

# 2012 Budget Process: Community Budget Conversations Results

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## Services by Conversation Category

### Community Development & Services

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Please note that the process was different for gathering the Community Development & Services conversation results.

<b>Community Development Authority (Redevelopment)</b>	<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Redevelopment	2	7	17
Strengthening Neighborhoods	13	17	28
Affordable Housing	17	14	29
Grant Programs	10	8	18

<b>Community Development Division</b>	<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Neighborhoods and Community Infrastructure	36	38	34
Housing	25	23	42
Human Services	47	37	60
Community Economic Development and Workforce	34	34	45
Energy Services	11	9	16
Children and Families	19	24	34
Senior Center and Senior Services	15	8	19

<b>Housing Operations Division</b>	<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Low Rent Public Housing	11	11	26
Housing Choice Voucher Program (Section 8)	13	13	29

### Administration

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<b>Assessor</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Fair and Equitable Property Tax	<b>Low</b>	2	1	1
	<b>Medium</b>	5	2	2
	<b>High</b>	20	23	25
Process Assessment Appeals	<b>Low</b>	7	6	5
	<b>Medium</b>	11	10	14
	<b>High</b>	13	9	10

Property Information	<b>Low</b>	1	2	1
	<b>Medium</b>	10	11	11
	<b>High</b>	15	15	11
			<b>Your</b>	<b>Your</b>
<b>Attorney, Office of the City</b>		<b>You</b>	<b>Neighborhood</b>	<b>City</b>
Prosecution Services	<b>Low</b>	8	6	3
	<b>Medium</b>	15	15	17
	<b>High</b>	7	10	11
Legal Counsel and Representation	<b>Low</b>	4	4	3
	<b>Medium</b>	10	13	8
	<b>High</b>	12	12	19
Legislative Services	<b>Low</b>	6	6	4
	<b>Medium</b>	6	6	7
	<b>High</b>	15	15	18
			<b>Your</b>	<b>Your</b>
<b>Clerk's Office, City</b>		<b>You</b>	<b>Neighborhood</b>	<b>City</b>
Gateway to Open Government	<b>Low</b>	9	2	0
	<b>Medium</b>	9	15	15
	<b>High</b>	14	11	16
Election Administration	<b>Low</b>	0	1	1
	<b>Medium</b>	2	2	1
	<b>High</b>	30	25	29
License Administration	<b>Low</b>	16	9	12
	<b>Medium</b>	11	14	12
	<b>High</b>	5	5	7
Support Council/ALRC	<b>Low</b>	18	11	9
	<b>Medium</b>	10	17	17
	<b>High</b>	1	1	2
Open Meetings	<b>Low</b>	1	0	0
	<b>Medium</b>	11	12	9
	<b>High</b>	19	16	20
			<b>Your</b>	<b>Your</b>
<b>Civil Rights, Department of</b>		<b>You</b>	<b>Neighborhood</b>	<b>City</b>
Education	<b>Low</b>	5	2	2
	<b>Medium</b>	5	7	5
	<b>High</b>	23	23	22

Discrimination Complaints	<b>Low</b>	4	1	1
	<b>Medium</b>	4	8	3
	<b>High</b>	21	20	24
Prevailing Wage	<b>Low</b>	11	10	6
	<b>Medium</b>	2	3	6
	<b>High</b>	18	16	18
Targeted Business Programs	<b>Low</b>	11	4	5
	<b>Medium</b>	4	7	6
	<b>High</b>	17	14	16
Sponsors AASPIRE Internships	<b>Low</b>	12	9	10
	<b>Medium</b>	4	4	4
	<b>High</b>	13	14	14
Language Assistance Programs	<b>Low</b>	9	6	5
	<b>Medium</b>	6	5	6
	<b>High</b>	16	19	19

<b>Common Council</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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Ensuring Citizen Participation in Government	<b>Low</b>	0	0	0
	<b>Medium</b>	1	1	1
	<b>High</b>	28	29	28

