin Professional Police Association Awards Committee to receive the WPPA's 2016 Meritorious Award for their actions in March when they peacefully arrested an armed and dangerous suspect that had fired at officers.
- 94. Recognition for two officers who responded to a disturbance with an uncooperative caller. The officers arrived on scene quickly and were able to get the scene under control very efficiently. They were able to calm down an irate father and his girlfriend who were accusing the mother of the father's child and her current boyfriend of abusing the child. During a follow-up interview with the child it was discovered that the father and girlfriend came to the location with the intention of beating up the mother and her boyfriend. The officer's quick arrival to the scene and ability to calm the tense situation down quickly kept two citizens from being significantly injured.
- 95. Recognitions for the efforts of three officers who responded to a call where a young life was tragically taken. While one officer attempted to provide life saving measures to the victim another

officer made contact with the only witness to obtain a crucial statement. The officer provided the witness with the necessary support, kept them calm and gathered the necessary information. The officer who was with the victim attempted to find out from her who had harmed her while trying to save her. The officer continued his life saving efforts until the paramedics arrived. The officer stayed with the victim all the way until the hospital. The officer's deep care for the victim and what happened to her is commendable. Another officer, who was able to id the victim, rushed into the store nearby to get as much relevant information as she could. She was able to obtain the suspect's name, possible address and a sexual assault victim of the suspect's. The officer asked to track down this victim to ensure their safety. All of these officers performed exceptionally. These three officers made the scene supervisor's job easier due to their efforts.

- 96. A citizen called to thank an officer for his help. The citizen stated that the night before her brother called and asked officers to check on her. The citizen stated the officer checked on her and also checked on her the following day to see how she was doing. The citizen was very appreciative of the officer's efforts.
- 97. A citizen called to express her appreciation and gratitude for two officers who came to check on her welfare. The citizen explained that she suffers from psychological disorders and was having an episode which caused her to sit in the shower for four hours, making her miss an appointment. The officers arrived to check on her welfare and had to break down the door to her apartment to do so. The citizen talked about how much she appreciated the way the officers handled the call and treated her with respect.
- 98. A citizen left a voicemail with recognition and appreciation for an officer who assisted him when he was involved in a car accident. The citizen stated the officer was a complete joy, professional and he was very impressed with the service our Department provided to him. He said the officer made a bad situation a little better and even gave him a ride to work. The citizen wanted the officer to know how much he appreciated his help.

- 99. Recognition for an officer who took on the initiative to coordinate with mall maintenance to have the Fairchild ramp cleaned. He coordinated with personnel that keep vehicles in the ramp to move them and he coordinated with staff at mall maintenance to bring the appropriate equipment to accomplish the task. The difference was night and day. The officer plans to do this 2-3 times a year. This not only keeps the area clean but also removes the loose gravel to prevent slips/falls.
- 100. Recognition for an employee whose section plays a key role in the department's new restorative justice program. The employee attended the initial meetings to learn more about the expectations/goals of the new program. She took the information she learned and determined the process her team would follow initially. She went above and beyond by completing a process document that outlined the responsibilities of the police officer, the Dane County Timebank/YWCA, the Municipal Court and the Court Services staff. The employee continues to be closely involved with this program as tweaks are made to the process. She communicates well with all partners in this initiative. Her initiative to define the MPD process for this program along with her ability to communicate with all involved is commendable.
- 101. Recognition for the efforts of a supervisor who continues to think outside the box with ideas to motivate, reward and build trust within her unit. The supervisor continues to exceed expectations with building relations in her group.
- 102. A Captain received a call from a very frustrated citizen and in order to answer his questions a crash report was needed but it was not in LERMS. Records was contacted and the employee who answered was friendly and suggested a way to get the report in a timely manner. The report was retrieved in an hour and the citizen was contacted which is a win for MPD. Great internal customer service.
- 103. Recognition for an officer who represented MPD at a meeting building relationships with service providers. Her work continued to build community around mental health concerns.
- 104. Recognition from an elementary school principal for two officers who responded to her school. The principal stated the police had

to be contacted because things with escalating with a new student to a very unsafe situation. The way the officers spoke to and generally interacted with the child was incredibly appropriate and caring. She responded to them as she walked to the back of the squad car. The officers should be recognized for their efforts.

