

If you would like any further information on any of these specific examples, please contact our Public Information Officer Joel DeSpain at 266-4897.

July-September 2018 Employee Recognitions:

- 1. A community member left a voicemail with thanks and appreciation for an officer who, after noticing their garage door was left open, closed it for them. The community member was very appreciative that the officer did this as they thought they had closed the garage door for the night. He wished to thank the officer for his efforts.
- 2. An officer responded to a homicide call. The officer deserves special recognition due to the impact of his work as a neighborhood officer on the outcome of this call. The officer immediately recognized the suspect due to contacts that he has had with him and his family in the neighborhood. The suspect was taken into custody and when he arrived at the hospital he specifically asked to talk with the officer where he provided a full confession. He did this because of the reputation that the officer had developed both with the neighborhood as a whole but also with him and his family. The officer should be commended for his service and efforts.
- 3. Two sergeants should be recognized for their outstanding planning, effort and follow-through as it relates to on-duty training for night shift officers. Both Sergeants were approached with an idea and they both immediately volunteered to help run the training. Lesson plans were developed, gear acquired and a timeline was crafted. They both adjusted their hours so the training could take place with the most amount of officers being able to attend the training. The training was well attended and received positive feedback. The Sergeants should be recognized for their selfless service, dedication to duty and commitment to excellence

as they spearheaded this outstanding training event.

- 4. An email was sent to thank the service and efforts of an officer who responded to a call about a dog being left in a hot vehicle. The officer responded right away. He took the situation very seriously and was professional, concerned and caring. The officer tried to call the owner and when that did not work she attempted to have the store page the owner. She gave the dog some water. The owner showed up and the officer issued the owner a citation. They were so appreciative of the efforts and response by the officer.
- 5. An email was sent to thank an officer who helped when their car broke down on the 4th of July. The officer was courteous, directed traffic and checked in with the towing company for an ETA. The email stated the officer exemplifies what he thinks of the MPD.
- 6. Recognition for officers who responded to two reports of victims shot less than 45 mins apart. Officers stepped up by taking the initiative, taking statements, obtaining video evidence, other physical evidence was located and collected, guarded the room of the victim. Officers efforts and service was of compassion and professionalism. They should all be recognized and commended for their efforts and teamwork.
- 7. An officer investigated a domestic incident that involved a reluctant victim. The officer demonstrated excellent rapport building and interviewing techniques which ultimately led to a disclosure of significant violence against the victim. The officer should be commended for her investigation and efforts.
- 8. An officer responded to a retail theft incident. The officer recognized that the violation may have been as a result of the subject's addiction. The officer asked appropriate questions which confirmed the subject's addiction. The officer introduced the subject to the Madison Addiction Recovery Initiative program and completed the appropriate form for the subject. Because the officer did not simply treat this case as a "garden variety" retail theft, this subject has now entered treatment and has the opportunity to improve her life and not re-offend. This is a great example of the officer going the extra mile and having a sincere interest

in preventing and solving problems.

- 9. Officers responded to a call about a subject being in possession of a rifle and "playing around with it." Officers arrived on scene and quickly formed a tactical contact team to approach the parking lot and vehicle where the subject was last seen. Officers contacted four subjects that were associated with the vehicles mentioned by dispatch and the firearms. One of the subjects had a loaded AR-style rifle magazine on their person, along with marijuana. A search of the vehicle yielded two firearms (handgun and long gun), numerous rounds of ammunition, cocaine and various pills. This was a complex investigation that was fast moving at first and then appropriately slowed down for a very thorough investigation, yielding two guns and various drugs taken off the street. The officers and sergeant showed excellent teamwork and communication during this call. They should be commended for their efforts.
- 10. An email was sent to give recognition and appreciation to the officers who responded to a crash. The officers did a fantastic job. They handled the situation and the individuals with such care.
- 11. An email was sent to thank an officer who attended their school and provided a presentation. They appreciated all that the officer had to offer and value his/officers service.
- 12. An officer observed a wanted subject. The subject fled. Other officers converged on the area and the suspect was apprehended due to good police work and diligence. The officers should be commended for their efforts.
- 13. A Sergeant and officer assembled a training course to prepare four UAS operators for an intense FAA exam. They both worked hard on and off duty to configure teaching materials and present highly technical terms to individuals with little to no aeronautical knowledge. Their work ensured the class was successful and interpretable to the students. The result all passed with extremely high scores. The Sergeant and officer should be commended for their efforts, patience and professionalism they displayed throughout the course.