Legislative	<b>Low</b>	0	2	0
	<b>Medium</b>	5	3	3
	<b>High</b>	21	23	25

Budgeting	<b>Low</b>	0	0	0
	<b>Medium</b>	5	5	3
	<b>High</b>	22	22	27

Provide Constituent Information	<b>Low</b>	1	0	0
	<b>Medium</b>	6	11	10
	<b>High</b>	22	18	20

<b>Finance</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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Accounting	<b>Low</b>	11	6	2
	<b>Medium</b>	5	8	7
	<b>High</b>	8	8	17

Budget and Audit	<b>Low</b>	5	4	2
	<b>Medium</b>	6	5	3
	<b>High</b>	12	13	20

Risk Management	<b>Low</b>	10	7	3
	<b>Medium</b>	12	11	12
	<b>High</b>	3	5	11

Administrative Support	<b>Low</b>	7	5	4
	<b>Medium</b>	10	12	10
	<b>High</b>	4	5	11

<b>Human Resources</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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City Workforce	<b>Low</b>	7	3	1
	<b>Medium</b>	13	10	9
	<b>High</b>	4	9	14

Accommodations and Employee Services	<b>Low</b>	10	9	6
	<b>Medium</b>	9	10	12
	<b>High</b>	3	3	5

Admin. Of City Policies, Civil Service Ordinances	<b>Low</b>	9	9	5
	<b>Medium</b>	6	9	8
	<b>High</b>	8	5	11

Collective Bargaining Agreements	<b>Low</b>	7	8	4
	<b>Medium</b>	11	6	7
	<b>High</b>	8	12	17

Employee Benefits and Compensation	<b>Low</b>	9	6	5
	<b>Medium</b>	6	9	11
	<b>High</b>	8	8	9

<b>Information Technology</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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City of Madison Website	<b>Low</b>	4	4	2
	<b>Medium</b>	8	10	8
	<b>High</b>	17	12	16

Madison City Channel	<b>Low</b>	13	12	5
	<b>Medium</b>	8	7	11
	<b>High</b>	11	9	14

Information Technology Infrastructure	<b>Low</b>	6	4	3
	<b>Medium</b>	8	14	11
	<b>High</b>	15	10	17

Public Safety/First Responder Support	<b>Low</b>	1	1	0
	<b>Medium</b>	10	7	7
	<b>High</b>	17	19	23

Sustainability	<b>Low</b>	5	5	3
	<b>Medium</b>	7	9	10
	<b>High</b>	15	14	15

		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
<b>Mayor's Office</b> Administration	<b>Low</b>	3	2	0
	<b>Medium</b>	7	7	7
	<b>High</b>	15	15	19

Budgeting	<b>Low</b>	3	0	0
	<b>Medium</b>	8	10	8
	<b>High</b>	16	15	20

Ensuring Citizen Participation in City Government	<b>Low</b>	2	0	1
	<b>Medium</b>	5	8	3
	<b>High</b>	23	20	27

Monitoring State and National Issues	<b>Low</b>	3	3	3
	<b>Medium</b>	4	6	6
	<b>High</b>	20	16	19

Provides Public Information	<b>Low</b>	5	4	3
	<b>Medium</b>	6	4	6
	<b>High</b>	16	16	18

		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
<b>Municipal Court</b> Judicial Branch of Government	<b>Low</b>	3	1	1
	<b>Medium</b>	9	8	6
	<b>High</b>	15	16	19