- 105. Recognition for three officers for their efforts to locate a resident who was threatening neighborhood residents while also keeping the residents informed and apprised of the situation. The subject was taken into protective custody without incident.
- 106. Recognition for an officer who was able to build rapport with a domestic violence victim to where the victim was ultimately gave her the details necessary to charge and arrest the suspect. The victim may not have given all the necessary details had it not been for the officer's kind demeanor. The officer then did an awesome report detaining what she had learned from the victim. While this may just be an officer doing her job this isn't necessarily the outcome of other domestic calls and so for that the officer should be recognized for her efforts.
- 107. Recognition for three officers for their efforts which led to the apprehension and charging of a suspect related to a homicide. After an officer was able to identify a person of interest his possible location was tracked down by other officers who were able to spot the suspect. The suspect was apprehended without incident and he admitted to being at the scene of the homicide. The officers should be applauded for their initiative which led to a suspect being identified and contacted in a very short period of time.
- 108. An email was sent through our website to give recognition to the officers responded to help his friend who had found a body tonight at her home. The email stated that his friend had never experienced anything like this before and gave the highest praise for the officers who arrived to assist. The email went on to state that his friend kept referring to the dignity and respect the officers showed.
- 109. A citizen sent an email to thank the two officers who responded to her work when a mentally ill man entered their clinic. She stated the officers were extremely patient and kind with the man

and their help was very much appreciated. She also stated they were impressed with the officers' efforts.

- 110. An email was sent from a citizen to thank an officer. The email stated the officer observed him running a stop sign and instead of getting a ticket which he admits he deserved the officer gave him a warning. The citizen said he was not writing the email to thank the officer just for the leniency but also for the positive way in which the officer held himself and communicated.
- 111. An email was sent from a citizen to give recognition to an officer whom she conducted a ride-along with. The email explained that on the day of the ride-along the officer had multiple interactions with community members that at times involved challenging communication and during these interactions the officer showed patient and compassion. The officer at one point received a call that a black child had been handling a gun in the bus shelter and boarded the bus. The officer, first on scene, found the bb gun and instead of taking him for photos and prints he took the 11 year old boy to his mother who was homeless and temporarily living in the back of a hotel. The officer handled the situation with the utmost care, treated the boy and his mother with dignity and respect and resolved the situation as safely as possible to the extent that it could be resolved by a single officer. The officer has the perfect disposition to be working with people in crisis.
- 112. A citizen called to thank an officer for his efforts related to his runaway teenager. The citizen stated he was very impressed with how the officer handled the call as well as previous calls involving his daughter.
- 113. A letter was received from another law enforcement agency thanking an officer for the actions he took while off-duty that led to arrests of three subjects for multiple felonies. The officer's vigilance and willingness to get involved helped the agency arrest multiple counterfeit suspects and end a multi-jurisdiction crime spree.

- 114. A citizen sent an email to thank an officer for his assistance. The citizen said they called the non-emergency line to have an officer come pick up old rifle and shotgun ammunition. The officer was described as cordial, polite and exactly the kind of guy they want on their side.
- 115. A citizen sent a note card thanking an employee of the MPD. The note stated he received friendly and super professional service from an employee of MPD who helped him locate information he needed and helped him with some parking tickets.
- 116. Recognition from a citizen for how an officer handled a situation. The citizen stated he was at a restaurant with his daughter when he witnessed an obviously intoxicated female who was having difficulty standing and walking. He watched the officer speak calmly to the woman, escort her to her feet and take her away. The citizen felt the officer handled the situation safely, professionally and with the utmost care for the female's medican concern and for her dignity.
- 117. A citizen wrote an email stating that an officer was at their home this weekend for an incident. The citizen stated the officer was so very professional, kind and very helpful. The officer treated them with respect and kindness and left them with a feeling that it was going to be alright.
- 118. A citizen left a voicemail thanking an officer for his assistance. The citizen said that the officer has helped his family twice in the past few months as they have been dealing with some issues with their daughter. The citizen stated the officer handled the situations masterfully, was professional and was very helpful. He stated the MPD should be proud to have such an officer be a representative of our Department.
- 119. An email was sent from a citizen thanking two officers who went to their daughter's apartment. The citizen said her daughter has been struggling with some severe mental health issues recently with threats of suicide. The compassion with which the daughter was treated and ability they had to get through to her and get her the help she needs brings tears to the mother's eyes. She wishes to thank the officers for all that they do.

