

If you would like any further information on any of these specific examples, please contact our Public Information Officer Joel DeSpain at 266-4897.

## January-March 2019 Employee Recognitions:

- An email was sent to thank the officers who responded to help his son who was having an abrupt psychiatric crisis. The officers responded and rendered compassionate aid while keeping him updated, as he travelled from out of state to get to his son. He expressed his appreciation for all the officers efforts.
- 2. An email was sent to thank an officer who assisted when the snow on the hill was too much for her vehicle. She was appreciative of the officer and his efforts.
- 3. Recognition for an officer who responded to a robbery incident. Information was gathered that there was a potential hostage or barricade situation. Numerous officers responded and a perimeter was established. Special recognition for one officer who began to manage the scene. She did an exemplary job managing all the moving parts. She gave assignments to incoming units, ensured the were using a safe route, relayed updates and safety information. The officer is forward thinking, remained calm and professional throughout. She should be commended for her efforts.
- 4. Recognition for an officer who took on a new assignment, that was filled with problems, without hesitation. The officer's diligence, commitment, steadfast work and problem-solving skills shined. He met with stakeholders and residents to understand the complexities of the housing unit/area. He kept the district informed about the property/area, continuously researched data and presented himself in a highly professional manner. He has permed at the highest level and should be commended for his efforts.

- 5. Officers responded to a report of a suicidal subject. As officers approached the subject, the subject charged at them. Officers appropriately disengaged. The subject was ultimately taken into custody safely, thanks to the quick thinking and care the officers showed.
- 6. An email was sent to thank two officers who responded to a crash. The officers efforts were very much appreciated. He also stated this was the first interaction that his children had with officers and he said it left a very positive impression on them.
- 7. An email was sent to an officer to thank him for stopping by to check on her after he responded to her home last month when her husband died. The officer is a kind and wonderful ambassador for the department and she was immensely touched by his sensitivity.
- 8. A community member wished to express her appreciation for the assistance of officers, stating the officers did "an exceptional job." The officers were also described as super kind and showed no judgment when they assisted her.
- 9. An email was sent to thank an officer for all his efforts in reference to their neighborhood and concerns. The email stated they wished to thank the officer for his ongoing dedication and participation in their community. The officer was commended for his individual efforts that he has made to problem-solve in their area.
- 10.An email was sent to thank an officer for giving a presentation on active shooter events to the adult scout leaders. The leaders learned what they can do to save themselves, and more importantly the youth they are leading. They all agreed that the program was educational and worthwhile.
- 11.MPD received a call from a female subject who wished to thank officers who "saved" her nephew's life after he fell through the ice on Lake Monona. She wished to convey her thanks and appreciation to the officers.
- 12.A community member called to express thanks to two officers who helped find his puppy. The community member said his contact with officers was the best experience he ever had with officers. He said the officers were so nice and helpful.

- 13.Officers were dispatched to a report of a suicidal subject who was sitting on a ledge of a bridge. A detective in plain clothes stopped by the call and was able to approach the subject without her reacting. The detective casually walked behind the subject and then flawlessly grabbed her upper body solidly from behind and quickly pulled her backwards off the ledge to safety. The detective should be commended for her swift actions, her bravery and her initiative to respond to this call.
- 14.Recognition for a detective who has investigated (and continues to work) several cases involving the same burglary suspect. After analyzing data, a suspect and suspect's location was able to be identified. A suspect was then located and taken into custody safely. The detective should be commended for the extra mile and investigative steps he initiated that ultimately led to the arrest. The detective is consistently a hard worker and a go-to detective.
- 15.An email was sent to give recognition to an officer who actively looks for ways for their community group to participate in more MPD-related events. The officer sets a high standard of excellence for himself, works tirelessly for MPD and their group values him as a smart, kind police officer who works not just for but with the community he serves.
- 16.An email was sent to thank an officer for meeting with their staff to provide them a security assessment of their building. The officer's time and knowledge was appreciated. The officer addressed their concerns in a thoughtful and practical way and brought valuable insight as to the other things they can implement to keep their facility and staff safe.
- 17.Recognition for an officer, who after responding to a report of a purse being stolen, went out of her way to buy groceries for the community member who had her purse stolen. She also walked the community member to her car to make her feel safer.
- 18.An email was sent to thank an officer for all his support and help with their neighborhood watch program over the past few years. The officer's ongoing support makes a huge positive difference in their community.
- 19.Recognition for an employee who has been integral in providing the necessary documents to their office upon request. The employee is always quick, pleasant and accommodating. They truly appreciate her efforts and want her to be recognized.