- 14. Officers responded to a disturbance that involved a violent suspect that could potentially be armed. The suspect fled and was on the move for the next 28 hours where he threatened other subjects, fired a modified flair gun, eluded police and crashed his vehicle causing property damage. An officer observed the wanted suspect and the suspect crashed through a fence and fled. The suspect was apprehended and charged with multiple felonies. This investigation encompassed a number of police officers and investigators from three different police jurisdictions. This is an example of outstanding teamwork and excellent tactics.
- 15. Officers responded to a call regarding a residence on fire. Officers identified quickly that the incident was an arson. Officers interviewed victims, conducted a very thorough neighborhood canvass, conducted a K9 track and collected key pieces of evidence. This was a very labor intensive call, compounded by the fact night shift was at minimums and several other high priority calls for service were going on at the same time. The officers and investigators should be commended for their tireless effort in the pursuit of justice. They should be recognized for their effort and outstanding teamwork.
- 16. An email was sent to thank an officer who provided support and security for their neighborhood parade. The entire neighborhood really enjoyed the presence of the officer.
- 17. Officers responded to an armed robbery report. An officer arrived quickly in the area and observed the suspect run into an apartment building. A perimeter was established and the suspect was contained quickly. Others arriving on scene helped clear a building, notify apartment management and utilize cameras to locate the suspect. The officers all used excellent radio discipline and communication methods. Officers attempted to dialogue with the suspect and his family who were not initially cooperative. The suspect ultimately came out and surrendered peacefully. The officers on this call were under difficult conditions but they handled themselves with professionalism and extreme courage. The potential for violence was high yet officers remained calm and collected. The teamwork, gallantry and selflessness

were of the highest order.

- 18. Officers responded to a disturbance involving a firearm. The victim fled from the residence and officers contacted her at a safe location away from the suspect. The victim was interviewed. A plan was made to make contact with the suspect. Phone contact was made first with the suspect and the officer developed wonderful rapport with him. The suspect was ultimately taken into custody without incident. The residence was cleared. Evidence was collected. This was a chaotic ever-evolving incident that involved amazing team efforts by all involved. They should be commended for their efforts.
- 19. Recognition for the efforts of an officer who solicited feedback from a recent training he facilitated. The officer created and sent out a survey monkey which received a 56% survey response. The responses were helpful and productive. The officer should be commended for his efforts.
- 20. An email was sent to thank an officer who stopped at their home to notify them that their garage was open. They appreciated his concern and efforts to notify them. They said the officer is a credit to MPD and to our community that we have an officer out there watching their backs.
- 21. A community member called to give thanks and appreciation to an officer who responded when he was involved in a vehicle accident. The community member said the officer was extremely professional and helpful. He believes the officer went out his way to help him. He wanted the officer to know how much his efforts meant to him.
- 22. An email was sent to thank a Lieutenant for helping her. She said he was "obviously very knowledgeable" about how to handle the issue and informed her of what to do. He gave her some helpful advice. She said she felt more confidence and peace of mind after talking with the Lieutenant and she wished to express her appreciation.
- 23. An officer responded to an overdose call. He was the first officer to arrive on scene and administered naloxone. He also administered chest compressions to the subject. The subject was revived. The

officers' actions contributed to saving the life of the subject and he should be commended and recognized for his efforts.

- 24. An email was sent to thank two officers who were working an event. The email stated both officers were so delightful and engaging. They were professional, approachable and had smiles on their faces. They wished to thank the officers for their efforts and service.
- 25. An officer encountered a bike theft suspect. He spoke with the suspect and determined that the suspect had an addiction problem that was fueling his crimes. The officer recognized that the subject would be a good candidate for MARI. The officer made the appropriate referral and the intake coordinator wrote MPD to tell the officer what a great job they did in getting the individual referred. The officer should be recognized for his service and efforts.
- 26. A community member left a voicemail wishing to thank an officer for the assistance he provided to him and his family recently. He did not go into a lot of details but said the officer did an excellent job in a difficult situation. He believes the officer went above and beyond his normal duties and wanted to express his appreciation to the officer for his help.
- 27. Officers responded to a domestic disturbance early in the morning with the suspect no longer on scene but concerns for the welfare of the victim identified. Officers were asked to stay past their normal shift to give security to where the victim was and look for the suspect. Numerous officers stepped up to volunteer and within a short amount of time, the suspect was located and apprehended. The officers who stayed past their shift should be commended and recognized for their service. They answered the bell, stayed late in pursuit of a dangerous criminal suspect and helped finish the job.
- 28. Officers responded to a retail theft complaint that involved a homeless subject. The officers showed genuine compassion for the suspect, while at the same time honoring the rights of the victim. The suspect was not cooperative but the officers were able to build bridges and gain his trust. The officers gave the suspect resource information on

housing, homeless shelters and gave him a blanket. During this contact, another subject came up to the officers asking for help. The officers also assisted this person and he sent an email later on to thank the officers for their help and also commented on how professional and helpful the officers were to the other person they were dealing with. The officers should be recognized and commended for their service and efforts in both instances.