Court Sessions	<b>Low</b>	10	7	4
	<b>Medium</b>	9	10	9
	<b>High</b>	7	7	13

Hearings and Trials	<b>Low</b>	9	6	3
	<b>Medium</b>	7	8	8
	<b>High</b>	11	12	17

Habitual Truancy Court Sessions	<b>Low</b>	14	11	9
	<b>Medium</b>	9	8	8
	<b>High</b>	6	7	8
Requests on Court Cases/Orders	<b>Low</b>	8	5	2
	<b>Medium</b>	9	9	12
	<b>High</b>	9	10	12
<b>Treasurer's Office</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Property Tax Bills	<b>Low</b>	9	6	3
	<b>Medium</b>	8	7	9
	<b>High</b>	8	10	14
City revenues	<b>Low</b>	1	0	0
	<b>Medium</b>	8	9	5
	<b>High</b>	18	15	21
Payments	<b>Low</b>	11	5	4
	<b>Medium</b>	8	13	12
	<b>High</b>	8	7	11
ePayments	<b>Low</b>	11	9	6
	<b>Medium</b>	8	8	12
	<b>High</b>	9	7	8
Requests by Title Companies and Mortgage Lenders	<b>Low</b>	14	9	9
	<b>Medium</b>	10	13	13
	<b>High</b>	1	2	3
City "Gateway" for Citizens	<b>Low</b>	6	5	3
	<b>Medium</b>	15	14	15
	<b>High</b>	4	5	7

## Infrastructure

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		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
<b>Building Inspection</b>				
Zoning	<b>Low</b>	16	8	7
	<b>Medium</b>	23	24	21
	<b>High</b>	9	16	20
New Construction	<b>Low</b>	15	8	3
	<b>Medium</b>	18	19	20
	<b>High</b>	12	18	22

Minimum Housing and Property Maintenance Code	<b>Low</b>	10	1	1
	<b>Medium</b>	18	19	19
	<b>High</b>	20	21	24
Property Maintenance Inspectors	<b>Low</b>	13	4	5
	<b>Medium</b>	25	29	23
	<b>High</b>	9	11	18
Weights and Measures	<b>Low</b>	15	14	5
	<b>Medium</b>	11	19	26
	<b>High</b>	21	13	17

<b>Economic Development Division</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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Business Outreach	<b>Low</b>	20	18	9
	<b>Medium</b>	10	11	10
	<b>High</b>	16	18	25

Business Ombudsman	<b>Low</b>	27	15	12
	<b>Medium</b>	9	19	18
	<b>High</b>	12	13	20

Street Vending Program	<b>Low</b>	26	26	13
	<b>Medium</b>	18	19	26
	<b>High</b>	2	3	8

Real Estate Services	<b>Low</b>	26	21	13
	<b>Medium</b>	6	11	12
	<b>High</b>	9	11	17

Tax Increment Financing	<b>Low</b>	35	32	19
	<b>Medium</b>	3	4	13
	<b>High</b>	6	10	13

Home Ownership And Housing Rehabilitation Loans	<b>Low</b>	23	10	5
	<b>Medium</b>	8	16	17
	<b>High</b>	13	17	21

<b>Engineering Division</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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Madison Sewer Utility	<b>Low</b>	1	0	0
	<b>Medium</b>	7	7	5
	<b>High</b>	37	42	42

City's Roadway and Transportation Needs	<b>Low</b>	1	2	2
	<b>Medium</b>	7	6	7
	<b>High</b>	43	40	43

Madison Storm Water Utility	<b>Low</b>	2	1	1
	<b>Medium</b>	12	15	10
	<b>High</b>	36	35	40

City's Mapping Database and Land Records	<b>Low</b>	19	14	6
	<b>Medium</b>	15	20	23
	<b>High</b>	13	11	17

City Facilities	<b>Low</b>	14	8	4
	<b>Medium</b>	26	31	31
	<b>High</b>	5	4	7

<b>Metro Transit</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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Bus Service	<b>Low</b>	9	1	1
	<b>Medium</b>	11	10	4
	<b>High</b>	34	44	52

Paratransit Service	<b>Low</b>	23	4	2
	<b>Medium</b>	12	16	6
	<b>High</b>	13	29	41

Maintenance Support Service	<b>Low</b>	10	2	1
	<b>Medium</b>	14	19	11
	<b>High</b>	25	27	35

Customer Service	<b>Low</b>	18	7	4
	<b>Medium</b>	14	25	21
	<b>High</b>	18	16	24

Finance and Planning Support	<b>Low</b>	16	8	4
	<b>Medium</b>	13	18	16
	<b>High</b>	17	19	26

<b>Planning Division</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
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Comprehensive Planning & Development Review	<b>Low</b>	2	3	1
	<b>Medium</b>	30	31	22
	<b>High</b>	20	20	30

