



If you would like any further information on any of these specific examples, please contact our Public Information Officer Joel DeSpain at 266-4897.

## July-September 2019 Employee Recognitions:

- 1) Recognition for a Sergeant who responded to a call reference a subject saying he had a loaded gun and was going to start playing Russian Roulette. The Sergeant quickly made an assessment of what number of bodies (officers) were actually needed and appropriately put some back in service. The Sergeant developed a plan and coordinated the plan. The suspect was ultimately taken into custody without incident. The structural approach to this call was textbook and the Sergeant should be recognized for his efforts.
- 2) Recognition for officers who responded to a subject threatening to shoot the next person that knocked on his door. Officers set up on the residence and started a dialogue with the subject. Officers were able to take the subject into custody without incident. The officers did a phenomenal job on this call and should be recognized for their efforts.
- 3) Recognition for an officer who responded to an assault and battery in progress. The officer chased the suspect on foot and apprehended him. The officer observed the suspect toss several pieces of evidence while running and gave directions for other officers to locate/recover the evidence. The officer should be commended for his extreme dedication to duty. He chased after the suspect and took necessary action to get him under control using the minimum amount of force necessary to get him to comply.
- 4) An officer responded to a domestic disturbance call. The officer arrived, conducted a complete investigation and arrested the predominant aggressor. Following the investigation, MPD received contact from a court services detective who stated that the officer's investigation included one of the best PC's they had seen in awhile. The reports and investigation were both well done. The officer should be commended for his

dedication to duty and for setting a standard that his teammates can emulate. The officer is extremely dedicated to his craft and set not only an example but a benchmark for what it means to police on the night shift.

- 5) Recognition for an officer who has volunteered to mentor an officer related to OMVWI investigations. This has required the officer to stay after his shift to meet with the officer he mentors due to their different schedules. The officer provides feedback, coaching, mentoring and training to assist his co-worker. The officer is a leader in every sense of the word. He takes on extra responsibility for the betterment of not only this particular officer but all others around him. His experience and expertise is to be acknowledged and recognized. He is a credit to himself and to the department. His initiative and forward thinking should be commended.
- 6) Recognition for a mental health officer who came on two different dates to talk with a Sergeant's platoon about her role as a mental health officer, what her job entails and how she/patrol officers can better partner together to achieve the best possible resolution. The mental health officer also reviewed and conducted a practical exercise involving the new e-filing procedure for emergency detentions. The training was well received and informative. The officer should be applauded for being so proactive and for being open to the idea of bringing this training to the officers.
- 7) Recognition for an officer from the Dane County Narcotics Task Force who came on two different dates to talk with a Sergeant's platoon and offered a training on drug investigations, trends and topics. The officer should be applauded for being so proactive and for being open to the idea of bringing the training to the officers. The officer's dedication to duty is to be commended.
- 8) Recognition for a Sergeant who came on two different dates to talk with another Sergeant's platoon to talk about CORE's mission, what their team does and to explain upcoming community engagements. This training and question/answer session was met with rave reviews by the officers. The Sergeant should be commended for adjusting her work hours to attend these trainings which allowed for the officers to have a better understanding of CORE's mission, purpose and opportunities for future community engagement opportunities.
- 9) Recognition for a patrol officer who volunteered to stay after his shift ended to assist with a shooting that occurred. The officer should be commended for his dedication to duty, initiative and for putting the needs of the department above his own. The officer should be recognized for volunteering to stay well past the end of his shift.
- 10) Recognition for two patrol officers who volunteered to stay on after their shift to

assist with calls. The officers should be commended for their work ethic and for putting the team and an investigation above their own needs.

- 11) An officer was assigned to check the welfare of an intoxicated subject. The subject began to choke as the officer was on scene. The officer performed the Heimlich maneuver which was successful. The officer should be commended and recognized for the lifesaving measures he provided to the subject.
- 12) Officers responded to a call that involved a subject who had slashed tires on a vehicle and was hiding in the attic of a residence. Officers arrived on scene and began to dialogue with the subject. The subject was able to be convinced to come down from the attic. All of officers on this call worked together to form a plan on contact, discussed possible solutions with the subject and developed a best possible resolution. The officers should be recognized for their ability to work as a team, to separate tasks and responsibilities as well as taking great time, care and concern for a vulnerable community member.
- 13) An email was sent to thank an officer who assisted them when their vehicle had a flat tire. The officer responded to assist with traffic and to protect their family/vehicle from being struck. The officer was very polite and courteous. They wished to thank the officer for his help.
- 14) Recognition for officers who responded to a check welfare call involving a possible suicidal subject. Officers conducted a preliminary review of the property and reported where other officers would best be utilized as a plan was being developed to make contact with the subject. Officers started a dialogue with the subject who surrendered peacefully. All of the officers did an amazing job working together and coordinating their efforts. The call moved smoothly and effectively and came to an end with a best possible resolution. The officers should be commended for their diligence and patience on a very high risk call.
- 15) Recognition for two officers who took it upon themselves, despite a busy shift, to clean up the breakroom after a platoon meal together. The officers left the breakroom in better condition than it was before the meal. The officers should be commended for their initiative and extra effort.
- 16) A card was sent to thank and give recognition to a Sergeant after her husband was involved in a car crash. The Sergeant came to her home to notify her of the accident and gave her a ride to the scene. The Sergeant demonstrated so much empathy and compassion toward her during their entire interaction. The Sergeant helped her track down her husband's wallet that had gone missing and offered to bring

it to her home. The Sergeant showed her genuine care and concern. She wanted him to know how much she appreciated his care and concern.