- 20.Recognition for an officer's initiatives towards problem-solving strategies. His leadership is a shining example of both problem solving and community policing. His leadership, dedication, effort and commitment should be commended. His work is a credit to himself and the MPD.
- 21.An email was sent to give recognition to an officer for her level of dedication, hard work, determination and perseverance. The officer should be recognized and commended for her efforts in our community.
- 22.Officers responded to a civil dispute call where the caller wanted a caregiver removed from the home as they were caught sleeping on the job. Officers made contact with a member of the caller's family, who noted that their mother was dealing with issues related to dementia. This family member contacted MPD to provide lavish praise for the officers response and patience.
- 23.An officer responded to a small fire that was found to have been accidently caused. The officer recognized the name of the resident as someone with drug/mental health history. The officer conducted some additional follow-up, enlisted the assistance of other law enforcement agencies and ultimately took the subject into protective custody due to concerns for his welfare. Due to the officer's tenacity, he was able to mitigate the risks of a volatile individual, yet thoroughly document and disseminate information to other law enforcement agencies and Journey Mental Health. The officer should be commended for his efforts.
- 24.Officers responded to a report of a victim who had been battered, strangled and threatened with a gun. Officers and detectives came together to search/locate the suspect. The suspect was taken into custody without incident. All involved officers and detectives should be commended for working together to swiftly apprehend a dangerous individual.
- 25.Officers responded to an active shooter incident that was broadcasted from dispatch and said to be occurring in Middleton. As MPD was heading to the call, they were told that gunfire was still active. Recognition should be given especially to the first responding officers who immediately responded to a very dangerous scene and began to clear buildings, evacuate subjects, care for victims and made it safe for others to enter the buildings/scene. They all stepped in to help with no regard for their own safety. They all performed tremendously, ran toward danger, risked their own lives, saved lives and performed with exceptional bravery. They should all be commended for

their exceptional efforts.

- 26.Recognition for an officer who was asked to assist in updating a form in Spanish. The officer agreed to help and in short order had an updated version completed. The officer's language skills and willingness to assist should be commended.
- 27.Officers responded to a call that was originally reported as a large fight. Additional information was obtained as officers were en-route that the call involved weapons. Officers arrived and discovered that shots had been fired and at least one subject was shot. The officers and sergeants found themselves at a chaotic scene with subjects running and screaming. Additional victims were discovered. The scene needed to be cleared quickly and swiftly which allowed for medical aid to be provided to the victims. The officers and sergeants willingly risked their lives by entering an extremely dangerous unknown environment. Officers stabilized the scene, interviewed witnesses and located/collected evidence. The efforts of all involved should be commended as their roles were key to a greater understanding of this complicated crime scene.
- 28.An email was sent to thank an officer for her assistance in retrieving her stolen jewelry. The officer's professionalism, hard work, diligence and kindness during what was a traumatic event for her made all the difference. She also wished to thank a detective for his assistance in making it easier for her to pick up her items.
- 29.Recognition for a detective who was conducting surveillance on a wanted suspect. The detective followed a taxi leaving the address and observed the suspect at the drop-off location. The suspect was taken into custody without incident. The detective should be commended for his exemplary actions which ultimately led to the best possible outcome the safe and successful apprehension of a dangerous suspect.
- 30.Recognition for members of a community policing team who came into their new roles with incredibly positive and motivated attitudes and eager to set the standard. The officers took on the usual work of a community policing team, worked to support the neighborhood officers and made a significant impact early on by making numerous arrests. The work product created by this group of officers is exemplary and should be recognized and commended. Their work brings great credit upon themselves and the MPD.