Neighborhood Planning, Preservation & Design	<b>Low</b>	5	1	0
	<b>Medium</b>	21	26	20
	<b>High</b>	28	30	34

Transportation Planning	<b>Low</b>	0	0	0
	<b>Medium</b>	15	14	7
	<b>High</b>	40	38	41

Shared Data/Mapping/GIS Support Services	<b>Low</b>	17	16	10
	<b>Medium</b>	25	24	24
	<b>High</b>	8	8	16

<b>Streets Division</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Snow Removal and Ice Control	<b>Low</b>	6	2	2
	<b>Medium</b>	12	11	8
	<b>High</b>	33	37	41

Refuse and Recycling	<b>Low</b>	0	0	0
	<b>Medium</b>	10	9	5
	<b>High</b>	39	42	43

Street Sweeping	<b>Low</b>	9	4	4
	<b>Medium</b>	21	27	22
	<b>High</b>	20	19	25

Street Repair and Potholes	<b>Low</b>	7	3	3
	<b>Medium</b>	24	27	22
	<b>High</b>	22	18	24

Graffiti Removal	<b>Low</b>	33	26	19
	<b>Medium</b>	17	19	26
	<b>High</b>	4	7	7

Other Services	<b>Low</b>	34	28	24
	<b>Medium</b>	10	14	17
	<b>High</b>	1	2	4

<b>Traffic Engineering</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Emergency & Public Works Radio Communications	<b>Low</b>	9	3	2
	<b>Medium</b>	15	21	17
	<b>High</b>	29	29	33

Traffic Signals and Traffic Lights	<b>Low</b>	6	2	2
	<b>Medium</b>	22	18	19
	<b>High</b>	29	31	32

Traffic Safety/ Traffic Control, Signs & Pavement Mark	<b>Low</b>	5	4	3
	<b>Medium</b>	17	17	16
	<b>High</b>	30	30	31

Design, Support Services, Planning and Development	<b>Low</b>	5	4	4
	<b>Medium</b>	15	18	13
	<b>High</b>	27	24	29
Bicycle and Pedestrian Program	<b>Low</b>	7	1	1
	<b>Medium</b>	4	9	6
	<b>High</b>	52	48	54
<b>Water Utility</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Drinking Water	<b>Low</b>	0	1	53
	<b>Medium</b>	0	1	53
	<b>High</b>	0	1	54
Sustainability	<b>Low</b>	0	1	1
	<b>Medium</b>	3	5	3
	<b>High</b>	51	50	52
Fire Suppression	<b>Low</b>	1	1	1
	<b>Medium</b>	13	8	8
	<b>High</b>	34	39	39
Service Infrastructure	<b>Low</b>	1	0	0
	<b>Medium</b>	16	17	11
	<b>High</b>	29	31	37
Economic Viability	<b>Low</b>	1	3	1
	<b>Medium</b>	21	20	17
	<b>High</b>	22	24	28

## Large Community Facilities & Parks (Recreation)

		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
<b>Library, Public</b>				
Books, eBooks and Digital Collection	<b>Low</b>	3	1	1
	<b>Medium</b>	5	7	6
	<b>High</b>	29	32	32
On-Call Research Assistance	<b>Low</b>	26	14	11
	<b>Medium</b>	9	21	21
	<b>High</b>	4	5	7
Computers and Internet Access	<b>Low</b>	23	2	3
	<b>Medium</b>	4	16	13
	<b>High</b>	11	20	25

Free Learning Opportunities	<b>Low</b>	26	4	2
	<b>Medium</b>	5	18	10
	<b>High</b>	6	18	25

Gathering Places	<b>Low</b>	2	4	2
	<b>Medium</b>	18	9	10
	<b>High</b>	20	24	27

		You	Your Neighborhood	Your City
<b>Monona Terrace</b> Community Gathering Place	<b>Low</b>	12	16	1
	<b>Medium</b>	17	20	19
	<b>High</b>	9	1	16