- 17) Recognition for an officer who responded to a pulseless non-breathing subject. The officer administered naloxone and CCR to the subject. The subject was revived and conveyed to a local hospital. The officer's lifesaving efforts are commendable and he should be recognized.
- 18) Recognition for an officer who took it upon herself, in between her own calls, to keep updated on a missing child reported incident. The officer then took it upon herself to assist with the locating efforts and began checking areas. The officer located the child. The officer took the initiative on her own to assist with location efforts and was paramount in allowing this incident to have a positive resolution. The officer deserves to be commended for her work.
- 19) An email was sent to give recognition to an officer for his active shooter instruction. Attendees expressed their appreciation for the way the officer presents the relevant material he shares. A second email was shared by an attendee who unfortunately had to use some of the tools presented in a real life situation. The email gave praise and recognition to the officer for the "priceless" information that helped her and her family.
- 20) An email was sent to thank two officers who stayed out in the pouring rain and make sure a bike got home safely to its owner after a crash. The officers were described as true ambassadors.
- 21) An email was sent to thank an officer for his assistance after he was involved in a hit-and-run. The email stated the officer made the situation better.
- 22) Recognition for an officer who assisted with a missing juvenile report. The juvenile was found safe. The juvenile's mother contacted police to express her appreciation.
- 23) Recognition for an officer who conducted active shooter presentations. The feedback received from the attendees was overwhelmingly positive. The officer's presentations were spectacular.
- 24) An email was sent to thank the officers who responded after their home was burglarized and their vehicle was stolen. They wanted to offer their "humble thanks" to all the officers who assisted and stated they would be in a far worse position without

the persistence of the officers.

- 25) Recognition for the efforts of officers who responded to a disturbance with a gun involved. The officers arrived, set up a perimeter and planned their approach. The suspect exited the building and the officers adjusted their positions and gave orders to the suspect. The suspect was taken into custody without incident. A loaded handgun was located on the suspect. The officers should be commended for their quick and safe tactical approach to this call and for locating and safely taking the suspect into custody with effective communication, teamwork and officer safety.
- 26) Recognition for the efforts of officers related to a weapons offense incident. An officer observed a vehicle suspected to be involved in a recent shooting. A traffic stop was conducted and officers were able to arrest suspects, confiscate drugs, cash and a scale used to weigh drugs. The officers worked together in taking responsibility for various aspects of the investigation without hesitation. The officers should be commended for their diligence and professionalism during this investigation.
- 27) Recognition for the efforts of officers related to a suspicious person call. The officers were able to quickly locate a suspect matching the description. The officers, having reasonable suspicion to detain the subject, attempted to place handcuffs on him when one of the officers was struck in the face by the subject. The officers were able to take the suspect into custody without any further injury to officers or the suspect. The constraint and professionalism displayed by the officers is to be commended.
- An email was sent which gave recognition and praise for the customer service and dedication of two employees. The employees were "an absolute pleasure to work with and their assistance in making this possible has been instrumental." Their guidance and overall support and assistance has been tremendous.
- 29) An email was sent to thank and give recognition to an officer who helped when his cell phone was stolen. The email stated that the officer arrived promptly and began to gather details about what happened. The officer then went to an address of where the phone was shown to be at and retrieved it. While this was going on the officer remained in email contact with the caller to provide updates. The officer drove the phone to his residence and left it safely with a roommate. The caller/emailer wished to thank the officer for his efforts.
- 30) Recognition for an officer/co-worker who completed an exemplary investigation into an incident. The officer took an extensive report from the victim, including detailing each of the crimes committed on 3 different dates. The officer not only broke it down in an easy to understand way in his report but also did so in his PC affidavit. The

officer developed amazing rapport with the victim. The officer, on two separate occasions, set up an operation to take the suspect into custody. He took an extensive statement form the suspect as well. The officer's work is detective level work. He always does solid investigations, writes excellent reports and works very hard to put everything together to make for successful prosecution of cases. The officer should be commended and recognized for his amazing investigations during his career with the MPD.

