

If you would like any further information on any of these specific examples, please contact Public Information Officer Joel DeSpain at 266-4897.

April-June 2017 Employee Recognitions:

- 1. Recognition for a co-worker who consistently goes above and beyond his normal work duties to not only ensure that each customer feels welcomed and taken care of, but is also always available to help when issues arise. He takes the initiative and will take on problems with a positive attitude. He is a joy to work with and truly embodies what it means to be a team.
- 2. A citizen called the police when she was struggling with some anxiety issues as a result of her service dog of 12 years becoming ill. The officer responded, listened and spoke with the citizen about her service dog and her anxiety. The officer kept her calm and able to function in a positive manner. The citizen wished to thank the officer for his compassion and service. The officer should be commended for being the type of guardian we expect of all our officers.
- 3. Recognition for an officer who responded to a call where a male subject was having seizures and was foaming at the mouth. The officer arrived, assessed the situation and administered naloxone to the subject. The subject was conveyed to the hospital and is expected to survive. The officer should be commended for her contribution in saving yet another overdose victim.
- 4. An email was received thanking two officers who assisted

with a check welfare call. The email stated the missing individual was located and is getting connected with the proper resources thanks to the officers who found him. They were very appreciative of the officer's assistance and efforts.

- 5. An email was received thanking two officers who assisting during an eviction of an individual. The email stated the officers assisted in the situation and helped everyone remain calm, and were very efficient, effective and polite.
- 6. Recognition for an officer who continues to do outstanding work at one of our high schools. The officer manages multiple demands and always takes time to talk with individual students. She is a role model and clearly her interactions are noticed and valued as she received emails from staff and students thanking her for her work. An email was sent to the officer thanking her for taking time out of her day to talk to the students. The students kept referring back to things the officer said so it is clear they are listening and heard her. The email stated they truly appreciated the officer.
- 7. A citizen wrote an email that said he was the driver of a vehicle that struck a pedestrian recently. He said he wished to thank the officer for his calm demeanor and professional attitude which helped him through the traumatic event.
- 8. Recognition for officers who organized a chili cook-off event for a neighborhood. The event included a chili party and a PowerPoint game for the kids/families on what to do if they come across a weapon. The whole evening went smoothly and was a great success. The officers who organized and attended should be recognized for their efforts.
- 9. Officers were dispatched to a residence where a subject was attempting to break in. The resident was home and was very afraid. The resident was able to give a detailed description of the suspect. The suspected attempted multiples times to gain

entrance to the home. Officers arrived and set up a perimeter. The suspect was located and taken into custody without incident. The officers should be commended for their efforts.

- 10. A father of a juvenile sexual assault victim advised that the officer did an outstanding job interviewing his son. The father advised that his son was very fearful of having to talk with the police about the incident. The father continued by stating the officer's calm demeanor and personality allowed for his son to feel comfortable in telling the story of his sexual assault. The father said he could not have been more pleased with the officer's response to his son and his ability to comfort and obtain information from his son.
- 11. An officer was en-route to a call when he saw a pair of jeans and two shoes in an odd position in the street next to the curb. The officer returned to the location and found a subject experiencing an overdose. The officer administered naloxone. A second officer arrived and also administered naloxone. The efforts of the officer saved a life and they should be commended for this.
- 12. An email was sent to thank several SWAT officers who attended an engineering expo. The email stated his son was thrilled with the robots and what they could do. He said the officers answered every question and his son could not stop talking about the experience he had.
- 13. A caller wanted to thank an officer who he has had two interactions with. The officer was described as being extremely professional and handled both situations extremely well. The officer took the time to explain things, remained calm and did a phenomenal job handling the situations. He wished to thank the officer and let him know how much he appreciated his assistance.
- 14. An officer volunteered to attend a training regarding the

new mall camera system. The officer then took the initiative to train another officer which will serve to augment other district's investigative and tactical knowledge capabilities. The officer displays a desire and awareness to improve the organization and she should be recognized.

- 15. Recognition for an officer who responded to a call that he was not dispatched to where a man was running armed with a knife. The officer arrived and assisted two other officers on scene. The subject proceeded to slash his wrists in front of the officers and yelled at the officers to shoot him. The officer being recognized here was calm and efficiently convinced the man to drop his weapon and comply with officers. The officer should be recognized for his efforts and dedication to protecting his fellow officers and community members.
- 16. An email was sent to thank an officer for his professionalism. The email stated the officer made him feel safe after he was attacked. He said the officer made him feel good about being an American again. He wished to give recognition to the officer.
- 17. Recognition for the proactive work by two officers who while out on regular patrol noticed a subject in an area where there had been recent break-ins. The officers made contact with the individual who had a laptop on him as well as his pockets were overflowing. Ownership of the computer was questioned and the subject was not able to provide proof it was his. The computer was seized for safe keeping. A resident in the area later made a report about a stolen computer. Due to the proactive activity of these officers the suspect had been identified and the stolen item was in our property room for safekeeping. The officers should be commended for their efforts.
- 18. A caller wanted to thank two officers who stopped at her home to check on them as their garage door was open and a

vehicle was also open. She appreciated the proactive work of the officers to ensure their safety.

