

2012 Budget Process: Community Budget Conversations Results

Services A-Z

Assessor		You	Your Neighborhood	Your City
Fair and Equitable Property Tax	Low	2	1	1
	Medium	5	2	2
	High	20	23	25
Process Assessment Appeals	Low	7	6	5
	Medium	11	10	14
	High	13	9	10
Property Information	Low	1	2	1
	Medium	10	11	11
	High	15	15	11
			Your Neighborhood	Your City
Attorney, Office of the City		You		
Prosecution Services	Low	8	6	3
	Medium	15	15	17
	High	7	10	11
Legal Counsel and Representation	Low	4	4	3
	Medium	10	13	8
	High	12	12	19
Legislative Services	Low	6	6	4
	Medium	6	6	7
	High	15	15	18
			Your Neighborhood	Your City
Building Inspection		You		
Zoning	Low	16	8	7
	Medium	23	24	21
	High	9	16	20
New Construction	Low	15	8	3
	Medium	18	19	20
	High	12	18	22
Minimum Housing and Property Maintenance Code	Low	10	1	1
	Medium	18	19	19
	High	20	21	24

Property Maintenance Inspectors	Low	13	4	5
	Medium	25	29	23
	High	9	11	18

Weights and Measures	Low	15	14	5
	Medium	11	19	26
	High	21	13	17

		You	Your Neighborhood	Your City
Clerk's Office, City Gateway to Open Government	Low	9	2	0
	Medium	9	15	15
	High	14	11	16

Election Administration	Low	0	1	1
	Medium	2	2	1
	High	30	25	29

License Administration	Low	16	9	12
	Medium	11	14	12
	High	5	5	7

Support Council/ALRC	Low	18	11	9
	Medium	10	17	17
	High	1	1	2

Open Meetings	Low	1	0	0
	Medium	11	12	9
	High	19	16	20

		You	Your Neighborhood	Your City
Civil Rights, Department of Education	Low	5	2	2
	Medium	5	7	5
	High	23	23	22

Discrimination Complaints	Low	4	1	1
	Medium	4	8	3
	High	21	20	24

Prevailing Wage	Low	11	10	6
	Medium	2	3	6
	High	18	16	18

Targeted Business Programs	Low	11	4	5
	Medium	4	7	6
	High	17	14	16
Sponsors AASPIRE Internships	Low	12	9	10
	Medium	4	4	4
	High	13	14	14
Language Assistance Programs	Low	9	6	5
	Medium	6	5	6
	High	16	19	19

Common Council		You	Your Neighborhood	Your City
Ensuring Citizen Participation in Government	Low	0	0	0
	Medium	1	1	1
	High	28	29	28
Legislative	Low	0	2	0
	Medium	5	3	3
	High	21	23	25
Budgeting	Low	0	0	0
	Medium	5	5	3
	High	22	22	27
Provide Constituent Information	Low	1	0	0
	Medium	6	11	10
	High	22	18	20

Community Development Authority (Redevelopment)		You	Your Neighborhood	Your City
Please note that the process was different for gathering the Community Development & Services conversation results.				
Redevelopment		2	7	17
Strengthening Neighborhoods		13	17	28
Affordable Housing		17	14	29
Grant Programs		10	8	18

Community Development Division		You	Your Neighborhood	Your City
Please note that the process was different for gathering the Community Development & Services conversation results.				
Neighborhoods and Community Infrastructure		36	38	34
Housing		25	23	42
Human Services		47	37	60
Community Economic Development and Workforce		34	34	45

Energy Services		11	9	16
Children and Families		19	24	34
Senior Center and Senior Services		15	8	19

		You	Your Neighborhood	Your City	
Economic Development Division					
	Business Outreach	Low	20	18	9
		Medium	10	11	10
		High	16	18	25
Business Ombudsman		Low	27	15	12
		Medium	9	19	18
		High	12	13	20
Street Vending Program		Low	26	26	13
		Medium	18	19	26
		High	2	3	8
Real Estate Services		Low	26	21	13
		Medium	6	11	12
		High	9	11	17
Tax Increment Financing		Low	35	32	19
		Medium	3	4	13
		High	6	10	13
Home Ownership And Housing Rehabilitation Loans		Low	23	10	5
		Medium	8	16	17
		High	13	17	21
			Your Neighborhood	Your City	
Engineering Division					
	Madison Sewer Utility	Low	1	0	0
		Medium	7	7	5
		High	37	42	42
City's Roadway and Transportation Needs		Low	1	2	2
		Medium	7	6	7
		High	43	40	43
Madison Storm Water Utility		Low	2	1	1
		Medium	12	15	10
		High	36	35	40
City's Mapping Database and Land Records		Low	19	14	6
		Medium	15	20	23
		High	13	11	17