- 31) Recognition for a co-worker who puts her work aside to help others in a time of need. The co-worker has done this on multiple occasions. She is committed to internal customer service and should be commended for her efforts.
- 32) An off-duty police officer came across a subject experiencing a drug overdose. The officer promptly found a passerby and made contact with 911 to request police/EMS services. The officer moved the victim to a flat position and administered CCR. The officer provided vital information to responding officers who were able to locate, detain and arrest others who were directly involved in the overdose. The officers' lifesaving efforts should be recognized and commended.
- 33) Officers responded to a sexual assault incident. Officers searched areas for a scene and a suspect. This investigation was an "all hands on deck" kind of case with much of the leg work being done behind the scenes. The officers and investigators on this case gave this case the best chance at prosecution due to their efforts.
- 34) Officers responded to a burglary in action. An officer, without prompting, asked for additional officers and K9 units to respond. Officers arrived in the area and formed a plan to make contact with the suspect. The suspect fled but was apprehended with the assistance of a K9. The suspect was taken into custody. The coordination and teamwork demonstrated were instrumental in catching the suspect. All involved should be commended for their efforts.
- 35) A community member/caretaker called to thank two officers for their efficiency in their response to help a client in need.
- Recognition for the efforts of officers with regard to taking a wanted subject into custody. After not getting any response from the suspect's residence/suspect, officers left the immediate area and parked down the street. The suspect was then observed jumping out of the residence window where he was then apprehended by officers. The officers should be commended for taking a suspect into custody without incident.

- 37) Recognition for the efforts of an officer who responded to a pulseless non-breathing subject call which ended in a death. The officer's kindness and courtesy to the decedent's wife was on full display and should be commended. The officers compassion and kindness is on display to everyone and anyone she comes into contact with. The decedent's wife, during her time of crisis, said to the officer how nice she was. The officer should be recognized for her efforts.
- 38) An email was sent to thank an officer who came to their residence after their neighbor's mailbox was vandalized. The officer's professionalism and attention to detail was appreciated.
- 39) Recognition for the efforts of an officer who responded to a distraught subject who did not speak English. The officer utilized Language Line and brought the female back to the district where she provided her with food and water. The officer went to great lengths to determine what happened and how she could help the female subject. The officer was able to reunite the lost woman with her son-in-law. The female was extremely appreciative of the measures the officer went to in order to help her. The officer took great measures to resolve this otherwise stressful situation for a visiting international. The officer should be recognized for her care and efforts.
- 40) Recognition for an officer who administered Naloxone to a subject experiencing a drug overdose. The subject was revived. The officer should be commended for his lifesaving measures/efforts.
- An email was sent to thank an officer for all her hard work that she does for a business. The email stated that the officer works with them and keeps them updated on things. The email further stated that the officer is a great example of a police officer and they are very thankful for her understanding and compassion towards her job.
- 42) Recognition for an officer who was assigned to a series of theft complaints at a local business. The officer completed a thorough investigation, collected video, documented evidence and identified a suspect/vehicle. The officer came across the suspect/vehicle while on routine patrol and conducted a traffic stop. The suspect was arrested and confessed to the thefts. The officer should be commended for his excellent investigation and outstanding commitment to building strong relationships with our community partners.
- A3) Recognition from a community member for the efforts of an officer the subject advised that the officer went through great lengths to assist her with obtaining help in obtaining sobriety. She wished to thank the officer for pushing her to get help. The officer should be recognized for not only assisting this subject but attempting to

improve her life.

- 44) An email was received which complimented two officers. The officer responded to a check welfare call with a suicidal subject. The officers showed the subject a great deal of compassion and addressed him in an extremely respectful manner. They were very impressed with the officers' demeanor and professionalism.
- An email was sent to thank a Captain for coming into their business to introduce himself and check with business owners. The Captain had a sense of humor and was very kind. This act of kindness and caring impacted her and she wanted to thank the Captain for his efforts.
- 46) Recognition for two officers who are assisting in records. Two officers volunteered to manage a project that included printing, reviewing, redacting and rescanning case reports associated with a larger project. The officers should be recognized for their exceptional work. The project was completed without any disruption and was done so in a timely manner.
- 47) Recognition for an officer and a civilian worker for their hard work and dedication on a project. The staff met on a regular basis regarding the project to ensure that the project went smoothly and was on track. The project will allow for updated shift rosters to be available for staff for each shift. The time and effort that went into making this project a reality and a success should be commended.
- 48) An email was sent to thank an officer for locating a family pet and taking her to the humane society so they could be reunited.
- 49) An email was sent to thank a Sergeant for his courtesy and professionalism during a traffic stop. The Sergeant greeted him with a hearty and sincere "how are you today, sir" and his attitude and sincerity were very reassuring and friendly.
- 50) Officers responded to an address in an attempt to locate and arrest a wanted subject. Officers coordinated additional resources, including a K9 officer, to assist with the apprehension. The suspect was located and taken into custody, after a foot pursuit. The teamwork demonstrated by the group of officers was admirable. Their group effort led to the apprehension of a prolific burglar who was wanted on numerous felony warrants. They should all be commended for their efforts.
- 51) Officers responded to a disturbance and while enroute they were advised of a subject experiencing an overdose on the scene. Officers arrived and provided life saving

medical attention to the subject. The subject was revived. The officer's should be recognized for their life saving efforts.