- 31.A community member sent an email to thank the officers who assisted her when her vehicle broke down. She said the officers were there within minutes and gave her a warm place to wait until the tow truck arrived. She said the officers were very kind and she wanted them to know how much she appreciated their help.
- 32.A community member called to offer her thanks and appreciation to an officer who pulled her over. She said she was very appreciative of the respectful and straightforward treatment she received.
- 33.A voicemail was left with thanks and appreciation for an officer who assisted her when she was involved in a vehicle crash. She said the officer was very helpful and she wanted him to know how much she appreciated his help.
- 34.A community member left a voicemail with thanks and appreciation for an officer who helped him find his vehicle. He said the officer was very courteous and he wanted her to know how much her help meant to him.
- 35.A community member called to thank an officer who assisted him when his vehicle needed a tow and he could not access his money. He stated that the officer offered, and paid, for his vehicle to be towed. He wanted to convey his deepest appreciation to the officer for his help.
- 36.Recognition for the efforts of officers related to a prostitution investigation they were working. The investigation was tedious and lengthy. The officers' efforts, initiatives, support, leadership and excellent investigative skills should be recognized and commended.
- 37.Recognition for the efforts of officers related to illegal drug activity. The officers' efforts, effective investigative skills, initiative and diligence should be recognized and commended.
- 38.An email was received with recognition for the efforts of an officer. The email stated that the officer assisted them when they were concerned about the whereabouts/welfare of their daughter. The officer handled the matter in such a thoughtful and professional manner. They said their daughter also commented on how cool the officer was and how he made her feel valued and cared for.
- 39.An email was sent to give thanks and appreciation for the assistance from

MPD when an outside agency utilized our training academy. The email stated they received nothing but absolute professionalism and stated our facility/staff are top-notch.

- 40.An email was received from another law enforcement agency with thanks and appreciation for reports that two of our officers completed. The email stated the reports were excellent and had tremendous detail to them. He wished to convey his appreciation to the officers.
- 41.Officers responded to a call where a disturbance was reportedly taking place with a firearm involved. The suspect was a wanted individual. Officers arrived on scene, established a perimeter and started a dialogue with the suspect to release the victim. Due to the officer's excellent communication skills, the victim was safely rescued from the home. The willingness and dedication of all the officers involved to assist with the successful resolution of this call was commendable. A lot of resources were used to take the suspect into custody safely. The officers displayed exceptional teamwork, integrity and tactical skillsets. Their work is a credit upon themselves and the MPD.
- 42.Recognition was provided by the FBI and DCI for the officers who assisted them with locating a missing juvenile from out of state. The feedback provided was that MPD's involvement and assistance was crucial to the positive resolution of this investigation. The officers' competence, professionalism and compassion were recognized and appreciated.
- 43.Recognition for members of their team who have each set specific, measurable, attainable, relevant and timely goals for the 2019 patrol year. They have each set short term goals and long term goals as well. Each officer has substantial potential and will serve the department and our community well throughout their careers and whatever career path they choose to embark upon. Each officer has in addition to all this, written out their expectations for the year for themselves and for their co-workers/team. The officers should all be commended for their efforts, initiatives and dedication.
- 44.Over the course of 8 hours our community experienced 4 attempted and/or armed robberies involving the same suspect. One of the officer's who responded to one of the robberies compiled surveillance photographs and incident details from all four of the crimes to send out to law enforcement as an alert. The officer was contacted with an identification of the suspect and he immediately turned over the info to those working (as he was off duty at

the time). If not for the officer's dedication to duty it is unknown how many more armed robberies would have been attempted or completed. The officer's initiative, dedication and efforts should be commended.

- 45.Officers responded to a pulseless, non-breathing subject. Officers gave the subject chest compression and Naloxone. The subject was revived and conveyed to a local hospital. The officers should be commended for their lifesaving efforts.
- 46.A letter was sent by another law enforcement agency with recognition for two officers and their K9 partners who assisted them with a double homicide investigation. They stated that they would not have had a successful outcome (an arrest) without the many hours of high quality law enforcement expertise provided by our agency's personnel. The teamwork and cooperation in the investigation was exceptional.
- 47.An officer conducted a training for her co-workers about the unmanned aircraft system. She informed her co-workers about best practices, when it can be used and what being a member of the team is like. She showed a video, discussed the applicable SOP and brought an UAS to show. She took questions and offered up her support to officers who would be interested in joining the team. The officer should be commended for the leadership she showed and how dedicated she is.
- 48.A community member called to thank an officer who assisted her after she was involved in a vehicle crash. She wanted to thank the officer and let him know how much she appreciated his efforts.
- 49.Officers responded to a crash that involved 4 subjects fleeing from the vehicle/scene. The suspect vehicle was confirmed to be stolen. The officers quickly coordinated the necessary resources and set up a perimeter. All four subjects/suspects were located and detained quickly. Interviews took place and as a result, the suspects were arrested and charged. This was a truly team effort of the highest caliber. They should all be commended for their efforts.
- 50.An email was sent to thank the officers she observed who responded to her area for an incident with a subject. She said the officers responded with a lot of respect and compassion. She wanted to thank the officers for their patience and calm demeanors.

