

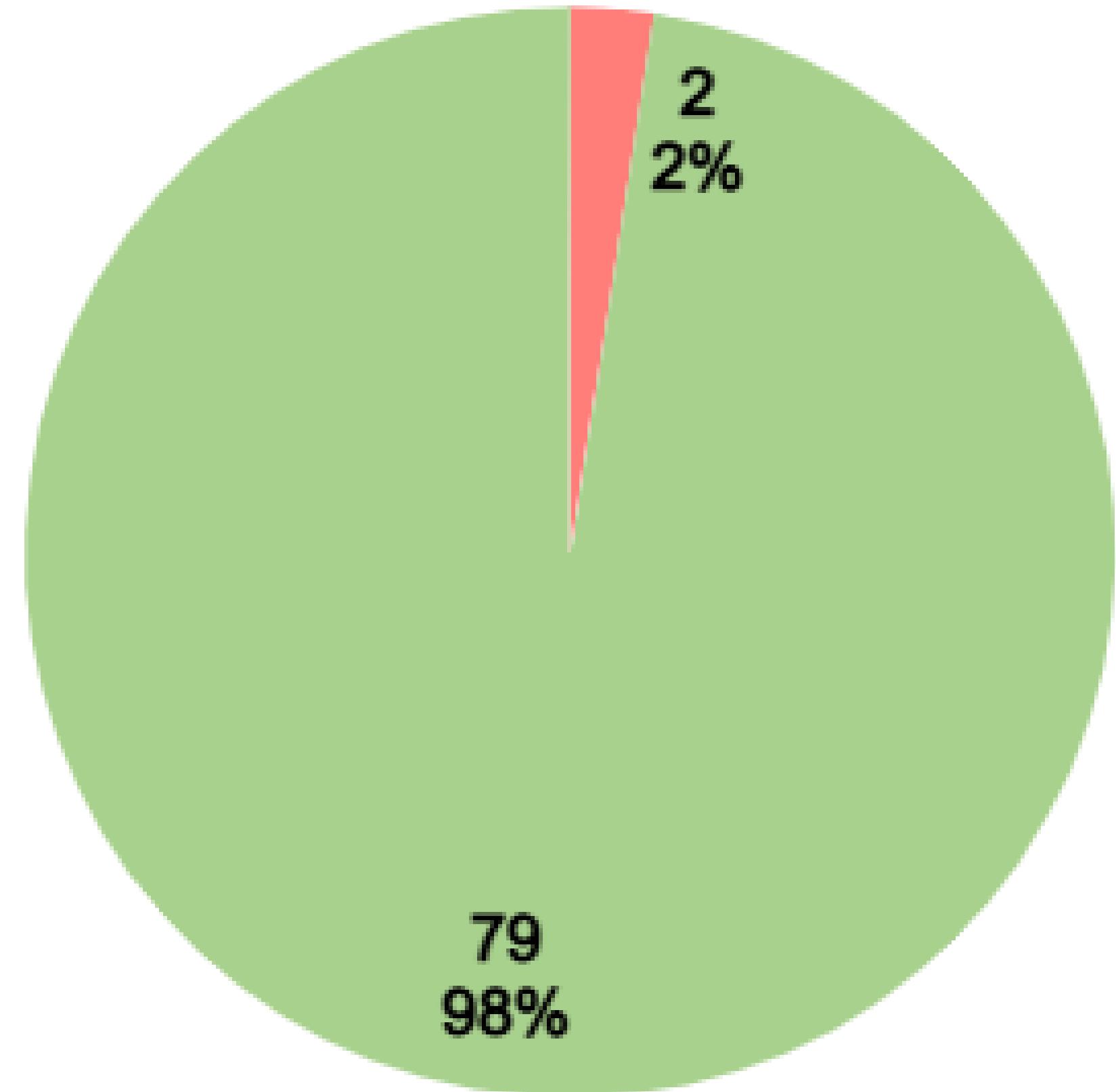


MADISON POLICE DEPARTMENT

4th Quarter Business Review

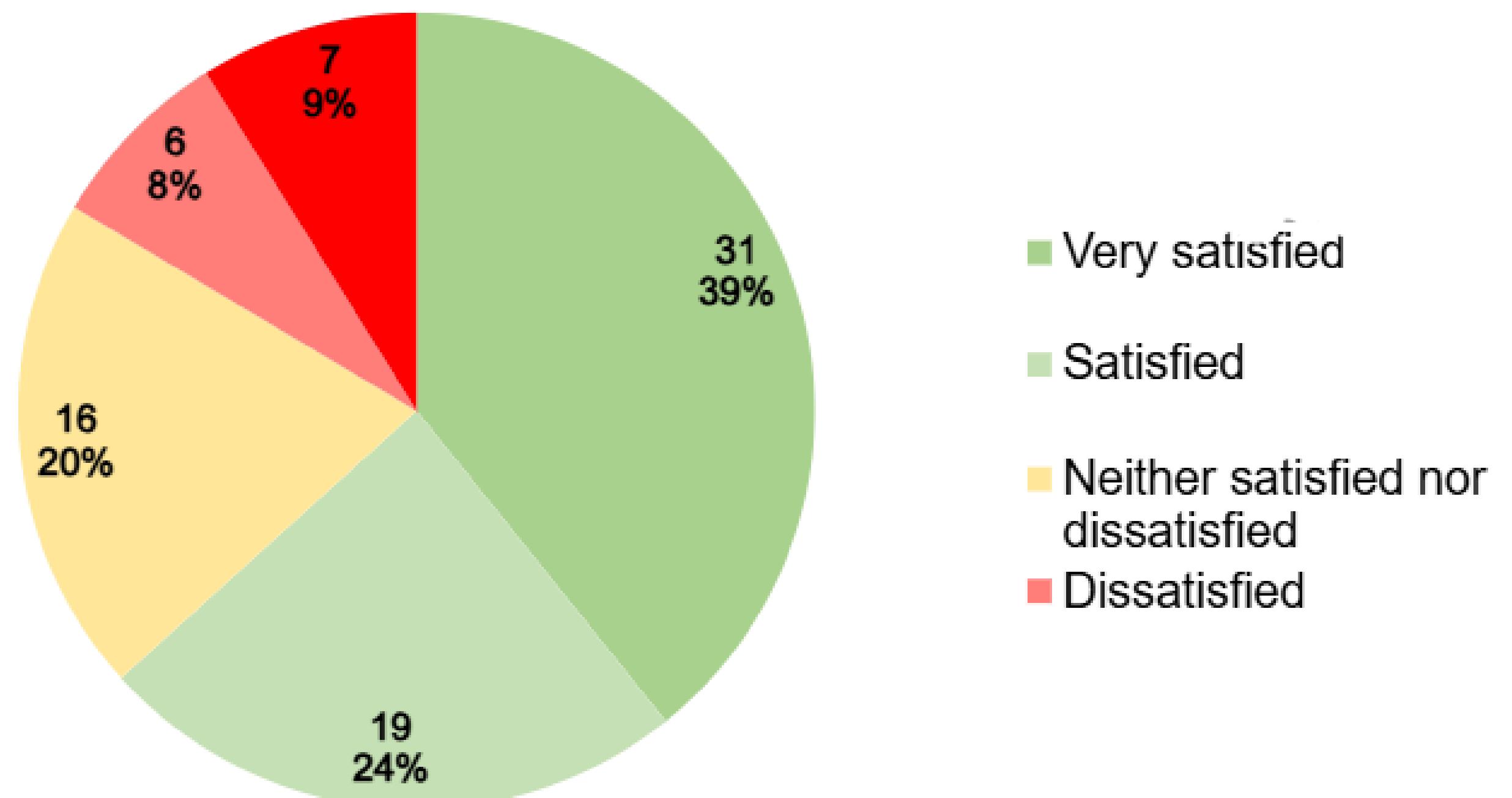
October 1st, 2025 – December 31st, 2025

Did you recently file a report with the Madison Police Department?