- 52) An email was sent to thank a Lieutenant for being respectful and listening to his concerns. The Lieutenant was understanding and a true representative of what the Madison PD should be.
- 53) Recognition for the officers who developed and ran a new youth leadership academy this year. The officers identified dates and spent countless hours attending to logistics like transportation, topics, scheduling, family celebration dinners and much more. This programming took a tremendous amount of hours to plan and pull off. Their efforts will pay dividends for years to come, as the kids who took part, and their families, and officers reap the benefits of new relationships cultivated through time and trust.
- An email was sent to thank an officer for his outstanding poise, confidence and transparency during a car accident that he responded to. His professionalism and ability to make all involved feel more calm was admirable. They were thankful also for his guidance.
- 55) Recognition to a co-worker/Sergeant for his willingness to stay past his regular hours to assist with setting up a necessary account in order for a detective to complete a training. The Sergeant is someone that is always willing to help and demonstrates dedication to his co-workers.
- Recognition for officers who responded to a weapons offense incident. Officers provided the victim with immediate medical attention while obtaining critical information from the victim in order to help solve the case. A contact team was organized to make contact with the suspect. The suspects were located and detained. A search of the residence where the suspects were at was searched and yielded drugs, drug paraphernalia, cash and other evidence of drug dealing. The suspects were arrested and charged with various crimes. This was a great job by all officers involved. With limited resources and staffing, these officers completed almost an entire investigation from start to finish. They showed great communication, teamwork and initiative. They should all be commended for their efforts.
- 57) An email was sent to thank an officer for a ride-along. The officer was an "awesome representative" of the Department and City. Special thanks also for another officer who accompanied them on a few calls. The officers professionalism and dedication was very clear and their commitment to keeping our community safe is to be commended and acknowledged.

- Officers responded to a call where a vehicle was occupied by two subjects who were driving erratically and had crashed. The car ended up coming back as stolen and the occupants fled on foot. A K9 track was completed. A perimeter was set up. Multiple subjects were detained, a gun and drugs were confiscated. Arrests were made and one of the suspects gave a full confession to their actions/crimes. Through fast actions and planning, observant officers and good interviewing skills suspects were apprehended and arrested. They should all be commended for their great teamwork and efforts.
- 59) Recognition for officers who participated in Amigos en Azul car clinic which caters to the Latino community. Officers, and their community partners, were able to educate over 35 families during the event on traffic ordinances and public safety. Car seat inspections were also administered. This was a great community outreach event that was able to reaffirm relationships built between the Latino community and law enforcement.
- 60) Officers responded to a check welfare call with a well-known subject who has mental health concerns. The officers should be commended for their teamwork and communication tactics with the subject as they were able to successfully take the subject into protective custody without any incidents/injuries even though the subject was not cooperating with officers. The officers calmly dialogued with the subject, exercised great patience, compassion and kindness in order to have the incident resolve positively. The officers should be recognized for their efforts.
- Officers responded to a call that referenced a subject armed with a gun. Officers arrived in the area and the suspect attempted to flee. The suspect was taken into custody without incident. Drugs and a gun were recovered from the scene. The suspect was arrested and charged with multiple crimes. This incident took a lot of work and resources. The officers involved should all be commended for their teamwork and efforts.
- A letter was sent to give recognition to a civilian employee for his professionalism. The letter stated the employee was helpful and polite in several conversations. The employee should be commended for his outstanding job performance.
- Officers responded to a burglar in progress. Officers arrived on scene and set up a perimeter and then began to clear the property. Two suspects were observed and were able to be taken into custody. A large area needed to be cleared by the officers. Evidence was located. K9 conducted a track. The officers initiative and teamwork led them to successfully arresting two burglary suspects. They should all be commended

for their actions.

- 64) A community member left a voicemail with recognition and thanks for two officers who recently helped her family out during an "emergency." The officers were very gentle, handled the situation professionally and she wanted to relay her appreciation to them for their assistance and efforts.
- 65) A community member called to thank the officers who assisted his wife the previous day with a crisis. The officers were described as professional and respectful. He also wanted to thank the officers for their help and information.
- Recognition for a Sergeant who recognized an opportunity for systems improvement and took the initiative to create a solution/improvement. His initiative in improving a system, followed by his high level of service and quality follow through is worthy of recognition.
- 67) Recognition for an officer's hard work, dedication and dependability to the Civilian Response to Active Shooter Events program. The officer has been a CRASE instructor for 4 years and has given over 40 trainings to a diversity of businesses and schools throughout our community. His dedication has not only helped businesses have a better understanding of such events and how to respond, but has helped MPD build relationships with the businesses and schools. The officer provides compassionate and powerful trainings. The officer's proactive approach in researching current events to enhance his presentations, willingness to set aside other priorities, and willingness to frequently adjust his hours to help ensure the continued success of the CRASE program should be recognized and his efforts are to be commended.
- 68) An email was sent to thank the officer who assisted with a loud music/neighbor complaint. The officer was courteous and professional and helped resolve the issue.
- An email was sent to an officer directly with thanks and appreciation for her help last year during a difficult time in her life. She said the officer was kind enough to help her and the officer's help was part of the change of direction and path in her life. She wished to express her appreciation and thanks to the officer for her help.
- 70) An email was sent to thank an officer for her help last year on a call. The officer was described as extremely professional and informative.
- 71) An email was sent to thank the officers who assisted them when their teenage son went missing. The officers who responded were described as exceptional. The

officers kept them calm and were very thorough in their search. They wished to convey their appreciation and thanks to the officers.