- 51.An officer received an email from a detective with recognition for her work on a case. The email stated that the officer had a complicated case that she was able to break down in a very easy to understand format. The officer consistently works so hard and her reports reflect that.
- 52.Recognition for an employee who handled the back end of a new parking system program. She provided continual communication to her team both in person, in work group meetings and through instructional guides. She displayed exceptional leadership and compassion for her people as they continued to plow through a difficult situation. She demonstrated a high level of commitment to customer service for our "internal" customers as well as our external customers. She should be commended for her hard work on this project which made it successful.
- 53.Recognition for an employee who was involved in a new technology system deployment. The employee should be recognized for his leadership skills. He was able to juggle multiple demands from this project along with his other daily work/projects. He demonstrated a high level of commitment to customer service for our "internal" customers as well as our external customers.
- 54.Recognition for an officer who responded to a structure fire. The officer learned that a resident was still in the house looking for his cat. Part of the roof had collapsed but the officer safely gained entry and hustled the man out of harm's way.
- 55.A recognition was submitted to thank an officer and recognize him for his above and beyond assistance. The officer was asked to assist with some audio visual equipment that has been failing due to his background/knowledge. The officer responded quickly and had the equipment working in no time. He then took the extra time to show their staff how they can trouble shoot in the future. The officer saved our department a call out/repair fee to the vendor. They are appreciative of the officer's efforts!
- 56.An email was sent to thank the officers who responded to assist him. The email stated the officers were exceptionally kind, caring and professional to him. He was grateful the officers were there and helped him through a difficult situation.
- 57. Recognition for an officer and his work in mental health. The email stated

the officer's reports convey his commitment to really take the time to get to know folks and identify good dispositions, with compassion in a gentle but firm manner. The officer should be recognized for his efforts.

- 58.Recognition for a co-worker who, after realizing a water main break took place at a co-worker's apartment complex, took the time to track down her co-worker to tell her that her vehicle needed to be moved, otherwise it would be at risk of getting towed. The employee should be recognized for going above and beyond her normal job duties to help a co-worker out.
- 59. Recognition for an officer who responded to a call reference a subject being shot. While en route the officer, listening to updates on the suspect vehicle, astutely recalled that the vehicle matching that description was involved in a hit-and-run crash the day before. The plate information was brought up and the vehicle was located using this information. The shooting suspect was then located and arrested and a firearm was recovered. The officer should be recognized for piecing together all the information, his attention to detail and his sharp memory.
- 60.A company sent a letter thanking two officers for their active shooter training they presented to their employees. The letter stated the training was informative and also entertaining. They appreciated the time and expertise of the officers.
- 61.An email was sent with recognition for an officer who assisted in retrieving equipment back from a subject who had been terminated from the company. The email stated they were appreciative of the quick actions by the officer. They wanted to convey their thanks to the officer.
- 62.An email was sent to thank an officer for her assistance when she responded to a road rage incident. The officer responded promptly and made her feel safe. The community member expressed how grateful she was for the service and care she received.
- 63.Recognition for an officer who put together a refresher training for fellow officers on operating a motor vehicle while under the influence. The officer put together a wonderful presentation, included time for questions/answers and also developed practical exercises and a cheat sheet. The officer should be recognized for his efforts and taking the time to present this training.