- 120. A citizen sent an email to an officer to thank him for the positive impact he had on her during a traffic stop. The email explained that she was pulled over for turning right on red at an intersection where this was prohibited. The citizen was pulled over and she started to panic. The officer helped her calm down while her information was being run. She had multiple issues, including a suspended license that she was not aware of. The citizen said the officer showed her patience and kindness beyond the call of duty. The officer drove her home. The citizen continued to write that her license is reinstated, she had her headlights fixed, she updated her vehicle registration and took care of her outstanding parking tickets. The citizen is starting a new job in March which requires a clear driving record. Had it not been for the patience and understanding the officer showed to her that one night she would not have been able to accept her new job. The citizen thanked the officer and wanted to let him know the huge positive impact his compassion and community-centered policing had on her.
- 121. Recognition for an officer's efforts that he displayed while responding to the home of an elderly citizen who had called because she was having ongoing problems with her phone. The officer arrived at the home and assessed the problem to be the plastic of the phone jack was severely worn down. The citizen's husband had passed away two years earlier and she was alone to the point no one could help her. The officer demonstrated compassion for his customer by assessing the damage, consulting an electrician friend and going to the store to purchase the necessary equipment so that the citizen had a phone in good working order. The officer then installed the new components. This demonstrates another example of commitment to community policing, compassion and customer service by the officer.
- 122. Recognition for an employee who created the Property Room's Newsletter. The employee came up with the idea and the responses received are overwhelming and positive. The employee should be recognized for her creative thinking, her efforts and her dedication to their team.
- 123. A citizen called to thank a sergeant for the way in which he followed up on her case and for the time he took to speak with her about it. The citizen stated an MPD officer came by her

house initially to follow-up on some harassing behavior toward her daughter and she was unhappy in which the officer handled the call. The citizen stated she called to complain about the officer and was transferred to the sergeant who conversed with her about the complaint first by phone and then he stopped out at her home to speak with her further. The citizen was so impressed that the sergeant took the time to come meet with her in person, to listen to her complaint and to successfully mitigate the situation in a positive manner. It was due to the sergeant's actions that left the citizen feeling very satisfied with MPD's service and felt that MPD's actions truly spoke louder than words that day. She felt that the sergeant truly cared about her and her family and was extremely grateful for the service he provided.

- 124. A citizen wrote an email to thank the officers who assisted when a railroad crossing was malfunctioning. The email stated an officer held up the arm of the railroad crossing up so that traffic could pass. The citizen felt this was really above and beyond the call of duty and wanted to thank the officers for keeping our community safe and traffic moving.
- 125. Recognition for two officers who were dispatched to a suspicious vehicle. The vehicle was located and a K9 alerted on the vehicle which led to a search. A search uncovered a home invasion kit which contained two body sized plastic bags, preloaded zip ties, handgun, extra magazines, camo ski mask, etc. Cocaine was also found. It is likely that the efforts put forward by these officers prevented a violent crime from happening.
- 126. Recognition from another law enforcement's chief for the professionalism, level of participation and overall supreme greatness that two new sergeant's displayed while attending a supervisor course. The Chief said we are fortunate to have such quality leadership in our new supervisors and complimented MPD management for supporting their attendance in the leadership course. Both new sergeants represented our Department with the style and grace of strong leaders.
- 127. An instructor from Madison College sent an email with recognition for two officers who conducted a presentation at a class. The email said that she appreciated the officers sharing their stories, de-escalation techniques and expertise in the mental

health field with the class. She thanked them for what they are doing in the community and mental health field.

- 128. Recognition for the teamwork, coordination, subject matter expertise, information sharing, high level customer service and the goal of taking a call as fas as possible for three officers. An officer was initially dispatched to an enticement/kidnapping complaint. Another officer heard the call and in reviewing the call notes immediately identified a possible suspect. The third officer was on an unrelated call but observed a mall who was conspicuously fixated on both himself and a female MFD employee. The three officers, through working together and sharing information were able to locate the suspect vehicle and a victim was able to positively id a suspect. The suspect was arrested for his actions. The officers' actions, knowledge and determination reflect well on themselves and model the values of the MPD.
- 129. Recognition for an officer who assisted with teaching her first course at the Training Center. Her co-leader for the training had nothing but great things to say about her. The officer nailed teaching the course and was a great fit for the assignment.
- 130. An email was sent to the Chief with recognition for a detective who participated in a webinar series and shared her insights for physical security. The detective spent several hours over the course of a few months to help prepare and co-present the material. The feedback after the webinar was nothing but positive and those that attended the webinar really found having law enforcement on the call valuable.
- 131. Recognition for the efforts of two officers for their exceptional response, investigation and arrest of two burglary suspects. When the first officer arrived on scene he quickly surveyed the property and quickly identified two subjects in the area and these subjects were later arrested as suspects. The second responding officer arrived and quickly managed the initial tactical response and investigation. The officers did a job well done for taking the initiative to investigate the circumstances and subjects thoroughly in this incident.