- Officers received a request to check the welfare of a possible suicidal subject. Officers responded, searched the area and located the subject on the top level of a parking ramp straddling the ledge. Officers formed two contact teams, the street was closed down and negotiations began. After approximately 45 minutes of negotiations, the results were positive as the subject came off the ledge on his own volition. The subject was taken into protective custody without incident. The officers/negotiators should be commended for their masterful communication efforts with the subject. All of the officers assigned to this call should be recognized for their efforts they all remained calm and collected. A plan was formulated and executed to perfection.
- 73) A note was sent to thank an officer for his help in locating their missing son. The note stated that they wished to acknowledge the unbelievable help provided by the officer. The officer went above and beyond what anyone might expect brainstorming, calling, taking actions. His son was located and it was the officer's calm persuasive language that was key to convincing his son to get the treatment he needed. The officer is both highly professional and truly compassionate. He is a tremendous representative of what all police officers should aspire to be.
- 74) A community member left a voicemail to thank an officer who stopped by to check on his home when they were on vacation. He said this was a very nice touch and the officer should be commended for his efforts.
- 75) A letter was sent to thank two officers for their involvement, engagement and assistance with a 4K summer program. Two officers arranged for a meet-n-greet with the children where a tour of a police district was given, questions were asked, answers were provided, officer tools were discussed and a police squad was shown. The officers interacted so wonderfully with the children. The officers put together a wonderful age-appropriate presentation. The officers should be commended for their efforts.
- An email was sent to thank an officer who responded to the hospital to assist an outside law enforcement agency/officer. The MPD officer immediately provided emotional support to the outside law enforcement agency/officer after a suspect spit in their face. The MPD officer was professional and they were impressed with his care/concern.
- 77) A letter from another law enforcement agency was received with appreciation for an officer's assistance on a sexual assault investigation. The MPD officer is one of a few people in the State that is fluent in Spanish and trained in forensic interviewing of

victims. The officer is a true advocate for victims and is frequently called upon to use her bilingual skills to assist with investigations. The officer has proven her dedication to victims on numerous occasions by traveling to other jurisdictions to assist and is becoming known across the State for her talents and abilities. The officer should be commended for her efforts.

- 78) Officers responded to a residential burglary in progress. The homeowner had confronted the suspect and the suspect fled. Officers located the suspect, developed probable cause and arrested the suspect. A K9 sniffed the suspect's backpack which gave officers probable cause to search it which resulted in the arrest of the suspect. This was a fantastic response by patrol officers from three different districts all working together to achieve a common goal. The officers should all be recognized for their outstanding work and their tremendous efforts.
- 79) Officers responded to a burglar in progress. One officer, immediately assumed the role of the primary officer, requested a tactical channel, a K9 and more officers. The officer ensured enough officers responded and with the appropriate tools to overcome any threat presented and once assembled also devised a hasty contact team. Officers located and arrested the suspect. This was a fantastic tactical response by an officer who understood the situation and understood that it was up to him to take charge as there was no Sergeant available. The officer then went to great lengths to ensure the victim was comforted and communicated with. The officer should be commended for his impressive and outstanding work on this case. The victim also wrote to give recognition to the officer for his care and concern.
- 80) Recognition for an officer and his K9 partner who responded to assist with a drug investigation. The officer showed great professionalism and initiative, proactively responded to an incident in which his skillset would be required. The officer and his K9 assisted with a vehicle sniff, participated in the search of the suspect vehicle, field-tested a number of illicit substances, helped to subdue and detain a resistive suspect and aided in the booking of one of the arrested parties. The officer is a credit to the MPD's K9 unit and is a dependable asset for night fighters across the city.
- Recognition for an officer who proactively assisted a community member who needed assistance. The officer on his own initiative, after overhearing what the community member needed help with, started to immediately look into helping him. The officer then offered to give the community member a ride. Upon returning to the district, although not assigned to the call, the officer again immediately initiated assisting another community member, who came into the district to turn themselves in. The officer did all this with extreme kindness and professionalism. The officer has a wonderful attitude in everything he does. He is a perfect example of what a police

officer should be.