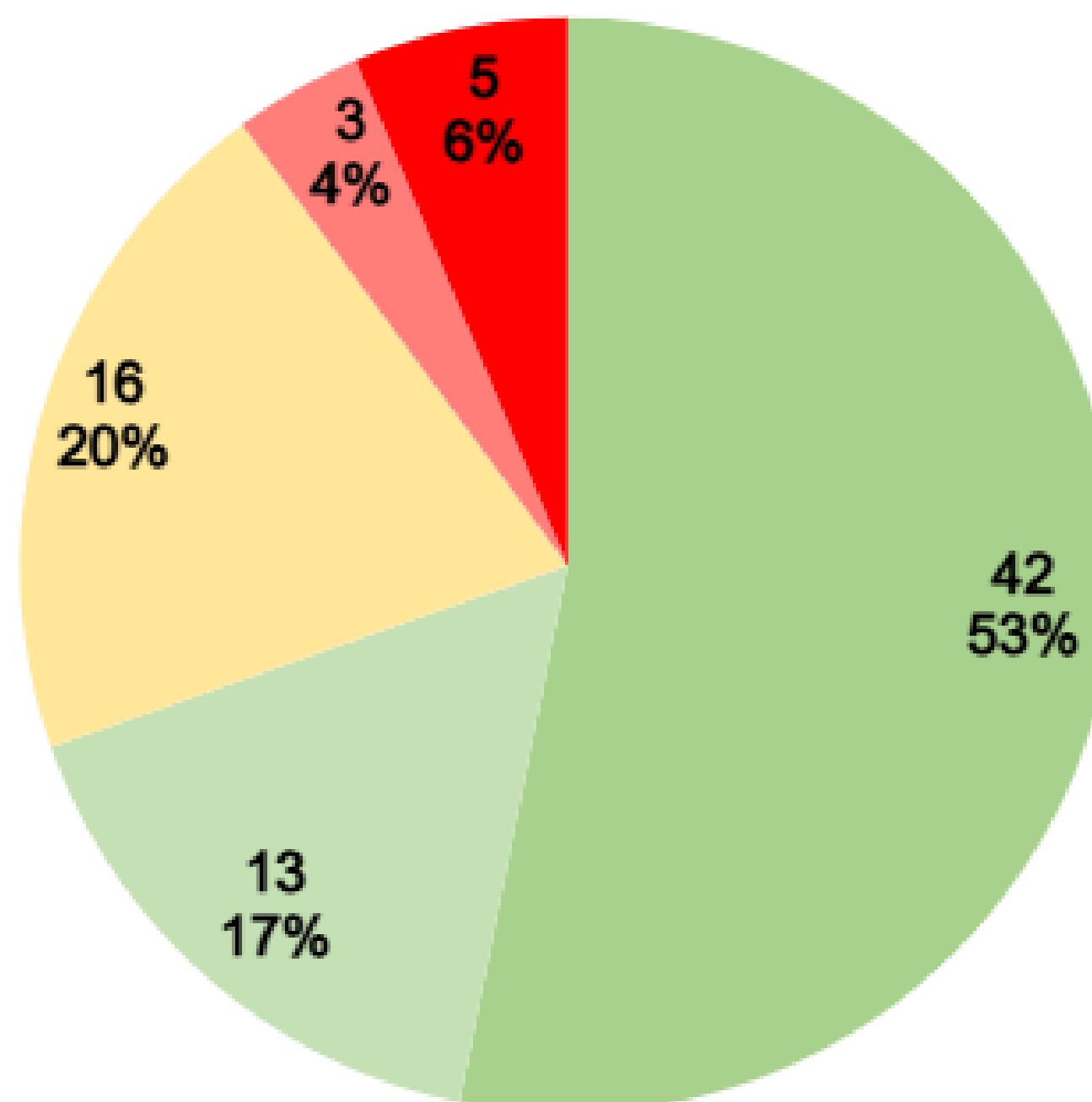
Row Labels	Count of Answer #	Percentage
No	2	2.5%
Yes	79	97.5%
Grand Total	81	100.00%

How satisfied are you overall with the Madison Police Department?



Row Labels	Count of Answer #	Percentage
Very satisfied	31	39.24%
Satisfied	19	24.05%
Neither satisfied nor dissatisfied	16	20.25%
Dissatisfied	6	7.59%
Very dissatisfied	7	8.86%
Grand Total	79	100.00%

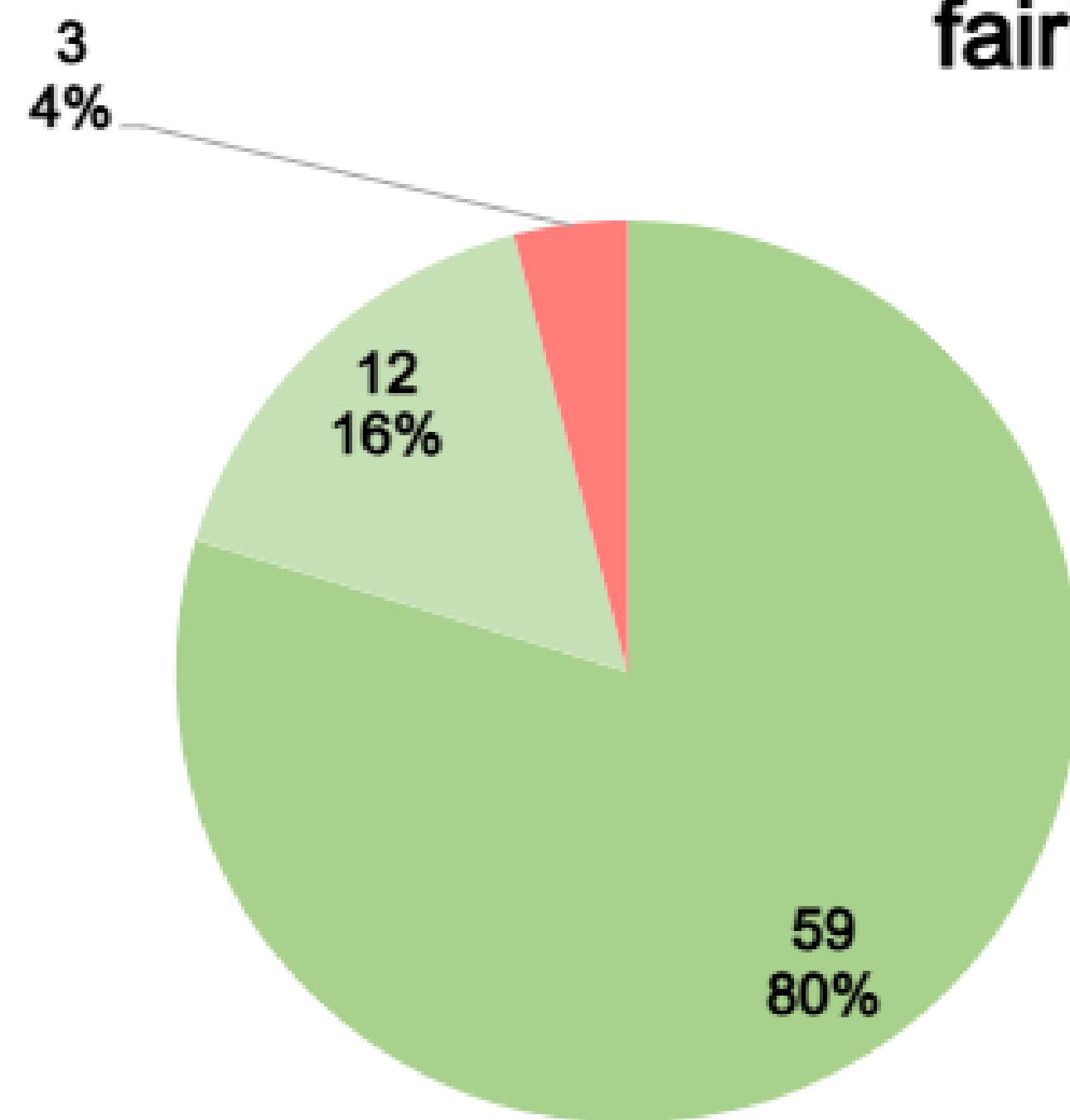
How satisfied were you with the professionalism of the Madison Police Department personnel that you interacted with?



- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

Row Labels	Count of Answer #	Percentage
Very satisfied	42	53.16%
Satisfied	13	16.46%
Neither satisfied nor dissatisfied	16	20.25%
Dissatisfied	3	3.80%
Very dissatisfied	5	6.33%
Grand Total	79	100.00%

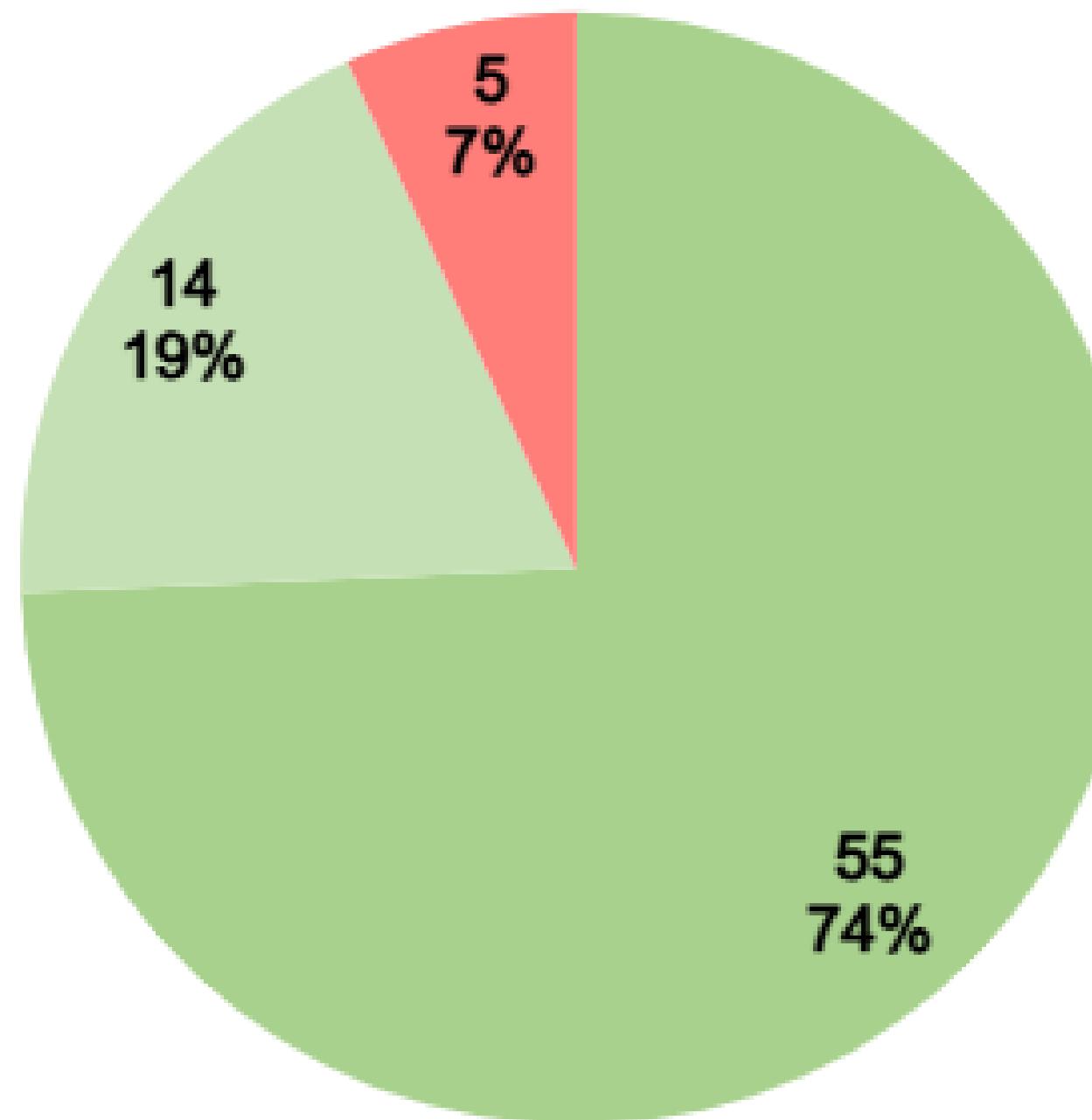
Please indicate if you agree with the following statement: Officers in the Madison Police Department treat people fairly.



- Most of the time
- Some of the time
- Almost never

Row Labels	Count of Answer #	Percentage
Most of the time	59	79.73%
Some of the time	12	16.22%
Almost never	3	4.05%
Grand Total	74	100.00%

Please indicate if you agree with the following statement: Officers in the Madison Police Department show concern for community members.