City Facilities	Low	14	8	4
	Medium	26	31	31
	High	5	4	7
Finance		You	Your Neighborhood	Your City
Accounting	Low	11	6	2
	Medium	5	8	7
	High	8	8	17
Budget and Audit	Low	5	4	2
	Medium	6	5	3
	High	12	13	20
Risk Management	Low	10	7	3
	Medium	12	11	12
	High	3	5	11
Administrative Support	Low	7	5	4
	Medium	10	12	10
	High	4	5	11
Fire Department		You	Your Neighborhood	Your City
Prevention	Low	4	2	2
	Medium	15	12	9
	High	20	24	28
Fire Suppression	Low	1	0	0
	Medium	4	5	5
	High	33	32	32
Emergency Medical Services	Low	0	0	0
	Medium	1	2	2
	High	40	38	35
Diversity	Low	3	2	2
	Medium	13	13	10
	High	24	24	28
Cooperative Response	Low	7	5	3
	Medium	16	19	17
	High	17	14	19

		You	Your Neighborhood	Your City
Health, Public				
Communicable Diseases	Low	13	1	1
	Medium	13	23	13
	High	10	14	24
Environmental Health	Low	1	0	0
	Medium	9	7	6
	High	29	31	31
Family and Community Health	Low	6	0	0
	Medium	10	10	5
	High	23	28	34
Emergency Preparedness Planning	Low	11	8	5
	Medium	16	15	12
	High	10	14	23
Housing Operations Division				
Please note that the process was different for gathering the Community Development & Services conversation results.		You	Your Neighborhood	Your City
Low Rent Public Housing		11	11	26
Housing Choice Voucher Program (Section 8)		13	13	29
Human Resources				
City Workforce	Low	7	3	1
	Medium	13	10	9
	High	4	9	14
Accommodations and Employee Services	Low	10	9	6
	Medium	9	10	12
	High	3	3	5
Admin. Of City Policies, Civil Service Ordinances	Low	9	9	5
	Medium	6	9	8
	High	8	5	11
Collective Bargaining Agreements	Low	7	8	4
	Medium	11	6	7
	High	8	12	17
Employee Benefits and Compensation	Low	9	6	5
	Medium	6	9	11
	High	8	8	9

		You	Your Neighborhood	Your City
Information Technology				
City of Madison Website	Low	4	4	2
	Medium	8	10	8
	High	17	12	16
Madison City Channel	Low	13	12	5
	Medium	8	7	11
	High	11	9	14
Information Technology Infrastructure	Low	6	4	3
	Medium	8	14	11
	High	15	10	17
Public Safety/First Responder Support	Low	1	1	0
	Medium	10	7	7
	High	17	19	23
Sustainability	Low	5	5	3
	Medium	7	9	10
	High	15	14	15
Library, Public				
Books, eBooks and Digital Collection	Low	3	1	1
	Medium	5	7	6
	High	29	32	32
On-Call Research Assistance	Low	26	14	11
	Medium	9	21	21
	High	4	5	7
Computers and Internet Access	Low	23	2	3
	Medium	4	16	13
	High	11	20	25
Free Learning Opportunities	Low	26	4	2
	Medium	5	18	10
	High	6	18	25
Gathering Places	Low	2	4	2
	Medium	18	9	10
	High	20	24	27

Mayor's Office		You	Your Neighborhood	Your City
Administration	Low	3	2	0
	Medium	7	7	7
	High	15	15	19
Budgeting	Low	3	0	0
	Medium	8	10	8
	High	16	15	20
Ensuring Citizen Participation in City Government	Low	2	0	1
	Medium	5	8	3
	High	23	20	27
Monitoring State and National Issues	Low	3	3	3
	Medium	4	6	6
	High	20	16	19
Provides Public Information	Low	5	4	3
	Medium	6	4	6
	High	16	16	18
			Your Neighborhood	Your City
Metro Transit		You		
Bus Service	Low	9	1	1
	Medium	11	10	4
	High	34	44	52
Paratransit Service	Low	23	4	2
	Medium	12	16	6
	High	13	29	41
Maintenance Support Service	Low	10	2	1
	Medium	14	19	11
	High	25	27	35
Customer Service	Low	18	7	4
	Medium	14	25	21
	High	18	16	24
Finance and Planning Support	Low	16	8	4
	Medium	13	18	16
	High	17	19	26

		You	Your Neighborhood	Your City
Monona Terrace				
Community Gathering Place	Low	12	16	1
	Medium	17	20	19
	High	9	1	16
Tourist Destination	Low	21	18	4
	Medium	8	14	10
	High	8	5	21
Economic Catalyst	Low	14	16	5
	Medium	12	15	3
	High	14	4	26
Municipal Court				
Judicial Branch of Government	Low	3	1	1
	Medium	9	8	6
	High	15	16	19
Court Sessions	Low	10	7	4
	Medium	9	10	9
	High	7	7	13
Hearings and Trials	Low	9	6	3
	Medium	7	8	8
	High	11	12	17
Habitual Truancy Court Sessions	Low	14	11	9
	Medium	9	8	8
	High	6	7	8
Requests on Court Cases/Orders	Low	8	5	2
	Medium	9	9	12
	High	9	10	12
Overture Center				
Educational Programs	Low	23	16	10
	Medium	8	17	10
	High	7	7	18
Artistic Experiences	Low	12	13	8
	Medium	8	19	9
	High	18	6	19