- 82) An email was sent to thank a Sergeant who attended a meeting and provided excellent data and answered questions. The Sergeant's experience and information was greatly appreciated.
- An email was sent to thank an officer who stopped by her home in the middle of the night after she called police due to concerns that someone rang her doorbell at 2am. The community member said that she was told by dispatch that no officers were available to respond right away but then the officer showed up stating he was not dispatched to the call but he saw the call pop up and didn't want her to be worried so he stopped by on his own. The community member was impressed by this and stated the officer really went above and beyond. She was very grateful for the officer and his efforts.
- An email was sent to give recognition to an officer for being "the nicest officer around." The officer makes MPD approachable and friendly, someone who instill a sense of safety and friendliness not fear.
- 85) Recognition for a co-worker who has worked diligently on a very tedious task. Her efforts are appreciated and should be recognized.
- 86) Officers responded to a crash that was a rollover and a subject who was reportedly pulseless and not breathing. Officers arrived on scene and provided emergency medical aid to the subject. Other officers responded to the area and took on various roles during the investigation. Witness statements were obtained, traffic was controlled, areas were canvassed, evidence was collected and the victim's wife was assisted throughout the events. A suspect was identified, probable cause was developed and a suspect was arrested. All officers involved did a great job in their roles. They should all be commended for their professionalism, compassion and leadership during a very chaotic call.
- 87) Officers responded to a store after two shoppers reported being approached by a suspicious person. The officers made contact with the store manager and the suspicious subject. The situation ended up being a misunderstanding and the officers did a great job of sorting through the details and explaining the situation to all. The parent of the "suspicious person" later sent an email with thanks and appreciation for how the officers handled the situation. The officers should all be commended for their efforts in handling this call and bringing it to a positive close.

- 88) Recognition for a co-worker who saw an opportunity, which is not her job, to teach a new hire about a process in their area. The employee offered to assist the new hire and train her in an important duty required in the position. The employee demonstrated a core value of ours by taking on a leadership role and taking a vested interest in the success of a new employee.
- 89) Recognition for a team's patience, humor and help with a recent project. The employees were all very professional and kind. The employees should be commended for their continued professional service.
- 90) Officers responded to a call where two subjects were asleep/slumped over in a vehicle. More information was gathered and it was determined that the vehicle was stolen. Officers arrived and directed MFD who was already on scene to retreat to a safe place. Officers approached the vehicle with caution. The subjects in the vehicle woke up and attempted to flee from the area, bumping into the ambulance and several other vehicles. The suspects were able to flee in the vehicle from the area and they continued to drive recklessly. MPD and 3 community members assisted in taking the suspects into custody, one of whom was armed with a stolen handgun. The officers exercised tactical awareness and sound decision making. The suspects were taken into custody without injury to anyone involved. The officers involved should all be commended for their efforts and for conducting a very thorough investigation. The community members should also be commended and recognized for their efforts.
- 91) Recognition from a community member towards an MPD civilian employee who offered great customer service. The community member stated that the employee kept her composure and listed options to help her even though she herself was "not friendly nor easy" to work with. The employee provided excellent customer service and she should be commended for her efforts.
- 92) An email was sent to thank an officer for her efforts/response to their request for a check welfare of their son. The officer was very helpful and expressed caring and sensitivity for their son in a difficult condition. The email stated they greatly appreciated the officer's professionalism and the officer represented our department with the highest standards of conduct.
- 93) Officers responded to a disturbance and were confronted by a subject who threatened to harm them, spit on them and then resisted arrest. The officers deserve great credit for the way they handled themselves on scene and for documenting appropriately what occurred. The officers provided great detail in their reports and completed an excellent investigation. The officers should be commended for their efforts.

- 94) Recognition for an officer who assisted a community member in need. The community member commented that the officer is the best cop ever. The officer arrived quickly and was calm. The community member was appreciative of the assistance.
- 95) Recognition for the efforts and involvement of two Captains in a new summer reading program for youth. The program was a complete success and involved very positive engagement between youth in our community, officers and other community partners.
- An email was sent to thank two officers who assisted his wife who was involved in a crash. The officers were very kind to her and he was appreciative of their efforts/assistance.
- 97) Recognition for an officer and her K9 partner who responded to a fight/shots fired call. The officer and K9 aggressively tracked multiple potentially armed suspects without hesitation. Despite multiple challenges, the officer and K9 continued the tracks and ultimately officers were able to locate/arrest the suspects and recover a firearm. The efforts on this track and their dedication to excellence cannot be overstated and bring great credit upon them and the MPD. Their work should be commended.
- 98) An email was sent to thank the officers who responded to assist in a preserve the peace call. The officers were professional, polite and disarming during an exceptionally traumatic event. The officers professional and gentle manner helped keep him calm in a confusing and stressful event in his life. He wished to thank the officers for their efforts.
- 99) Recognition for an officer who gave a presentation for the State Bar of Wisconsin. The email stated that the presentation was timely, entertaining, informative and inspirational. The officer left a lasting impression. The officer should be commended for his efforts and presentation.
- 100) Recognition for an officer who conducted a security assessment at a local church. The officer spent time looking through the building, suggesting security improvements and answering questions. The officer then emailed a final document just a few hours later with a summary. They appreciated the officer's professionalism, thoughtfulness and help to ensure that their church is a safe and secure building for use by their members and visitors.
- 101) Officers responded to a shots fired call downtown. Officers quickly obtained

video evidence, witness statements and established a perimeter. The suspects were tracked by a K9 and taken into custody. Probable cause was developed to arrest/charge the suspects. This was a tremendous team effort from multiple districts. All involved should be recognized for their efforts.