- 19. Recognition for a co-worker who always takes the time to help when needed. He is very patient and a great problemsolver.
- 20. Recognition for an officer who was a field training officer (FTO) for a recruit. The recruit wanted to recognize the FTO for how exceptional he was to her. She said he went above and beyond to prepare her for phase 3. His kindness, patience, superior knowledge and understanding with her will carry her through the rest of her field training experience.
- 21. Recognition for three co-workers who have really stepped up in their unit due to them being short staffed. The employees always stay on top of their regular work and even give their time to catch up on old projects. They have gone above and beyond the duties that are expected of them and still have great attitudes. Their dedication is acknowledged and appreciated.
- 22. Recognition for the teamwork which occurred for a completely coordinated response of patrol officers and investigators which were instrumental in helping secure locations, locate evidence and safely handle an attempted homicide with multiple scenes in a well-organized approach that assisted in the later arrest for an attempted homicide investigation.
- 23. An individual sent a note to the Chief with recognition for an officer. The individual went into a district recently to get some guidance regarding a situation. She said that the officer that assisted her was a good listener and was very compassionate in his dialogue. She said he spent a good half hour with her and because she referred to the "power of prayer" he asked her if he could say a prayer with her

concerning her situation. She went on to say the officer personalized the prayer so much that it brought tears to her eyes. She said it was a beautiful ending to a positive encounter.

- 24. An individual sent an email that described a situation that she witnessed. She said she was eating dinner at a restaurant when she noticed a police car pull into the parking lot and behind a car. She said the officer got out of his car and a female from the other vehicle got out of her car. She observed the female then get into the back of the squad and it pulled away. She said about 10 minutes later the squad returned with the female and a gas can in which the officer proceeds to fill up her car with gas. She said everyone in the restaurant gave a slight cheer at this moment. She said they were cheering for the good guy and this restored her humanity in the world.
- 25. An individual left a voicemail with thanks and appreciation for two officers. She was at a gas station on Friday and her electric wheelchair died. She said the officers arrived, were able to take her home to get a battery charger and took her back to the gas station to get her wheelchair moving again. She described the officers as being so kind, patient and helpful.
- 26. Officers responded to a possible overdose individual. The individual was escorted to an ambulance at which time the subject decided to attempt to flee. The subject charged towards an officer with a hand behind his back and yelled that he had a knife. Two officers began giving verbal demands to the subject. The subject was eventually taken into custody without incident. The subject's mother advised after the fact that her son was suicidal and considered buying a fake gun and forcing the police to shoot and kill him so his mother could sue the Department and get a big pay day. The subject was transported to the hospital. The officers performed admirably

under dire circumstances. They should be commended for their exceptional decision making during extremely stressful, dangerous and time compressed circumstances.

- 27. Recognition for an employee who located a bicycle in his neighborhood and requested that it be checked to see if it was stolen which it was. The owner was located and contacted and was thrilled to get their bike back over a year later. Nice observation and work!
- 28. Officers responded to a pulse-less non-breathing subject and it was believed that this was heroin related. Officers arrived, assessed the subject and ultimately administered narcan. After several doses were given the subject awoke and was transported to the hospital. The officers should be recognized for their life-saving measures they gave to this subject.
- 29. An individual called to compliment an officer who was investigating a burglary which occurred next door to her. She described the officer as extremely professional and very kind and caring. She said the officer took the time to discuss with her several ways to improve the safety of her home which made her feel very safe. She felt that the officer was a fine representative of the MPD.
- 30. An email was sent to thank a parking enforcement officer who assisting him when he could not find his vehicle. He described the parking enforcement officer was very supportive and understanding. He said that the parking enforcement officer advised him that his vehicle was located and she gave him a ride to his vehicle. He wished to commend the PEO on her sincere and professional work ethic.
- 31. Recognition for two officers who responded to a call referencing a female having difficulty breathing. Once officers arrived on scene they found the female slumped over

and struggling to breath. The female took a turn for the worse which led the officers to administering CCR on her until paramedics arrived. The female eventually was able to be resuscitated and the officer's actions helped lead to this outcome. The officers should be recognized for their lifesaving efforts.

- 32. Recognition for an officer who initiated a traffic stop for speeding which resulted in a search of the vehicle and recovery of weapons. Interviews were conducted with several individuals and evidence was collected. Due to several officers pro-active traffic enforcement and thorough investigative strategies their work most likely prevented or at least delayed another homicide.
- 33. An email was sent with thanks and recognition for an officer who attended a local meeting. The email stated the group appreciated how the officer handled the questions asked of him. They thanked the PD for our help and said they looked forward to building a stronger relationship with our department and community.
- 34. A couple sent an email to thank the officers who assisted when their vehicle was stolen not once but twice in two days. The email stated they appreciated the efforts and commitment that our officers provide to our community. They said they were impressed by the officers professionalism, care and commitment. They appreciated their efforts and have peace of mind knowing they are out there doing what they do for our community.
- 35. Recognition for those officers who have volunteered their time to be a part of Amigos en Azul. Recognition for their outstanding performance, dependability and commitment to community policing. Being an Amigos officer requires a tremendous amount of volunteer time to attend all the various community events and functions. Every Amigs officer has

jumped at the opportunity to bridge the gaps between our department and our Hispanic community without hesitation and did so with such positive attitudes. Their efforts and commitment should be recognized and they should be commended.

