

THE DISABILITY RIGHTS AND SERVICES PROGRAM (DR&SP)

The Disability Rights and Services Program is a part of the Department of Civil Rights serving city residents with disabilities. Under the auspices of the Department of Civil Rights Director, this program coordinates the City's efforts to comply with the Americans with Disabilities Act, Section 504 of the Rehabilitation Act of 1973, and MGO 39.05.

In 1990, Madison's City Council adopted Madison General Ordinance 39.05 which prohibits discrimination based on disability by City programs and by City-funded agencies.



SERVICES

The Disability Rights and Services Program Coordinator, under 39.01(5):

- Works with City department heads to assure their compliance with the physical and programmatic access requisites of Section 504 of the Rehabilitation Act of 1973, the Americans with Disabilities Act, and relevant State Statutes and City Ordinances.

- Works with community-based organizations which receive City funding to evaluate and monitor their compliance with physical and programmatic access requisites of Section 39.05 of the Madison General Ordinances.
- Intakes, investigates and resolves disability-based complaints from users of City services. Develops educational programs and other tools to alleviate the circumstances which can lead to disability-based discrimination.
- Works in conjunction with the Affirmative Action Division staff to develop Affirmative Action Plans, and to evaluate and resolve disability-based complaints of employment discrimination from City employees or applicants for City employment.
- Works with the Department of Civil Rights Director and the Commission on People with Disabilities to provide citizen input on disability-related issues, including transportation, recreation, accessibility and housing.
- Works cooperatively with advocacy and community-based organizations serving persons with disabilities.
- Provides information and referral to the general public regarding the Americans with Disabilities Act, Section 504 of the Rehabilitation Act of 1973, as well as relevant State Statutes and City Ordinances, and City services which can be useful to persons with disabilities.

COMMISSION ON PEOPLE WITH DISABILITIES

As part of the Disability Rights and Services Program, the Disability Rights and Services Program Coordinator and other members of the Department of Civil Rights staff provide support services to the Commission on People with Disabilities (CPD). In conjunction with the Department of Civil Rights Director, the CPD advises the Mayor, Common Council and City departments on issues relative to persons with disabilities.

In conformance with the Americans with Disabilities Act, any person requiring a program modification or program access, should contact the department delivering the service, program or activity.

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If you should have any questions or would like to file a complaint under MGO 39.05, please call the Disability Rights and Services Program Coordinator at (608) 267-8635, TTY/Textnet at (866) 704-2314.

Disability Rights & Services Program

Your City Program for
Persons with Disabilities

City of Madison Department of Civil Rights

DCR

Disability Rights and Services Program

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If you need an accommodation in order to access this service or need materials in Braille, large print or an alternate format, please contact our office.

DEPARTMENT OF CIVIL RIGHTS
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