- 29. Officers responded to an alert tone for a reported robbery with a person stabbed. The preliminary information was convoluted. Officers arrived on scene, located the scene and the victim, as well as a second uninjured victim. The scene was narrowed down. Officers canvassed the area, spoke with witnesses and followed up on every possible lead. A K9 track was conducted. A strong rapport was built with both victims which ended up with them each telling revised explanations of what had transpired. A suspect was identified, located and apprehended. This investigation, despite its curveballs, highlights the professionalism and commitment of the involved officers in their ability to work together seamlessly across districts towards a common goal. Each officer involved should be commended for their hard work and selfless efforts in bringing the investigation towards its resolution.
- 30. Officers responded to a vehicle vs pedestrian crash. Officers responded quickly and gave aid to the victims immediately. Once the scene was safe, evidence was preserved and witness statements were taken. The officers who responded should be commended for their actions on this call. Many of the officers that came to assist were from specialty positions or outlying districts; yet they stepped up to assist when needed. Their attitudes, motivation, teamwork and efforts should be recognized.
- 31. Recognition for the efforts and service of an officer who had the unfortunate task of letting family members know that a member of their family passed away. The family commented on the professionalism displayed by the officer. She was thorough and compassionate during a very difficult time. The officer should be commended for her efforts.
- 32. Recognition for an officer who purchased a pair of earplugs for a

veteran in distress with all the firework surrounding the fourth of July and brought them to him to help relieve his stress. The officer should be commended for her service and efforts.

- 33. Recognition for an officer who assisted a mother by purchasing bottles and milk for her children as she could not access her locked home. The officer should be commended for his service and efforts.
- 34. A sergeant responded to the home of an elderly subject to check her welfare as she had not been heard from in awhile. Entry was made to the home and the subject was found breathing but not responsive. The subject was rendered medical aid. The sergeant's actions greatly improved the odds in this situation for a positive outcome. He should be commended for his actions.
- 35. A community member called to give recognition to the officers who helped her son last year. She gave an update that her son is doing well, is in school and is staying away from previous friends he was associated with. She said the officers who responded to help her son really helped him and left a lasting impression on him. The mother was very appreciative of their efforts and wanted them to know how much they helped.
- 36. Two community members called to give thanks and appreciation for an officer who interacted with their 3-year-old nephew at a recent Mallards game. They stated their nephew has a negative view on police and the officer did her very best to give him a positive interaction. They were appreciative of her efforts.
- 37. An officer responded to a report of an unconscious subject. The officer observed the subject and identified that the subject was likely experiencing an overdose. The officer performed life-saving efforts administered Naloxone and CCR. The subject became responsive and conscious. The officer should be commended for his diligence and for his life-saving efforts.
- 38. An officer investigated a retail theft case and during her contact with the suspect determined that the suspect had a heroin addiction

which was the cause of the shoplifting. The officer introduced the suspect to the MARI program and ultimately referred the suspect to MARI. Because the officer went the extra mile and did more than just issue a retail theft citation, this person has not been introduced to an opportunity for treatment. The officer should be recognized for her efforts.

- 39. A subject who was issued a disorderly conduct citation sent an email with recognition for the officer he dealt with. He said the officer was open and unbiased and heard him out fairly when it was his turn to give his side of the story. The officer was clear to him about the reasons he was being given a ticket, his rights and his opportunities to respond. He wished to commend her ethic and demeanor.
- 40. Recognition for a detective and the level of support he provided to a community member during a recent investigation. The community member stated that when she first met with the detective she was apprehensive and emotional. She said the detective grabbed her hand and held on tightly as she cried and answered questions. She said that act alone helped tremendously to make her feel at ease and comforted. She was impressed by the detectives efforts from that point on. The amount of patience, time and effort he put into keeping her informed was amazing. The detective made a concerted effort to let her know someone cares. She said the detective has made such a difference in her life and she will be forever grateful.
- 41. When a Spanish speaking customer came in to the lobby, a coworker was instrumental in getting to the issue at hand by translating for an officer so they could better understand what was needed to correct the situation. She was kind, efficient and able to quickly determine what the problem was. We would not have been able to remedy this issue so quickly and correctly with the customer had it not been for the coworker. She deserves recognition for her efforts.
- 42. An email was sent to thank a sergeant who responded regarding two stolen bikes. The sergeant was incredibly diligent, kind and informative throughout the whole process. He acted in the best interest of everyone involved, even the suspect. They were grateful the sergeant

was assigned to their case and wanted him to know how much they appreciated his service and efforts.

- 43. An email was sent to thank the officers who participated in a football camp at Edgewood HS. This camp was a great example of police officers enjoying time with grade school kids in a community outreach initiative.
- 44. An email was sent to thank the officers who were part of the Outreach Program for MSCR this summer. They hosted a fun field day with team building activities, leadership development, fun games and activities. It was great fun to see the police officers enjoying time with the MSCR group.
- 45. Officers responded to a sexual assault report. Three particular officers assigned to this case should be recognized and acknowledged for their service and efforts. While one officer was a comforting face during a traumatic time for the victim another officer interviewed the father of the victim. The scene was processed and evidence was collected. The three officers should be commended for their work on this difficult case.
- 46. An officer was dispatched to a stabbing incident. The officer swiftly and efficiently provided emergency medical treatment to the victim's deep penetrating stab wound to the chest and even went to so far as to fashion a chest seal out of a plastic evidence bag. MFD contacted MPD to give recognition and praise for the officer and his efforts which likely saved the victim. The officer should be commended for his resourceful lifesaving efforts.
- 47. A letter was sent to thank an officer who assisted with getting him back his man bag that fell off his truck. He was very appreciative of the efforts by the officer.
- 48. Officers responded to a call to check the welfare of a subject who was described as being completely out of his mind and hearing voices. Officers met with the subject's distraught mother and were able to calm her down and gather necessary information. Officers were able to make

contact with the subject and take him into protective custody safely. The subject was conveyed to a hospital for a much needed evaluation and help. The officers should be commended for their response to this situation and also for the way they calmed the neighborhood before, during and after the action by officers.