- 36. Recognition for all the officers who responded to a very emotional call. Officers were dispatched to a call where a 9 year old called 911 after he found his father unresponsive. Officers arrived to find the father deceased from what appeared to be an overdose. Officers showed empathy and compassion for the child and quickly worked to console him. Officers also maintained the scene and investigated the call with professionalism and care. An officer brought the child food and later took custody of the child in his capacity as a foster parent. From the delivery of food, consolation of the child, activities to keep the child busy, and investigation of this incident all the officers should be commended as they performed admirably in their respective roles.
- 37. Recognition for the team effort that went into the series of robberies and other crimes. This was truly a team effort involving primarily the South and East Districts as well as a number of investigators. The lead detectives completed an exceptional investigative case which led to the suspect being identified, located, apprehended and arrested. A complete confession from the suspect was also secured.
- 38. Recognition for how the MPD promotional assessment center has been organized and managed. The product/process was top notch in all areas. The process is fair, questions asked during the assessment process are relevant and the professionalism displayed by all those involved in the process was off the charts. Recognition should be given to those that organize, manage and assist with the process.

- 39. An email was sent from an individual stating that he and his wife had an emergency situation earlier in the week involving their missing adult son who was posting suicidal comments on Facebook. They said their concerns were addressed with the utmost compassion, efficiency and professionalism. They said one particular officer went "above and beyond" in her communication, concern and diligence to resolve their crisis. They said they could not thank our department enough for the extraordinary help they received.
- 40. Recognition for an officer who was at a coffee with a cop event. The officer was described as a friendly engaging person. The officer is so happy to be a police officer and to have the opportunity to help and interact with the community. The officer's enthusiasm is contagious.
- 41. An email was sent to give recognition for an officer who was part of a training. The email stated the length and content of the training was just right. The lecture style of the officer was personable and informative. The training was a good dose of reality but was delivered in a way that looks out for people and how they might be reacting to the content. Every phase of the training seemed very well thought out and very professional. The defense moves and scenarios presented were also great the staff presenting these were very knowledgeable, personable and good at explaining things.
- 42. An individual sent an email stating that his son was the subject of a significant MPD response related to a domestic incident. The email stated that following his son's arrest and transportation to the jail he had the opportunity to talk with the arresting officer. He wished to comment on how absolutely professional the officer was. He said his son also mentioned that the officer was very professional during the entire arresting process. He wished to convey his thanks and appreciation to the officer.

- 43. An email was sent to commend the crossing guard at a specific intersection. The email stated that two children started to cross the road when a car blew through a red light and narrowly missed the two children and the crossing guard. The crossing guard threw himself in front of the children to keep them from harm. The crossing guard did an exemplary job.
- 44. A letter was sent from another police department who conducted a joint training with our mounted patrol unit. The letter thanked the Chief for allowing the officers, mounts and equipment to be used during the training. The letter also went into thanks and appreciation for the officers for their guidance and experience. The officers were professional, compassionate and educational. Their knowledge, skill sets and ability to instruct exceeded their expectations.
- 45. Recognition for the team efforts that went into the vast majority of the logistical work going into the 2017 Mifflin St "non-event". Some of the tasks completed included - going door to door to educate Mifflin St residents about do's and don't of Mifflin, contacting and identifying Mifflin St owners and management companies, contacting area liquor stores, coordinating with building inspection to identify building code violations and issued citations on the behalf of building inspection, coordinate with MFD fire inspectors to review safety issues leading up to the event, prepared and delivered letters to property owners and liquor stores, working with property owners to post no trespass signs, created and maintained a working spreadsheet comprised of residents and owners, reviewed and coordinated movement of city cameras with City IT, posted dozens of no open alcohol/no glass signs, worked with vending oversight coordinator to address vending needs, etc. The day of the event the officers worked to identify and address potential problem residences early. They worked throughout the day to assist in conducting house party evaluations and teamed up with MFD fire inspectors to

address safety issues due to overcrowding or other hazardous situations. In all, these officers put in a lot of time and effort to ensure this event was a safe day for all. They should be recognized for their work they do to make this a safe event.