- 64.Recognition for an officer who took the time for some community engagement at a local preschool where he read to kids, explained what police officers do, talked about his gear and discussed some safety tips. The officer should be commended for his outstanding work.
- 65.An email was sent by a community member to thank an officer who checked up on their home when they were on vacation. They were very appreciative of the extra efforts by the officer.
- 66.Recognition for an officer who responded to a business for an attempted burglary. The officer reviewed video/photo surveillance and obtained suspect descriptions and vehicle information. A second incident occurred right after this, and the officer responded and continued his followup/investigation. The officer obtained an address for where the vehicle was registered to and responded to the address. A suspect was observed which resulted in a series of arrests, development of more suspects and the suspect vehicle being impounded for further investigation. The officer should be commended for his diligence and determination.
- 67.Recognition for an officer's efforts in regards to a community member who was at a local hospital in need of mental health treatment. When some involved in the situation were advocating for an emergency detention of the subject, the officer recognized that this resolution was excessive as the community member was willing to voluntarily admit and had family/friend support. The office was able to appropriately highlight to hospital staff the factors that may not have been adequately considered which supported the disposition remain in the realm of a voluntary treatment or safety plan which would allow the community member and her family to maintain control over the care options. The officer should be commended for his efforts.
- 68.Recognition for an officer who volunteered to take the lead on two significant projects that will have a lasting and positive impact on the MPD's Mental Health Unit. From the way the officer served our community in his unique position, to the way he supported his co-workers on complex cases and by demonstrating the initiative to take on these extra projects, the officer should be commended for his dedication and loyalty to the team and our community. His contributions were significant and will be long-lasting.
- 69.Recognition from a co-worker for an officer who responded to a death investigation call. The officer took the initiative to shadow the investigator when on scene. The officer's level of forensic competence was recognized

and is to be commended. It was clear the officer had done her own research and has interest in the forensics field. She should be recognized for her extra efforts.

- 70. An email was sent from a member of the community thanking the officer for taking the time to take him on a ride-along. The community member was grateful and shared the officer was very kind.
- 71.Recognition for a team effort initiative that started looking into ongoing problems at two establishments in our community that had numerous calls for service requests. A lot of planning and personnel were needed for this initiative to make it successful. All involved should be commended for their dedication and hard work to the initiative. The information gathered from this initiative was found to be very worthwhile that will helpfully change the way a few businesses are run in our community that will make them compliant with city ordinances, make them safer for community members and cut down on calls for service.
- 72.Officers responded to a weapons offense call where it was reported that a female subject was being held at gunpoint. It was also reported that children were in the home. The officers all responded in a calm, organized and deliberate manner. They set up a perimeter and established a contact team. The victim was released. The scene was tense, uncertain and rapidly evolving. The officers were able to take the suspect into custody without incident, while remaining calm and professional throughout. The officers should be commended for their efforts, teamwork and dedication to bringing this situation to a safe ending.
- 73.An officer responded to a sexual assault investigation. The officer met with the victim. The investigation that was conducted was professional, dignified and thorough. Family of the victim reached out after the investigation to commend the officer for her compassion and attention during the investigation. Due to the efforts of the officer, closure and relief were brought to the complainant/victim.
- 74.An officer responded to a pulseless non breathing subject and began life saving measures. The officer administered Naloxone which revived the subject. The officer should be commended for her actions which led to a life saved.

75.A letter was sent to an officer by the Rape Crisis Center with recognition for

the sensitivity and patience he demonstrated back in 2017 to a victim reporting sexual assault. The letter went on to state that the way the officer handled the situation it may mitigate the trauma of a difficult time in the victim's life. They appreciated the officer's efforts and way he investigated the situation. The officer should be commended for his actions and efforts.

- 76.A voicemail was left to thank an officer who assisted her in the middle of the night when she was on the side of the road with a blown tire. She said the officer was very professional, courteous and kind.
- 77. A member of the community sent an email thanking an officer for pulling them over for a traffic incident in which they were involved. It was shared this was the first time being pulled over. The officer made the encounter good with being kind and wanted to thank the officer.
- 78. A member of the community sent an email thanking an officer for a pleasant experience when being stopped for a traffic incident. The citizen indicated the officer was professional, courteous and respectful, and an asset to the department.
- 79. Officers responded to a routine call that ended up escalating into a complicated crisis situation. The officers involved should be commended for the method in which they handled the situation with preserving life and ending the incident peacefully. Each officer played a significant role in establishing a perimeter, dialoguing with the suspect, providing intel updates and cording the scene.
- 80. A member of the community sent an email thanking a civilian member of the department indicating the response was above and beyond the call of duty with the follow-up received when scheduling a ride-a-long with the department.
- 81.Officers responded to a check welfare call. What started as a benign, routine call quickly escalated to a nightmare for an innocent, sleeping resident and a complicated call for responding officers. The officers handled this call with profound professionalism, sound tactics and leadership skills at all levels. Due to everyone's intelligence and professionalism, the outcome was textbook. Each officer played a significant role in bringing the call to a peaceful end. They should all be recognized for their efforts.