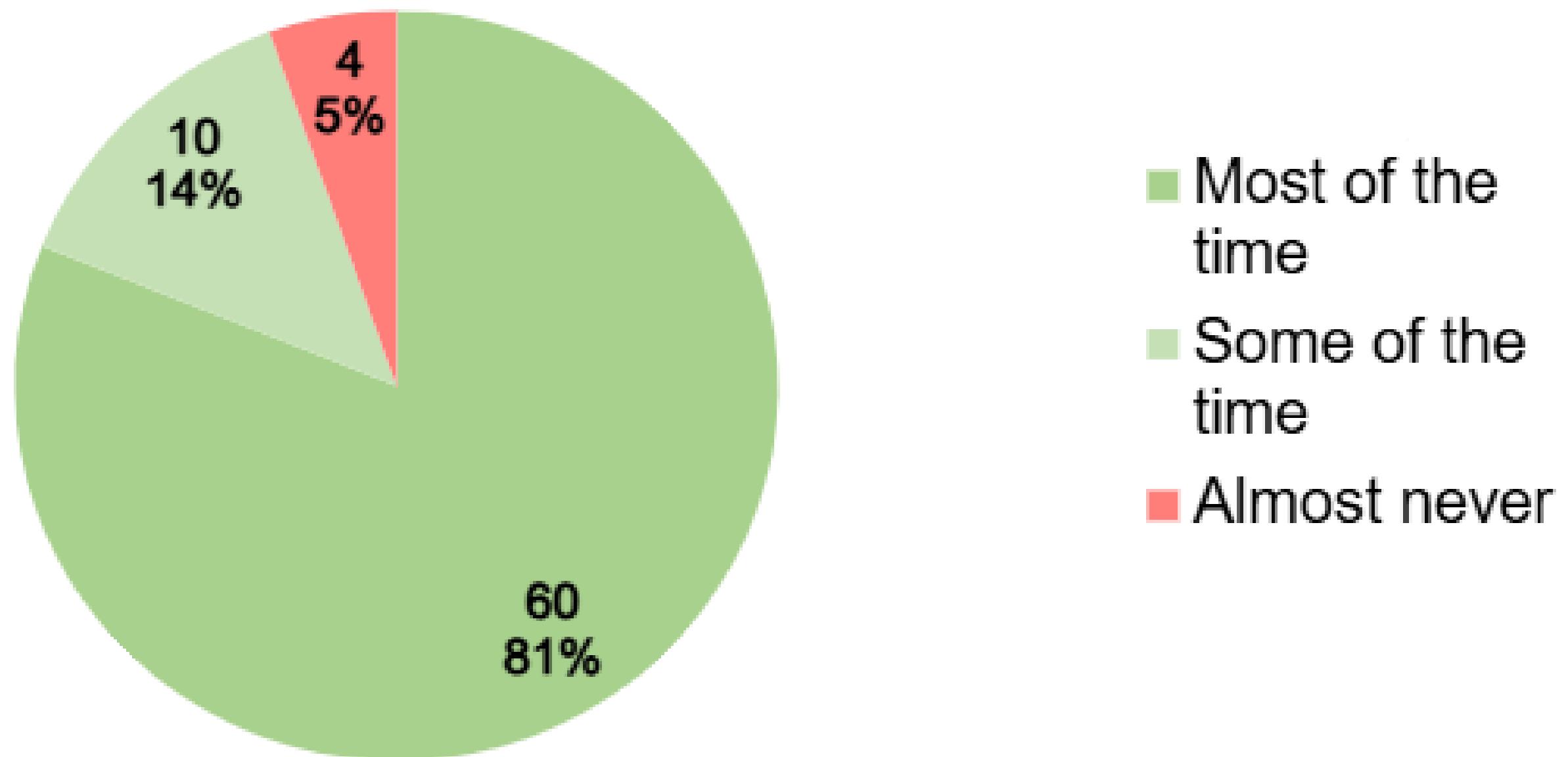


- Most of the time
- Some of the time
- Almost never

Row Labels	Count of Answer #	Percentage
Most of the time	55	74.32%
Some of the time	14	18.92%
Almost never	5	6.76%
Grand Total	74	100.00%

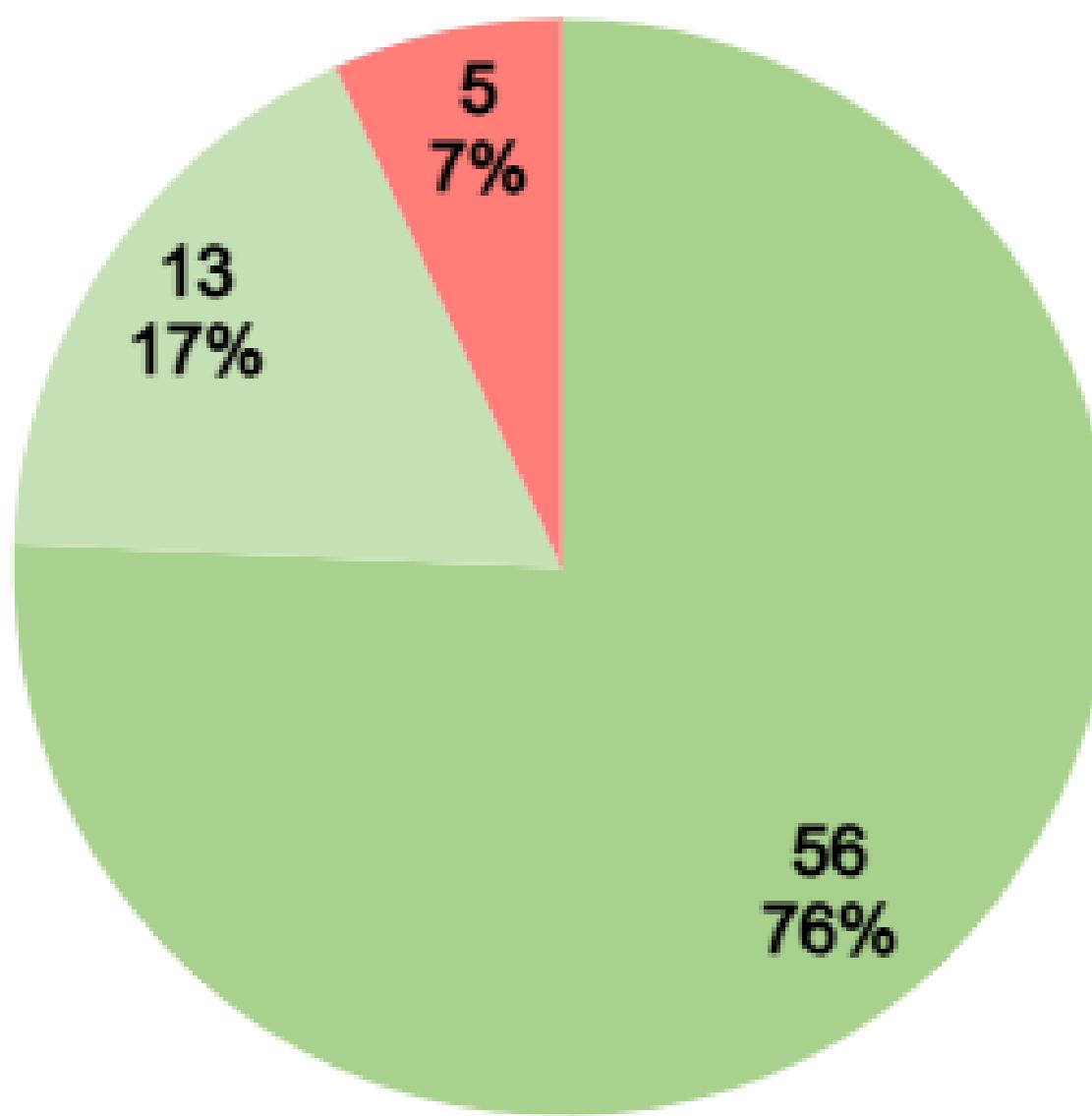


Please indicate if you agree with the following statement: Officers in the Madison Police Department are respectful.