- 46. An email was sent with thanks and recognition for an officer who came in to review their video camera coverage after an armed robbery took place next door. The email said the officer's demeanor, sense of humor and overall deep respect for their employees and agency was remarkable.
- 47. An officer is being recognized for her top work product and investigation. The officer did an outstanding job of following up on a stolen auto case. These types of crimes often do not receive a lot of attention and the officer ensured that the victim of this case is receiving a more than adequate shot at finding retribution to being victimized. The officer has a remarkable knack for following-up on complicated investigations and is very talented in utilizing police databases in doing so.
- 48. A letter was sent from the DA's office with recognition for two detectives. A jury recently convicted a suspect of first degree intentional homicide. The lead detective on this matter shepherded this case through four prosecutor changes in the DA's office. Beyond the investigative work in 2015 and 2016 the lead detective had an encyclopedic knowledge of the case and was a tremendous asset in meeting with witnesses and assisting the DA's office in court. Another detective assisted with trial preparation and the handling of evidence. This case would have been almost impossible to successfully prosecute without the two detective's contributions.
- 49. An email was sent to thank the team of officers who responded to a robbery. The email stated she could not thank the officers enough for their professionalism and assistance.

- 50. A letter was sent to thank a parking enforcement officer for her help. The note stated that the parking enforcement officer helped him and his wife to try to understand the downtown parking meter rules and use. The parking enforcement officer was described as being most helpful and kind and friendly. She is a great ambassador for our city and agency.
- An email was sent in stating she is a nurse at the UW ER and recently a patient was brought in as a Jane Doe. Recognition should be given to the officer who went above and beyond to help out UW staff, as well as the patient. He found her service dog that was lost, reunited the two, help give her a ride and got the fees at the humane society dropped to help out the patient. The officer should be recognized for his kind acts and going above and beyond.
- 52. Recognition for the teamwork that went into investigation a violent home invasion/robbery. Careful examination of the crime scene illustrated a probable blood droplet that was left behind by the suspect. This discovery was like finding a needle in a haystack due to the amount of blood at the scene from when the husband/father/homeowner had been shot. A DNA profile from the blood droplet matched an individual who was eventually identified, investigated, charged and convicted. The suspect was sentenced to 9 years with 4 years of extended supervision. The detectives and investigators on scene should be commended for their tireless work on this investigation that led to a successful conclusion. The patience and determination exhibited by the investigators and detectives who worked this case is commendable.
- 53. Recognition for the teamwork that went into the investigation of a homicide/arson/suicide attempt. This investigation was complex in the sense that there were two separate scenes, language barriers and there was a loss of a single mother who was struggling to raise two young children.

The detectives and investigators should be commended for their contributions which led to the arrest and eventual conviction of a suspect.

- 54. An email was sent to the Chief from the State Patrol with recognition for an officer who did some follow-up when requested. The officer was described as being very polite and accommodating. He wished to convey his appreciation and thanks to the officer for his efforts.
- 55. Recognition for an officer who administered narcan to a female who lost consciousness. The female was revived thanks to the officer's efforts. The officer should be commended for his life saving efforts.
- 56. An email was sent from a community partner with recognition for an officer's commitment to problem solving. The email thanked the officer for checking in with them and stated they credited her involvement in a situation that was resolved. The email thanked the officer for all she does not just in this particular case but in the overall community.
- 57. Recognition for a unit's newest employee who quickly volunteers for new tasks. The employee has volunteered to take on creating a newsletter for their unit and the unit has received impressive feedback on the latest release. The employee does great work and he should be recognized for his efforts.
- 58. Recognition for two detectives who coordinate, oversee and run a week long undercover officer school. The school is almost entirely practical with students learning cover surveillance, undercover operations, uc officer safety and uc rescue skills. The detectives coordinate nearly 30 trainers and actors, secure hotel and public space for scenarios, manage equipment and vehicles while running the school. They also effectively maintain their case loads. While they are both

quick to recognize the team effort by all those involved they should be specifically recognized for all they have done to make this training so successful.

- 59. An email was sent to thank an officer who rang their doorbell twice at 3:30 in the morning to let them know their garage door was open. The homeowners appreciated the gesture and wished to thank the officer.
- 60. Recognition for two supervisors who were assigned the supervisory/leadership role of the administrative portion of the arrest processing for the Mifflin Street event. The supervisors worked with command staff in the planning of the arrest processing portion. They communicated well with the court services team and put together a dry run scenario of the workflow to enhance the understanding of responsibilities within the team. The supervisors also took feedback from prior years in order to make improvements which turned out to be a success. The two supervisors should be recognized for being able to manage the planning and organization of the arrest processing portion along with maintaining their normal responsibilities.
- 61. Recognition for an officer who offered to assist an employee with a large evidentiary vehicle that was attempted to be moved into the MPD VIF. The officer offered to help and after assessing the situation his quick thinking helped the employee get the move done in a matter of minutes. This saved not only effort but also the waiting time/expense of having to call a tow truck to assist. The officer should be recognized for his willingness to lend a hand and for his efforts.
- 62. Recognition for the efforts and teamwork that went into the apprehension and safe arrest of a suspect who was wanted reference an attempted homicide. The vehicle with the suspect was observed and a traffic stop was initiated. The suspect fled

but was apprehended and taken into custody without incident. All of the officers who worked this call should be recognized for their professionalism and dedication to duty during this incident.