- 49. Officers responded to a call regarding a suicidal subject. Officers contacted the subject and started an open line of communication in an attempt to build rapport. The officers were able to successfully talk the subject off a ledge. The officers should be recognized for their amazing efforts that led to a safe resolution to this call.
- 50. Officers responded to a call regarding a subject having an overdose and then fleeing from the area. An officer observed a subject running and appeared to be in distress. The officer made contact with the subject and began to give them lifesaving medical aid. Other officers assisted with the investigation and did an excellent job. The great job everyone did to save this individual and also do a solid investigation, was nothing but great teamwork and dedicated officers. They should all be commended for their efforts.
- 51. An email was sent to thank two officers who talked to him, listened to him and helped put his mind at ease. He said he felt much better after talking with the officers and he wanted them to know how much he appreciated their help and efforts.
- 52. Officers responded to assist CPS who were having to remove several children from a home. The scene became very chaotic as the neighborhood erupted in anger. Officers displayed incredible calmness, engaged the group using every bit of de-escalation techniques available. The officers should be commended for their cool heads and thoughtful actions.
- 53. Officers organized and provided assistance towards a coordinated response regarding a slew of burglaries and theft from auto incidents. Officers worked together and were able to take a dangerous serial burglar into custody. The officers should be commended for their commitment and dedication to this operation.

- 54. Officers responded to a weapons offense call. The police response and investigation was an excellent example of sound tactics, thorough investigation and cross district cooperation. Two victims were identified, a suspect was arrested and a handgun was recovered. The officers involved in this case should be commended and recognized for their superior efforts.
- 55. Recognition for an officer, who in prep for the rifle portion of the academy, sought additional volunteer officers (who are underrepresented) to assist with the training. The response was wonderful. The officer should be commended for his effort to maximize safety and more so for his efforts to extend his hand and pull a group of employees who are not as well represented in the firearm cadre. The block of instruction was extremely successful and the officer should be recognized for his part in making this happen.
- 56. Recognition for an officer who was asked to assist with a promotional video of a special team on the department. The officer was able to take previously recorded video and create a short film highlighting the work of the special unit. The video was then used to show community members what the special team does within the MPD. The officer's skill set is something that is not taught at MPD and something he brought from a previous employment. The officer's willingness to help and support other units reflects great credit upon himself and the MPD.
- 57. An email was sent with appreciation for an officer and his efforts as he responded to a call regarding a suicidal subject calling the jail. The officer came to the jail and was wonderful with update status of information and his support of their employee. The officer was kind, considerate and professional.
- 58. Officers responded to a weapons offense call. An officer spotted the suspect vehicle and conducted a traffic stop, along with another officer. A third officer assisted with the tow and preservation of the vehicle. Due to this teamwork, officers recovered a handgun and preserved a vehicle for evidence. They should be recognized for their

excellent work.

- 59. An officer observed a wanted subject. The officer immediately requested a channel and set up a perimeter with responding units to ensure that the subject would not have an opportunity to flee. Due to his quick thinking and planning, the suspect was apprehended.
- 60. Recognition for an officer who is seen as a strong leader for a district. The officer is routinely asked questions by younger officers about calls when he is the backup and he is seen as an informal leader to his peers. The officer took the initiative and brought forth an excellent training topic for after briefing regarding an SOP. This was a great idea for a refresher for all. The officer deserves recognition for bringing forth a solid idea to help our newest officers prioritize their reports and a good refresher for the senior officers.
- 61. Officers responded to a report of a person shot. Officers arrived to a chaotic scene and located the victim, rendered aid, identified witnesses, secured the scene and got information to the officers who were searching for the suspect, all while not knowing where the suspect was and while disregarding concerns for their own safety. Officers organized a team in an attempt to locate the suspect. The suspect was located and taken into custody without incident. The officers prioritized the welfare of other citizens ahead of their own and decided to place themselves in mortal danger to protect the lives of those they are sworn to serve. These officers acted with courage, determination, restraint and honor. Their actions should be commended, are in keeping with the highest traditions of the police service and reflect great credit upon themselves and the MPD.
- 62. A letter was sent with thanks and appreciation for an officer and her efforts. The individual stated they were treated to a tour by the officer and they felt like royalty. She said the information was so helpful and informative. They left with a positive attitude about MPD officers and the officer's knowledge and willingness to share.
- 63. Recognition for an employee who put forth exceptional effort assisting with the preparation of documents and other documents for our

combined FBI and CIB NICI audits. The employee should be recognized for her efforts.