Row Labels	Count of Answer #	Percentage
Most of the time	60	81.08%
Some of the time	10	13.51
Almost never	4	5.41
Grand Total	74	100.00%

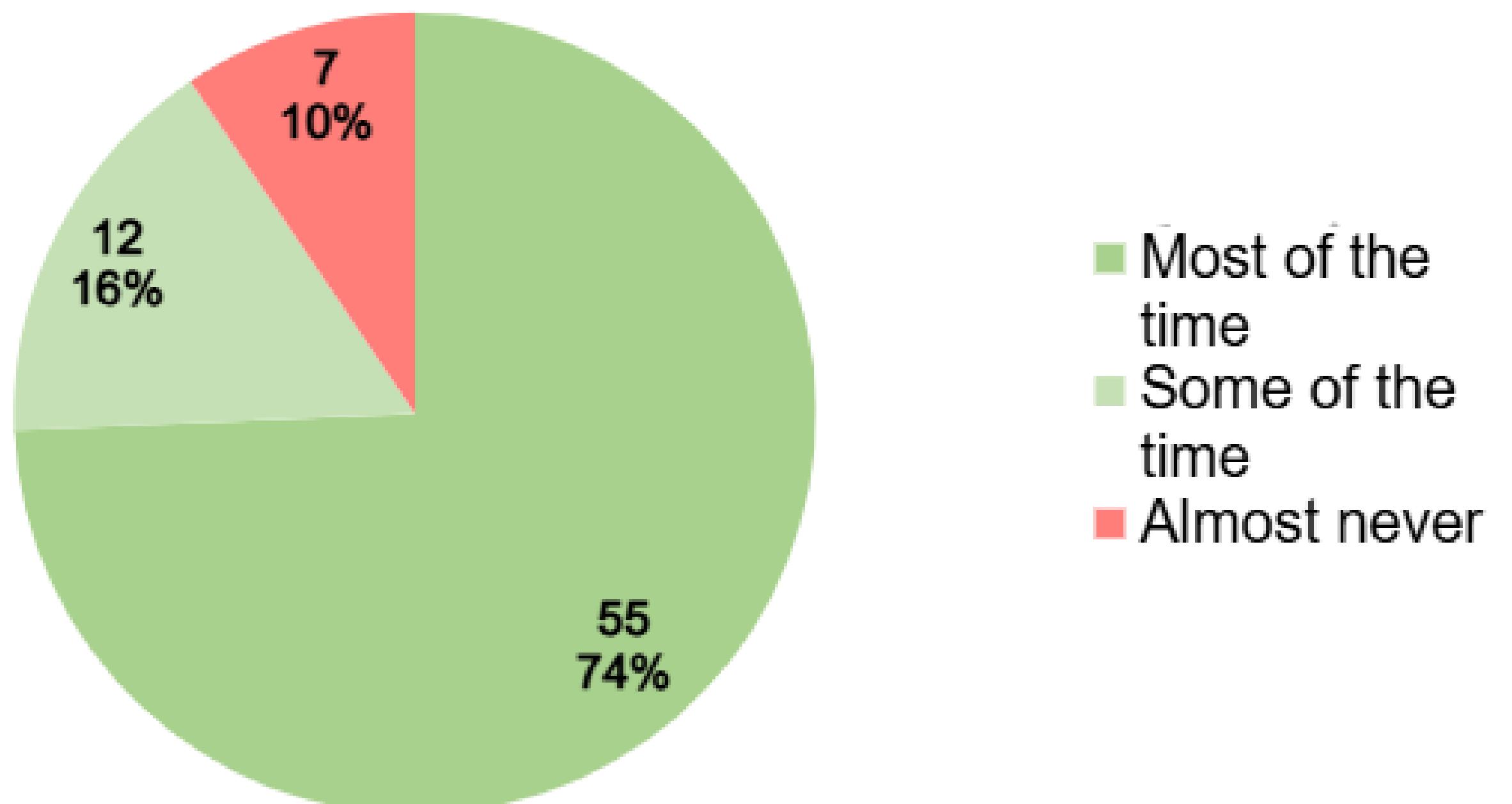
Please indicate if you agree with the following statement: Officers in the Madison Police Department are responsive to the concerns of the community.



- Most of the time
- Some of the time
- Almost never

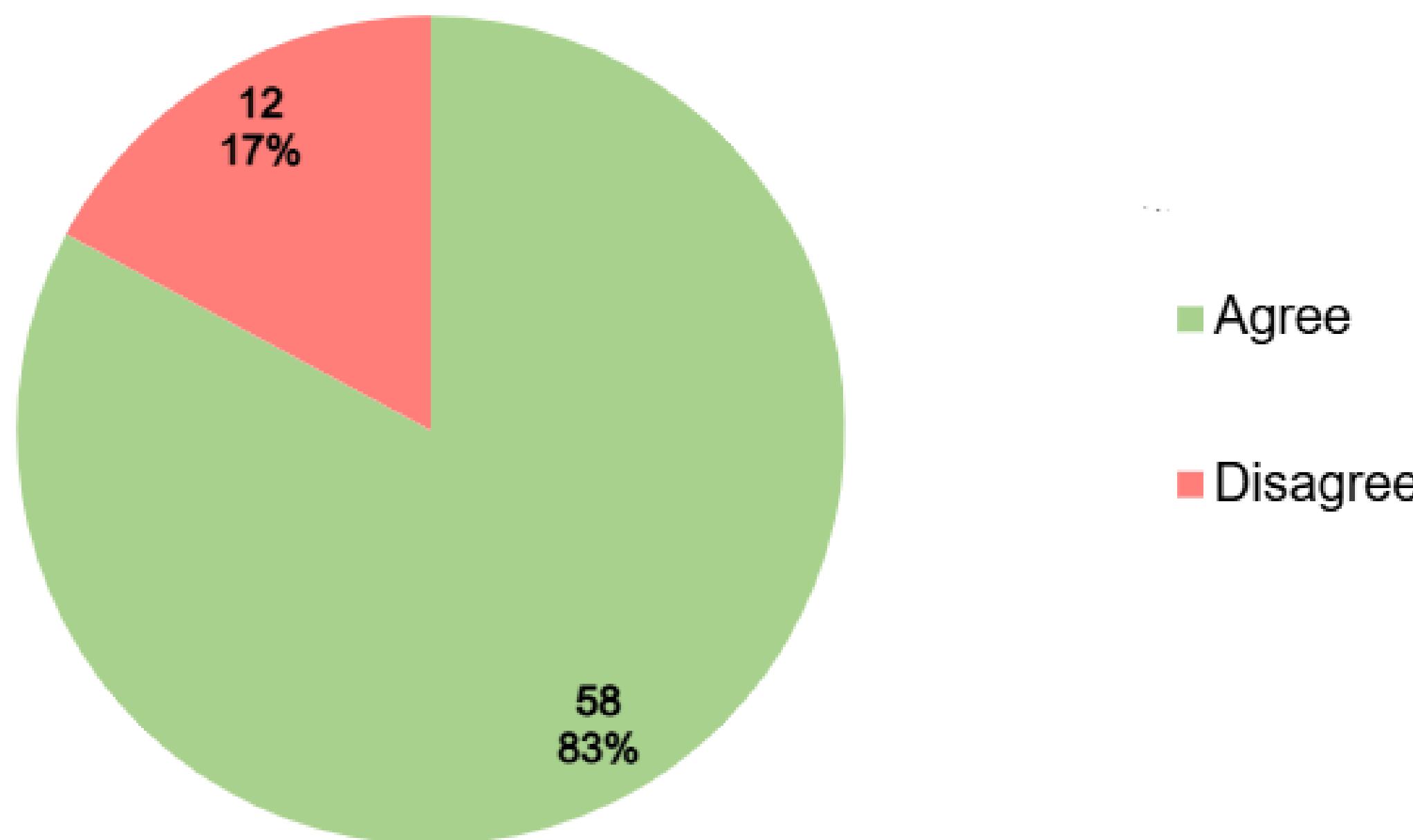
Row Labels	Count of Answer #	Percentage
Most of the time	56	75.68%
Some of the time	13	17.57%
Almost never	5	6.76%
Grand Total	74	100.00%

Please indicate if you agree with the following statement: I trust the Madison police department.