- 102) Officers responded to a call that involved a subject with a knife. Contact was made with the involved subjects. The suspect was uncooperative. A great plan was developed to ensure that the suspect would not flee and that no one sustained any injuries. The suspect was ultimately taken into custody. A search of the vehicle yielded two knives. This call involved great teamwork and a well-executed plan. The officers should be recognized for their efforts.
- 103) Recognition for a Detective Sergeant who put together a presentation/training for staff at a local college focused on sexual assault investigations and response. The Detective Sergeant put together a PowerPoint and highlighted the importance of trauma informed care and victim-focused response. The training received very positive feedback. The Detective Sergeant should be recognized for her exceptional efforts.
- 104) Letters were received from Special Olympics Wisconsin thanking officers for their efforts, support and participation in events that benefited their program.
- 105) Recognition for an officer who responded to a pulseless non-breathing subject call. The officer arrived on scene, broke a window to gain access to the subject and provided lifesaving medical aid. The officer, after realizing that the subject was in the process of moving, went back after the subject was stable to assist the family with carrying a dresser. The family was very appreciative of the efforts by the officer. This type of action by the officer bolsters positive relationships within the community. The officer often goes above and beyond with his efforts on calls. He should be commended for his efforts.
- 106) Recognition for the efforts of officers who responded to a vehicle vs. pedestrian crash. The victim sustained serious injuries and the suspect fled from the scene. The suspect was identified, located and arrested. The police resources on this call were extensive as there were four different scenes identified. All officers involved in this recognition deserve recognition for their teamwork, tenacity and effort. Their attention to detail, high level of motivation and contributions are to be commended.
- 107) Recognition for the efforts of officers regarding a fatal hit-and-run crash.

  Detectives were contacted to request their assistance with the investigation and they stepped in to assist and obtained sufficient information to pursue a lead that led to the identification and apprehension of a suspect. Based on their exceptional interview and

rapport building skills the suspect provided a limited confession. The officers involved should all be recognized for their commitment to service and teamwork.

- 108) Recognition for an officer who was assigned to a district to handle walk-up incidents and a multitude of cases assigned to him. The officer performed these revised tasks/duties with a positive attitude and an exceptional customer service approach. The officer was extremely productive in this role and actively looked for ways to contribute to the district workload. The officer should be commended for his positive approach to the situation he was placed in and he should be recognized for his exceptional dependability.
- 109) An email was sent to thank an officer and her K9 partner for coming to visit her daughter when she was in a hospital recently. The visit made her daughter's day. She wished to thank the officer for her efforts and service.
- 110) Officers responded to a 911 disconnect call and arrived to hear a woman yelling for help. The officers made contact with the subjects and found that a domestic disturbance/sexual assault had occurred. The officers took the suspect into custody. The victim was grateful for the quick response by the officers. The officers should be recognized for responding in a professional, sensitive and swift manner.
- 111) Recognition for a detective who presented on Google and Facebook GPS warrants at in-service. The instruction/presentation was very appreciated. His efforts should be recognized.
- 112) A victim, whose windows were shot out, expressed his appreciation for the officer who responded. The victim said that the officer's professionalism and approachability was the only good thing that came out of the incident.
- 113) Recognition for an officer who responded to a missing adult call. The officer did an excellent job enacting protocols to have dispatch send out an attempt-to-locate broadcast, issued a silver alert, obtain a current photo and ping the phone. The officer followed up with other law enforcement agencies and was committed to locating the subject. The subject's location was updated which the officer forwarded on to the local law enforcement agency who were able to locate the subject and take him into protective custody. The family was overwhelmed and appreciative of the efforts by the officer. The officer is to be commended for his persistence in dealing with the stressful management of communication with many entities while juggling many other tasks. The officer stayed beyond the end of the shift to assist with this case and his efforts afforded the family a huge sense of relief due to the successful outcome.