- 64. For several weeks an employee has gone above and beyond in addressing day-to-day support as the unit is short staffed. The employee has taken on additional district tasks as well as other priority assignments. His dedication is outstanding and he should be recognized for his efforts.
- 65. An email was sent by a community member that stated he wished to express his sincerest and most heartfelt appreciation to four officers for their professionalism and compassion. The officers responded to an unknown disturbance and found him, heavily under the influence, hallucinating and thoughts of killing himself. The officers were calm, concise and delivered instructions to him that he was able to follow. He said he desperately needed help and they did just that. He said the experience was overall humiliating to him but he thanks the officers for being pros and saving his life.
- 66. A community member left a voicemail thanking an officer who responded to a crash. He said the officer was very positive and helpful. He wished to pass on his thanks to the officer.
- 67. An email was sent to thank a Sergeant for presenting an active shooter training. It was great knowledge to have and they appreciated his time and humor.
- 68. Recognition for an officer and his efforts/compassion as he let a mentally ill subject sleep in his squad's backseat while he worked on reports during the early morning hours . The subject is very distrusting of police generally and is very paranoid. She told the officer she had not slept in days. He offered to help her which she initially declined but he won her trust. The officer should be commended for his efforts.
- 69. An officer should be commended for her commitment to customer service and her positive attitude. It was witnessed when a community member went up to the officer to thank her for her helping and asking if she could give the officer a hug. She went on to explain how much she

appreciated the officer's assistance and efforts.

- 70. An email was sent to give recognition to an officer who responded to an incident where a suspect rummaged through a vehicle. The officer was professional, empathetic and thorough.
- 71. An email was sent to give recognition to an officer who responded to her home to check her welfare. The officers were both professional and nice throughout the interaction. The incident was taken seriously by the officers and she wished to convey her appreciation.
- 72. Recognition for an officer who spearheaded a project to obtain guardianship for a subject who has significant mental health concerns and has been the subject of at least 73 calls for service in the past year. The officer keenly saw the gap in the services the subject was receiving. The officer began to compile data related to all the calls for service involving the subject and started a dialogue with the subject's case manager. After numerous emails, phone calls and in-person meetings outside her regularly scheduled work hours, the officer was able to successfully navigate the mental health system which included the Department of Human Services and guardianship was eventually approved for the subject to stay at an assisted living facility. The officer displayed tremendous problem solving skills and took on this initiative despite the intense workload she already has . Thanks to the officer, the subject's quality of life has dramatically improved.
- 73. Recognition for an officer's efforts related to a specific case/report. The officer's report was extremely detailed and clear. His investigation was thorough and balanced. The report speaks to the officer's high levels of compassion, attentiveness, interpersonal skill and humanity. The officer should be recognized and commended for his service and efforts.
- 74. An officer was assigned to a possible child neglect case with minimal information. The officer began her investigation. Another officer recognized the possible suspect. Based on this officer's hunch, the suspect was identified, contacted and probable cause was developed to arrest the suspect for child neglect. The officers should be

commended for their teamwork and thorough investigation.

- 75. Officers responded to a shots fired call where a victim suffered a gunshot wound to his hand. The sergeant did an excellent jump of establishing a scene where a shell casing was ultimately located. Once a scene was established, officers and detectives did an excellent job of interviewing, collecting evidence and preserving the scene. This was a joint/team effort by all and the professionalism displayed were able to develop probable cause for two subjects. The investigators did a wonderful job processing multiple scenes. This was a WIN that started with the efforts of patrol, street supervisors and proactive detectives.
- 76. A community engagement event took place at our Training Center. It was designed to educate local teens on community policing and community outreach. The young adults who attended were able to participate in drills pertaining to handcuffing, as well as utilizing the use of force training simulator. There was a Q&A session in which they were able to ask officers questions. Officers did a great job of hosting and participating in this event. The event was well structured and educational. The officers involved should be applauded for their efforts and service.
- 77. An email was sent to thank an officer for her efforts, stating the officer has been a powerful positive impact in her life. The email continued by stating she has never encountered an officer/individual more dedicated to the well being of their community. The officer's compassion and dedication is acknowledged and appreciated. She thanks the officer for everything she has done for her and states that if it were not for her she may not be here today.
- 78. A request was submitted to an employee to alter a previously compiled photo array. The employee delivered an outstanding product in a demanding timeframe without complaint or excuse. The victim was able to identify the offender. It is believed that the only way this was possible was because of the employee's dedicated service to victims, our city and department. The offender was arrested and will be prosecuted in part thanks to this employee. She should be recognized for her outstanding efforts.