- 63. A teacher sent an email to advise that a detective spoke at his 8th grade health education classes during their drug education unit. They said the detective spoke to 12 different classes. His professionalism and genuine concern for the safety and well being of the students was very obvious in his presentations. His approach was age-appropriate and very informative on the topic of how drugs and drug activity impacts all of us in our community. The teacher wished to express his appreciation and gratitude to the detective.
- 64. Officers responded to store where a subject was screaming and causing a disturbance. The subject fled the area and drove away. The subject then caused a vehicle accident and fled on foot where the subject tried to gain entry to an occupied residence. Officers pursued the subject, apprehended the subject and took him into custody safely. There were many moving parts and scenes to this call. All units involved remained professional and dedicated to assisting in the investigation. Their actions undoubtedly changed the potential course the incident could have taken. The officers involved should be commended for their dedication, courage and commitment.
- 65. An email was sent to recognize and thank the active shooter drilling training and all those involved in making the training occur. The feedback from the participants was all around positive and there was praise for the training team. They wished to thank the entire cadre who assisted with the training as it was a complete success for their company.
- 66. An email was sent to an officer thanking him for the training that she attended active shooter training. The email

said she feels much better prepared after she went through the training and the training was fantastic. The video clips and 911 calls were chilling to the bone but taught her to never be a sitting duck. She thanked the officer for his service.

- 67. An email was sent with thanks and appreciation for the active shooter training that was put on for their staff. The training was excellent, the length and content seemed just right and the lecture style was great personable and informative. It was a good dose of reality but delivered in a way that looks out for people and how they might be reacting to the content. Every phase of the training was well thought out and very professional.
- 68. Recognition for two employees who assisted with hosting a course at our training center. The two employees were easy to work with and went out of their way to assist him in presenting their program. They made his job so much easier and made them all feel very welcome.
- 69. A caller called to compliment an officer who went out of his way to help her find her vehicle. She was very grateful to the officer for having taken the time to go all the way down the street and out of his way for her. She described the officer as being an upright guy and he was a fine representation of MPD.
- 70. Recognition from the DA's office for the efforts of a detective. The detective's diligence and professionalism was what led to their teams victory the email stated. The detective knew the case backwards and forwards and he went above and beyond to ensure that the prosecution was moving along as it should. The detective helped them create demonstrative exhibits, redact last minute audio/transcripts, found defendant's out of state police reports, put them in touch with our use of force expert...everything they needed the detective got for them. During the trial he passed pertinent and

thoughtful notes. He even testified better than almost any other law enforcement worker they have ever worked with. The detective deserves praise and recognition for all of his hard work and efforts in this case.

- 71. Recognition for two employees who did an excellent job of organizing the Mifflin Arrest Processing Center. Their efforts in pre-planning, organizing and evening having a "practice run through" were inspiring and insightful. They had a training session for their employees which included a mock arrest process center so kinks could be worked out ahead of time. On the day of the event, their preparation, hard work and product knowledge of the system and computers made for an efficiently run arrest processing center. Their efforts are commendable.
- 72. Recognition for a supervisor who demonstrates an ongoing high level commitment to public service. She goes above and beyond the call of duty in the following areas devotion to duty, devotion to citizens and devotion to her employees/MPD staff. She has an open door policy and remains in constant contact with her employees. She keeps up to speed on all policies and procedures necessary to do their work. She demonstrates excellent communication skills. The supervisor should be commended and recognized for her excellent supervisor skills and she should be recognized with an award.
- 73. An email was sent to thank an officer (turned out to be a parking enforcement officer) who assisted her in getting her car out when it was parked in. The email stated the employee was amazing and she wanted to thank her for her help.
- 74. A PRT has received multiple emails with compliments for his efforts in giving feedback to his assigned PPO's during field training. His knowledge and the way he is delivering the message has been extremely helpful to the FTOs as well as the

Sergeant in saving time to go over the reports as well as make their own evaluations.

- 75. An email was sent from a business thanking an officer for coming out to his business and dealing with problem individuals hanging out in the area. The email stated the officer was very professional and helpful.
- 76. Recognition for several co-workers who assisted with an armed robbery investigation. An officer stepped up immediately to provide background information on the suspect as well as putting together a photo array. A detective took time from her normal assignment and used the photo array to identify the suspect. She also worked on getting surveillance images and interviewed the suspect. Two sergeants assisted by speaking with the suspect's mother and developed information on his whereabouts and then coordinated the response to safely apprehend the suspect. It was a great team effort by all those involved and they should be recognized for their efforts.
- 77. A law enforcement officer from another agency sent an email to the Chief with thanks and recognition for one of our Detectives. The email stated that he was recently involved in a case where a subject committed suicide as he was entering his residence. He explained that after he was removed from the scene one of the first faces he remembers seeing is one of our Detectives who he happens to have went through the academy with many years ago. He said the detective kept telling him he was concerned about him because of the incident he had witnessed, checked on him to make sure he was OK and kept checking on him even though he kept telling him he was fine. He went on to say that the detective has not changed in the past 22 years he has known him as he has just as much compassion and caring personality as he did then as he does now. He wanted to relay his deep appreciation for the detective and commend him for his efforts.