- 114) During the month of February 2019, a CPT and neighborhood officer sought to address a long standing problem at a liquor store in their district. The team organized an effort to address the problems which led to a successful outcome. All involved should be recognized for their incredible efforts, their time and dedication to this long term issue.
- shootings and their subsequent investigation. The two day training required a tremendous amount of coordination and resources. They should all be recognized for playing such an important role in pulling off this very important training for the recruits.
- 116) A community member left a voicemail wishing to thank an officer who stopped and changed her tired. She wanted the officer to know how much she appreciated his help.
- 117) An email was sent to thank the officers who responded regarding a neighbor who was driving drunk. The officers all acted with incredible self control and professionalism. The community member wished to thank the officers and commend them for their efforts in handling a difficult situation.
- 118) Recognition for an officer who completed an outstanding investigation into a downtown burglary which resulted in probable cause being developed to arrest a suspect who was responsible for multiple recent burglaries in and around downtown Madison.
- officers responded to a subject who had been physically assaulted and had sustained serious injuries. Officers arrived quickly and interviewed witnesses, established a K9 track, tracked down video evidence, interviewed the victim, gathered evidence and developed a basic profile for the suspect. An intensive three day investigation followed the initial investigation which involved numerous staff/resources. A suspect was ultimately taken into custody and charged with the brutal attack. The suspect later pled guilty and was sentenced to jail/extended supervision. The victim's family was satisfied with the outcome and expressed genuine appreciation for all that assisted with the investigation. They should all be commended for their teamwork, efforts and exceptional service.
- 120) Recognition for an officer who responded to a check welfare call. The officer went the extra mile and then some on the call. He checked the jail, called all hospitals, detox, called the original caller/complainant, read previous reports, checked addresses and located the subject. The officer exhausted all options and he should be commended for his efforts.

- 121) Recognition for the efforts of two investigators regarding a fatality crash investigation. The investigators arrived quickly at the scene and performed exceptionally as they were under a significant time crunch due to a large approaching storm. The investigators worked quickly yet they were thorough and accurate as they collected all the evidence and provided great documentation. The hard work of the investigators was appreciated and should be recognized.
- 122) Letters were received from an Associate Professor from the University of Iowa thanking officers and civilian staff for voluntarily participating in a focus group which provided necessary data to help researchers, law enforcement agencies and policymakers design policies and programs to address risk factors for staff wellness and safety outcomes as well as performance outcomes for the benefit of public safety. They wished to thank the officers and civilian staff for their participation, time and input.
- 123) An email was sent to thank an officer who stopped to assist them when their vehicle broke down. The officer was very kind, pushed the vehicle out of the traffic lane, kept them safe and directed traffic. They wished to thank him for his help.
- 124) Recognition for an investigator who put together a training for officers. The training was a refresher/review, a walk through and a practical exercise of securing vehicles at the VIF. Training material was prepared and provided to the officers. The investigator should be recognized for his efforts and initiative in putting this training together.
- 125) Recognition for the efforts of two officers who responded to a call that included a subject having a psychotic break. The efforts of the officers were described as "awesome." The officers assisted with safely getting the subject to the hospital and keeping everyone safe.
- An email was sent to thank the officers who responded to his home to assist with an issue with his step-son. The officers were calm and kind to his step-son while also being supportive to him and communicated clearly to him. The situation was resolved peacefully and compassionately.
- 127) Recognition for the officers who responded to a subject in crisis. The officers went above and beyond in their efforts to help the subject. The subject wrote a note thanking the officers for their kindness, respect and professionalism.
- 128) Recognition for officers who chaperoned youth to a soccer game in Chicago as

part of a community engagement effort. The hard work and planning that goes into this event should be recognized and appreciated. This is a unique example of how MPD continues to build bridges and break down barriers.

- 129) Recognition for the efforts of an officer who dedicated his time and subject matter expertise to build two pole cameras to be utilized by the department. Within a few days of being asked, the officer had a four page proposal prepared with all the necessary research and best practices listed. He also worked within a strict budget to complete a very technical project. The officer was equally prepared, when it came time to build the pole cameras. He utilized his own tools and equipment. He took pride in doing this job well and was excited to be a major part of this build. The officer should be commended for his efforts, time, dedication and knowledge.
- 130) Recognition for the officers who gave their time and talent to this year's Latino Youth Academy. This program is a critical endeavor for engagement and trust-building between the MPD and Latinx youth. All involved should be recognized and commended for their efforts to this important initiative.
- 131) Recognition for the officers who gave their time and talent to a unique community outreach initiative Refugee/First Responder picnic. The initiative aims to familiarize local first responders and recently settled refugee families in our community. This was a powerful experience and they should all be recognized/commended for their part in this outreach endeavor.
- 132) An email was sent to thank the officers who responded to a hit-and-run. The officers were efficient and courteous.
- 133) Recognition for the efforts of officers who responded to a burglary in progress incident. The officers arrived on scene and tactically set up a perimeter. A suspect was observed and taken into custody without incident. This was an outstanding investigation by police personnel from three different districts. The officers should be commended for their response, tactics, teamwork and tenacity.
- Officers responded to a suspicious vehicle and located a male subject sleeping in a running vehicle. The subject was not cooperative with officers. A K9 responded and alerted to the vehicle. A search resulted in drugs and money being recovered. The officers should be recognized for their proactive efforts on this case.
- 135) A call came in from a community member to thank two officers for how they handled a call. The officers were compassionate and professional.