- 79. A community member gave praise for an officer, stating the officer was extremely professional, caring and really took the time to understand the situation going on with her son. She stated the officer made a big difference in their lives and she is incredibly grateful.
- 80. Officers responded to a call where a subject was threatening to blow up his trailer. When officers arrived they found a mattress on fire and the subject sitting near it. An officer observed a propane tank near the burning mattress and went to shut it off and move it away from the area. If not for the officer's quick thinking and another officer's assistance, an explosion and/or large fire could have occurred. The officers without hesitation took action, risking their own safety to address the imminent threat of a fire and a propane tank ready to explode. In doing so they saved lives and property of others. Their exceptional performance of duty is proof positive of what MPD guardianship looks like.
- 81. An email was sent to thank an officer who she had contact with. She said the officer took time out of his night to stop to see if she was safe enough to drive home. The officer was "super nice" and seemed to really care about her safety. She wished to convey her thanks and appreciation to the officer for his efforts.
- 82. An email was sent to thank two officers for their quick resolutions and continuous assistance they provided. The email said the officers are great communicators and they are grateful for their service and dedication.
- 83. Recognition for staff who worked tirelessly to try to find a resolution to meet the needs of the PRIDE Parade organizers. Around the time of the parade a crash occurred. Three off-duty officers stepped in to direct traffic and tend to an injured subject. Regardless of the decision by the organizers of the parade, staff still attended and supported their own. In a moment of crisis, they also immediately snapped into first-responder mode showing care and concern for others. Their actions greatly assisted in restoring order to a chaotic scene but also revealed more about the content of their character. They should be

commended for their actions and service.

- 84. An email was sent to thank an officer who helped their staff who were struggling to park during a busy time when people were moving in and out. The officer made an exception for them to park for a few minutes which helped them immensely. They said the officer left an impression on their staff and they wished to thank him for his assistance.
- 85. A message was left with thanks and recognition to two officers who responded to check the welfare of her friend. She said the officers were so calm, supportive and helpful to her friend. She wanted to thank the officers and let them know their compassion, thoughtfulness and demeanor were all appreciated. She was impressed by the efforts and care of the officers.
- 86. A letter was written to thank several employees who assisted with the hiring process for an open MPD position. Each employee played an important role in helping identify the right candidate for the job. Their input was extremely valuable and appreciated.
- 87. A letter was sent to thank an officer who assisted to check on the welfare of his daughter and grandson after he called with concerns for their wellbeing. The officer was very helpful and was able to offer resources for his daughter/grandson. The officer then contacted him to give him an update. The letter said we should be proud of the professional and caring response by the officer.
- 88. After a co-worker had concerns about someone possibly breaking in to her home, two officers offered to go check on her property. The officers made entry to the home, with the permission of their co-worker, and found all was okay. They took extra time to make sure the cats were both present and okay. The employee stated she has never felt so safe and secure before this happened. She was so appreciative of the efforts of the officers and believed they went above and beyond to help her.
- 89. Officers responded to a call that involved an elderly female who suffered from dementia. The officers demonstrated exceptional care towards the subject by taking the time to listen to her and even brought

her breakfast. They gave her a ride home and drove her vehicle home for her as well. The officers should be commended for their exceptional efforts.

- 90. Recognition for two officers on how they handled a check welfare request call. The officers were described as calm, polite, respectful with their approach and dialogue with the two people. The officers genuinely showed that they cared and they "did everything right". The officers should be commended for their efforts.
- 91. A letter was sent to thank the officers who assisted in recovering her stolen IPad. The letter expressed appreciation for the officers' efforts.
- 92. An officer came upon two subjects down and unresponsive. The officer provided lifesaving medical attention to the first subject as other officers/resources arrived to work on the second subject. Both subjects were revived, from overdoses. The officers should be commended for their lifesaving efforts, quick thinking and teamwork.
- 93. Recognition for the efforts of an officer who responded to a call with a young child who was out-of-control. The officer immediately changed the environmental factors (she sat on the floor where the child was) when she arrived on scene. The officer's tone, ability to relate and demeanor were able to open communication lines and build trust. The officer was able to gain compliance and negotiated with a difficult child. Her follow-through with the parents on getting them some help with the situation was also commendable. The officer deserves recognition for her exceptional performance.
- 94. Recognition for an officer, specifically his work on two cases, which exemplifies his beat knowledge and trust within our community. The officer deserves recognition for his efforts and service. The information obtained by the officer during the first case led to the identification and subsequent arrest of a suspect who was involved in at least 3 bank robberies. The investigation speaks volumes about the officer and his ability to connect with members of our community. Through the officer's contacts, which he has cultivated over the years,

we have learned we have an invaluable officer in knowledge of people and places within our community. The officer shows respect and dignity to all. His example of a relationship with the people of our community is truly an example for all.

- 95. Recognition for staff who completed the process to background, select and notify candidates for the SIU notification process. The process was done effectively and efficiently and in a manner that serves to enhance MPD's relationship with a multitude of community and law enforcement partners in furtherance of our mission. They all demonstrated exceptional commitment to our department and the focused deterrence process. They also assisted another police department who is interested in setting up their own notification process. They should all be commended for what they do on a daily basis and for demonstrating exceptional performance of duty in their work.
- 96. Officers responded to two scenes in a short time frame where a robbery was reported and a stabbing. The officers arrived quickly at both scenes and located one victim. The officers quickly determined the two incidents were linked and coordinated an effort to track the suspect down as well as securing key pieces of evidence. The suspect's bike, cell phone and knife were all recovered at various points of the investigation. This was an excellent investigation from top to bottom. They should all be commended for their efforts, exertion and outstanding dedication to duty under stressful and very demanding circumstances.
- 97. A voicemail was left with thanks and recognition for an officer who conducted a traffic stop. The officer was a "great officer" who fully explained the law and was a true professional. The community member wanted the officer to know how much he appreciated his service and how he handled the situation.
- 98. Recognition for an officer who responded to a crash incident. The community member called to give thanks to the officer because they could not have asked for a nicer officer. They wanted to give the officer a big compliment and for the officer to know how much they appreciated his efforts.