- 132. An email was sent with recognition for a civilian employee of the MPD. The email stated that the employee always goes above and beyond to assist them with the tasks that they need and any questions that they have. The email stated that the employee is a great asset to the Department and represents the Madison Police Training area very well.
- 133. A letter was sent with thanks and appreciation for the outstanding support his family received from two MPD officers. The letter explained that while he was working as an officer for another law enforcement agency he heard a call go out about a pulseless non breathing subject. The letter went on to state that the address for the call was recognizable to him as his great aunt and great uncle's home so he went to the call right away and his fears were confirmed when he walked in to find that his great uncle had passed away. The letter stated that an officer immediately told him how sorry she was, made contact with other family members present and made them feel as comfortable and as informed as possible. A sergeant then expressed his condolences to the officer and offered to take care of his calls in his village and assisted with tracking down his great aunt to notify her. The letter stated the officers did a great job of comforting his family. He said the officer gave more hugs to his family than he can count and the sergeant stayed longer than necessary to show support, kindness and condolences. The officer was very appreciative of how MPD handled the situation.
- 134. Recognition for an officer who was able to secure a confession from a suspect that he was the shooter but also the shooter advised him where he concealed the gun which led to its recovery. The officer had success with this individual due to his daily efforts to establish relationships within the circles of people involved in these types of crimes and the trust that comes from him making these daily efforts. The officer should be commended for his efforts.
- 135. A detective began a heroin investigation in February of 2016 and during the course of the investigation multiple controlled heroin purchases were completed. The detective responded to a heroin death investigation and recognized that the seller(s) of the fatal heroin were the same as those who had sold during his Madison case. The detective took the lead on the OD death. Searches were completed and multiple people were arrested referencing

the OD investigation including those that supplied the lethal dose. Due to the detective's tenacious work ethic and never quit attitude on this case several subjects were arrested and charged. The detective demonstrated initiative, exceptional work ethic and most likely prevented another victim of a heroin related OD death.

- 136. Recognition for an officer's multiple qualities/assets he brings to the Department on a daily basis. The officer gets pulled in many directions and is a "jack of all trades." He assists in multiple areas with arrests, firearm instruction, breaching, armorer, GPS units, UC/CI cover/rescue, Spanish interpretation, recruit tactics and surveillance to name a few. He is extremely dependable and brings a professional/positive attitude to MPD daily. The officer should be recognized for his continued professionalism and dedication to this community and MPD.
- 137. A letter was sent with recognition for a detective who presented at a recent conference. The letter stated that the message the detective presented was resoundingly received by professional educations and administrative members. The detective spoke to the heart of the tragic problem and brought awareness to all attendees so they can help protect our kids. The detective was a wonderful representative of our Department.
- 138. A letter was sent with recognition for an officer's efforts last year. The citizen stated she had been involved in a domestic abuse relationship and if it were not for the officer's efforts she would not have realized this and gotten the help she needed. She described the officer as sincere and empathetic and made her feel comfortable reporting the crimes that had been committed against her. The officer helped her realize she was a victim. The officer provided the citizen with resources. The citizen said she was both impressed and comforted by the response she received by the officer and MPD. She ended her abusive relationship, was granted a restraining order and attends weekly support groups. She stated the officer was an integral part of this process to end and recover from an abusive relationship.