Tourist Destination	<b>Low</b>	21	18	4
	<b>Medium</b>	8	14	10
	<b>High</b>	8	5	21

Economic Catalyst	<b>Low</b>	14	16	5
	<b>Medium</b>	12	15	3
	<b>High</b>	14	4	26

		You	Your Neighborhood	Your City
<b>Overture Center</b> Educational Programs	<b>Low</b>	23	16	10
	<b>Medium</b>	8	17	10
	<b>High</b>	7	7	18

Artistic Experiences	<b>Low</b>	12	13	8
	<b>Medium</b>	8	19	9
	<b>High</b>	18	6	19

Support for Local Artists	<b>Low</b>	21	15	9
	<b>Medium</b>	14	17	12
	<b>High</b>	4	4	16

Community Gathering Spaces	<b>Low</b>	18	19	11
	<b>Medium</b>	10	13	14
	<b>High</b>	9	5	12

Economic Impact	<b>Low</b>	17	15	7
	<b>Medium</b>	5	13	9
	<b>High</b>	16	9	20

<b>Parks</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Park Maintenance	<b>Low</b>	2	0	0
	<b>Medium</b>	15	15	15
	<b>High</b>	18	19	21
Forestry	<b>Low</b>	5	5	3
	<b>Medium</b>	13	12	16
	<b>High</b>	16	20	14
Community/Recreation Services	<b>Low</b>	5	3	2
	<b>Medium</b>	9	12	9
	<b>High</b>	20	20	25
Olbrich Gardens	<b>Low</b>	10	16	4
	<b>Medium</b>	11	17	17
	<b>High</b>	13	4	13
Park Planning and Administration	<b>Low</b>	7	5	2
	<b>Medium</b>	15	19	17
	<b>High</b>	10	10	15
Golf Courses	<b>Low</b>	30	24	20
	<b>Medium</b>	2	8	11
	<b>High</b>	4	3	2

## **Public Safety**

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<b>Fire Department</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Prevention	<b>Low</b>	4	2	2
	<b>Medium</b>	15	12	9
	<b>High</b>	20	24	28
Fire Suppression	<b>Low</b>	1	0	0
	<b>Medium</b>	4	5	5
	<b>High</b>	33	32	32
Emergency Medical Services	<b>Low</b>	0	0	0
	<b>Medium</b>	1	2	2
	<b>High</b>	40	38	35
Diversity	<b>Low</b>	3	2	2
	<b>Medium</b>	13	13	10
	<b>High</b>	24	24	28

Cooperative Response	<b>Low</b>	7	5	3
	<b>Medium</b>	16	19	17
	<b>High</b>	17	14	19
<b>Health, Public</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Communicable Diseases	<b>Low</b>	13	1	1
	<b>Medium</b>	13	23	13
	<b>High</b>	10	14	24
Environmental Health	<b>Low</b>	1	0	0
	<b>Medium</b>	9	7	6
	<b>High</b>	29	31	31
Family and Community Health	<b>Low</b>	6	0	0
	<b>Medium</b>	10	10	5
	<b>High</b>	23	28	34
Emergency Preparedness Planning	<b>Low</b>	11	8	5
	<b>Medium</b>	16	15	12
	<b>High</b>	10	14	23
<b>Police Department</b>		<b>You</b>	<b>Your Neighborhood</b>	<b>Your City</b>
Patrol Services & Incident Response Capabilities	<b>Low</b>	3	2	3
	<b>Medium</b>	14	10	8
	<b>High</b>	24	28	32
Criminal Investigation	<b>Low</b>	5	4	3
	<b>Medium</b>	10	8	8
	<b>High</b>	25	28	29
Problem-Solving/Proactive Enforcement Initiatives	<b>Low</b>	5	3	3
	<b>Medium</b>	15	15	12
	<b>High</b>	20	21	24
Support Services	<b>Low</b>	14	10	8
	<b>Medium</b>	17	22	14
	<b>High</b>	11	9	18
Community Outreach Initiatives	<b>Low</b>	3	3	2
	<b>Medium</b>	19	18	16
	<b>High</b>	22	22	23