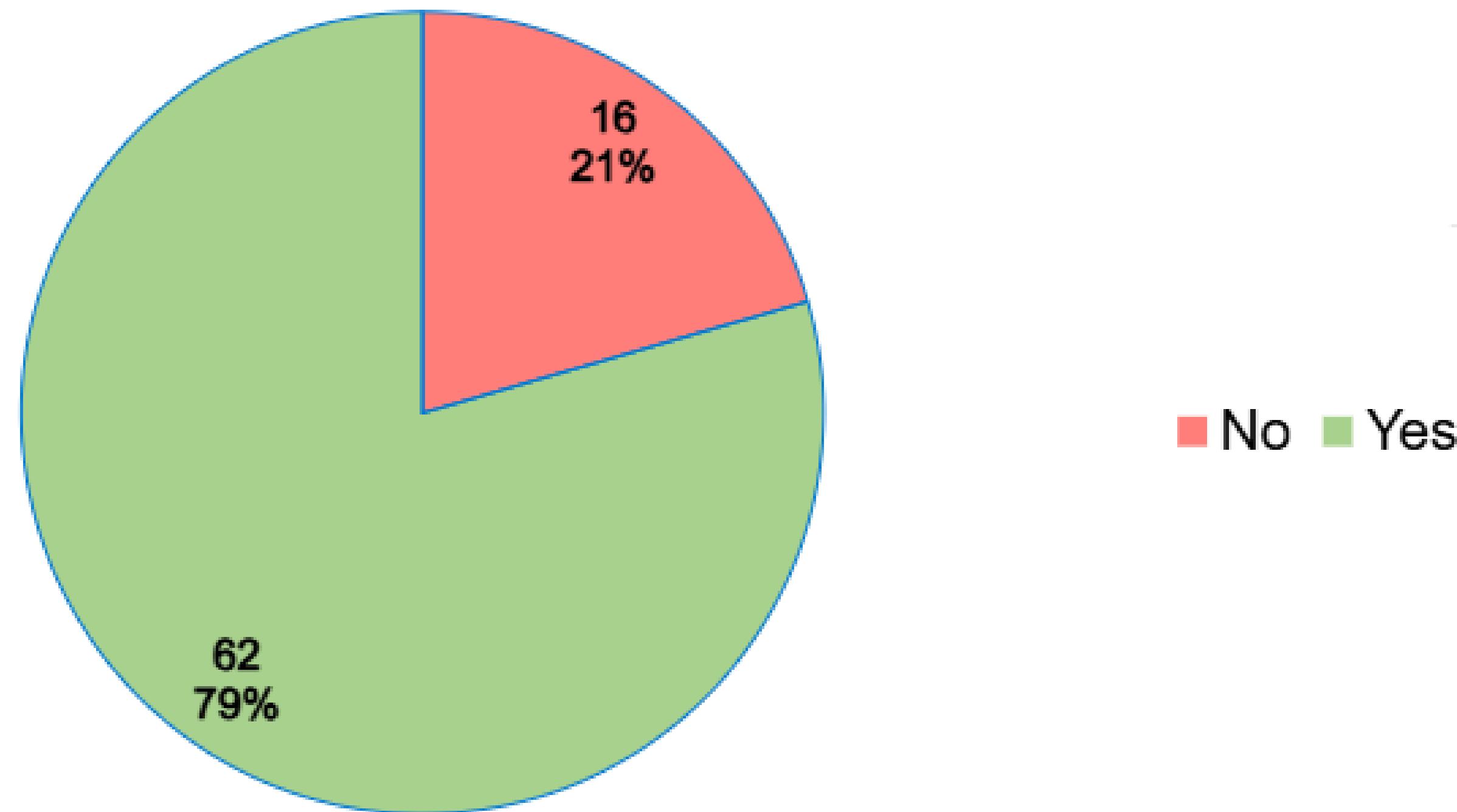
Row Labels	Count of Answer #	Percentage
Most of the time	55	74.32%
Some of the time	12	16.22%
Almost never	7	9.46%
Grand Total	74	100.00%

The officer sufficiently explained his or her actions and procedures.



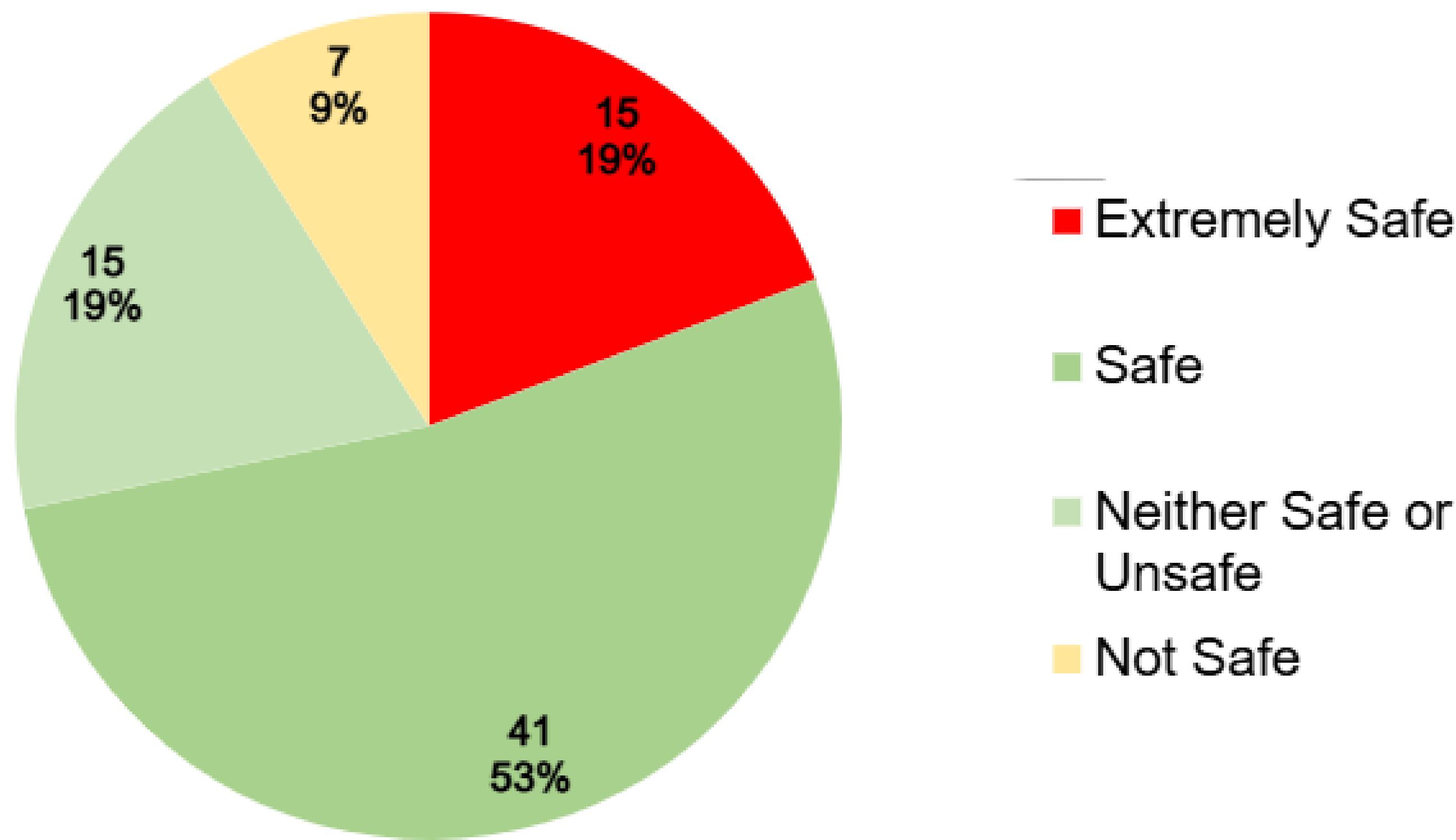
Row Labels	Count of Answer #	Percentage
Agree	58	82.86%
Disagree	12	17.14%
Grand Total	70	100.00%