- 139. A citizen sent an email stating it was nice to see an officer pullover her squad and stop traffic to help a woman with a walker cross the 5 lanes of traffic. The email stated "it's the little things that matter."
- 140. An email was sent to the Chief with recognition for an officer. The email stated they wanted the Chief to know how AWESOME the officer was with their teenage daughter was involved in an at-fault accident. The email said the officer was so kind and patient with their daughter and explained things so well. Their daughter was at fault, was scared and emotionally out of control but the officer made the ride home easier for all of them.
- 141. At a weekly meeting at a school the staff all provided a time when they had to work with the officer directly and how the officer was able to assist in positively resolving an issue involving a student. A few of the feedback comments were: Checks in daily, sometimes hourly, to our Welcome Center to support family concerns; responded quickly to a call about a suicide attempt, and coordinated a positive outcome, supported several students who overdosed get quick medical attention; intervened to prevent several fights between girls; visits classrooms regularly to support learning; supports parents who are upset and/or in conflict with other parents; participates in restorative justice circles to support conflict resolutions. These are just a few of the examples of the support the officer provides to our kids and families.
- 142. Recognition for an employee's exceptional commitment when working with an outside vendor regarding a new software program. The employee had to ensure that his staff had all their tasks completed by a specific date in order for the training on the software to work. The employee put all things aside on the day of the upload to ensure that all the tasks were completed. The vendor made comments to the employee that they really showed a real commitment to our agency and to his job.
- 143. Recognition for staff who assisted with an active shooter training for records/IMAT in-service. The team was thorough when they prepared the curriculum. The training started with a lecture, moved to basic self defense and ended with some first aid

options. All of what was learned was then brought together in scenario exercises that continued to build on what was learned earlier in the day. The team did an outstanding job with the training. They should be recognized for their exceptional performance putting this great training together.

- 144. A sexual assault victim wrote an email sharing the impact that the officer has had on her life. The email stated that it has been almost two years since she filed a report with the officer. She said she shadowed the officer one day on the job and that the officer is her inspiration. She explained that it is because of the officer that she is going to college and wants to be a law enforcement officer. She said that the officer made a huge difference in her life and she is forever grateful.
- 145. An email was sent with recognition for an officer who was observed responding to a potential domestic case. The email stated he observed the officer respond and she handled the situation with a good balance of professionalism and compassion. She helped the victim stay calm while also reaffirming the victim as a human being.
- 146. Recognition for an employee who provided tremendous technical support for a recent restorative justice initiative. The information that was able to be used was pivotal to providing adequate support and customer service. The employee should be recognized for their efforts.
- 147. Recognition for an employee who made himself available on a weekend, even though he was not on call, to assist with additional equipment so that a restorative justice initiative could be even more successful. His help was invaluable and appreciated.
- 148. Recognition for an officer who responded to a trespassing complaint call which he determined to be a possible 2nd degree sexual assault incident based on the behavior displayed. The officer conducted a very thorough and well-thought out investigation that involved interviewing and re-interviewing involved parties and witnesses to determine whether this behavior constituted a crime. The officer gook a great deal of time to gather all possible information before determining the

outcome of this case. The officer's dedication to this incident, his comprehensive investigation and detailed report exceeded the typical patrol response and he should be recognized for his outstanding work on this case.

- 149. Recognition for an employee who agreed to assist during an annual undercover school. The officer helped in a variety of capacities, including acting in scenarios, taking photographs and a host of other tasks. His help was much appreciated and an immense help to the school.
- 150. Recognition for an officer that while on light duty status provided outstanding service on many fronts. The officer continued to solve crimes and form positive relationships with citizens despite being confined to a desk for several weeks. The officer was asked to follow-up on several cases. He completed thorough and detained investigations for each case and regularly updated his Lt with the progress status while requesting additional cases be assigned to him. He analyzed security video, interviewed by telephone, combed through LERMS and made use of Sharepoint. His efforts resulted in probable cause for a minimum of three separate individuals. When not building criminal cases the officer was making community connections by calling those individuals who had utilized MPD's internet self report system. The officer would conduct additional follow-up on this while offering advice and support. The officer continued to provide high quality police service even though he was on light duty and his performance and commitment was exceptional.
- 151. Recognition for an officer who provided invaluable assistance during two recent investigations. Both investigations involved Spanish speakers and both investigations were very emotionally charged because they concerned very serious charges against children. The officer not only provided indispensable language translation, but her friendly and outgoing style broke down barriers and made people feel more at ease during some very stressful times. The officer brought with her a "can do" attitude and she was eager to assist in any way possible.
- 152. Officer recently was the recipient of the Boy Scouts of America Silver Beaver Award. He should be commended for his involvement in our Community and with the Boy Scouts.