- 99. A community member left a voicemail to give thanks to an officer who he worked with recently. He said the officer was very professional, easy to work with and they really appreciated the manner in which the officer worked with them to resolve a situation. They wanted to commend the officer and let him know how much they appreciated his service and efforts.
- 100. Recognition for the efforts of an officer who proactively searched for a stolen auto that he had taken a report for earlier in his shift. The officer located the stolen auto and also two suspects who fled on foot. The officer apprehended one of the suspects. The officer displayed determination and bravery and should be commended for his efforts.
- 101. A community member left a voicemail to thank the officer who helped her disabled adult son when he became separated from his group at the Taste of Madison. The officer gave her son a ride home and she wanted to thank the officer for his care, concern and help.
- 102. Recognition for a Sergeant who is highly respected by her peers and the employees she supervises. The Sergeant is very approachable and has excellent communication skills. She is a great leader and good listener. The Sergeant has a reputation of being a great supervisor with a wonderful leadership style and effective communication skills.
- 103. MPD experienced several NCIC/FBI audits this year. The coordinator on our end was also in charge of several other initiatives along with leading his own team while these audits were being prepared for and taking place. He worked closely with the DOJ to make sure the audit inquires were completely accurately and timely. Our coordinator displayed exceptional dependability and performance of duty. He represented MPD well and should be commended.
- 104. A letter was sent to thank and commend an officer for her service and efforts. The couple were on their way to the airport to return their rental car when the incident occurred which would delay the return of the rental car. After the situation was dealt with, the officer offered to accompany them to the airport to explain to staff there why they were

delayed. While at the airport, the officer also assisted them with their luggage. The concern, courtesy and professionalism the officer displayed was considered outstanding to them. The officers' actions were a fine example of police community service. They were very grateful for her assistance and wanted to thank her for making a stressful situation more tolerable.

- 105. Officers responded to a motor vehicle vs pedestrian crash. The officers' teamwork was exceptional and they should all be recognized for their efforts and service. The crash, initially looking minor, turned out to be very different thanks to the quick response and investigation by the officers. They provided emergency medical aid, obtained statements, preserved the scene, collected evidence and ended up charging the suspect with felony charges. The officers' should be commended for their excellent work.
- 106. Officers responded to a suicidal subject call. Officers arrived quickly and started to verbally engage with the subject. Officers set up a perimeter, attempted to engage/talk with the subject and family members. Ultimately the subject was taken into protective custody after the subject refused to cooperate. The subject was conveyed to a local hospital for the necessary evaluation/help he was in need of. The restraint used by the officers on this call and how they constantly assessed every second of this call was remarkable. They should all be recognized for their great performance of duties and great restraint used.
- 107. A letter was sent to thank two officers who, without hesitation, answered a request and immediately delivered a condensed version of an active shooter training to their group. The officers gave them some very important tips to help protect them. They were very appreciative and grateful for the officers' service and training.
- 108. Recognition for the efforts and hard work of several detectives regarding a stranger sexual assault case. Within 72 hours of the case being reported, the suspect was identified, contacted and arrested where he admitted to the crimes. The detectives on this case should be commended for their hard work, tenacity and dedication.

- 109. A community member called to thank an officer who stopped by her home to check on things when he noticed her garage door was open. The officer ended up closing the garage door and leaving a note for the residents. The community member was very grateful for the extraordinary above-and-beyond service the officer provided to them.
- 110. A voicemail was left to thank an officer for his assistance with a call. The officer did an excellent job, was very helpful, supportive and patient with their client. They wished to thank the officer for his efforts.
- 111. An email was sent to thank two officers who found her cell phone during the Ironman and went to great lengths to return the phone to her. She was so appreciative of their efforts.
- 112. An officer was dispatched to a disturbance involving the suspect in a sexual assault she was primary on the day before. The officer made contact with the suspect and obtain a consensual buccal swab from the suspect. Soon after this call for service, the suspect fled to Chicago which made the officer's initiative of getting his buccal swab right away very instrumental to the case. The officer should be recognized for her efforts.
- 113. An email was sent to thank an officer for the patience and respect he showed to his brother-in-law after he had been robbed. The email stated they were very impressed with the officer's professionalism and how he handled their contact.
- 114. Recognition for a sergeant who has systematically identified a number of areas/tasks that can be completed more efficiently and cost-effectively. The sergeant steps up to assist with additional tasks whenever needed and is a crucial member to their team. The sergeant deserves to be recognized for actively looking at ways to improve, coming up with a vision and following through to a successful conclusion.
- 115. Recognition for the officers who assisted with the planning and execution of EVOC training for the recruits. They should all be commended for their dedication, time creativity and professionalism.

