



## CURBSIDE COLLECTION CART

# Rules & Regulations

Failure to follow these instructions may result in your cart(s) not being collected.

### Using the Collection Cart

- » Only put appropriate items in your cart:
  - for recycling instructions visit [cityofmadison.com/recycling](http://cityofmadison.com/recycling).
  - for refuse instructions visit [cityofmadison.com/streets/refuse](http://cityofmadison.com/streets/refuse).
- » Carts must be out for pickup prior to 7am on their scheduled collection day.
- » Carts placed to the curb after 7am may not be collected.
- » Collection schedule calendars that show what day to place carts to the curb are available at [cityofmadison.com/collectionschedule](http://cityofmadison.com/collectionschedule).
- » Carts should not be placed out for collection more than 12 hours before the scheduled collection day.
- » Carts must be removed from the street edge and appropriately stored within 24 hours after collection.
- » Keep the cart lid closed when out for collection, and nothing should stick out more than 18 inches from the top of the cart.
- » Carts should not contain more than 100 pounds of material.

### How to Place the Cart for Collection

- » White serial numbers on the front of the cart must face the roadway.
- » Carts should be 4 feet from obstructions when possible.
  - Utilize places without obstructions to help with collection, such as corners or no parking areas.
  - Obstructions include, but are not limited to, parked cars, utility poles, low hanging wires & branches, mailboxes, street signs, fire hydrants, and other collection carts.
- » Carts should be placed in single row in a side-by-side fashion with at least four feet between each collection cart where possible.
- » Place carts in the driveway apron, terrace, or at edge of roadway for collection.
  - Carts in the gutter or parking lane interfere with traffic, cause areas to be missed for street sweeping, and slow down plowing operations. During storms, carts in the gutter or parking lane may roll away due to wind and rain.

### Clean Streets/Clean Lakes Special Sweep Areas

Never place collection carts in the gutter line during scheduled sweeping times.

### Placing Carts for Collection in Winter

- » Do not place carts on the sidewalk or on top of a snowbank.
- » Please use driveway apron after shoveled clear of snow.
- » Cart can also be placed on a cleared area of the terrace.

### Placing Carts for Collection in an Alley

- » Carts placed in the alley must be placed at the alley edge.
- » Carts on private property or near a garage will not be collected so not to damage private property.

### Who Collects Your Carts?

If you see the City of Madison logo on the cart, then it's emptied by the Streets Division. If it's not a City of Madison logo, then the company listed on the cart is the one that collects it.

Last Updated: 2019

### Collection Carts are City Property

- » When moving, leave the collection carts supplied by the Streets Division behind.
- » Carts that are purchased from the Streets Division are the property of the homeowner.

### Cart Exchanges / Purchases

- » Before requesting an exchange or request, obtain the white serial number on the front of the cart that needs replacement.
- » Carts that are broken can be repaired or replaced by contacting the Streets Division.
- » Carts that are too small or too large can be exchanged by contacting the Streets Division.
- » Additional carts can be purchased by contacting the Streets Division.
  - Residents or businesses with 4 or more refuse carts are subject to an additional yearly fee. For more information, contact the Streets Division.
- » Carts exchanges/replacements are not available for dirty carts.

### Contact Information

- » Areas east of S. Park Street, including the isthmus:
  - Phone: (608) 246-4532
  - Office: 4602 Sycamore Ave.
  - Office hours: Monday-Friday, 7:30am to 4:00pm
- » Areas west of S. Park Street:
  - Phone: (608) 266-4681
  - Office: 1501 W. Badger Rd.
  - Office hours: Monday-Friday, 7:30am to 4:00pm
- » Online: [cityofmadison.com/streets](http://cityofmadison.com/streets)