- 78. Recognition for an officer who has served our SWAT for 26 years which is one of the longest voluntary assignments in the history of the MPD. He has devoted most of his professional career to serving on the SWAT. He has exceptional skill sets, excellent abilities in regards to field craft, tactical observation and marksmanship. He sets the standards for which his colleagues are currently evaluated. His commitment and dedication to duty is exceptional and worthy of the highest formal recognition.
- 79. Recognition for a group of officers who are willing and stepped up to the plate by responding to a request to take ridealongs. These officers are asked occasionally to take a ridealong because they represent our department and profession in an exemplary fashion. They should be commended for their willingness to assist in this endeavor.
- 80. An email exchange between a community partner and two mental health officers shows recognition for the efforts and assistance from the officers. The email stated that one mental health officer did a really wonderful job. The email went on to state how thankful she is to have access to officers who are so understanding and supportive.
- 81. Recognition for the teamwork that led to the identification, apprehension and arrest of a robbery suspect who was involved in approximately 9 armed robberies recently. The suspect robbed a gas station armed with a handgun. Officers responded, canvassed the area, took reports, attempted to track the suspect, reviewed video surveillance in the area which led to footage of the suspect being located and a vehicle which was very distinctive. The vehicle was located later and a stop was made. The suspect was apprehended and a realistic BB gun along with other evidence from the crimes were in the car. The suspect was interviewed and admitted to committing the 9 armed robberies. Without the outstanding proactive effort by all of the officers

involved, the armed robberies would have continued and additional community members would have been victimized. Great teamwork!

- 82. We routinely request copies of medical records for investigative purposes. These records are provided by third-party vendors who charge reproduction fees. Recognition for an officer who has worked out a solution with one vendor to have these records provided electronically which should save the department several thousand dollars a year. The officer should be recognized for her efforts and approach that will financially help the Department.
- 83. A male left a voicemail wishing to thank two officers who helped when they thought his wife's purse had been lost/stolen. He said that the officers who helped them were such good representations of the police department. He said they did a nice job and he can't say enough good things about them. He wished to convey his thanks and appreciation to the officers.
- 84. Recognition for an employee who assisted the CAC with coming up with a variety of men's and women's styles of clothing that are affordable for civilian employees of the police department to purchase. The employee should be recognized for the time and effort she put into this project which served her coworkers and the department.
- 85. Recognition for a sergeant who responded to a male who was not breathing and had no pulse. The sergeant began CCR until EMS arrived. The male regained a pulse and began breathing independently. The sergeant should be recognized for his efforts in saving a life.
- 86. Recognition for a crossing guard who is always at his post and stays late waiting for the late kids. He is not just there to get the kids from one side of the street to the other but

he is there to make sure everyone is safe, all community members. He greets dogs when they walk past him, he shovels when it snows or shovels out huge puddles when it rains hard. He picks up double shifts when needed. He is always on the positive side and is never negative. He should be recognized for his commitment, love and loyalty of being a crossing guard.

- 87. Recognition for the staff who assisted with property dispositions where they were able to review 600 cases. This is an ongoing project and the staff should be recognized for their continued support and assistance.
- 88. Recognition was given to an officer who was "absolutely wonderful and gave amazing customer service even when writing me a citation." The officer is a great representation of MPD per the caller.
- 89. A subject who had his life saved after an overdose wrote a letter to the officer thanking him for saving his life and giving him another chance. The officer was en-route to a separate call when he noticed something unusual and decided to check it out. The officer found the subject with no pulse. The officer performed life saving measures on the subject. The officer should be commended for his efforts which saved a life.
- 90. Recognition for an employee who took the lead on coordinating treats for officers during national police week. She coordinated the collection of treats and "grab and go" items along with deliver of these items for each district.
- 91. Officers responded to a man who jumped from a third story window to a steep roof. The subject was suicidal and was intoxicated. Officers arrived and made contact with the subject's worried friends. They calmed the friends down and proceeded to forge a connection with the suicidal subject.

Other officers arrived to assist. The officers were successful in convincing the man to safely exit the roof. The officers should be commended for making perhaps a life saving connection with this subject. They made a potentially tragic situation have a positive outcome.