- 116. An officer responded to a call regarding a subject passed out in a restroom. The officer arrived on scene quickly, assessed the subject and based on her assessment (that the subject was having an overdose) administered Naloxone to the subject which revived her. The officer did not hesitate and quickly assessed a dire situation that would have been much worse if not for her rapid response. The officer should be recognized for her quick thinking and actions which may have very well saved a life.
- 117. Officers responded to a fight in progress call. The suspect fled when officers arrived and two officers followed and provided an excellent description and direction of travel for other units coming into the area. The suspect was ultimately apprehended and arrested on multiple charges. This investigation showcased an excellent police response, solid radio traffic during the foot pursuit and great teamwork to corral the suspect.
- 118. An email was sent to thank two officers who assisted when she had a flat tire. One officer assisted with changing the tire while the other joined in to help and figure out what went wrong. She wished to convey her thanks and appreciation to the officers.
- 119. The DA's office sent an email to recognize a detective for her role in a recent trial. The email stated the detective went above and beyond by assisting the DA's office in getting a victory at trial. The detective's testimony and her flexibility in adapting to their schedule was highlighted. Her commitment to thoroughly investigating sensitive crimes, being a team player and fighting to keep our city safe deserves recognition.
- 120. While officers were training, an officer recognized a vehicle driving by as stolen and being involved in several other crimes. The vehicle was found unoccupied. A K9 track was conducted. Other officers in the area coordinated their efforts to provide a locked down perimeter and secured the scene of the crash which resulted in locating and apprehending five suspects. The officers on this call were able to effectively work together and safely apprehend a group of suspects that

likely would have continued to victimize our community. The commitment, professionalism and thoroughness displayed by the officers should be recognized and commended.

- 121. An officer should be commended for the report she completed reference a heroin overdose. Due to her detailed report and the rapport she gained with the victim prompted investigative lead information that was provided which led to cases being built for two suspects. The officer should be credited for her investigation up front that led to the subsequent cases/arrests and quite possibly saved lives.
- 122. A note was received giving recognition to an officer who "deserves to be commended for the compassion and respect he showed this older gentleman." The note stated the community member had a cane, was moving very slowly and had difficulty walking. The officer held onto the gentleman for at "least 10 minutes" helping him get to his destination. "Super cool act of kindness" was stated in the note.
- 123. A note was sent to thank officers who were present at the unexpected and difficult passing of a family member. The officers were compassionate, caring and professional. They made sure the family had the resources they needed and took the time to inquire about their well-being.
- 124. Recognition for an officer who volunteered to take someone on a ride-along. The partnership that MPD has with the community members is one of great strength and volunteering to take a ride-along only reinforces that bond. The officer should be commended for volunteering for this assignment.
- 125. An email was sent to thank a detective for assisting their agency/jurisdiction with a request to make contact with a subject. The email stated the detective was very easy to work with and helped them out greatly. The detective completed a thorough interview that allowed them to corroborate things on their end.
- 126. Recognition for the hard work, long hours in wildly varying weather and patience with struggling recruits for those officers that

assisted with recruit EVOC.

- 127. An officer, upon hearing that detox was out of socks, solicited and collected pairs of socks from MPD personnel in 2017. This year, after hearing they were out of socks again, organized another collection which generated another huge shipment of socks. The officer should be recognized for her efforts.
- 128. Officers responded to a call where a subject was shot. Officers arrived and rendered aid to the victim. The officers acted swiftly, despite a chaotic scene, to render aid and stay with the victim. They should be commended for their efforts.
- 129. Recognition for an officer and his investigative skills as well as his commitment to exceptional service to a female subject during a recent mental health related call. The officer's caring response, contact and professionalism was noted by the female subject. The officer is a great asset to our department and should be commended for his thoughtful and tireless efforts.
- 130. An email was sent to thank an officer for the insightful and practical active shooter presentation he participated in. They were very appreciative of the training/tools provided.
- 131. Officers responded to a hit-and-run crash with a stolen vehicle which resulted in 4 juveniles being arrested. The call was fluid and the juveniles had all fled on foot after the crash. Officers used incredible observational skills, provided excellent descriptions/instructions on where the juveniles fled to. This call was handled expertly by officers and led to the apprehension and arrest of 4 juveniles. They should all be commended for their efforts.
- 132. An email was sent to thank the officers who responded to a call where the subject was located deceased. The officers were described as compassionate, helpful and patient. They made a horrendous situation "less bad" and they are to be commended.

- 133. A letter was sent to thank an officer for the encouragement he provided to competitors who were participating in the Madison Mini-Marathon. The officer should be recognized for his efforts.
- 134. An email was sent to thank a parking enforcement officer who instead of giving them a ticket gave them a warning instead. The email stated they did not read the signs close enough to see that they could not park where they did. They were appreciative of the warning and generosity displayed to them.
- 135. An email was sent to two officers thanking them for their service and efforts in regards to a situation involving his daughter. The emails gave the officers an update on his daughter and thanked each of them for their specific assistance they provided to his family during a difficult time.
- 136. Recognition for an officer who completed an excellent investigation involving an out-of-state financial fraud/ID theft ring. He completed a detailed, thorough report and this investigation he truly went above and beyond. He should be recognized for his efforts.