

2012 Budget Process: Website Survey Results

30 Services with Greatest Percentage of "High" Importance Rating for "Your City"

Agency - Service	%
Water Utility - Drinking Water	90.8
Fire - Emergency Medical Services	87.0
Streets - Snow Removal and Ice Control	85.3
Police - Patrol Services and Incident Response Capabilities	83.5
Fire - Fire Suppression	82.8
Streets - Refuse and Recycling	82.7
Police - Criminal Investigation	82.6
Water Utility - Fire Suppression	81.3
Water Utility - Service Infrastructure	80.2
Police - Problem Solving/Proactive Enforcement Initiatives	79.6
Water Utility - Sustainability	77.1
Water Utility - Economic Viability	77.0
Information Technology - Public Safety/First Responder Support	75.6
Engineering - Madison Sewer Utility	75.0
Public Health - Environmental Health	73.9
Engineering - City's Roadway and Transportation Needs	73.7
City Clerk's Office - Election Administration	72.3
Public Library - Books, eBooks and Digital Collection	71.8
Engineering - Madison Storm Water Utility	71.4
Traffic Engineering - Traffic Signals and Traffic Lights	71.0
Streets - Street Repair and Potholes	69.0
Metro Transit - Bus Service	68.4
Common Council - Budgeting	67.3
Public Health - Communicable Diseases	67.0
Treasurer's Office - City Revenues	65.7
Parks - Parks Maintenance	65.2
Common Council - Ensuring Citizen Participation in Government	65.2
Traffic Engineering - Emergency and Public Works Radio Communications	64.8
Information Technology - City of Madison Website	64.7
Traffic Engineering - Traffic Safety/Traffic Control Signs and Pavement Markings	62.2