- 92. Recognition for a detective from another agency's Chief for taking the time to talk with his department about motorcycle gang issues in the area. He appreciated the detective's time and expertise on the matter.
- 93. After a gas station was robbed at gunpoint an officer located video from area businesses and was able to provide detailed information about the suspects and the vehicle used by the suspects. Another officer observed a vehicle matching the detailed description given by the other officer and was able to make safe contact with the subjects in the car. The officer detained two suspects and they were ultimately arrested for the armed robbery thanks to the very detailed information the initial officer was able to gather.
- 94. Recognition for an officer's keen eye who recognized a man who was wanted for a shooting where at least 10 rounds were fired at a vehicle that was occupied by two people. The subject was detained, identified and taken into custody without incident. Thanks to the officer's very observant skills a very dangerous suspect was taken off the streets.
- 95. An email was sent to thank an officer for diligently searching for his stolen brief case and iPad. He said that the officer would not give up and in the process she discovered a stash of stolen items. He wished to convey his thanks and appreciation to the officer.
- 96. A voicemail was left thanking an officer for the wonderful service he provided to him. The voicemail said that he wished to give the officer his most heartfelt thank you for

his assistance. He felt the officer went above and beyond his duties when offering his assistance, getting him medical assistance and helping him with his motorcycle. He wanted to convey his appreciation to the officer.

- 97. An email was sent wishing to compliment two officers who answered a call where a young female was intoxicated. The officers ended up conveying the female to detox. The email stated they were present at the scene and the officers handled the situation as skillfully and professionally as he could have imagined. He wished to let the officers know this and to thank them for their service.
- 98. A voicemail was left thanking an officer for her assistance. The voicemail said the officer was so professional, kind and nice.
- 99. An email was sent stating an officer (sergeant) was first on scene when her younger sister was involved in an incident. The sergeant was "seriously so sweet and was able to communicate to us thoroughly about what was going on." The email went on to state they felt more at ease having the sergeant by their side and they wished to convey what a great job she is doing serving our community.
- 100. An email was sent to thank two officers who assisted when their vehicle was broken into and his wife's purse was stolen. He said one officer was thorough and patient in getting information from them and made several helpful suggestions. The other officer did some very good detective work to locate purse. He went on to say that this officer was also very patient, informative and seemed genuinely pleased to help them. Great work by both officers.
- 101. Recognition for a group of officers who made up a special work group to provide feedback from MPD to BadgerTraCS regarding issues officers are experiencing when

completing the DT4000 crash forms. The officers should be commended for their hard work and efforts that went into the testing and feedback that will be provided to hopefully correct the issues that have been occurring.

- 102. A female called to give her recognition to an officer who helped her when her vehicle was rear ended. She said the officer was very efficient, thorough, facilitated the exchange of insurance information, was professional and courteous. She wanted to thank the officer for his time and attention that he gave to her.
- 103. Recognition for the officer who responded to a call where an elderly man was in the water/lake and was in distress. The officer arrived and assisted bystanders/a friend get the elderly man out of the water. The officer called for an ambulance and began to treat the subject who was not responsive. The man eventually regained consciousness thanks to the quick and decisive actions of the officer and the man's friend.
- 104. Officers responded to a call referencing a suicidal subject with a gun. While one officer took over shield cover, another officer took on the role of giving verbal commands to the subject. Other officers took on perimeter roles. The officer communicating with the subject did a great job of giving clear commands who eventually exited and was approached by a contact team and was taken into custody without incident. All officers did a fantastic job of working together to get to the best possible resolution.
- 105. Officers responded to a check welfare call where a middle aged individual had not called his mother in several days which was unusual. Three officers worked different angles to gather information and after taking statements which led to concerns the decision was made to make entry into the subject's home as there was concern for his welfare. Had these

officers not conducted such a thorough investigation it is possible that entry would not have been decided upon/made which ended up being a life saving decision. The subject was found confused and disoriented in his home. It was determined that he had suffered a stroke. Medical attention was immediately provided and he was transported to a hospital. If entry was not made it is very likely the subject could have passed away. The efforts of these officers contributed directly to saving this subject's life and they should be commended for their efforts.

- 106. Officers responded to a call referencing a suicidal subject who left the area on foot with a large backpack armed with a knife and liquid hazardous chemicals. Officers discovered additional chemicals in the basement area where the subject had been. The area was evacuated and area citizens were sheltered and placed for their safety. Open areas were cleared. The search efforts concentrated on a large, very dense wooded area. Personnel responded included numerous officers, canine, mounted and the UAS team. Due to the arduous conditions visibility was extremely limited and officers were subjected to significant risk. After a period of time the subject was located deep inside the wooded area and was taken into custody without incident. Family members and area citizens expressed appreciation for the care, compassion and professionalism exhibited by all involved officers. These officers should be recognized for their teamwork and exemplary efforts regarding this incident.
- 107. Recognition for a co-worker who stepped up and helped with a task that is not a normal duty for her. The co-worker assisted when it was a busy day and she went above and beyond her normal duties to help out her co-workers and customers. She should be commended for her team work and efforts.
- 108. Recognition for a Captain who works events first hand

and can see what the officers on the streets are having to deal with. The Captain has numerous demands on his time and the officers really appreciate the efforts the Captain is making to be there in person and to personally work on the issues. The Captain should be commended for his dedication and his efforts.