- 82.Recognition from a co-worker who for an officer who took the time to learn and become an expert on a training topic that was presented to others in the department. The officer came in at different shifts and hours from their normal schedule. The officer should be recognized for the devotion and time spent on a training topic that provided continuous improvement to others.
- 83.An officer was on routine patrol when stopped by a civilian. While interacting the civilian produced a large knife and with an arm extended that was close enough to cause injury to the officer. The officer responded by creating a distance and with a calm disposition called dispatch for assistance while working with the civilian to drop the weapon. The civilian had numerous law enforcement contacts and was found to be in possession of illegal drugs. The officer should be recognized for his poise and actions which were courageous and brave.
- 84.An email was sent to thank officers for assisting during a call in which a community member was in the midst of a mental health crisis. The officers assisted by relaying information to the community member about resources that were available. The officers were commended for their professionalism.
- 85.Recognition from a co-worker for an officer who provided a meal for a located missing individual at a local burger establishment out of their own pocket. The officer also took the time showing great dignity in his conversation and should be recognized for the encounter with the individual.
- 86.Recognition for an officer who solved a case by working with the victim to find their stolen item. The stolen item was placed on social media and through the officer's investigatory actions was able to connect the stolen item with the suspects address. It was learned the suspect was also wanted for other criminal involvement. The officer should be acknowledged for their exceptional motivation.
- 87.A co-worker recognized an officer for his level of assistance with processing an OWI arrest with the ability to calm down an individual who was in distress. The officer also thought of other officers during an end of a work shift by taking on additional tasks to allow the earlier shift officers to leave on time. It was shared this is something the officer didn't have to do and wanted to recognize the officers fantastic teamwork.
- 88.Officers were recognized for using their own money to purchase hot cocoa and deliver to kids that were sledding. The officers should be commended

for their interaction and positive connections with the youth.

- 89.A letter was sent from a community member thanking an officer for their invaluable expertise with investigations.
- 90.A letter was sent from a community member thanking an officer for their professional demeanor. The community member wanted to thank the officer and was impressed by the way the officer was able to officer knowledge and an effective solution to their problem.
- 91.Officer were recognized for their efforts of the arrest of a known gang and drug offender who also was involved in a violent assault.
- 92.An officer responded to a pulseless non breathing subject and administered naxolone. The Officer should be commended for life-saving measures.
- 93.A letter was sent from a business thanking an officer for their exemplary work in communicating and following-up on an investigative case. The officer should be recognized for an outstanding job.
- 94.A community member e-mailed to thank a responding officer during an unpleasant situation in which they were involved. The officer should be commended for the ability to listen and for offering a non-judgmental response.
- 95.A letter was sent from a community member to recognize an officer for the exemplary work on a case work with a victim. The officer should be commended for their ability to work with the victim demonstrating sensitivity and patience with the investigation.
- 96.A letter was written from fellow employees requesting their supervisor is commended for exemplary work performance. They wanted the supervisor to be recognized for the ability to manage scenes, coordination of other officers, continuous development of other officers, and infectious attitude at work.
- 97. Recognition was received from a supervisor for an officer that provided a presentation to other officers on an important topic. The feedback received from officers was said to be exceptional, relevant, and timely.
- 98. Recognition for an officer who assisted in solving an investigation that lead to the arrest of a homicide suspect. The supervisor wanted to recognize the

officer for their outstanding response and for always going the extra mile with offering time, knowledge, and talent.