Did you find the electronic correspondence sent by the Madison Police Department helpful?



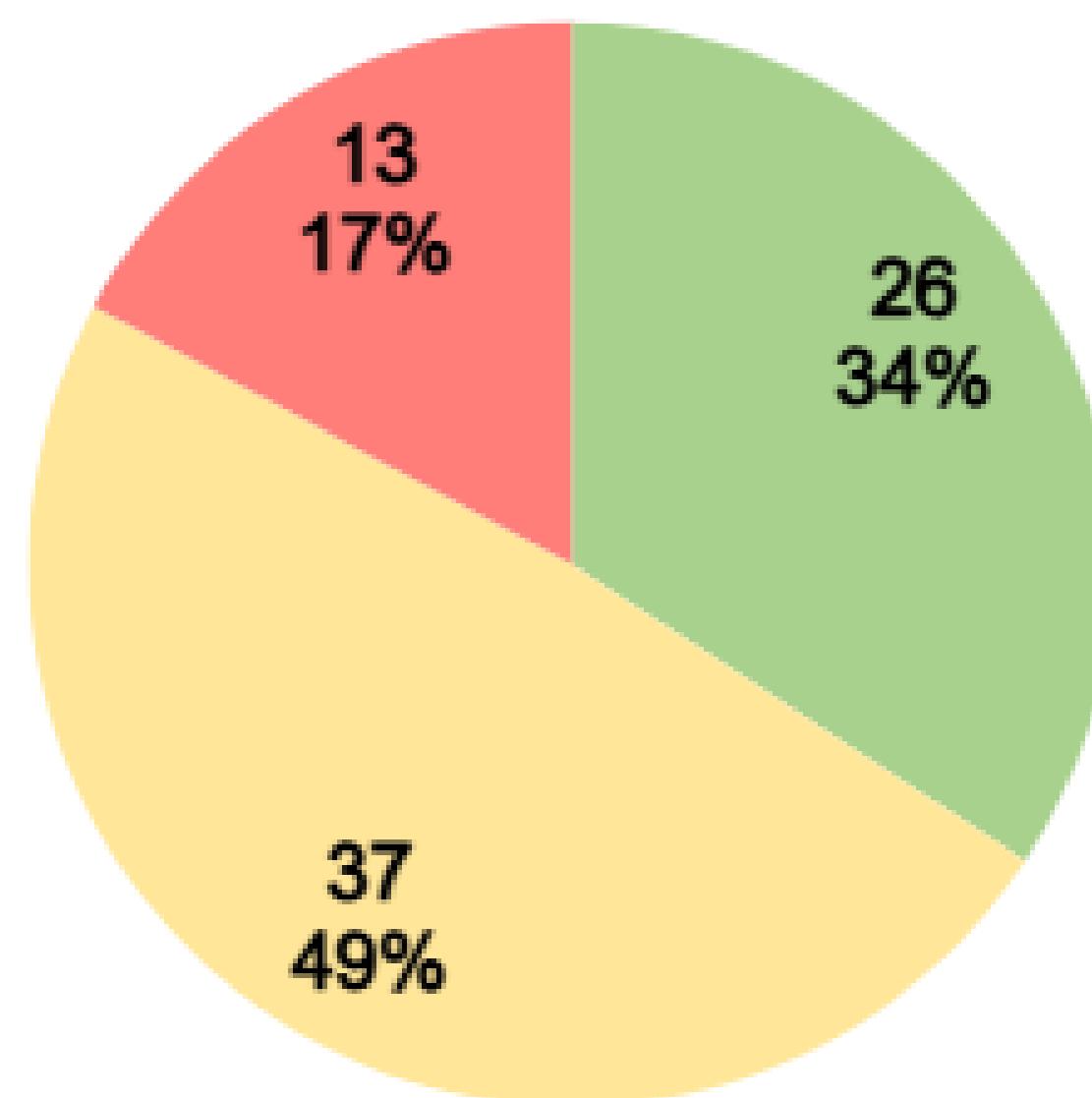
Row Labels	Count of Answer #	Percentage
No	16	20.51%
Yes	62	79.49%
Grand Total	78	100.00%

How safe do you feel living / being in the city of Madison?



Row Labels	Count of Answer #	Percentage
Extremely Safe	15	19.23%
Safe	41	52.56%
Neither Safe or Unsafe	15	19.23%
Not Safe	7	8.97%
Not Safe at All	0	0.00%
Grand Total	78	100.00%