Support for Local Artists	Low	21	15	9
	Medium	14	17	12
	High	4	4	16

Community Gathering Spaces	Low	18	19	11
	Medium	10	13	14
	High	9	5	12

Economic Impact	Low	17	15	7
	Medium	5	13	9
	High	16	9	20

Parks		You	Your Neighborhood	Your City
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Park Maintenance	Low	2	0	0
	Medium	15	15	15
	High	18	19	21

Forestry	Low	5	5	3
	Medium	13	12	16
	High	16	20	14

Community/Recreation Services	Low	5	3	2
	Medium	9	12	9
	High	20	20	25

Olbrich Gardens	Low	10	16	4
	Medium	11	17	17
	High	13	4	13

Park Planning and Administration	Low	7	5	2
	Medium	15	19	17
	High	10	10	15

Golf Courses	Low	30	24	20
	Medium	2	8	11
	High	4	3	2

Planning Division		You	Your Neighborhood	Your City
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Comprehensive Planning & Development Review	Low	2	3	1
	Medium	30	31	22
	High	20	20	30

Neighborhood Planning, Preservation & Design	Low	5	1	0
	Medium	21	26	20
	High	28	30	34

Transportation Planning	Low	0	0	0
	Medium	15	14	7
	High	40	38	41

Shared Data/Mapping/GIS Support Services	Low	17	16	10
	Medium	25	24	24
	High	8	8	16

Police Department		You	Your Neighborhood	Your City
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Patrol Services & Incident Response Capabilities	Low	3	2	3
	Medium	14	10	8
	High	24	28	32

Criminal Investigation	Low	5	4	3
	Medium	10	8	8
	High	25	28	29

Problem-Solving/Proactive Enforcement Initiatives	Low	5	3	3
	Medium	15	15	12
	High	20	21	24

Support Services	Low	14	10	8
	Medium	17	22	14
	High	11	9	18

Community Outreach Initiatives	Low	3	3	2
	Medium	19	18	16
	High	22	22	23

Streets Division		You	Your Neighborhood	Your City
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Snow Removal and Ice Control	Low	6	2	2
	Medium	12	11	8
	High	33	37	41

Refuse and Recycling	Low	0	0	0
	Medium	10	9	5
	High	39	42	43

Street Sweeping	Low	9	4	4
	Medium	21	27	22
	High	20	19	25

Street Repair and Potholes	Low	7	3	3
	Medium	24	27	22
	High	22	18	24
Graffiti Removal	Low	33	26	19
	Medium	17	19	26
	High	4	7	7
Other Services	Low	34	28	24
	Medium	10	14	17
	High	1	2	4

Traffic Engineering		You	Your Neighborhood	Your City
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Emergency & Public Works Radio Communications	Low	9	3	2
	Medium	15	21	17
	High	29	29	33

Traffic Signals and Traffic Lights	Low	6	2	2
	Medium	22	18	19
	High	29	31	32

Traffic Safety/ Traffic Control, Signs & Pavement Mark	Low	5	4	3
	Medium	17	17	16
	High	30	30	31

Design, Support Services, Planning and Development	Low	5	4	4
	Medium	15	18	13
	High	27	24	29

Bicycle and Pedestrian Program	Low	7	1	1
	Medium	4	9	6
	High	52	48	54

Treasurer's Office		You	Your Neighborhood	Your City
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Property Tax Bills	Low	9	6	3
	Medium	8	7	9
	High	8	10	14

City revenues	Low	1	0	0
	Medium	8	9	5
	High	18	15	21

Payments	Low	11	5	4
	Medium	8	13	12
	High	8	7	11

ePayments	Low	11	9	6
	Medium	8	8	12
	High	9	7	8

Requests by Title Companies and Mortgage Lenders	Low	14	9	9
	Medium	10	13	13
	High	1	2	3

City "Gateway" for Citizens	Low	6	5	3
	Medium	15	14	15
	High	4	5	7

Water Utility		You	Your Neighborhood	Your City
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Drinking Water	Low	0	1	53
	Medium	0	1	53
	High	0	1	54

Sustainability	Low	0	1	1
	Medium	3	5	3
	High	51	50	52

Fire Suppression	Low	1	1	1
	Medium	13	8	8
	High	34	39	39

Service Infrastructure	Low	1	0	0
	Medium	16	17	11
	High	29	31	37

Economic Viability	Low	1	3	1
	Medium	21	20	17
	High	22	24	28