- 99.An officer received a letter from Madison Area Technical College to thank the officer for taking the time to present to the community college on Crisis Management.
- 100. A community member called to express her sincere gratitude for an officer who went above and beyond the call of duty. The officer responded to a bus crash scene on a very icy day. The woman who was the only one left on the bus would need to catch another bus a few blocks away. The officer ended up giving the woman a ride home and the woman was very grateful.
- 101. Recognition for an officer was received that worked with Traffic Engineering to solve a safety concern in a neighborhood. The officer suggested the movement of a sign that was confusing and creating a traffic issue.
- 102. A community member sent a letter to thank officers for the way in which they handled a crash scene. The community member asked that officers are recognized for their professionalism with the way they handled the scene of the accident. The officers did a fantastic job of working with those involved in the crash and the traffic at the same time and for their care and compassion.
- 103. A civilian employee received recognition from a commissioned officer. The civilian assistance on a project and the officer was grateful. It was shared the employee has an incredible commitment to customer service always takes the time to resolve issues or questions.
- 104. Officers responded to the report of shots fired. Officers were recognized for gathering pertinent information and handling the call by working cohesively, communicating effectively in an extremely dangerous situation.
- 105. A letter was shared from the US Department of Justice to thank a detective for handling an investigation. The detective was very helpful and extremely organized in providing information to the case. It was a pleasure to work with the Detective reflecting highly on your agency.
- 106. A supervisor wanted to recognize an officer for their level of commitment and dedication to the department with taking on an enormous task of managing a complex process. The officer is recognized for the ability to

multi-task, displaying a great work-ethic and for taking on leadership.

- 107. Officer received an email from two community members to thank the officer for the same thing. They witnessed the officer assisting an elderly individual by shoveling several inches of ice from their driveway. The officer went above and beyond and should be recognized.
- 108. A supervisor wanted to recognize an officer for their efforts during crosstraining. The officer had previous experience in intelligence work and was able to assist with very limited guidance. The officer was essential in preparing a bulletin and working on intelligence information for an upcoming apprehension of a suspect.
- 109. A supervisor wanted to recognize two officers for their excellent teamwork and dedication in their efforts to locate a missing adult.
- 110. An email was received from another law enforcement agency with thanks and appreciation for an officer that assisted their agency with solving a case that lead to an arrest of a wanted subject.
- 111. Recognition for officers who responded to a domestic disturbance that escalated when the officers were attempting to contact the suspect, the suspect displayed a knife. The officers should be commended for their restraint, professionalism, tactical response, and the aggressive manner in which they de-escalated the situation and made it safe for all involved.
- 112. A supervisor recognized officers for working with a subject who was intoxicated, suicidal and armed with a knife. Officers attempted to make contact with the subject by establishing a dialogue to get the subject to exit the vehicle. The subject reversed their vehicle striking a parked vehicle and a squad car. The officers showed incredible restraint and situational awareness and commended for their high degree of professionalism.
- 113. A supervisor wanted to acknowledge an employee who went above and beyond with taking the lead on a case. The employee assigned personnel, reached out to community partners agencies to gather names for the case, arranged teams, communicated thoroughly documenting the operations plan to others members of the department who were working on the case and while doing so still continued to maintain their full workload. It was asked the employee is applauded for their efforts.
- 114. A school sent a letter to thank officers for assisting with a training. It was

shared the officers were very much appreciated and the way they interacted with the students was amazing.

- 115. A business sent a letter to pass along their gratitude and appreciation for support during the process while terminating an employee. They shared the officers were very informative and was grateful for the knowledge when they established a plan to ensure the entire team remained safe.
- 116. A community member wanted to thank an officer for the positive interaction during a traffic stop. It was shared the officer was very professional, fast, friendly and it was by far the best interaction I have ever had with a police officer.
- 117. A supervisor wanted to commend an employee who took the time to problem solve and come up with a document that can assist in a process creating consistency and to avoid topics being missed. It was shared the officer is very driven and excels at problem solving and identifying process improvement measures. The officer should be commended for going above and beyond in all that he does on a daily basis.
- 118. Recognition for an employee who was willing to assist and officer guidance during the installation of a new software program for the department. It was shared the employee was great to work with and always answered questions in a timely manner making the transition to the new software much easier.
- 119. An employee was recognized for their excellent customer service. The employee demonstrated a great degree of problem solving efforts by taking the time to locate a community member by searching to find their contact information. The employee was able to find the community members contact information and share important information regarding their vehicle.
- 120. A supervisor recognized officers who presented to a very high percentage of MPD personnel. The officers should be recognized for taking time out of their busy schedules to share their knowledge and expertise with fellow officers. The feedback received from those at the training was overwhelmingly positive and appreciated.
- 121. An employee wanted to recognize fellow employees for an apprehension initiative that involved MPD and several other agencies. The time and effort was several weeks of gathering information, backgrounding, and teamwork in communicating intelligence gathering. The employees should be commended for their professionalism, dependability and thorough work

product.