- 153. A SANE nurse sent an email with recognition for an officer. The email stated the officer spoke Spanish to a sexual assault suspect and he did a great job communicating and working with the suspect. The minor was treated with great respect and although he appeared scared the presence and communication of the officer appeared to calm him.
- 154. Recognition for officers who responded to check on a subject who was having a reaction to some sort of drug they had smoked. While attempting to provide medical aid to the subject the subject started to resist and a physical struggle began. A physical struggle took place between the subject and two officers on scene when it was determined that an ECD would be used to control the subject. The subject was able to be taken into custody without injury to anyone. Additional officers arrived on scene and talked with witnesses and members of the community which was helpful to explain the actions of the officers. The response provided by the officers during this incident reflects great credit upon themselves and the MPD.
- 155. Recognition for officers who responded to check the welfare of a subject who was suicidal and possibly armed with firearms. The officers arrived on scene and located the subject's wife, children and friend in the residence. The home was searched and all rooms, except for a bedroom, were cleared. The bedroom door was breached and the subject was found unconscious from an apparent overdose. The officers did an exceptional job speaking with, consoling and working with the family. The officers also spoke with the subject's parents who arrived on scene. The professionalism and compassion exhibited by the Officers on this call reflects a great credit upon themselves and MPD.
- 156. An email was sent with recognition for an officer who has been dealing with a difficult situation in their neighborhood. The email stated the officer has been absolutely patient, respectful and thoroughly professional. The email went on to state that the officer simply puts his best foot forward and his assistance is greatly appreciated.
- 157. An email was sent with thanks and appreciation for an officer who he went on a ride-along with. The email stated the officer was very thorough with all the answers to his questions. The

email went on to state that the officer should be commended for her professionalism and dedication to her craft as well as the courtesy she shows when dealing with the unfortunate. The citizen thanked the officer for a very enjoyable evening.

- 158. Recognition for an employee's initiative and exceptional performance of duty as it relates to thinking about the safety of our employees. The employee informed the Department of an option in a database to put alerts on individuals who may have the propensity for violence against law enforcement. The advantage to having this information available through the database cannot be overstated. Our employees will now be able to have knowledge of those who have expressed intentions to hurt law enforcement and allow us to take the proper precautions for our safety.
- 159. Recognition for an employee who was an integral part of the City's 1st Unpaid Ticket Resolution Day. The employee provided critical administrative support as he calmly and competently navigated and searched the records database for outstanding parking tickets in a busy and hectic setting. He also put forth considerable extra effort in the days following the event, researching "rain check" participants, coordinating efforts between the City Attorney's Office and Court Services, juggling multiple lists of event participants. His knowledge of the parking ticket process, his organizational skills, his ability to focus and get the job done all came together in a truly commendable effort.
- 160. Recognition for an employee who reached out to the MPD CIS unit to make them aware of a new tool within the NCIC System that can alert law enforcement if an individual has a history of violence against law enforcement or violent behavior using a weapon. The employee's initiative and commitment to excellence should be recognized and she deserves a big thank you for helping to keep our law enforcement colleagues safe.

- 161. An email was sent to thank an officer who attended a neighborhood meeting. The email stated that the officer was awesome, was very knowledgeable about problems their neighborhood is facing and had great answers to the questions asked. The officer stayed after the meeting to answer additional questions. The officer gave the attendees hope that their neighborhood can be safe if we all work together.
- 162. Dispatch received a compliment for a sergeant from a citizen. The citizen was upset and the citizen was appreciative that the sergeant took the time to talk with her and explain why certain decisions are made. The citizen described the sergeant as calm and patient with her.
- 163. A citizen left a voicemail with recognition for an officer. The citizen explained that she had to call the police after finding her friend deceased at her home. The officer who arrived was described by the citizen as compassionate and caring. She said the officer was the kind of person she could have cried on his shoulder if she needed to. She wanted to thank the officer for his assistance and how he handled the call.
- 164. A citizen called the OIC's office to pay a compliment to an officer who responded to a noise complaint call. The citizen described the officer as very professional and stated he handled himself in such a way that he should train other officers in dealing with people respectfully. Ironically, the citizen who called in the complaint was the subject of the call and the noise complaint.
- 165. Recognition for a sergeant who has taken time out of his day to help with field training. The sergeant volunteered and opened up his martial arts studio in order to assist recruits with clearing a building which has been one of the recruits biggest concerns. The sergeant opened up his space again recently so a recruit could walk through a building clear. Not only did the sergeant open his studio for them but he spent an hour giving tips and techniques to the recruit.

- 166. A citizen sent an email to thank the officer for his professionalism and compassion in dealing with their son who was a victim of a bicycle/car collision. They thanked the officer for his good work.
- 167. A citizen sent an email to thank two officers who responded to her home for a suicidal wellness check. The email stated the officers were great and should get a raise.