- 109. A family sent an email to give recognition to a detective who was assigned the case where a family member (brother) died of an accidental overdose. The detective excelled in his care and commitment to helping the case move forward from the very beginning. The detective demonstrated ongoing respect, interest and a high level of professionalism. In the families opinion, the detective went above and beyond. The family wished to express their gratitude to the detective for his service and efforts.
- 110. Recognition for several members of the Training Team who assisted with a presentation for the International Police Association. The tours and demonstrations given by the training staff were well received and greatly appreciated by the attendees.
- 111. An email was sent with recognition for the officers who were sent to assist him. The email/citizen stated he was dazed and confused from de-hydration and when he was attempting to transfer his weapon from a vehicle to his home for security purposes officers arrived at his location. He said he does not recall everything that occurred but he remembers feeling that the Madison Police operated efficiently, effectively and in a positive respectful manner. He wished to extend a personal thank you to the officers for their professionalism and training in dealing with a potentially deadly situation.
- 112. In 2015 a detective was assigned a stalking case where the victim reported being stalked for several years. The detective initiated a complex stalking investigation that lasted

for two years, eventually culminating in the arrest and conviction of the suspect. The detective produced evidence that was so compelling that the judge ordered the suspect banned from the State of Wisconsin. The victim sent an email to the detective expressing his sincere appreciation for her hard work and efforts. The email thanked the detective for her professional approach, extraordinary ability to balance duty and empathy and subtle insistence and genuine concern for the victim in dealing with the issue without diminishing his humanity.

- 113. An email was sent to local alders with thanks and appreciation for an officer who provided his friend and him with exceptional service. He thanked the officer for his service and stated they appreciated his service/efforts.
- 114. Recognition for a new FTO who has excelled in her role and has become a "go to" FTO for the program. The officer/FTO recently took on a struggling recruit which can be difficult for a seasoned FTO, let alone a new FTO. The officer went above and beyond to accommodate all requests placed on her, rising above the "standard" role of the FTO. The officer went the extra mile to work with the recruit through all aspects of policing, creating her own scenarios, setting up scenario clears using residences she's gained trust with through her community policing and spent ample time on her off day's completing required documentation. The officer's dedication to the program, as well as her commitment to upholding MPD's core values and mission statement deserves to be recognized.
- 115. Recognition for an officer's exemplary report and investigation she conducted. The officer should be commended for her outstanding customer service she provides not only on this specific case but to all her cases. She conducts thorough investigations and writes very detailed reports even on a very busy shift.

- 116. An email was sent with recognition and appreciation for an officer who they saw changing a woman's tire in the pouring rain. They wished to thank the officer for his service.
- 117. Recognition for the guidance of an employee on a recent grant proposal. The employee's willingness to pull ideas together into a coherent document which were invaluable. The employee is a huge asset to this agency. He was willing to work on the tight time lines and willing to accept the challenges of schedules.
- 118. An officer observed a subject who was wanted on an outstanding warrant. Two officers approached the subject to place him under arrest. The subject attempted to evade arrest and was resisting. The officers were able to get the subject into custody. A loaded handgun, drugs and a mask were located on the suspect. Due to the officer's keen eye, a dangerous suspect, gun and drugs were taken off the street. The officers performed admirably.
- 119. A letter was sent with recognition for the work of three officers who was sent to a call where a "disturbed young man was having personal issues which spilled into the neighborhood." The officers assessed the situation accurately, even when the young man charged them. The writer of the letter stated he witnessed officers wrestle the young man safely into his father's arms allowing him to calm down as they drove off without having to take unnecessary police action. He continued to state that he is a man of few words but he hopes his letter conveys the magnitude of the incident and how the officers should be commended for their efforts.
- 120. A mother called to give her deepest appreciation for an officer who helped her family/daughter recently. The mother explained about the difficulty she has been having with her middle school aged daughter's behaviors/attitudes. She advised that she has met with school staff/counselors in an

attempt to help her daughter but nothing has worked. She advised that contact with made with the officer who has met her daughter before but he was initially not available to come meet with them immediately. The officer however suggested that other officers come to try to talk with her daughter. The mother continued by stating the officer however was able to make the time and come talk with her daughter which completely changed the mood in the room. She said the officer was an answer to their prayers. He was able to connect with her daughter like no one else could. She wished to convey her sincere appreciation, thanks and respect to the officer for his assistance.

- 121. A letter was received acknowledging the work of a sergeant in providing instructor updates from around the State. They wished to thank him and relay their appreciation for the sergeant whose "masterful assistance" in instruction which has been a tremendous benefit to instructors around the State.
- 122. Recognition for an officer from another officer/co-worker stating the officer went above and beyond working on a specific case regarding an individual who is at risk of falling through the cracks. The officer's diligence and dedication should be commended and recognized.
- 123. Recognition for two officers who provided a training. The feedback was that the training was fun but more importantly useful. The officers did a wonderful job with their staff at the training and their staff have provided positive feedback about what they learned.
- 124. An email was received with thanks and appreciation for a Lieutenant who spoke to his employees recently. The Lt's unique background and perspectives on issues in our community and the progress being made makes him a tremendous speaker and spokesperson for our department the email stated. The feedback from his presentation was very

positive. They wished to thank the Lt for his time and representation.