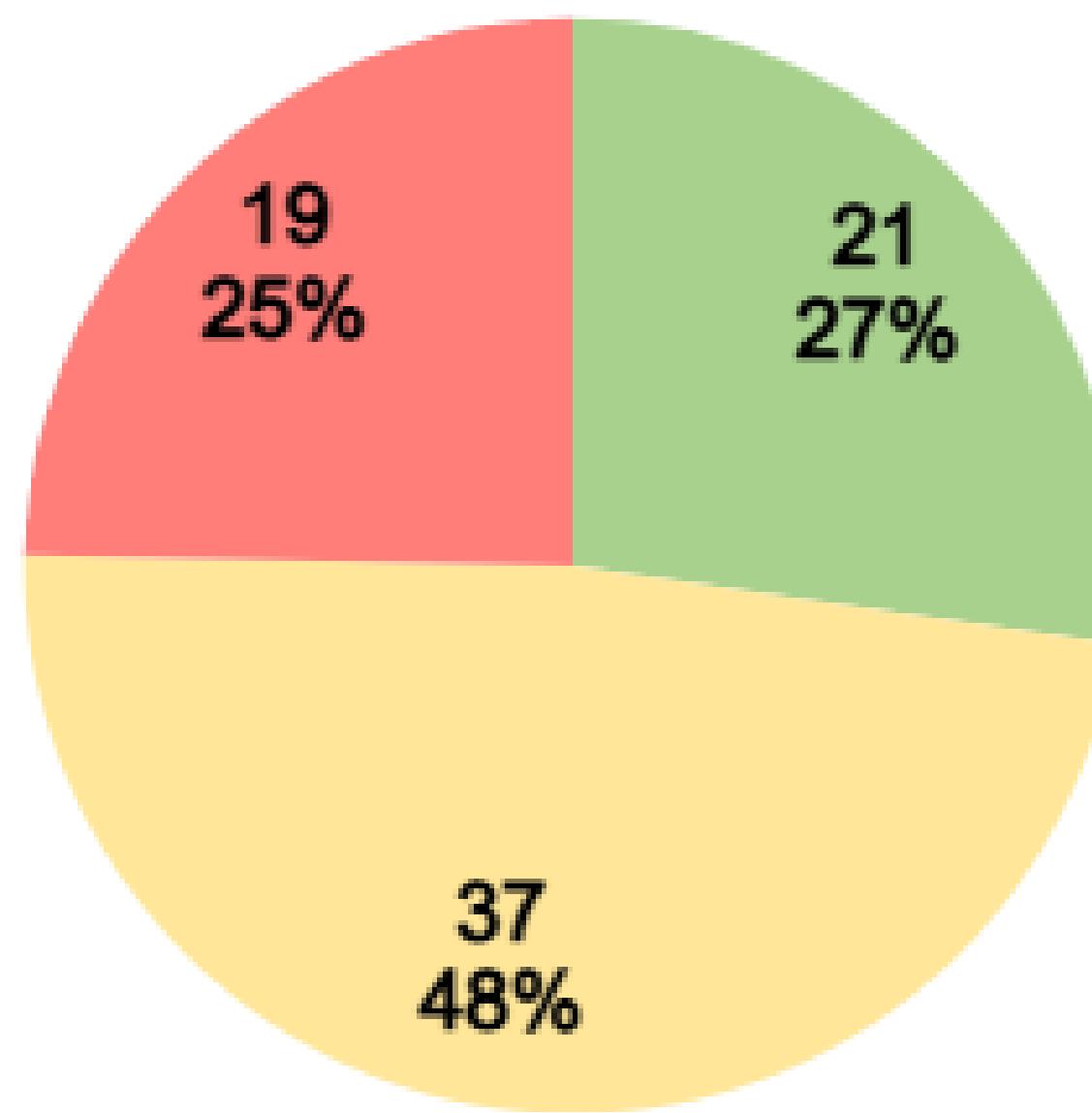
How worried are you with violent crime (batteries, guns, robberies, sexual assaults) in your neighborhood?



- Not worried at all
- Somewhat worried
- Very worried

Row Labels	Count of Answer #	Percentages
Not worried at all	26	34.21%
Somewhat worried	27	48.68%
Very worried	13	17.11%
Grand Total	76	100.00%

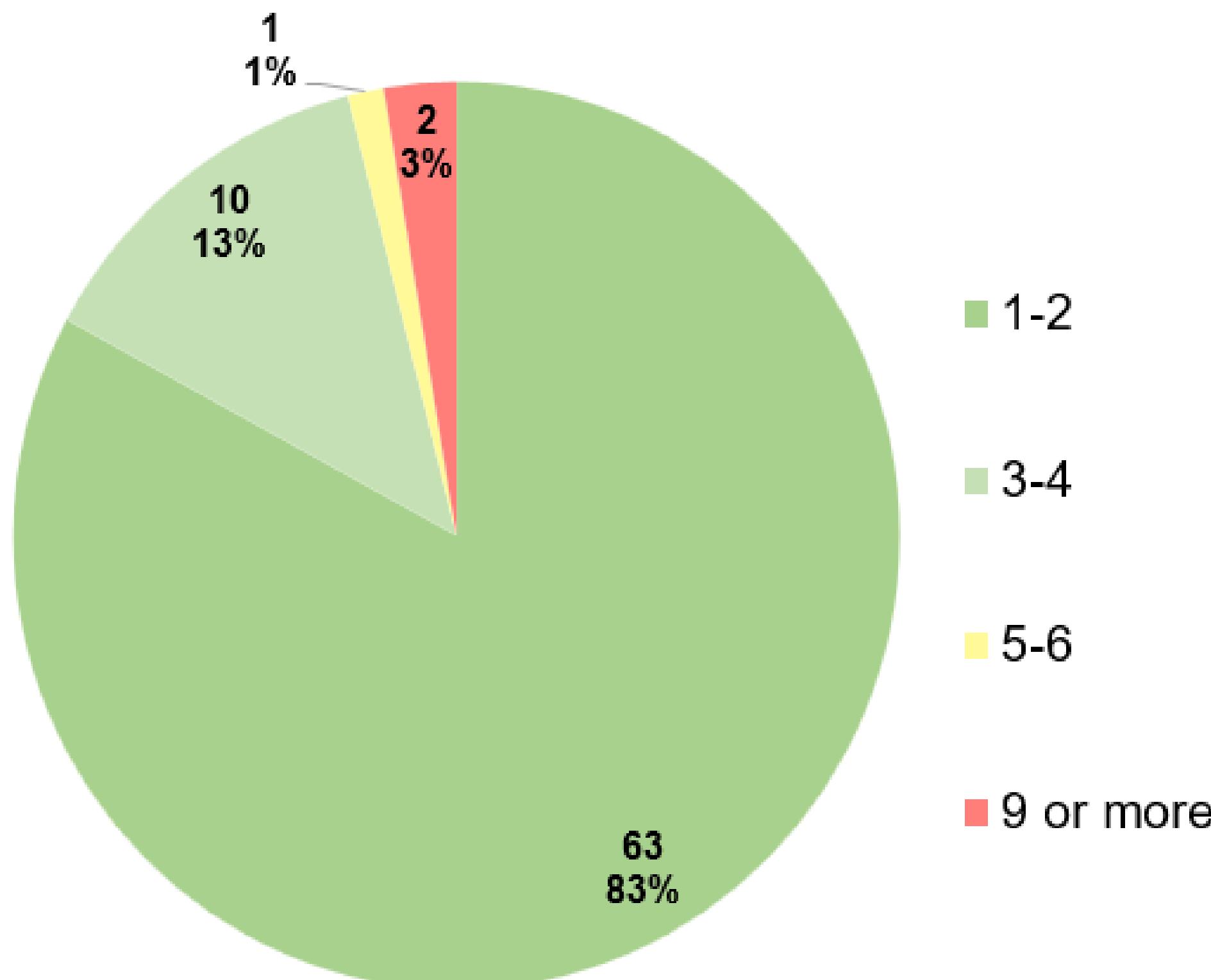
How worried are you with property crime (burglaries, stolen cars, theft from autos) in your neighborhood?



- Not worried at all
- Somewhat worried
- Very worried

Row Labels	Count of Answer #	Percentage
Not worried at all	21	27.27%
Somewhat worried	37	48.05%
Very worried	19	24.68%
Grand Total	77	100.00%

How many times in the past year have you had contact with the Madison Police Department?



Row Labels	Count of Answer #	Percentage
1-2	63	82.89%
3-4	10	13.15%
5-6	1	1.32%
7-8	0	0.00%
9 or more	2	2.63%
Grand Total	76	99.99%